Information on Windows 8.1 Update

Read this carefully before updating the operating system from Windows 8 to Windows 8.1.

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Precautions When Installing Windows 8.1 Update

▶ Be careful in following matters to install Windows 8.1 update:

- During the update to Windows 8.1, an unexpected error may occur and you may be charged for the relevant repair services.
- Back up important user data before starting Windows 8.1 update through an external storage device (such as a USB memory, USB HDD, CD/DVD, etc.).
- Windows 8.1 update, window 8 downgrade and other relevant service through LG Electronics Service Center are charged.
- After Windows 8.1 update is completed, system backup and restoration is performed in Windows 8.
  - Backup and restoration in Windows 8.1 is not supported.
  - If you have deleted the restoration data in the protected area of the hard disk, the restore function by using the restoration program may not work.
  - For more information on system backup and restoration, refer to Restoring the System in LG Easy Guide.
- After updating to Windows 8.1, you cannot use Intel® WiDi.

⚠️ CAUTION

- After updating to Windows 8.1, you cannot perform PC Initialization using the [F11] key. To initialize the computer, run LG Recovery Center and use the [PC Initialization] menu.
- Before updating to Windows 8.1, remove the graphics driver.
  - Updating without removing the graphics driver may cause a system failure.
  - The graphics driver can be removed in [Control Panel] > [Programs and Features].
- After updating to Windows 8.1, access the website of LG Electronics Service Center and download and install the latest drivers for Windows 8.1.
  - If the latest drivers are not installed, the system may not work properly.
- After updating to Windows 8.1, some applications may not work (e.g. LG Update Center).

⚠️ NOTES

- Driver and software for Windows 8.1 can be downloaded through LG Electronics’ website (http://www.lg.com/ae/support).

- LG Electronics does not guarantee any data loss and any other problems arising from non-compliance with the aforementioned matters.
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Windows 8.1 Update

Before updating, make sure that the AC adaptor is connected to a product that uses a battery, such as a laptop or Tab Book.

![NOTES]

- A message of deleting some software applications not compatible with Windows 8.1, and only when the software is deleted, the update can be continued.
- After Windows 8.1 update is completed, some software must be updated through the software updating function. (e.g.: PowerDVD, etc.)

Installing Windows Update

Before starting Windows 8.1 update, all latest updates of Windows 8 must be installed in the following method:

![CAUTION]

- While the Windows is being updated, do not turn off the system. It may cause an impairment.

1. Select [Charms Menu] > [Settings] > [Change PC settings] > [Windows Update].

2. Select [Check for updates now] and then install Windows updates.

![NOTES]

- For completing the update, the system may be booted several times. If the update has been already completed, refer to [Installing Windows 8.1 Update] to update.
Installing Windows 8.1 Update


2. When the Store screen appears, select the [Update to Windows 8.1 for free] tile.

NOTES

- During the use of the PC, when the alarm [Update to Windows 8.1] is displayed, press the [Go to the Store] button and then move to the screen of Windows 8.1 update.
3. When the [Update to Windows 8.1] screen appears, press the [Download] button.

4. Download progresses as follows:

5. When the download is completed, the system is rebooted and the screen for installing Windows 8.1 update appears.

6. Install Windows 8.1 update following the instructions.

NOTES

- It may take approximately one or more hours to download Windows 8.1 update, and other tasks may be performed while the update is being downloaded.
Windows 8.1 Auto Scaling Guide

Windows 8.1 Auto Scaling feature may blur the screen or display some icons and texts larger. Change the DPI scaling to your preferences by referring to the following procedure.

1. On the Start Screen, click the [Desktop] tile to convert to the Desktop screen.
2. Click the right-mouse button on the Desktop and select [Personalize] > [Display], and check [Make it easier to read what’s on your screen].
3. Select the required item size value and proceed as instructed.