



**32LD310H**  
**37LD310H**

## **Lodging Guest Interactive Pro:Centric™ TVs**

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# **Commercial Mode Setup Guide**

Note: Selected features shown in this guide may not be available on all models.

### **EXPERIENCED INSTALLER**

Commercial Mode Setup  
pages 12–13

Cloning Information  
pages 23–28

FTG Mode of Operation  
pages 29–37

For Customer Support/Service, please call:

**1-888-865-3026**

The latest product information and documentation is available online at:

**www.LG solutions.com/products**

MODEL and SERIAL NUMBER

The model and serial numbers of this TV are located on the back of the cabinet. For future reference, LG suggests that you record those numbers here:

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_



### **WARNING:**

TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER TO QUALIFIED SERVICE PERSONNEL.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

### **WARNING:**

TO PREVENT FIRE OR SHOCK HAZARDS, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

### **POWER CORD POLARIZATION:**

This product is equipped with a 3-wire grounding-type alternating current power plug. This plug will fit into the power outlet only one way. This is a safety feature. If you are unable to insert the plug fully into the outlet, contact your electrician to replace your obsolete outlet. Do not defeat the safety purpose of the 3-wire grounding-type plug.

### **NOTE TO CABLE/TV INSTALLER:**

This reminder is provided to call the cable TV system installer’s attention to Article 820-40 of the National Electric Code (U.S.A.). The code provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of the cable entry as practical.

### **REGULATORY INFORMATION:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **CAUTION:**

Do not attempt to modify this product in any way without written authorization from LG Electronics U.S.A., Inc. Unauthorized modification could void the user’s authority to operate this product.

### **COMPLIANCE:**

The responsible party for this product’s compliance is: LG Electronics U.S.A., Inc.  
1000 Sylvan Avenue, Englewood Cliffs, NJ 07632, USA • Phone: 1-201-816-2000

Marketed and Distributed in the United States by LG Electronics U.S.A., Inc.  
1000 Sylvan Avenue, Englewood Cliffs, NJ 07632

# IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where it exits from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination in order to avoid injury from tip-over.



13. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
14. Never touch this apparatus or antenna during a thunder or lightning storm.
15. When mounting a TV on the wall, make sure not to install the TV by the hanging power and signal cables on the back of the TV.
16. Do not allow an impact shock or any objects to fall into the product, and do not drop objects onto the screen.

## 17. Power Cord

**Caution:** It is recommended that appliances be placed upon a dedicated circuit; that is, a single outlet circuit which powers only that appliance and has no additional outlets or branch circuits. Check the specification page of the Owner's Manual to be certain.

Periodically examine the cord of your appliance, and if its appearance indicates damage or deterioration, unplug it, discontinue use of the appliance, and have the cord replaced with an exact replacement part by an authorized servicer. Protect the power cord from physical or mechanical abuse, such as twisting, kinking, or pinching or being closed in a door or walked upon. Pay particular attention to plugs, wall outlets, and the point where the cord exits the appliance.

Do not use a damaged or loose power cord. Be sure to grasp the plug when unplugging the power cord. Do not pull on the power cord to unplug the TV.

## 18. Overloading

Do not connect too many appliances to the same AC power outlet as this could result in fire or electric shock. Do not overload wall outlets. Overloaded wall outlets, loose or damaged wall outlets, extension cords, frayed power cords, or damaged or cracked wire insulation are dangerous. Any of these conditions could result in fire or electric shock.

## 19. Outdoor Use/Wet Location



**Warning:** To reduce the risk of fire or electrical shock, do not expose this product to rain, moisture or other liquids.

Do not touch the TV with wet hands. Do not install this product near flammable objects, such as gasoline or candles, or expose the TV to direct air conditioning.

Do not expose to dripping or splashing and do not place objects filled with liquids, such as vases, cups, etc., on or over the apparatus (e.g., on shelves above the unit).

## 20. Grounding

Ensure that you connect the earth ground wire to prevent possible electric shock (i.e., a TV with a three-prong grounded AC plug must be connected to a three-prong grounded AC outlet). If grounding methods are not possible, have a qualified electrician install a separate circuit breaker. Do not try to ground the unit by connecting it to telephone wires, lightning rods, or gas pipes.

## 21. Disconnect Device

The mains plug is the disconnecting device. The plug must remain readily operable.

As long as this unit is connected to the AC wall outlet, it is not disconnected from the AC power source even if the unit is turned Off.

(Continued on next page)

# IMPORTANT SAFETY INSTRUCTIONS

(Continued from previous page)

## 22. Outdoor Antenna Grounding

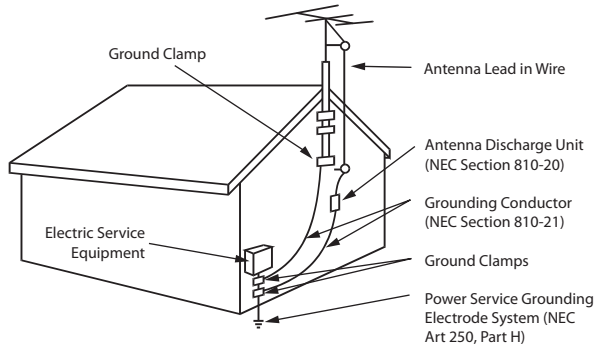
If an outside antenna or cable system is connected to the product, follow the precautions below.

An outdoor antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits or where it can come into contact with such power lines or circuits as death or serious injury can occur.

Be sure the antenna system is grounded so as to provide some protection against voltage surges and built-up static charges.

Article 810 of the National Electrical Code (NEC) in the U.S.A. provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna-discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode.

### Antenna Grounding According to NEC, ANSI/NFPA 70



## 23. Cleaning

When cleaning, unplug the power cord and wipe gently with a soft cloth to prevent scratching. Do not spray water or other liquids directly on the TV as electric shock may occur. Do not clean with chemicals such as alcohol, thinners or benzene.

## 24. Transporting Product

Make sure the product is turned Off and unplugged and that all cables have been removed. It may take two or more people to carry larger TVs. Do not press against or put stress on the front panel of the TV.

## 25. Ventilation

Install the TV where there is proper ventilation. Do not install in a confined space such as a bookcase. Do not cover the product with cloth or other materials (e.g., plastic) while it is plugged in. Do not install in excessively dusty places.

26. Do not touch the ventilation openings, as they may become hot while the TV is operating.

27. If you smell smoke or other odors coming from the TV or hear strange sounds, unplug the power cord, and contact an authorized service center.

28. Do not press strongly on the panel with your hand or a sharp object (e.g., a nail, pencil, or pen) or make a scratch on it.

29. Keep the product away from direct sunlight.

## 30. Dot Defect

The Plasma or LCD panel is a high technology product with resolution of two million to six million pixels. In a very few cases, you could see fine dots on the screen while you're viewing the TV. Those dots are deactivated pixels and do not affect the performance and reliability of the TV.

## 31. Generated Sound

"Cracking": A cracking noise that occurs while the TV is On or when it is turned Off is generated by plastic thermal contraction due to temperature and humidity. This noise is common for products where thermal deformation is required.

Electrical circuit humming/panel buzzing: A low level noise is generated from a high-speed switching circuit, which supplies a large amount of current to operate a product. It varies depending on the product. This generated sound does not affect the performance and reliability of the product.

## 32. For LCD TV

If the TV feels cold to the touch, there may be a small "flicker" when it is turned On. This is normal; there is nothing wrong with TV. Some minute dot defects may be visible on the screen, appearing as tiny red, green, or blue spots. However, they have no adverse effect on the TV's performance. Avoid touching the LCD screen or holding your finger(s) against it for long periods of time. Doing so may produce some temporary distortion effects on the screen.

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## Notes

- Installer Menu content is intended for use primarily by qualified TV electronics technicians.
- Refer to the Owner's Manual for additional information on TV features, specifications, maintenance, and safety instructions.
- For additional information, contact your LG representative.

Note: Design and specifications subject to change without prior notice.

# Setup Checklist / Commercial Mode Setup Overview

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## Setup Checklist

### Installation and Setup Checklist

- \_\_\_ Unpack TV and all accessories.
- \_\_\_ Install batteries in remote control.
- \_\_\_ Install TV on VESA mount or stand.
- \_\_\_ **Note:** It may be advisable to make all cable connections before installing on VESA mount or stand, as appropriate.

### Hardware Connections

- \_\_\_ Install any additional hardware as appropriate to your institution, LAN, etc.

### Cable Connections

- \_\_\_ Make all connections to rear jack panel and RF antenna on MPI/PPV card.
- \_\_\_ Make all connections to signal, interactive resources, and Aux sources, as appropriate.

### Commercial Mode Setup

- \_\_\_ Complete Commercial Mode Setup (configure all relevant Installer Menu items as required of your institution and configure display features for the end user).

### Software Installation

- \_\_\_ Install or configure any software, as applicable, for example, PPV, etc.

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## Commercial Mode Setup Overview

This document describes how to set up LD310H Pro:Centric™ TVs for Commercial Mode either while in Pass-through Mode or Free-To-Guest (FTG) Mode.

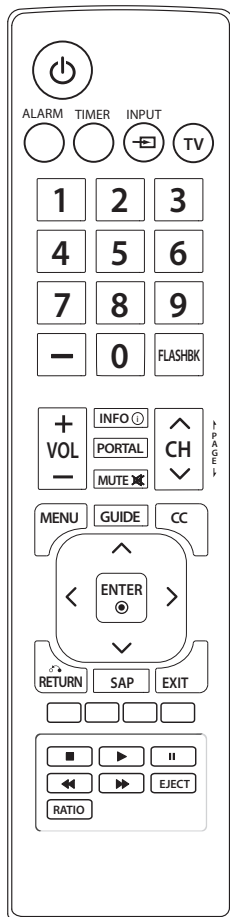
### Pass-through Mode

This mode allows you to configure a Master TV Setup for cloning purposes as well as external VOD/PPV control. Use the Installer Remote to configure Installer Menu items as required for TV operation and set up TV features (Channel, Picture, Audio, etc.). See pages 12 to 13 for detailed information.

### FTG Mode

This mode enables Pro:Idiom® decryption and also allows logical channel mapping of physical channels to remove the need for dash tuning. FTG Configuration Application software is used to configure and/or edit FTG Channel Map and FTG Installer Menu settings. See pages 29 to 37 for information on FTG Mode options and using the FTG Configuration Application.

# Pro:Centric TV Interactive Menu Features



**Important:** Pro:Centric operation requires that Installer Menu items 098 PRO:CENTRIC and 119 DATA CHANNEL be set appropriately and that the TV be in PPV or FTG Mode.

The interactive Pro:Centric TV enables guests—from the comfort of their hotel rooms—to view and select from a complete listing of hotel services and amenities. The Pro:Centric TV is connected to the hotel's billing computer, and service/amenities charges are billed at the time of order.

Interactive amenities may include:

- Hotel information, news, and events
- Directory services (tourist attractions, restaurants, etc.)
- Reservation services (business meetings, fitness, spa, etc.)
- Weather and traffic information
- Shopping services (delivery to guest room)
- Room service (menu ordering, memo service, morning wake up call, laundry, etc.)
- Ticketing services
- Check-out service (in the guest room)
- Gaming services
- E-mail resources/account access

Use the Installer Remote to operate both interactive menus and regular TV features. Press **PORTAL** on the Installer Remote to access the interactive menus.

**Note:** Interactive menu options may vary, depending on Pro:Centric features enabled for the site. The following are default interactive menus.

## Channel Guide

Shows available TV networks and channels. When available, electronic program guide (EPG) data indicates the channel and the program start and finish times.

## Information

Typically displays hotel information, for example, photos of guest rooms, dining rooms, business centers, facilities, etc., as well as information on local weather and attractions. Information may also include resources, such as local school programs, run in cooperation with the hotel.

## Help

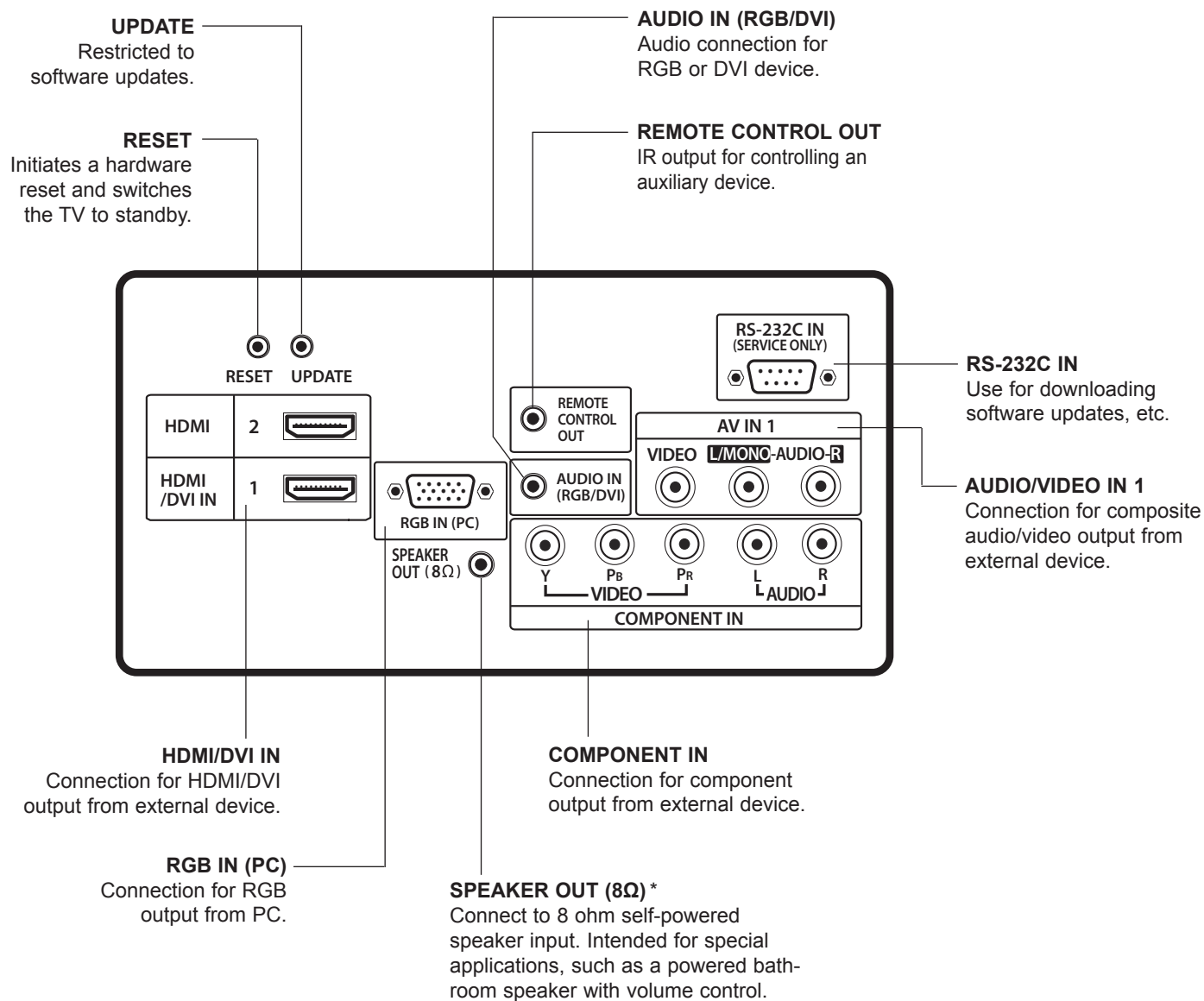
Provides help for navigating the interactive menus.

