

# Photo viewer exits after 5min automatically

## **(1) Models :**

47LV35A : 47 inch

55LV35A : 55 inch

xxLS33A : 32/42/47/55/65 inch

xxLS35A : 42/47/55 inch

## **(2) Symptom:**

When a customer using photo viewer with single picture, photo viewer will exit after 5min automatically.

It is consumer TV function prevent image sticking.

## **(3) Root Cause :**

Signage model using consumer TV function with same concept.

So, system turn off photo viewer after 5min(only single picture mode )

## **(4) Solution :**

1. Signage model always keep on the photo viewer even single picture mode.(by F/W update)

2. Using SSW(Editor), it can always keep on the photo viewer.(with out F/W update)

3. Using 'Factory Remote control ', you can change viewer duration time change maximum 24h(at In-start mode)

In-start mode -> commercial system -> photo display time -> 24

\*\* If you use long time display with a single photo, please use ISM function to prevent image sticking.

# User Guide.

## <Guide 1. F/W update>

- . Method
  - > You can update monitors by the new F/W(using USB memory)
  - . Effect
  - >Monitors will always keep on the photo viewer even single picture mode.
- No need to do after update F/W

## <Guide 2. SSW >

- . Method
  - > You can make a new picture file by SSW Editor S/W
  - . Effect
  - >Monitors will always keep on the photo viewer even single picture mode.
- No need to update F/W

## <Guide 3. In-Start mode>

- . Method
  - > Using 'Factory Remote control', you can change viewer duration time change maximum 24h(at In-start mode)
- In-start mode -> commercial system -> photo display time -> 24
- . Effect
  - >Monitors will keep on the photo viewer maximum 24h.
- No need to update F/W, SSW

## <Suggestion>

- \*\* If you use long time display with a single photo, please use ISM function to prevent image sticking.**
- \*\* Refer to ISM mode in the owners manual for the detail information.**