## Watch TV

Removes the interactive menu from the screen and returns to the previously tuned TV channel.



# LD310H Rear Jack Panel

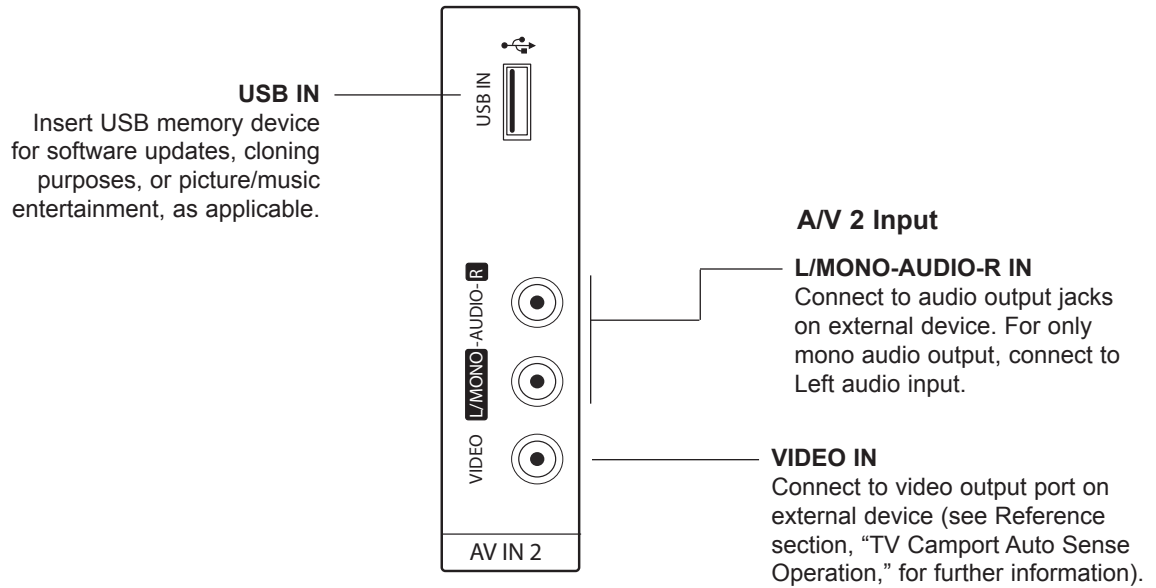


\* This stereo jack provides a mono speaker fixed-level, 1 watt output (audio +, audio -, w/ground shield). Do NOT plug in a mono connector, as this may damage the TV.

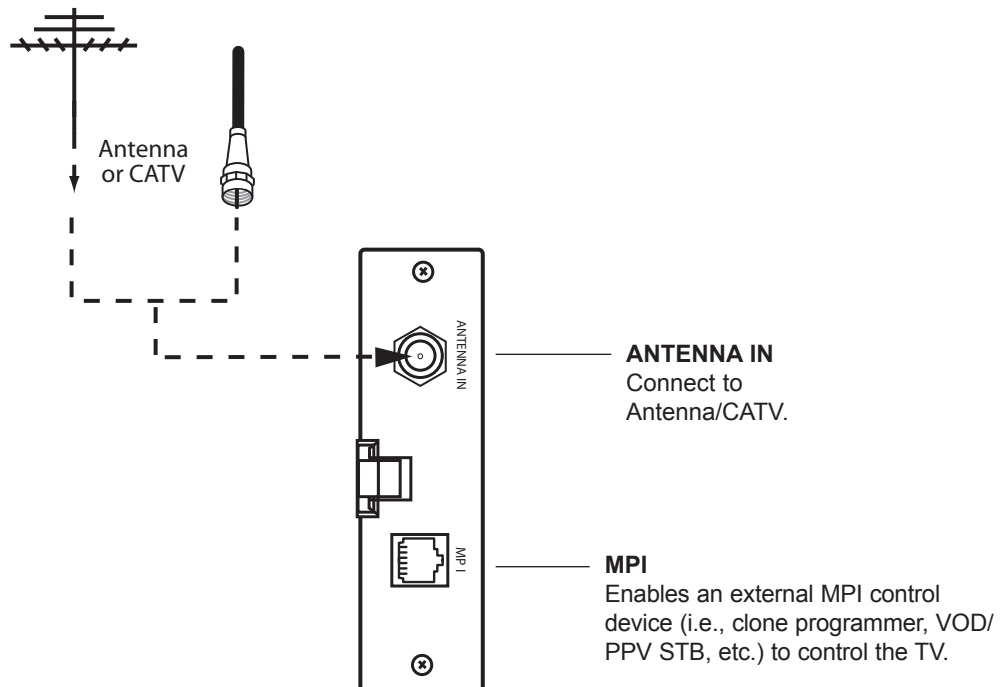


# Side Connections Panel / RF Antenna & MPI Connections

## Side Connections Panel



## RF Antenna & MPI Connections

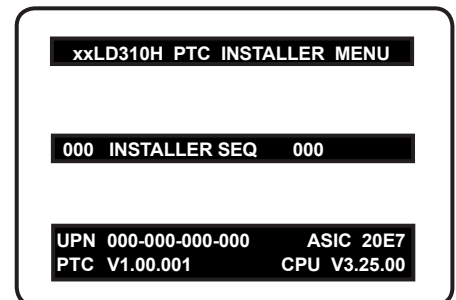


# Installer Overview

This is the Commercial Mode Setup Guide only.

## Installer Menu / Commercial Mode Setup

To set up a Master TV for cloning purposes, you will need to know how to enter the TV Installer Menu and make changes to the default values as required. Similarly, to configure a TV's Installer Menu settings in FTG Mode, you will need to know how to access and use the FTG Configuration Application utilities. If necessary, familiarize yourself with the Installer Menu and how to make and save changes. Refer to page 14 for information on accessing the Installer Menu in Pass-through Mode. Pages 15 to 20 describe Installer Menu items in detail. Refer to pages 29 to 37 for information on entering FTG Mode and using the FTG Configuration Application utilities.



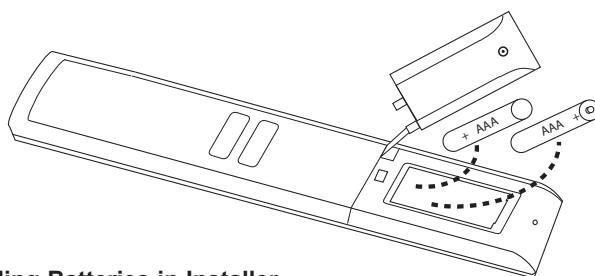
Typical Installer Menu

## Installer Remote

The LG Installer Remote is supplied with and dedicated to operate the TV. See next page for typical key functions. Some DVD and VCR controls may be available for selected LG DVD/VCR products.

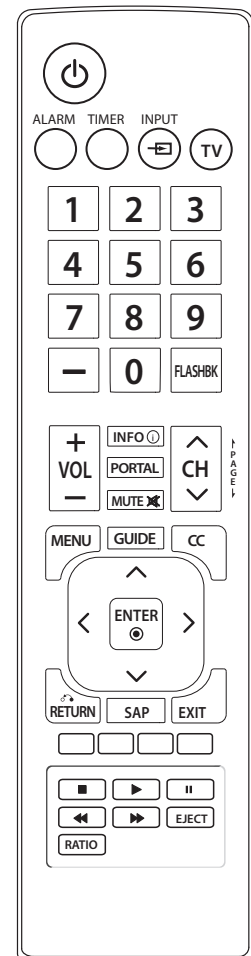
## Cloning

Cloning refers to the process of capturing a Master TV Setup and transferring it to a Target TV. The Master TV's clonable features need to be configured as part of the Commercial Mode Setup. This is a critical step. If the Master TV's clonable features—channel icons or labels, digital font options, etc.—are not set up correctly, the cloned TVs will all have problems. Pages 23 to 28 provide detailed information on cloning requirements and procedures.



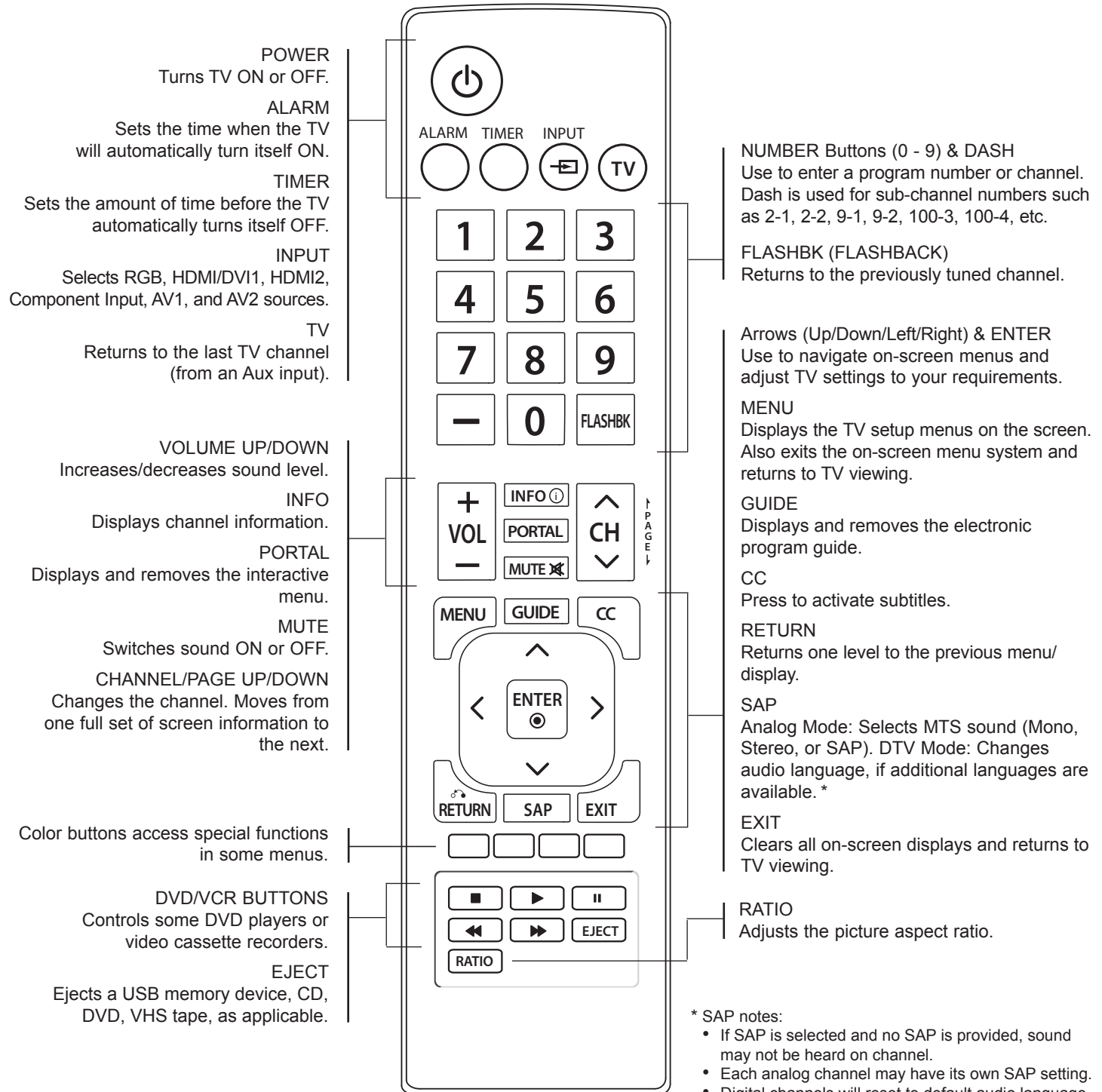
### Installing Batteries in Installer Remote

- Open the battery compartment cover on the back side of the remote.
- Install two high-quality alkaline 1.5V AAA batteries. Never mix old or used batteries with new ones. Install batteries matching correct polarity as shown (+ with + and - with -).
- Replace the battery compartment cover.



# Installer Remote Control Typical Key Functions

The LG Installer Remote illustrated below and throughout this document shows typical remote control functions and is provided for reference only. This Installer Remote may vary from the Installer Remote supplied with the TV.



# Commercial Mode Setup for Master TV

This section describes how to set up a Master TV for cloning purposes when the TV is in Pass-through Mode.

**Note:** Disconnect all Aux inputs. Under certain conditions, Auto Tuning (Channel Search) is disabled if there is an Aux input active.

**Note:** Refer to FTG Mode information on pages 29 to 37 for information on entering FTG Mode and configuring/editing FTG Channel Map and FTG Installer Menu settings using the FTG Configuration Application.

## 1. Set Installer Menu items.

This step provides specific instruction only on the Installer Menu items that should be set on a Master TV. Refer to pages 14 to 20 for detailed information on all Installer Menu items.

- Make sure the TV is ON. Then, use the Installer Remote to enter the TV Installer Menu: Press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER**.
- Set Installer Menu item **117 FACT DEFAULT** to **001** and press **ENTER** on the Installer Remote.

This clears all Installer Menu custom settings, the channel lineup, etc. and reloads the factory default settings. The value will change back to 0 after the internal TV controller (Protocol Translator Card [PTC]) has been restored to factory default condition. This step ensures that the TV Channel Memory will be the active channel lineup.

- Set Installer Menu item **003 BAND/AFC**, as appropriate.
  - Broadcast: Set to 000.
  - CATV: Set to 001 (default).
  - HRC: Set to 002.
  - IRC: Set to 003.
- Set any other Installer Menu items that affect your TV programming network to the required configuration. For example, enable/disable Aux sources, set a Start Channel, etc.
- After you have adjusted all required Installer Menu item settings, press **ENTER** once on the Installer Remote to save your changes; then, press **ENTER** again to exit the menu.

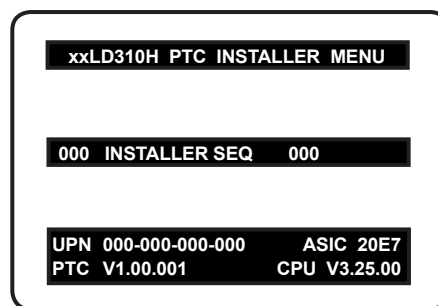
## 2. Set up TV features.

On-screen setup menus control the features of the TV (see page 21). Press **MENU** on the Installer Remote to access the setup menus, and then set Channel, Picture, Audio, Lock, Time, etc. options to the desired configurations. See also the Clonable Menu Features list on page 23.

**Note:** If desired, you can run Auto Tuning (see step 3) prior to completing this step.

## 3. Run Auto Tuning (Channel Search).

- Search for all available analog and digital channels: Go to the Channel Menu, select the **Auto Tuning** option, and follow the on-screen instructions.

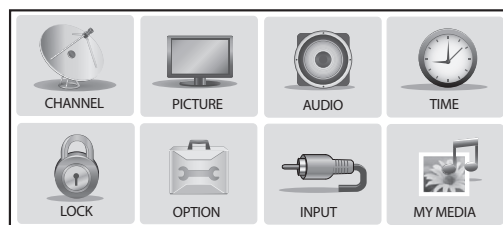


Typical TV Installer Menu

Note: The Installer Menu header will vary depending on the TV you are setting up.



Adjust the settings for these Installer Menu items.



Set the TV features to the desired configuration for the end user.

(Continued on next page)

# Commercial Mode Setup for Master TV (Cont.)

(Continued from previous page)

## 3. Run Auto Tuning (Channel Search). (continued)

b) Use the **Channel Edit** option in the Channel Menu to edit the channel lineup, as necessary, to include free to guest channels only.

- Add/delete channels per your system requirements. Note that if Installer Menu item 103 ATSC TUNE MODE is set for Physical Channel tuning (default and recommended setting), channels with minor channel numbers higher than 255 will not transfer correctly in step 4. If it is set for Virtual Channel tuning and either the major or minor channel numbers are higher than 255, the channel(s) will not transfer correctly in step 4.
- Use the **Channel Label** option in the Channel Menu to add familiar channel trademarks/logos such as ABC, CBS, NBC, etc. to the Channel-Time on-screen display. Identifiable labels (logos) should enable the end user to readily know what common networks are available. (You can add the channel labels in this step, or you can add channel labels or logos for channels without icons in step 5.)

## 4. Transfer the TV Setup to the internal TV Controller (PTC): 2-5-5 + MENU Mode

After the TV channel lineup has been edited and channel label icons added, enter the Installer Menu. Once in the Installer Menu, press **2-5-5 + MENU** on the Installer Remote to initiate the transfer of the Master TV Setup to the PTC. The TV exits the Installer Menu and then tunes through the channels in the channel lineup during the transfer. When the transfer is complete, the TV tunes back to the channel that was tuned before the transfer began.

**Note:** The maximum number of active channels that can be transferred is 141. An attempt to transfer more than 141 channels will result in erratic TV tuning operation.

## 5. Add Custom Channel and Aux Source Labels for Analog Channels: 2-5-4 + MENU Mode

Enter the Installer Menu, and press **2-5-4 + MENU** on the Installer Remote. Add/edit custom text labels to channel on-screen displays. Note that digital channels often have a broadcaster generated label (see 2-5-4 + MENU procedural information on page 22). When you are finished, press **MENU** to exit 2-5-4 + MENU Mode.

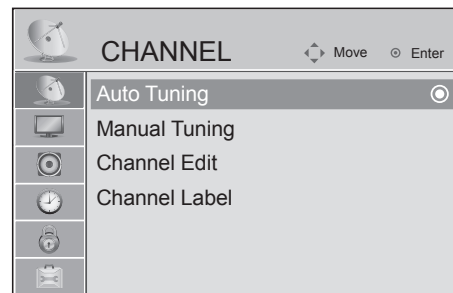
## 6. Verify the TV setup.

At this point, verify that the channel lineup, channel icons, and custom labels are correct. Make sure the TV features are set per your requirements.

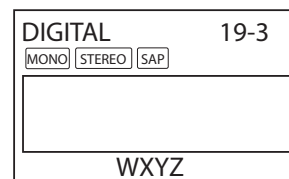
## 7. Lock the channel lineup.

Enter the Installer Menu. Set item **028 CH. OVERRIDE** to **000** and press **ENTER** to lock the channel lineup and restrict access to the TV setup menus. Press **ENTER** again to save your changes and exit the Installer Menu.\*

The Master TV Setup is now ready to be copied to a USB memory device or a clone programmer (see cloning information in this document).



Run Auto Tuning, edit channels, and select familiar channel trademarks/logos using Channel Menu options.



Custom Text Label "WXYZ" created in 2-5-4 + MENU (Add Channel Label) Mode.

**028 CH. OVERRIDE 000**

After verifying the TV Setup, set Installer Menu item 028 CH. OVERRIDE to 000.\*

\* This step prevents end users from accessing channel settings (i.e., the Channel Menu will be inaccessible/grayed out).

# Installer Menu

Use the Installer Menu to set up or change operational settings. Refer to the table starting on the next page for brief descriptions of Installer Menu items. More detailed descriptions follow the table listing.

## Accessing the Installer Menu

- 1. Make sure the TV is ON.
- 2. Using an Installer Remote, press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER** to access the Installer Menu.

The Installer Menu opens with item 000 INSTALLER SEQ 000.

## Using the Installer Menu

Items 000 ~ 119 are accessible only upon entering the Installer Menu. Refer to the table on pages 15 and 16 for an overview of Installer Menu items, including item numbers, functions, ranges, and default values. Installer Menu items not relevant to this TV series are not present on the Installer Menu; therefore, some numbers are missing. For example, item 006 will not appear.

## Navigation within the Installer Menu

Use the Up/Down arrow keys on the Installer Remote to sequence through the available menu items, or access an item directly by keying in the line number and then pressing **MENU**. For example, to access the SLEEP TIMER option, which is item 015, press 0-1-5 + **MENU**.

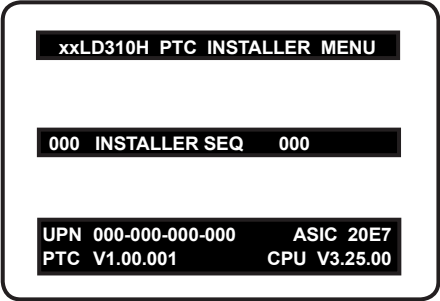
## Changing Installer Menu Settings

To change an Installer Menu item setting, use the Left/Right arrow keys on the Installer Remote, or enter a value directly. Press **ENTER** to save the new setting, or use the Up/Down arrow keys to navigate to a new Installer Menu item if you have additional items to edit.

## Exiting the Installer Menu and Activating Updates

After you have adjusted all required Installer Menu item settings, press **ENTER** once on the Installer Remote to save your changes; then, press **ENTER** again to exit the Installer Menu. Any changes you make will be stored in non-volatile memory.

**Note:** Each time you exit the Installer Menu, all V-Chip (Parental Control) settings in the TV are reset to their default values; that is, the Lock System, if previously enabled from the Lock setup menu (see the Owner's Manual for additional information), will now be disabled, and the individual Parental Control settings will be restored to default values.



Typical TV Installer Menu

## Installer Menu Items 000 through 071

| Menu Item | Function      | Value Range    | Default Value | Brief Description of Function and Comments                                                      |
|-----------|---------------|----------------|---------------|-------------------------------------------------------------------------------------------------|
| 000       | INSTALLER SEQ | 0 ~ 3          | 0             | Leave default set to 0.                                                                         |
| 001       | POWER MANAGE  | 0 ~ 7          | 0             | Sets number of hours of no activity before automatic shutoff.                                   |
| 002       | AC ON         | 0 / 1          | 0             | Set to 1 to enable Auto Turn ON when AC power is applied.                                       |
| 003       | BAND/AFC      | 0 ~ 3          | 1             | Selects Tuning Band: 0=Broadcast, 1=CATV, 2=HRC, 3=IRC                                          |
| 004       | STRT CHANNEL  | 0 ~ 127, 255   | 255           | Channel tuned when TV is turned ON. (Set to 255 to tune to channel tuned before TV turned OFF.) |
| 005       | CHAN LOCK     | 0 / 1          | 0             | If set to 1, cannot tune from current channel.                                                  |
| 007       | STRT VOLUME   | 0 ~ 63, 255    | 255           | Volume level when TV is turned ON. (Set to 255 to use volume level before TV turned OFF.)       |
| 008       | MIN VOLUME    | 0 ~ 63         | 0             | Sets minimum allowable volume setting.                                                          |
| 009       | MAX VOLUME    | 0 ~ 63         | 63            | Sets maximum allowable volume setting.                                                          |
| 010       | MUTE DISABLE  | 0 / 1          | 0             | Set to 1 to disable Mute Function.                                                              |
| 011       | KEY DEFEAT    | 0 / 1          | 0             | Set to 1 to disable menu navigation keys on display panel.                                      |
| 015       | SLEEP TIMER   | 0 / 1          | 1             | Set to 1 to enable Sleep Timer.                                                                 |
| 016       | EN TIMER      | 0 / 1          | 0             | Set to 1 to enable On/Off Timers.                                                               |
| 017       | ALARM         | 0 / 1          | 1             | Set to 1 to enable Alarm.                                                                       |
| 020       | FEATURE LEVEL | 0 ~ 1, 16 ~ 24 | 1             | Determines an additional IR code scheme to which the TV will respond.                           |
| 021       | V-CHIP        | 0 / 1          | 1             | Set to 1 to enable V-Chip (Parental Control) functions.                                         |
| 022       | MAX BLK HRS   | 0 ~ 99         | 12            | Sets number of V-Chip blocking hours.                                                           |
| 023       | CAPTION LOCK  | 0 / 1          | 0             | Set to 1 to retain caption setting set before TV turned OFF.                                    |
| 028       | CH. OVERRIDE  | 0 / 1          | 1             | If set to 0, limits direct access to favorite channels.                                         |
| 029       | OLD OCV       | 0 / 1          | 0             | Set to 1 to change MPI operation to OCV.                                                        |
| 030       | ACK MASK      | 0 / 1          | 0             | If set to 1, changes MPI for some OCV boxes.                                                    |
| 031       | POLL RATE     | 20 ~ 169       | 94            | Selects poll rate for MPI.                                                                      |
| 032       | TIMING PULSE  | 186 ~ 227      | 207           | Sets baud rate for MPI.                                                                         |
| 034       | CAMPORT EN    | 0 / 1          | 1             | Set to 1 to enable Video 2 input.                                                               |
| 035       | COMPPOINT EN. | 0 / 1          | 1             | Set to 0 to disable HDMI 1. Set to 1 enable HDMI 1.                                             |
| 038       | YPrPb EN.     | 0 / 1          | 1             | Set to 1 to enable display panel Component Video 1 input jacks.                                 |
| 039       | REAR AUX EN   | 0 / 1          | 1             | Set to 1 to enable display panel Video 1 input jack.                                            |
| 040       | AUTO CAMPORT  | 0 / 1          | 1             | Set to 1 to automatically switch to Camport. If set to 1, STRT AUX SRCE cannot be set to 2.     |
| 046       | STRT AUX SRCE | 1 ~ 6, 255     | 6             | Sets the starting Aux source (if item 004 STRT CHANNEL is set to 0).                            |
| 047       | AUX STATUS    | 0 / 1          | 0             | Set to 1 for MPI Aux source to be reported as a channel number instead of Channel 0.            |
| 053       | DIS. CH-TIME  | 0 / 1          | 0             | Set to 1 to disable Channel-Time display.                                                       |
| 069       | EN. CH-T COL. | 0 / 1          | 1             | Set to 1 to enable custom color for the Channel-Time display.                                   |
| 070       | FOR. CH-TIME  | 0 ~ 7          | 2             | Chooses custom foreground color for the Channel-Time display.                                   |
| 071       | BCK. CH-TIME  | 0 ~ 7          | 2             | Chooses custom background color for the Channel-Time display.                                   |



## Installer Menu (Cont.)

### Installer Menu Items 073 through 119

| Menu Item | Function        | Value Range                | Default Value | Brief Description of Function and Comments                                                                                                      |
|-----------|-----------------|----------------------------|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------|
| 073       | CH NOT AVBLE    | 0 / 1                      | 0             | If set to 1 and Channel Override is 0, "NOT AVAILABLE" message is displayed when directly accessing a channel not in the favorite Channel List. |
| 075       | REVERT CH       | 0 / 1                      | 0             | If set to 1 and loss of MPI communication occurs, TV tunes to Start Channel.                                                                    |
| 078       | UPN MSB         | 0 ~ 255                    | 0             | User programmable number, most significant byte.                                                                                                |
| 079       | UPN MSB-1       | 0 ~ 255                    | 0             | User programmable number, most significant byte - 1.                                                                                            |
| 080       | UPN MSB-2       | 0 ~ 255                    | 0             | User programmable number, most significant byte - 2.                                                                                            |
| 081       | UPN LSB         | 0 ~ 255                    | 0             | User programmable number, least significant byte.                                                                                               |
| 082       | CHKSM ERROR     | 0 / 1                      | 1             | Enforces rigid MPI checksum.                                                                                                                    |
| 083       | HANDSHK TIME    | 0 ~ 5                      | 5             | Relaxes MPI timing to be compatible with PC-based Windows-controlled systems.                                                                   |
| 084       | PERMANENT BLK   | 0 / 1                      | 0             | Removes block hours setting for Parental Control and makes block permanent.                                                                     |
| 087       | REAR RGB EN.    | 0 / 1 / 17                 | 1             | Set to 0 to disable RGB1. Set to 1 to enable for RGB PC. Set to 17 for Auto Configure.                                                          |
| 088       | EN NOISE MUTE   | 0 / 1                      | 1             | If set to 1, audio is muted if no signal is present.                                                                                            |
| 090       | KEY LOCK        | 0 / 1                      | 0             | If set to 1, keyboard is locked out, IR is still functional.                                                                                    |
| 091       | YPrPb2 EN       | 0 / 1                      | 1             | Set to 1 to enable HDMI 2 input.                                                                                                                |
| 094       | SAP MENU EN     | 0 / 1                      | 1             | Set to 0 to disable feature on Function Menu. Set to 1 to enable feature on Function Menu.                                                      |
| 096       | DEF. ASP. RATIO | 0 ~ 4                      | 2             | Sets default aspect ratio at power up. See detailed descriptions and item 106.                                                                  |
| 098       | PRO:CENTRIC     | 0 ~ 2                      | 0             | Set to 0 to disable Pro:Centric operation. Set to 1 for Flash Mode. Set to 2 for GEM (Java Application) Mode.                                   |
| 099       | BACK LIGHTING   | 1 ~ 100,<br>101 ~ 200, 255 | 100           | Sets the level of the TV picture back lighting. (See detailed descriptions.)                                                                    |
| 102       | ATSC BAND       | 0 ~ 4                      | 4             | Selects ATSC band.                                                                                                                              |
| 103       | ATSC TUNE MODE  | 0 / 1                      | 1             | Set to 1 (default) for Physical Channel scan. Set to 0 for Virtual Channel scan.                                                                |
| 104       | START MINOR CH  | 0 ~ 255                    | 0             | Selects Minor Start Channel. Set to 0 for NTSC.                                                                                                 |
| 106       | ASP RATIO LOCK  | 0 / 1                      | 0             | To retain set aspect ratio on power cycle, set to 1. Set to 0 for default ratio on power cycle.                                                 |
| 116       | VIDEO MUTE EN   | 0 / 1                      | 0             | Set to 0 for Normal. Set to 1 for Blank.                                                                                                        |
| 117       | FACT DEFAULT    | 0 / 1                      | 0             | Set to 0 for Normal. Set to 1 to load presets for all Installer Menu settings.                                                                  |
| 119       | DATA CHANNEL    | 0 ~ 135                    | 0             | Set to 0 to disable. Set to the RF channel number of the Data Channel for Pro:Centric or E-Z Installation data. (See detailed descriptions.)    |

## Detailed Descriptions of Installer Menu Items

### 000 - INSTALLER SEQUENCE

Specifies entry sequence to the Installer Menu.

|          |          |
|----------|----------|
| 0 = 9876 | 1 = 4321 |
| 2 = 1478 | 3 = 3698 |

### 001 - POWER MANAGE (Power Management)

Determines hours of no activity before automatic shutoff. The Power Management function is for saving energy. If set to 0, Power Manage is Off. Settings range from 0 ~ 7, with 1 ~ 7 representing the hours that the unit will remain ON, unless there has been activity from either the control panel or remote control.

### 002 - AC ON (AC Power Switchable)

If set to 1, this allows the TV to turn ON when AC power is applied. Pressing the ON button is not necessary. This is desirable if the TV is plugged into a cable box or a power outlet controlled by a wall switch. Use the Left/Right arrow keys to choose 0 or 1, where 0 is the default (OFF), and 1 is ON.

**Note:** If set to 1 (ON), the TV does not respond to On/Off commands from either the remote or the display control panel, and the SLEEP TIMER is also nonfunctional.

### 003 - BAND/AFC (Band/Automatic Frequency Control)

There are four possible settings for this option:

|               |                    |
|---------------|--------------------|
| 0 = Broadcast | 1 = CATV (default) |
| 2 = HRC       | 3 = IRC            |

If some channels were not found by Auto Tuning (Channel Search), select the appropriate Band setting here, and add the channels using the Channel Edit option in the Channel Menu.

### 004 - STRT CHANNEL (Start Channel)

If active, this function allows you to determine the initial Major Start Channel number when the TV is turned ON. This feature is useful for an in-house information channel, since the TV would always select that channel when it is turned ON. Setting this item to 255 causes the last channel viewed when the TV was turned OFF, to be the tuned to channel when the TV is turned ON again.

**Note:** For a digital Start Channel, always remember to set item 104 to the Minor Start Channel number.

|                        |                        |         |
|------------------------|------------------------|---------|
| 255 = Last channel     | 1 ~ 125 = Major Ch. #  | 0 = Aux |
| 126 = Map to Channel 3 | 127 = Map to Channel 4 |         |

### 005 - CHAN LOCK (Channel Lock)

Channel Lock is ideal if the system must always be on the same channel. Changing channels with the Channel Up/Down or keypad numbers is impossible. Channel Lock is inactive if set to 0 (default).

Generally, this feature is used in connection with STRT CHANNEL (Installer Menu item 004) where the Start Channel may, for example, be set to 3 or 4. If the Start Channel is 3, then the TV will remain locked on channel 3.

**NOTE:** For items 007, 008, and 009

For legacy reasons, the scale used is 0–63. The PTC software will translate this to the 0–100 scale used by the TV.

To translate a TV volume level to the Installer Menu value, use the following formula:

$$\text{Installer Value} = \frac{\text{TV Value} \times 63}{100}$$

Enter only the whole number (disregard fractions).

### 007 - STRT VOLUME (Start Volume)

This function allows the Installer to determine the initial volume level setting when the TV is turned ON. This feature is useful for an in-house information channel, since the TV would always select that volume level when it is turned ON. The range of values are 0–63, 255. If 255 is selected, the current volume level will be retained in memory when the TV is turned OFF; at turn ON, the volume level will be automatically set at the previous or last level.

### 008 - MIN VOLUME (Minimum Volume)

This function determines the minimum volume level allowable with the Volume (VOL) Up/Down control. In this way, for example, someone cannot set the volume too low to hear. The value range is from 0 to 63. Use the Left/Right arrow keys to change values. The factory default is 0, which provides the full range of volume control, if item 009 MAX VOLUME is also set to 63. It may be best to set the same value on every TV.

**Note:** The minimum volume level cannot have a value setting higher than the maximum volume level (described below).

### 009 - MAX VOLUME (Maximum Volume)

This function determines the maximum volume level allowable with the Volume (VOL) Up/Down control. In this way, for example, someone cannot set the volume level high enough to disturb others. The value range is 0 to 63, with 63 as the default, which gives the user the full range of volume control, if item 008 MIN VOLUME is also set at 0. Use the Left/Right arrow keys to change values. It may be best to set the same value on every TV.

**Note:** The maximum volume level cannot have a value setting lower than the minimum volume level (described above).

### 010 - MUTE DISABLE

Enables or disables sound mute function. If set to 1, sound cannot be muted. If set to 0, sound can be muted.

### 011 - KEY DEFEAT (Keyboard Defeat)

If set to 1, KEY DEFEAT prevents the end user from accessing the on-screen menus from the display panel—MENU, ENTER, and menu navigation keys do not function. If set to 0, those keys do function.

**Note:** Users can always access the menus by pressing MENU on the remote.

# Installer Menu (Cont.)

## 015 - SLEEP TIMER

If set to 1, the Sleep Timer feature may be used. If set to 0, the Sleep Timer is not available.

## 016 - EN TIMER (Enable On/Off Timers) \*

If set to 1, the Timer function is available to the end user and enabled continuously. Set to 0 to disable On/Off timers.

**Note:** Clock must be set in order to use timers.

## 017 - ALARM \*

Gives the installer the option of making the Alarm function available to the end user. If set to 1, the Alarm function is available to the end user. Set to 0 to disable the Alarm function.

**Note:** Clock must be set before the Alarm function will work.

## 020 - FEATURE LEVEL

Determines an additional IR code scheme to which the TV will respond, allowing for the use of unique IR codes based on "bed number" in a multi-TV single room installation. First determine the IR mode; then select the bed number.

| IR Mode           | Bed # | Values |
|-------------------|-------|--------|
| Legacy (Hospital) | 1–2   | 0–1    |
| Multi-code Remote | 1–9   | 16–24  |

**Note:** Multi-code remotes are not available for the current release. For additional information, contact your LG representative.

## 021 - V-CHIP (Parental Control) \*

Set to 1 to activate V-Chip (Parental Control) and have it available to the end user to filter and control or otherwise restrict programming content that can appear. Set to 0 to turn the V-Chip feature Off (not available to user); no programming restrictions can be set.

## 022 - MAX BLK HRS (Maximum Block Hours) \*

Sets hours from 0 to 99 for the maximum V-Chip (Parental Control) block hours. Default setting is for 12 blocking hours.

## 023 - CAPTION LOCK

If set to 0, captions are OFF when the TV is turned ON. Set to 1 to use the caption setting configured before the TV was turned OFF when the TV is turned ON.

## 028 - CH. OVERRIDE (Channel Override)

If set to 1, the user can select channels with either Channel Up/Down or by direct keypad entry. If set to 0, only those channels that are active in the TV's memory can be selected.

## 029 - OLD OCV (On Command Video™)

Set to 1 for operation with systems from On Command Corporation.

## 030 - ACK MASK

MPI Communication Parameter. Leave at default setting unless changed by PPV provider. When set to 1, changes MPI for some OCV boxes.

## 031 - POLL RATE

MPI Communication Parameter. Selects Poll Rate for MPI. Leave at default setting unless changed by Pay-Per-View provider. Step size of 16 ms.

## 032 - TIMING PULSE

MPI Communication Parameter. Leave at default setting unless changed by Pay-Per-View provider. Sets baud rate. Step size of 4.3 uS.

## 034 - CAMPORT EN. (Camera Port Enable)

Set to 1 to enable Video 2 input on display panel. If set to 0, Video 2 input on display panel is not functional.

## 035 - COMPPORT EN. (Computer Port Enable)

Enable/disable TV display panel HDMI 1 input jack. Set to 0 to disable HDMI1. Set to 1 to enable HDMI1.

## 038 - YPrPb EN. (Rear Component Video Enable)

Set to 1 to enable display panel rear Component Video input jacks. Set to 0 to disable display panel rear Component Video input jacks.

## 039 - REAR AUX EN. (Rear Aux Enable)

Set to 1 to enable display panel rear Aux (Video 1) input. Set to 0 to disable display panel rear Aux (Video 1) input.

## 040 - AUTO CAMPORT

Set to 1 to automatically switch to Camport when equipment is connected to side Video input. Set to 0 to disable side Video automatic source selection. If set to 1, STRT AUX SRCE cannot be set to 2.

## 046 - STRT AUX SRCE (Start Aux Source)

Sets the starting Aux source. When turned ON, the TV will tune to starting Aux source if item 004 STRT CHANNEL is set to 0.

If item 040 AUTO CAMPORT is set to 0:

|             |               |                |
|-------------|---------------|----------------|
| 1 = Video 1 | 4 = RGB       | 255 = Last Aux |
| 2 = Video 2 | 5 = HDMI 2    |                |
| 3 = HDMI 1  | 6 = Component |                |

If item 040 AUTO CAMPORT is set to 1:

|             |            |               |
|-------------|------------|---------------|
| 1 = Video 1 | 4 = RGB    | 6 = Component |
| 3 = HDMI 1  | 5 = HDMI 2 |               |

## 047 - AUX STATUS

Set to 1 for MPI Aux source to be reported as a channel number instead of channel 0. Set to 0 to disable Aux identification change. Controls MPI status channel response for Aux inputs.

\* Only affects Function Menu if enabled by some PPV providers.

**053 - DIS. CH-TIME (Disable Channel-Time)**

Set to 1 to disable the Channel-Time display; Channel-Time display will not appear. Set to 0 to enable the Channel-Time display.

**069 - EN. CH-T COL. (Enable Channel-Time Custom Color)**

Set to 1 to enable custom color for the Channel-Time display. Set to 0 to disable custom color for the Channel-Time display.

**070 - FOR. CH-TIME (Channel-Time Display Foreground Color)**

Set according to Color Chart:

|           |            |            |
|-----------|------------|------------|
| 0 = Black | 3 = Cyan   | 6 = Yellow |
| 1 = Blue  | 4 = Red    | 7 = White  |
| 2 = Green | 5 = Violet |            |

**Note:** Applies only to "Channel Not Available" message if item 073 is set to 1 (enabled). If foreground color and background color are the same, the menu background will be transparent.

**071 - BCK. CH-TIME (Channel-Time Display Background Color)**

Set according to Color Chart:

|           |            |            |
|-----------|------------|------------|
| 0 = Black | 3 = Cyan   | 6 = Yellow |
| 1 = Blue  | 4 = Red    | 7 = White  |
| 2 = Green | 5 = Violet |            |

**Note:** Applies only to "Channel Not Available" message if item 073 is set to 1 (enabled). If foreground color and background color are the same, the menu background will be transparent.

**073 - CH NOT AVBLE (Channel Not Available)**

If set to 1 and item 028 CH. OVERRIDE is set to 0, a "NOT AVAILABLE" message is displayed when directly accessing a channel not in the channel scan list available in memory.

**075 - REVERT CH (Revert to Start Channel)**

If set to 1 and loss of MPI communication occurs, TV automatically tunes to the specified Start Channel.

**078 - UPN MSB (UPN Most Significant Byte)**

User programmable number, most significant byte readable by MPI command. Note: Not linked to serial number.

**079 - UPN MSB-1 (UPN Most Significant Byte-1)**

User programmable number, most significant byte-1 readable by MPI command. Note: Not linked to serial number.

**080 - UPN MSB-2 (UPN Most Significant Byte-2)**

User programmable number, most significant byte-2 readable by MPI command. Note: Not linked to serial number.

**081 - UPN LSB (UPN Least Significant Byte)**

User programmable number, least significant byte readable by MPI command. Note: Not linked to serial number.

**082 - CHKSM ERROR (Checksum Error)**

Enforces rigid MPI checksum validation. Set to 1 for validation. Set to 0 to disable (does not check checksum on MPI async port). SPI is always checked.

**083 - HANDSHK TIME (Handshake Time)**

Adds an additional delay to the handshake time which is 64 msec, thus relaxing MPI timing requirements to be compatible with PC-based Windows controlled systems. Range is 0 - 5. (Timeout = 25.5MS + [25.5 MS\* Handshake time].)

**084 - PERMANENT BLK (Permanent Block)**

Allows Lock (Parental Control) blocking schemes to be permanent by disabling the blocking hours function. Set to 1 to install Parental Control restrictions permanently. Set to 0 for user-specified hours control of blocking schemes.

**087 - REAR RGB EN. (Rear RGB Enable)**

Controls access to rear RGB input on TV. Set to 0 to disable RGB input. Set to 1 to enable for PC RGB input. Set to 17 to initiate a one-time automatic configuration after an AC power cycle; otherwise, automatic adjustment will be performed each time the RGB input is accessed.

**088 - EN NOISE MUTE (Enable Noise Mute)**

If set to 1, audio mutes if no signal is present.

**090 - KEY LOCK**

If set to 1, front keyboard Channel, Volume, and Captions buttons are disabled, Power button remains enabled. If set to 0, the Channel, Volume, Captions, and Power buttons are all enabled.

**091 - YPrPb2 EN. (HDMI2 Enable)**

Set to 0 to disable display panel HDMI2 input. Set to 1 to enable DTV mode. Set to 2 to enable PC mode.

**094 - SAP MENU EN (2nd Audio Program)**

Set to 1 to enable SAP feature on Function Menu, if Function Menu is available. Set to 0 to disable SAP feature on Function Menu, if Function Menu is available.

**096 - DEF. ASP. RATIO (Default Aspect Ratio)**

Selects default aspect ratio at power up.

- Set to 0 for Set By System.
- Set to 1 for 4:3.
- Set to 2 for 16:9 (Factory Default).
- Set to 3 for Just Scan.
- Set to 4 for Zoom.

**Note:** Only applies if item 106 ASP RATIO LOCK is disabled, set to 0.

## Installer Menu (Cont.)

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### 098 - PRO:CENTRIC

Selects the Pro:Centric Mode. Set to 0 (default) to disable Pro:Centric operation. Set to 1 for Flash Mode. Set to 2 for GEM (Java Application) Mode.

### 099 - BACK LIGHTING

Sets the TV screen brightness at power up. Default setting is 100.

- 1 - 100 Static Back Lighting  
(1 = Dimmest picture, 100 = Brightest picture)
- 101 - 200 Dynamic Back Lighting  
(101 = Dimmest picture, 200 = Brightest picture)

If set between 101 and 200, the TV automatically controls back lighting depending upon the picture level of the current program. If set to 255, back lighting is controlled via the Picture settings in the TV's setup menus.

### 102 - ATSC BAND

Sets up TV to receive different types of incoming signals:  
0 = Broadcast, 1 = CATV, 2 = HRC, 3 = IRC, 4 = Same as NTSC.

### 103 - ATSC TUNE MODE

Sets ATSC tuning mode. Default set to 1 for Physical Channel scan. Set to 0 for Virtual Channel scan.

### 104 - START MINOR CHANNEL

Sets Minor Start Channel number at power up. 0 = NTSC. If not 0, number selected is the digital channel's Minor Start Channel number.

### 106 - ASP RATIO LOCK (Aspect Ratio Lock)

Set to 1 to retain previous aspect ratio with power off. Set to 0 to retain default aspect ratio with power off. See item 096 DEF. ASP. RATIO above.

### 116 - VIDEO MUTE EN (Video Mute Enable)

Set to 0 for Normal. Set to 1 for Blank.

### 117 - FACT DEFAULT (Factory Default)

Set to 0 for normal. Set to 1 to load presets of all Installer Menu item settings.



**Warning: If set to 1, this will reload the factory defaults and clear the channel lineup, including any assigned channel icons and custom channel labels.**

### 119 - DATA CHANNEL

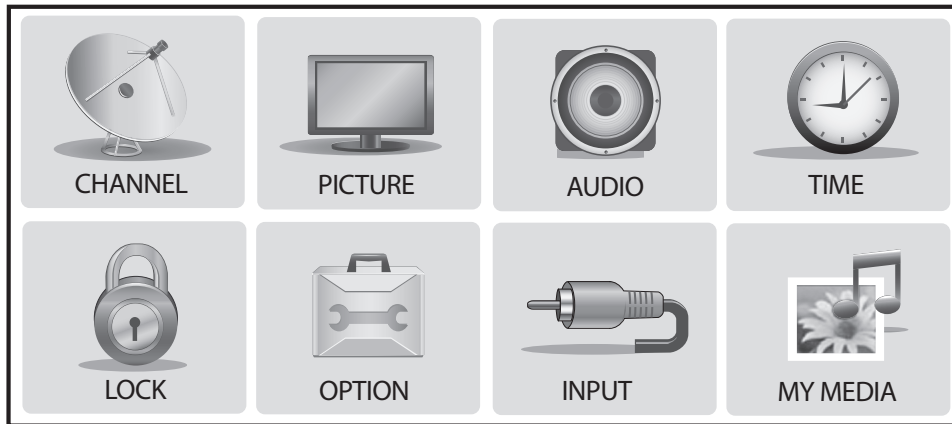
Set to 0 (default) to disable. Set to the RF channel number of the Data Channel for Pro:Centric or E-Z Installation (splash screen, configuration, or firmware) data.

**Note:** Pro:Centric updates are downloaded from the Pro:Centric server to the TV when the TV is turned OFF. Also, while Pro:Centric updates are in progress, it is not possible to turn the TV ON. The TV may take several minutes to load EPG data after the initial download of the Pro:Centric application. Subsequent updates generally will take less than one minute.

## TV Setup Menus Overview

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On-screen setup menus control the features of the TV. Press **MENU** on the Installer Remote to access the TV setup menus, and set the TV features to the desired configuration for the end user.



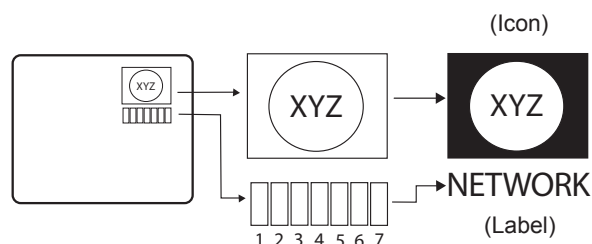
Refer to the Owner's Manual for further information on the TV setup menus.



# Adding Channel Icons / Custom Channel Labels (2-5-4 + MENU Mode)

## Editing/Adding Channel Icons and/or Labels

If there is no pre-assigned icon, you can make a custom channel label of up to seven (7) characters to help identify a channel or network. If desired, channel labels can also be added in addition to a pre-assigned icon. You may also add labels for the Aux input sources to clearly identify the devices that are connected to the Aux inputs.



Editing and adding the labels can only be done if there are channels entered into the TV's Channel Map either during Commercial Mode Setup (see pages 12 to 13), by cloning, or by using some PPV providers' master remote controls.

**Note:** A blank letter space is available between "Z" and "I".

### To perform channel editing/labeling:

1. Enter the TV Installer Menu: Press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER**.
2. Press **2-5-4 + MENU** on the Installer Remote to enter the Channel Label Editing Mode.
3. Add channel icons and channel labels as described in the procedures below. (You can do this more than once.)
4. To exit the menu when you are done, press **MENU**.

## Changing a Channel's Icon on the Master TV

1. Use Channel Up/Down to select the desired channel.
2. Use the Left/Right arrow keys to select the thin letter "I" on the Channel ID display.
3. Use the Up/Down arrow keys to select the icon with which you want to identify the channel. (If you know the icon number, enter the number, and press **ENTER**.)
4. Proceed to change/add channel labels, or go to the next channel.

## Changing/Adding Channel Labels on the Master TV

1. Use Channel Up/Down to select the desired channel.
2. Press the Left or Right arrow repeatedly until the numbers 1 to 7 appear on the display. The number shows the position of the character that can be changed. Number 1 is the first character, number 2 the second character, etc.
3. Use the Up/Down arrow keys to select the desired character.
4. Proceed to the next number position, or use Channel Up/Down to go to the next channel.

## Changing Source Labels on the Master TV

1. Press **INPUT** to select the desired Aux input source: A/V 1, A/V 2, HDMI Component, RGB, etc.
2. Press the Left or Right arrow repeatedly until the numbers 0 to 9 appear on the display. The number shows the position of the character that can be changed.
3. Use the Up/Down arrow keys to select the desired character.
4. Press **INPUT** for the next Aux source, or use Channel Up/Down to return to channels.

## Installer Remote Control Key Functions for Master TV Channel Editing/Labeling Menu

- **Channel Up/Down:** Tunes to the next channel in scan.
- **Left/Right Arrows:** Select the item to change. If "I" is shown, the icon can be changed. If a number is shown, it indicates the position of the character that can be changed.
- **Up/Down Arrows:** Select the icon or the character to be displayed. Tip: Arrows can be held down for fast scrolling.
- **0 – 9:** Use to enter the index number of the icon, if known.
- **ENTER:** Changes the icon after the number has been entered.
- **INPUT:** Changes the Aux input label.
- **MENU:** Exits the editing process.



## IMPORTANT CLONING INFORMATION

There are three options for cloning a Master TV Setup:

- Using a USB memory device
- Using a TLL-1100A clone programmer
- Using a LT2002 clone programmer

Each option is described in further detail on the pages that follow. As you perform cloning procedures, be sure to complete each task as indicated. If a procedure or step is omitted or not performed completely, cloning may not work. At each step, pay attention to ensure the TV screen shows the proper message when cloning. If the message indicated does not appear, there is a problem with that step, and cloning may not be successful.



**Warning: Copying a blank or incorrect memory into a TV will cause the TV to operate erratically or become inoperable.**



**Warning: Do not connect a clone programmer to a PPV card installed in the Master or Target TVs, as this will damage the clone programmer and the PPV card.**

### Before you begin cloning:

- Complete the Commercial Mode Setup for Master TV procedure on pages 12 to 13.
- All equipment should be connected to power and turned ON.
- Both the Master and Target TVs must be in Pass-through Mode.
- Ensure Installer Menu items on Target TVs are set/restored to factory default settings (i.e., set Installer Menu item 117 FACT DEFAULT to 001 on Target TVs) before Teaching is initiated.
- Learning and Teaching is only possible between identical model TVs.
- If using a USB memory device, ensure the USB device has been formatted with FAT format.
- For both Master and Target TVs—If using a clone programmer, ensure the TV signal source is either an Aux or TV (RF) source. If a TV (RF) source, the TV must be tuned to an analog (not a digital) channel.
- LT2002 only—Make sure the batteries in the clone programmer are fresh. If batteries are removed, the clone programmer clock time (if set) will be lost (see page 28 for information on the clone programmer clock).
- Do not unplug the TV power cord or remove/disconnect the USB memory device/clone programmer while Learning or Teaching, as doing so may cause the TV to malfunction or harm the USB device/clone programmer, respectively.

## Clonable Menu Features

### Installer Menu

Installer Menu item settings

### Channel

Auto Tuning (Channel Lineup)  
Manual Tuning  
Channel Edit  
Channel Label

### Picture

Aspect Ratio  
Picture Mode

### Audio

Auto Volume  
Clear Voice  
Sound Mode  
Balance  
TV Speaker

### Option

Menu Language  
Audio Language  
Caption  
Set ID

### Lock

Movie Rating  
TV Rating – Children  
TV Rating – General

### Time

Auto Clock  
Auto Off (Sleep Timer)

**Note:** Some menu options vary between analog and digital channels and Aux sources.

# Cloning Procedures

## Learning / Teaching a Master TV Setup using a USB Memory Device

### USB Cloning Notes

- Read the IMPORTANT CLONING INFORMATION on page 23 before beginning any cloning procedures.
- You may edit a filename as part of the Learning procedure; however, a file with edited contents will not be recognized.
- It is not possible to clone a Master TV's clock using a USB memory device. Either set a Target TV's clock manually, or use the Auto Clock setting in the TV setup menus.

### Learn Setup from Master TV

1. Ensure the Master TV is set up completely and in Pass-through Mode.
2. Plug the USB memory device into the USB IN port on the Master TV.
3. Press **MENU** on the Installer Remote to display the TV setup menus, use the arrow navigation keys to select/highlight the **Option** menu icon, and then press the number "7" key a total of seven times to display the USB Download Menu.
4. To gain access to the Learn From TV option in the USB Download Menu, key in the password used to enter the Installer Menu (Example: Press **9-8-7-6**).
5. Use the Up/Down arrow keys to select **Learn From TV (TLL)**, and then press **ENTER**.
6. To identify the profile from others, you can use the Up/Down arrow keys to change the last five digits of the filename. Press **ENTER** when you are ready to initiate Learning.

Learning status will be shown on the progress bar. When the Learning process is complete, the USB Download menu will reappear on screen.

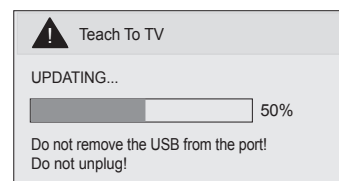
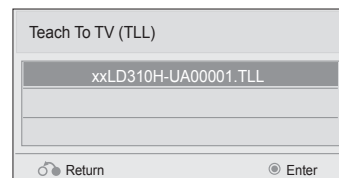
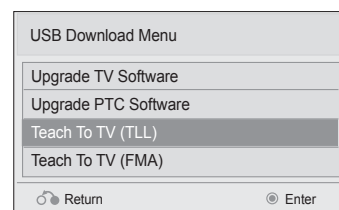
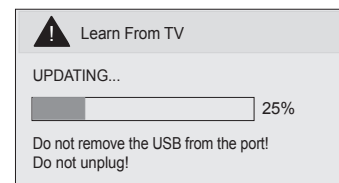
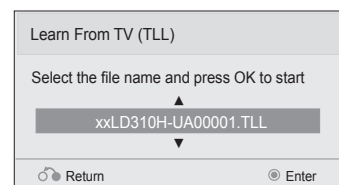
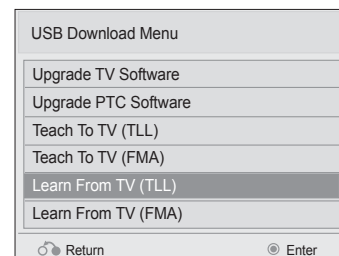
7. Remove the USB memory device.

### Teach Master TV Setup to Target TV

1. Ensure the Target TV is in Pass-through Mode, and then use the Installer Remote to enter the Target TV Installer Menu: Press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER**.
2. Set Installer Menu item **117 FACT DEFAULT** to **001**, and press **ENTER**. When the value changes back to 0, press **ENTER** again to exit the Installer Menu.
3. Plug the USB memory device with the Master TV Setup file into the Target TV USB IN port.
4. Press **MENU** on the Installer Remote to display the TV setup menus, use the arrow navigation keys to select/highlight the **Option** menu icon, and then press the number "7" key a total of seven times to display the USB Download Menu.
5. Use the Up/Down arrow keys to select **Teach To TV (TLL)**, and then press **ENTER**.
6. Use the Up/Down arrow keys to select the Master TV Setup you want to install, and then press **ENTER**. Note: Filenames identify the TV and the TLL version (see example at right).

Teaching status will be shown on the progress bar. When the Teaching process is complete, the USB Download menu will reappear on screen.

7. When Teaching is done, remove the USB memory device, turn OFF the TV, and unplug the TV power cord for 15 seconds.
8. Reconnect the TV power cord, and turn ON the TV. The Master TV Setup should be resident on the Target TV.



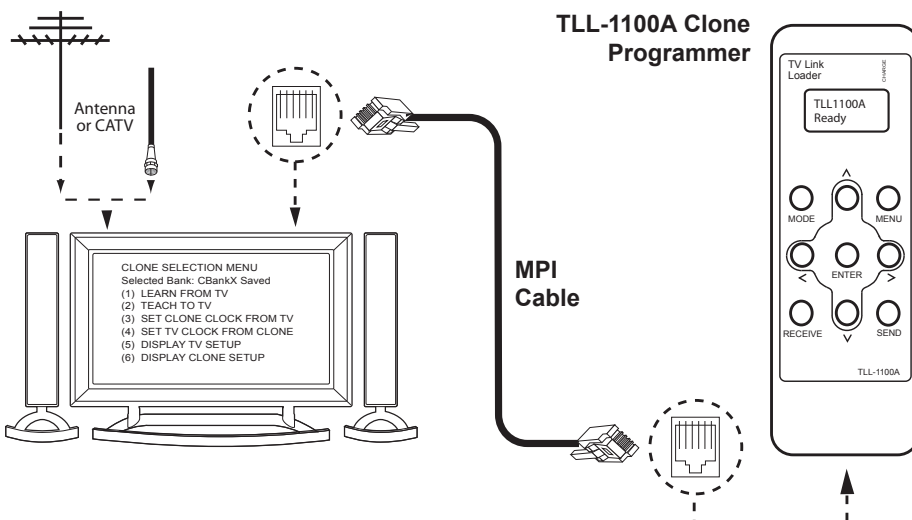
## Learning / Teaching a Master TV Setup using a TLL-1100A Clone Programmer

**Warning:** Do not connect a clone programmer to a PPV card installed in the Master or Target TVs, as this will damage the clone programmer and the PPV card.

Cloning is accomplished using the TV/clone programmer MPI ports for communication (see figure).

### TLL-1100A Cloning Notes

- Read the IMPORTANT CLONING INFORMATION on page 23 before beginning any cloning procedures.
- Ensure the TLL-1100A is either fully charged or connected to AC power.
- Learning and Teaching is only possible between identical model TVs; however, the TLL-1100A clone programmer can store up to eight different Master TV Setups.



### Learn Setup from Master TV

1. Ensure the Master TV is set up completely and in Pass-through Mode.
2. If an analog channel is not available, direct tune the TV to an Aux source, or select an Aux source, such as AV-1, from the Input Menu. Then, plug one end of the MPI cable into the TV MPI port.
3. Turn ON the TLL-1100A.
4. Use the **MODE** button on the TLL-1100A to select **Clone Mode**.
5. Use the Left/Right arrows on the TLL-1100A to select the Memory CBank (1 to 8) in which to store the Master TV Setup.
6. Plug the other end of the MPI cable into the MPI port on the bottom of the TLL-1100A. The Clone Selection Menu will display on the TV screen.
7. Press **1** on the Installer Remote to select **LEARN FROM TV** from the Clone Selection Menu. Then, press **ENTER** to transfer the Master TV Setup into CBankX on the TLL-1100A.

Learning usually takes about 90 seconds. "LEARNING IN PROGRESS" will be displayed on the screen while the TLL-1100A copies the Master Setup. When the Learning process is complete, a "LEARNING COMPLETE" message will be displayed.

8. When Learning is complete, disconnect the MPI cable from the Master TV.

CLONE SELECTION MENU  
Selected Bank: CBankX Saved  
(1) LEARN FROM TV  
(2) TEACH TO TV  
(3) SET CLONE CLOCK FROM TV  
(4) SET TV CLOCK FROM CLONE  
(5) DISPLAY TV SETUP  
(6) DISPLAY CLONE SETUP

CLONE CLOCK = XX:XX  
TV CLOCK = XX:XX  
THE CLONE IS VERSION VX.X.X  
- To change menu items, press channel keys or digits.  
- To execute item, press Enter.

# Cloning Procedures (Cont.)

## Learning / Teaching a Master TV Setup using a TLL-1100A Clone Programmer (Cont.)

### (Optional) Set the Clock

Set the time on a Master TV's clock. (If the time has already been copied from a TV into the TLL-1100A clone programmer, you can set the Master TV's clock by copying the time from the clone programmer.) The TLL-1100A can copy the current time to both a Master TV and to the clone's internal clock—accurate to within one minute.

Since the TLL-1100A's time cannot be set directly, the current time needs to be copied from an LG TV equipped with an enabled MPI port.

After the time is copied to the TLL-1100A clone programmer, the current time will be maintained and can then be transferred to another TV. (This can be a Master TV or another TV which has already had the features set up.)

### Teach Master TV Setup to Target TV

1. Ensure the Target TV is in Pass-through Mode, and then use the Installer Remote to enter the Target TV Installer Menu: Press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER**.
2. Set Installer Menu item **117 FACT DEFAULT** to **001**, and press **ENTER**. When the value changes back to 0, press **ENTER** again to exit the Installer Menu.
3. Tune/set the TV to an analog channel or Aux source, and then connect the MPI cable to the MPI port on the Target TV. The Clone Selection Menu will display on the TV screen.
4. Ensure the correct Memory CBank(X) is selected on the TLL-1100A.
5. Press **2** on the Installer Remote to select **TEACH TO TV** from the Clone Selection Menu. Then, press **ENTER** to transfer the Master TV Setup to the Target TV.  
Teaching usually takes 3 to 4 minutes. "TEACHING IN PROGRESS" will be displayed on the screen during Teaching. When the Teaching process is complete, a "TEACHING COMPLETE" message will be displayed.
6. When Teaching is done, disconnect the MPI cable from the Target TV, turn OFF the TV, and unplug the TV power cord for 15 seconds.
7. Reconnect the TV power cord, and turn ON the TV. The Master TV Setup should be resident on the Target TV.

CLONE SELECTION MENU  
Selected Bank: CBankX Saved

- (1) LEARN FROM TV
- (2) TEACH TO TV
- (3) SET CLONE CLOCK FROM TV
- (4) SET TV CLOCK FROM CLONE
- (5) DISPLAY TV SETUP
- (6) DISPLAY CLONE SETUP

CLONE CLOCK = XX:XX  
TV      CLOCK = XX:XX  
THE CLONE IS VERSION VX.X.X

- To change menu items, press channel keys or digits.
- To execute item, press Enter.

CLONE SELECTION MENU  
Selected Bank: CBankX Saved

- (1) LEARN FROM TV
- (2) TEACH TO TV
- (3) SET CLONE CLOCK FROM TV
- (4) SET TV CLOCK FROM CLONE
- (5) DISPLAY TV SETUP
- (6) DISPLAY CLONE SETUP

CLONE CLOCK = XX:XX  
TV      CLOCK = XX:XX  
THE CLONE IS VERSION VX.X.X

- To change menu items, press channel keys or digits.
- To execute item, press Enter.

# Cloning Procedures (Cont.)

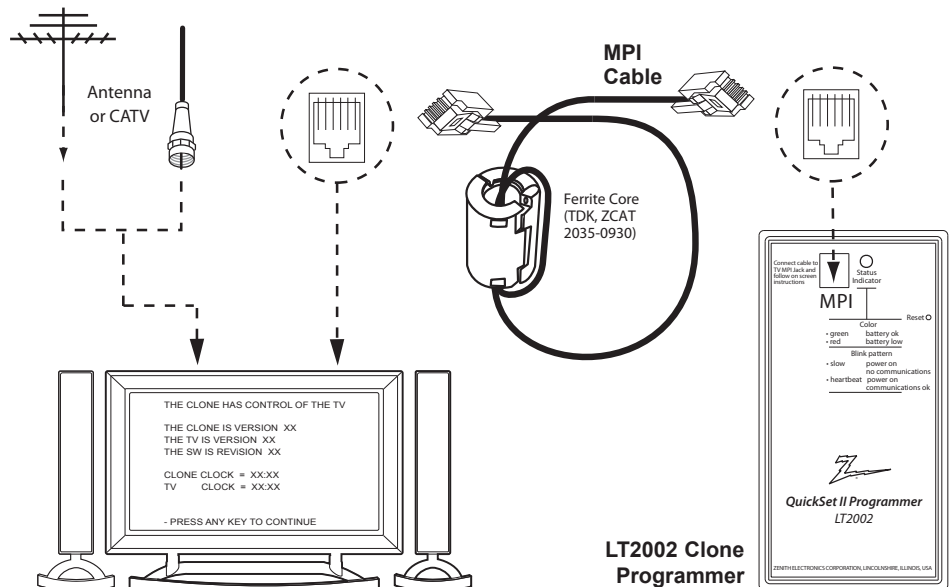
## Learning / Teaching a Master TV Setup using an LT2002 Clone Programmer

**Warning:** Do not connect a clone programmer to a PPV card installed in the Master or Target TVs, as this will damage the clone programmer and the PPV card.

Cloning is accomplished using the TV/clone programmer MPI ports for communication (see figure).

### LT2002 Cloning Notes

- Read the IMPORTANT CLONING INFORMATION on page 23 before beginning any cloning procedures.
- A slow flashing green light indicates that there are communication problems between the TV and the LT2002 clone programmer. If this is the case, check for a damaged cable, poor contacts, or other connection troubles.
- If the status indicator is red, the LT2002 batteries are low and should be replaced. Install four (4) high-quality alkaline AA batteries.
- Learning and Teaching is only possible between identical model TVs; however, the LT2002 clone programmer can store up to three different Master TV Setups.



### Learn Setup from Master TV

1. Ensure the Master TV is set up completely and in Pass-through Mode.
2. If an analog channel is not available, direct tune the TV to an Aux source, or select an Aux source, such as AV-1, from the Input Menu. Then, plug one end of the MPI cable into the TV MPI port.
3. If there is a good connection after the LT2002 is connected to the TV MPI port, "THE CLONE HAS CONTROL OF THE TV" message will appear on the TV screen. Press any key on the Installer Remote to access the LT2002 Clone Selection Menu.
4. Press **1** on the Installer Remote to select **LEARN FROM TV** from the Clone Selection Menu; then press **ENTER** to proceed to the Memory Bank Selection Menu (see sample screen on next page).
5. Press 1, 2, or 3 on the Installer Remote to select the clone Memory Bank in which to store the Master Setup. Then, press **ENTER**.

**Note:** If you choose a Memory Bank that already has a Master device's setup programmed into it, that setup will be overwritten by the new Master TV Setup.

(Continued on next page)

THE CLONE HAS CONTROL OF THE TV

THE CLONE IS VERSION XX  
THE TV IS VERSION XX  
THE SW IS REVISION XX

CLONE CLOCK = XX:XX  
TV CLOCK = XX:XX

- PRESS ANY KEY TO CONTINUE.

- DISCONNECT CLONE WHEN DONE.

CLONE SELECTION MENU

- (1) LEARN FROM TV
- (2) TEACH TO TV
- (3) SET CLONE CLOCK FROM TV
- (4) SET TV CLOCK FROM CLONE
- (5) DISPLAY TV SETUP
- (6) DISPLAY CLONE SETUP

- TO CHANGE MENU ITEMS, PRESS CHANNEL KEYS OR DIGITS.

- TO EXECUTE ITEM, PRESS ON/OFF, POWER, OR ENTER.

# Cloning Procedures (Cont.)

## Learning / Teaching a Master TV Setup using an LT2002 Clone Programmer (Cont.)

(Continued from previous page)

6. Verify the Learning setup information on the next screen, and then press **POWER** to transfer the Master TV Setup into the selected Memory Bank on the LT2002.

Learning usually takes about 90 seconds. "LEARNING IN PROGRESS" will be displayed on the screen while the LT2002 copies the Master Setup. When the Learning process is complete, a "LEARNING COMPLETE" message will be displayed.

7. When Learning is complete, disconnect the MPI cable from the Master TV.

### (Optional) Set the Clock

Set the time on a Master TV's clock. (If the time has already been copied from a TV into the LT2002 clone programmer, you can set the Master TV's clock by copying the time from the clone programmer.) The LT2002 can copy the current time to both a Master TV and to the clone's internal clock—accurate to within one minute. (Another reason that the LT2002 should be equipped with fresh, high-quality alkaline batteries, is for it to keep the time as accurately as possible.)

Since the LT2002's time cannot be set directly, the current time needs to be copied from an LG TV equipped with an enabled MPI port.

After the time is copied to the LT2002 clone programmer, the current time will be maintained and can then be transferred to another TV. (This can be a Master TV or another TV which has already had the features set up.)

### Teach Master TV Setup to Target TV

1. Ensure the Target TV is in Pass-through Mode, and then use the Installer Remote to enter the Target TV Installer Menu: Press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER**.
2. Set Installer Menu item **117 FACT DEFAULT** to **001**, and press **ENTER**. When the value changes back to 0, press **ENTER** again to exit the Installer Menu.
3. Tune/set the TV to an analog channel or Aux source, and then connect the MPI cable to the MPI port on the Target TV.
4. With "THE CLONE HAS CONTROL OF TV" message on display, press **2** on the Installer Remote to select **TEACH TO TV** from the LT2002 Clone Selection Menu. Then, press **ENTER**.
5. Select the LT2002 Memory Bank in which the new Master TV Setup is located, and press **ENTER**.
6. Verify the Teaching setup information on the next screen, and then press **POWER** to transfer the Master TV Setup to the Target TV.  
Teaching usually takes 3 to 4 minutes. "TEACHING IN PROGRESS" will be displayed on the screen during Teaching. When the Teaching process is complete, a "TEACHING COMPLETE" message will be displayed.
7. When Teaching is done, disconnect the MPI cable from the Target TV, turn OFF the TV, and unplug the TV power cord for 15 seconds.
8. Reconnect the TV power cord, and turn ON the TV. The Master TV Setup should be resident on the Target TV.

#### SAVE TV SETUP IN SELECTED CLONE MEMORY

- (1) MEMORY 1 VER XX REV XX
- (2) MEMORY 2 VER XX REV XX
- (3) MEMORY 3 VER XX REV XX
- (4) RETURN TO CLONE MENU

- TO CHANGE MENU ITEMS, PRESS CHANNEL KEYS OR DIGITS.

- TO EXECUTE ITEM, PRESS ON/OFF, POWER, OR ENTER.

#### CLONE SELECTION MENU

- (1) LEARN FROM TV
- (2) TEACH TO TV
- (3) SET CLONE CLOCK FROM TV
- (4) SET TV CLOCK FROM CLONE
- (5) DISPLAY TV SETUP
- (6) DISPLAY CLONE SETUP

- TO CHANGE MENU ITEMS, PRESS CHANNEL KEYS OR DIGITS.

- TO EXECUTE ITEM, PRESS ON/OFF, POWER, OR ENTER.

#### CLONE SELECTION MENU

- (1) LEARN FROM TV
- (2) TEACH TO TV
- (3) SET CLONE CLOCK FROM TV
- (4) SET TV CLOCK FROM CLONE
- (5) DISPLAY TV SETUP
- (6) DISPLAY CLONE SETUP

- TO CHANGE MENU ITEMS, PRESS CHANNEL KEYS OR DIGITS.

- TO EXECUTE ITEM, PRESS ON/OFF, POWER, OR ENTER.

#### COPY SELECTED CLONE MEMORY TO TV

- (1) MEMORY 1 VER XX REV XX
- (2) MEMORY 2 VER XX REV XX
- (3) MEMORY 3 VER XX REV XX
- (4) RETURN TO CLONE MENU

- TO CHANGE MENU ITEMS, PRESS CHANNEL KEYS OR DIGITS.

- TO EXECUTE ITEM, PRESS ON/OFF, POWER, OR ENTER.



## FTG Mode Overview

FTG Mode enables Pro:Idiom decryption and also allows logical channel mapping of physical channels. This section describes how to configure the TV's CPU for FTG Mode operation.

Use one of the following processes to configure the CPU with FTG Channel Map and FTG Installer Menu settings:

- Configure an individual LD310H TV via its USB port using an FMA Configuration (.fma) file on a USB memory device. The "Teach to TV (FMA)" process, along with associated procedures, is described on pages 30 to 33.
- Configure all LD310H TVs at the site using a Pro:Centric server head end device (Example: PCS150R). Load an FMA Configuration (.fma) file on the Pro:Centric server using the TV E-Z Installation "Configuration" option in the Pro:Centric Server Admin Client. Refer to the **Pro:Centric™ Server Admin Client User Guide** for further information.

While the TV is in FTG Mode:

- Users can still access the Installer Menu using an LG Installer Remote; however, all Installer Menu items will be read-only.
- Any FTG configuration updates must be made in the FTG Configuration Application. FTG Channel Map Configuration and FTG Installer Menu Configuration Utilities enable you to make changes, respectively, to the FTG Channel Map and FTG Installer Menu settings as necessary.
- If it becomes necessary to reset the TV to Pass-through Mode, there are several options that will enable you to do so. Refer to Reference section, "Resetting a TV to Pass-through Mode," for further information.

Pages 34 to 37 provide overviews of the FTG Channel Map, FTG Installer Menu, and FMA Configuration Utilities that comprise the FTG Configuration Application. Refer to the **Free-To-Guest (FTG) Configuration Application** manual for further information on the FTG Configuration Application.

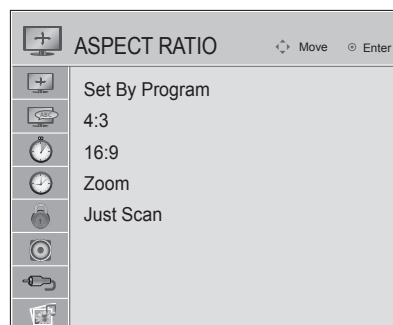


**Note:** The LD310H cannot be configured for FTG Mode if an external MPI device has been implemented as a means of controlling the TV.

## Determining the TV Operating Mode

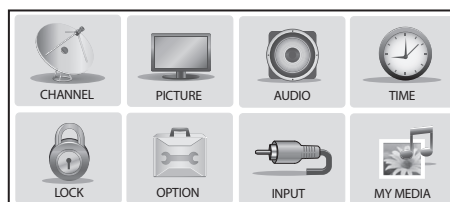
To determine the operating mode of the TV, press **MENU** on the Installer Remote. The menu display alternates based on the operating mode. See examples at right.

If the end user Function Menu appears, the TV is in FTG Mode. If the TV setup menus appear, the TV is in Pass-through Mode.



### Function Menu

Indicates the TV CPU is in FTG Mode. While the TV is in FTG Mode, Installer Menu settings can be accessed as read-only using an Installer Remote. To make changes, use the FTG Configuration Application.



### TV Setup Menus

Shows that the TV is in Pass-through Mode.



# FTG Mode of Operation (Cont.)

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## Creating an FMA Configuration File using the FTG Configuration Application

This section describes how to create an FMA Configuration file that can be saved to a USB memory device. In order to enable Pro:Idiom decryption, it is recommended that you create an FMA Configuration file using the FTG Configuration Application. However, if you do not know the RF channels at the site, there is an option to save (Learn) an FMA Configuration file from a TV (see “Learning an FMA Configuration File from a TV” on page 32).

The procedure below provides an overview of the steps required to create an FMA Configuration (.fma) file. Refer to the **Free-To-Guest (FTG) Configuration Application** manual for further information. See also FTG Configuration Application sample screens on pages 34 to 37.

**Note:** FTG Configuration Application software is available online at: [www.LGcommercial.com/FTGsoftware](http://www.LGcommercial.com/FTGsoftware).

1. Install (if necessary) and launch the FTG Configuration Application (v5.0.0 or higher) on the PC that will be used to create the FMA Configuration file.
2. Either:
  - Open an existing FTG Configuration (.rml) file, if applicable, to use its FTG Channel Map. Otherwise, create a new FTG Channel Map using the FTG Channel Map Editor in the FTG Channel Map Configuration Utility. Then, continue with step 3.  
**Note:** Up to 141 logical channels can be defined in the FTG Channel Map.
  - To view and/or base a new FMA Configuration file on an existing LD310H FMA Configuration file, click **Configure** in the FTG Configuration Application menu bar, and select **FMA** to access the FMA Configuration Utility. Then, click the **Open** button above the FMA Configuration List, and double-click the desired (.fma) file. A list of the file's contents will be displayed in the FMA Configuration List window, and you can edit the FMA Configuration List as necessary to create a new file. Proceed to step 4 when you are ready to continue.
3. Click **Configure** in the FTG Configuration Application menu bar, and select **FMA** to access the FMA Configuration Utility.
4. To add an FTG Channel Map, click >> under FTG Channel Map to copy the current FTG Channel Map to the FMA Configuration List.  
**Note:** If you make any change(s) in the FTG Channel Map Configuration Utility to the current data to be included in the FMA Configuration List, you will need to recopy the FTG Channel Map to the FMA Configuration List.
5. Load default Installer Menu settings for the LD310H TV:
  - Click the down arrow at the right of the Chassis field under Installer Menu Templates, and select **32/37LD310H** from the drop-down list of available models.
  - Click the **Load** button.
  - Use the FTG Installer Menu Configuration Utility to modify settings, if necessary. Then, return to the FMA Configuration Utility.
  - Click >> under FTG Installer Menu Settings to copy the LD310H settings to the FMA Configuration List.
6. Click the **Save** button above the FMA Configuration List to save its contents to an FMA Configuration (.fma) file for later use.
7. Save the FMA Configuration file to a USB memory device, and proceed to “Teaching FMA Configuration to a TV” on the following page to transfer the FMA Configuration file to an LD310H TV.

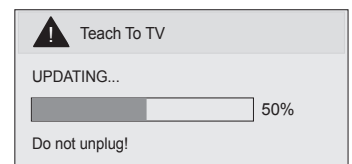
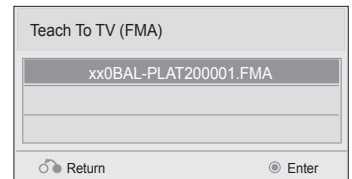
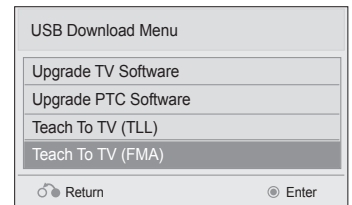
### Teaching FMA Configuration to a TV

This procedure describes how to “Teach” an FMA Configuration file from a USB memory device to a TV. Ensure you have completed the procedure on the previous page to create the FMA Configuration file before proceeding with the steps below.

1. Plug the USB memory device that contains the FMA Configuration file into the Target LD310H TV USB IN port.
2. Press **MENU** to display the TV setup menus, use the arrow navigation keys to select/highlight either the **Option** (if TV is in Pass-through Mode) or **Lock** (if TV is already in FTG Mode) menu icon, and then press the number “7” key a total of seven times to display the USB Download Menu.
3. Use the Up/Down arrow keys to select **Teach To TV (FMA)**, and then press **ENTER**.
4. Use the Up/Down arrow keys to select the FMA Configuration file you want to install, and then press **ENTER**.

The TV will show Teaching completion progress in a new window. Do NOT remove the USB device until Teaching is complete. When Teaching is complete, the TV will tune to the first logical channel in the FTG Channel Map.

5. When Teaching is done, remove the USB memory device. The FMA Configuration should be resident on the Target TV. Also, the Target TV CPU is now in FTG Mode (if it was previously in Pass-through Mode).



## FTG Mode of Operation (Cont.)

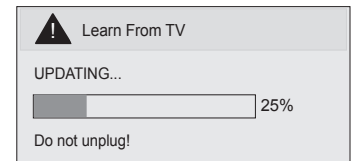
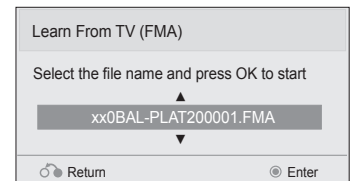
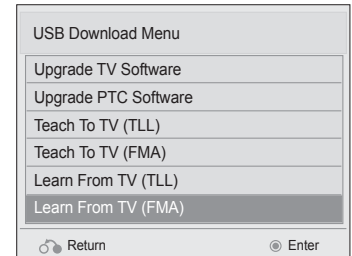
### Learning an FMA Configuration File from a TV

To ensure that Pro:Idiom decryption is enabled, it is recommended that you create an FMA Configuration file using the FTG Configuration Application as described on page 30. However, if necessary, this option enables you to save (Learn) an FMA Configuration file from an LD310H TV to a USB memory device.

**Note:** If the LD310H TV is NOT already in FTG Mode, you may need to perform some manual configuration on the TV before you start this procedure (see “Optional Manual Configuration / Setup for a TV” on following page).

1. Plug a USB memory device into the USB IN port on the TV.
2. Press **MENU** to display the TV setup menus, use the arrow navigation keys to select/highlight either the **Option** (if TV is in Pass-through Mode) or **Lock** (if TV is already in FTG Mode) menu icon, and then press the number “7” key a total of seven times to display the USB Download Menu.
3. To gain access to the Learn From TV options in the USB Download Menu, key in the password used to enter the Installer Menu (Example: Press **9-8-7-6**).
4. Use the Up/Down arrow keys to select **Learn From TV (FMA)**, and then press **ENTER**.
5. To identify the file from others, you can use the Up/Down arrow keys to change the last five digits of the filename. Press **ENTER** when you are ready to initiate Learning.  
The TV will show Learning completion progress in a new window. Do NOT remove the USB device until Learning is complete. When Learning is complete, the USB Download Menu will reappear on screen.
6. When you are finished, remove the USB memory device.

 **Note:** It is highly recommended that you open this FMA Configuration file in the FTG Configuration Application—BEFORE transferring (Teaching) the file to any TVs—to verify FTG Channel Map and FTG Installer Menu settings and enable Pro:Idiom decryption by marking Encrypted channels. This will also enable you to confirm and add channel attributes, labels, etc.



## Optional Manual Configuration / Setup for a TV

The manual configuration procedures below should only be performed if you do not know the RF channels at the site and need to Learn the FMA Configuration file from an LD310H TV as described on the previous page. Ensure the TV is in Pass-through Mode before you begin.

### Set Installer Menu Items

These steps provide specific instruction only on the Installer Menu items that should be set on an LD310H TV. Refer to pages 14 to 20 for detailed information on all Installer Menu items.

1. Make sure the TV is ON. Then, use the Installer Remote to enter the TV Installer Menu: Press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER**.
2. Set Installer Menu item **117 FACT DEFAULT** to **001** and press **ENTER** on the Installer Remote.

This clears all Installer Menu custom settings, the channel lineup, etc. and reloads the factory default settings. The value will change back to 0 after the internal TV controller (PTC) has been restored to factory default condition. This step ensures that the TV Channel Memory will be the active channel lineup.

3. Set Installer Menu item **003 BAND/AFC**, as appropriate.
  - Broadcast: Set to 000.
  - CATV: Set to 001 (default).
  - HRC: Set to 002.
  - IRC: Set to 003.
4. Set any other Installer Menu items that affect your TV programming network to the required configuration. For example, enable/disable Aux sources, set a Start Channel, etc.
5. After you have adjusted all required Installer Menu item settings, press **ENTER** once on the Installer Remote to save your changes; then, press **ENTER** again to exit the menu.

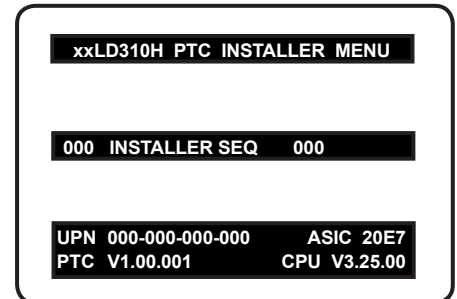
### Run Auto Tuning (Channel Search)

**Note:** In the FMA Configuration file, Logical Channel numbers will automatically be assigned in ascending order, starting with 0 (zero), to the Physical Channels from the TV Channel Map.

**Note:** Pro:Idiom decryption for encrypted channels will not be enabled unless you use the FTG Configuration Application to set the channel attributes.

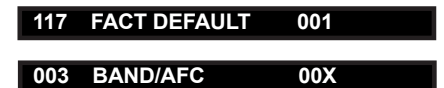
1. Search for all available analog and digital channels: Use the Installer Remote to go to the Channel Menu, select the **Auto Tuning** option, and follow the on-screen instructions.
2. Use the **Channel Edit** option in the Channel Menu to edit the channel lineup, as necessary, to include free to guest channels only. Add/delete channels per your system requirements. \*

Once you have completed these procedures, return to "Learning an FMA Configuration File from a TV" on the previous page to complete the Learn sequence.

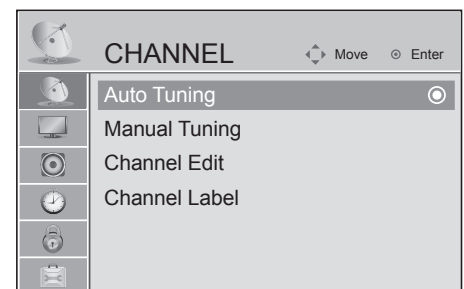


Typical TV Installer Menu

Note: The Installer Menu header will vary depending on the TV you are setting up.



Adjust the settings for these Installer Menu items.



Run Auto Tuning and edit the channel lineup, as necessary.

\* If Installer Menu item 103 ATSC TUNE MODE is set for Physical Channel tuning (default and recommended setting), minor channel numbers cannot be higher than 255. If set for Virtual Channel tuning, neither major nor minor channel numbers can be higher than 255. Note also that the FTG Configuration Application does not support major or minor channel numbers higher than 255.

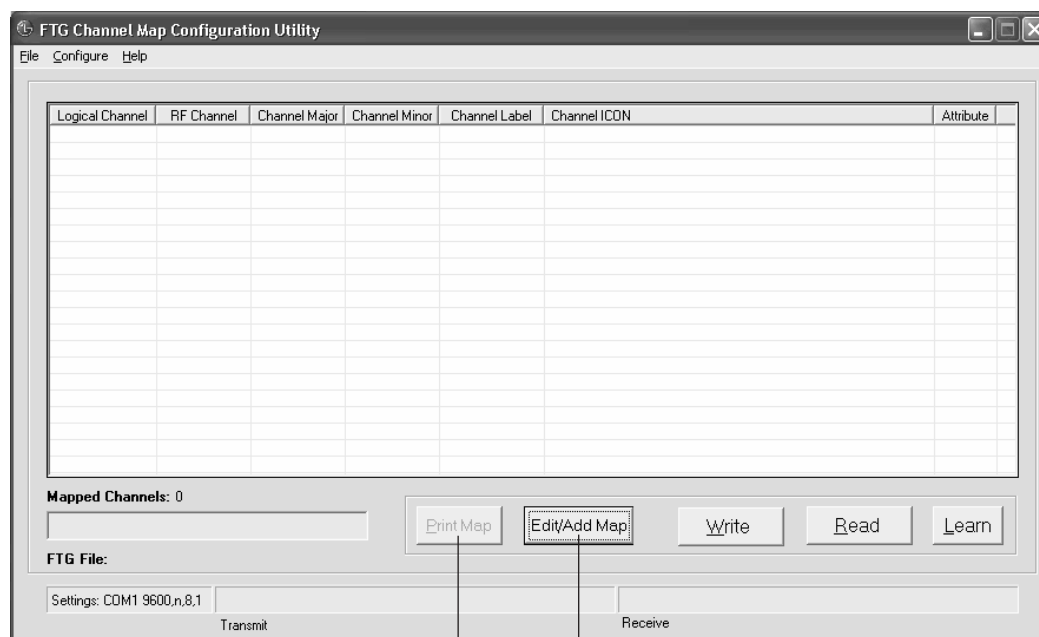
# FTG Configuration Application Utilities Overview

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## FTG Channel Map Configuration Utility

The FTG Channel Map Configuration Utility enables you to build a Channel Map with logical channel numbers.

**Note:** Write, Read, and Learn functions in the FTG Channel Map Configuration Utility are used for local FTG configuration of TVs that support a direct connection to a PC. These functions are not applicable to the process of creating an FMA Configuration file to be used with LD310H TVs.



### PRINT MAP

Click to display a printable FTG Channel Map Report. The report can also be exported as an HTML or Text file.

### EDIT/ADD MAP

Click to open the FTG Channel Map Editor to create or edit an FTG Channel Map (see below).

# FTG Configuration Application Utilities Overview (Cont.)

## FTG Channel Map Editor

The FTG Channel Map Editor shows a single Logical Channel's Data and the FTG Channel Map.

### LOGICAL CHANNEL MAPPING

Select a Logical Channel number, then assign it the RF, Major, and Minor channel numbers to complete the mapping. \*

### CUSTOM CHANNEL LABELS/ICONS

Enter custom labels and select icons by name on menu or by number.

### SET CHANNEL ATTRIBUTES

Check/select Encrypted, OSD, or Blank Video.

| Logical Channel | RF Channel | Channel Major | Channel Minor | Channel Label | Channel ICON   | Attribute |
|-----------------|------------|---------------|---------------|---------------|----------------|-----------|
| 2               | 2          | 2             | 0             | WBBM-TV       | 14 - CBS       | 0         |
| 5               | 5          | 5             | 0             | WMAQ-TV       | 15 - NBC       | 0         |
| 7               | 7          | 7             | 0             | WLS-TV        | 13 - ABC       | 0         |
| 9               | 9          | 9             | 0             | WGN-TV        | 89 - WGN       | 0         |
| 11              | 11         | 11            | 0             | WTTW          | 17 - PBS       | 0         |
| 14              | 31         | 31            | 3             | FOX           | 16 - FOX       | 0         |
| 15              | 19         | 19            | 3             | WGN           | 89 - WGN       | 0         |
| 16              | 47         | 47            | 4             | KIDS          | 133 - PBS Kids | 0         |
| 17              | 27         | 27            | 3             | THE U         | 174 - UPN      | 0         |
| 40              | 65         | 65            | 1             | HBO-HD        | 12 - HBO       | EO        |
| 41              | 66         | 66            | 1             | ESPN-HD       | 2 - ESPN       | EO        |
| 42              | 67         | 67            | 1             | ESPN2HD       | 21 - ESPN2     | EO        |
| 43              | 68         | 68            | 1             | TNT-HD        | 4 - TNT        | EO        |
| 44              | 69         | 69            | 1             | HDNET         | 161 - HDNet    | EO        |
| 52              | 74         | 74            | 1             | STARZHD       | 33 - Starz     | EO        |
| 53              | 75         | 75            | 1             | HISTHD        | 58 - History   | EO        |
| 54              | 76         | 76            | 1             | M&X-HD        | 47 - Cinemax   | EO        |

### UPDATE

After editing an existing Logical Channel's data, click to commit the changes in the FTG Channel Map.

### ADD

After defining a new Logical Channel, click to add channel to the FTG Channel Map.

### DELETE

Click to remove highlighted channel from FTG Channel Map.

### EXIT

Click to exit editor and return to FTG Channel Map Configuration Utility.

\* The FTG Configuration Application does not support major or minor channel numbers higher than 255.

# FTG Configuration Application Utilities Overview (Cont.)

## FTG Installer Menu Configuration Utility

**Note:** Write, Read, Learn, and IR Remote Access functions in the FTG Installer Menu Configuration Utility are used for local FTG configuration of TVs that support a direct connection to a PC. These functions are not applicable to the process of creating an FMA Configuration file to be used with LD310H TVs.

### CONFIGURATION SETTINGS

Select tabs for categories of Installer Menu items to set up TV.

### HOSPITAL-GRADE TV ONLY

Set Hospital items on Installer Menu for hospital-grade TVs.

FTG Installer Menu Configuration Utility

File Configure Help

Index User **Tuning** Audio Aux Inputs STB I/O Video Hospital

**Tuning**

#3 Tuning Band  
☐ Broadcast  
☒ CATV  
☐ HRC  
☐ IRC

#4 Start Channel  
Last Channel  
255

#5 Channel Lock  
☒ Disabled  
☐ Enabled

#28 Channel Override  
☐ Disabled  
☒ Enabled

#73 Channel N/A  
☒ Disabled  
☐ Enabled

#103 ATSC Mode  
☐ Virtual  
☒ Physical

#45 Starting Aux Source  
☐ Video 1  
☐ Video 2  
☐ HDMI 1  
☐ RGB 1  
☐ HDMI 2  
☒ Component 1  
☐ Last Aux

#75 MPI Revert  
☒ Disabled  
☐ Enabled

#98 Pro.Centric  
☒ Disabled  
☐ Flash  
☐ GEM

#119 Data Channel  
0  
Disabled

Chassis: #64-1 - 32/37LD310H

Settings: COM3 9600,n,8,1

Transmit Receive

Installer Defaults IR Remote Access OFF Write Read Learn

### INSTALLER DEFAULTS

Click to reset FTG Installer Menu items shown in the FTG Configuration Application to defaults.



# FTG Configuration Application Utilities Overview (Cont.)

## FMA Configuration Utility

**Note:** FMA Write, Read, Clock, Broadcast, Firmware, and IP Communication functions in the FMA Configuration Utility are used to configure control equipment (Example: FMA-LG101) at the hotel/institution head end. These functions are not applicable to the process of creating an FMA Configuration file to be used with LD310H TVs.

**FMA CONFIGURATION LIST**  
(data to be saved or already saved in FMA Configuration file)

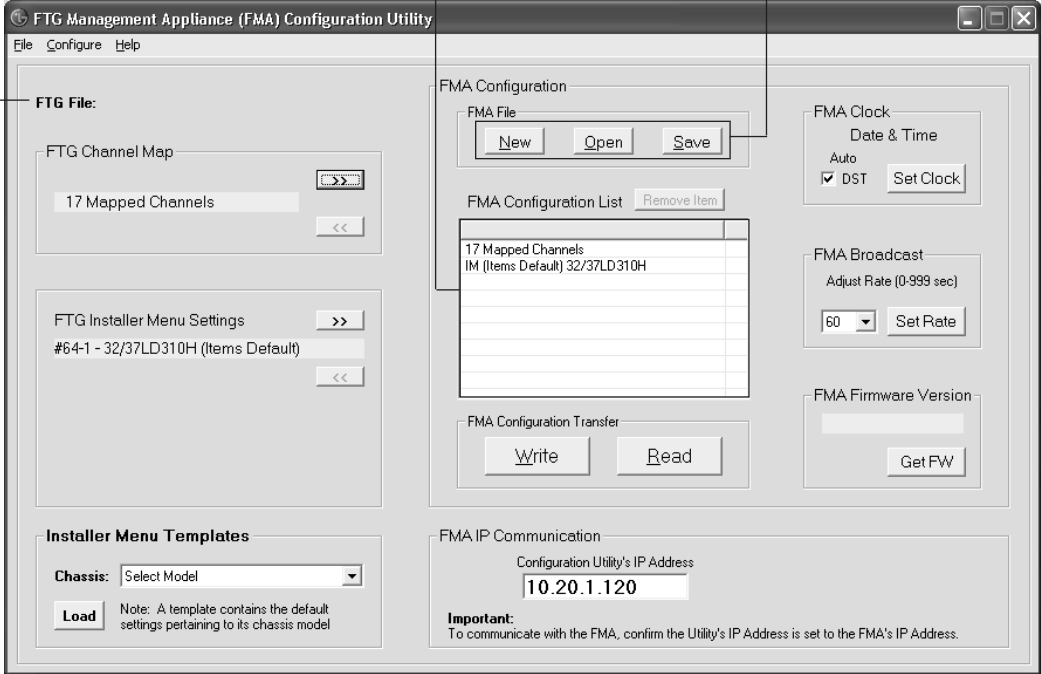
**NEW/OPEN/SAVE**  
FMA File options

Filename of opened FTG Configuration file (if applicable)

Copy FTG Channel Map to and from FMA Configuration List.

Copy FTG Installer Menu settings to and from FMA Configuration List.

Load default FTG Installer Menu for LD310H.





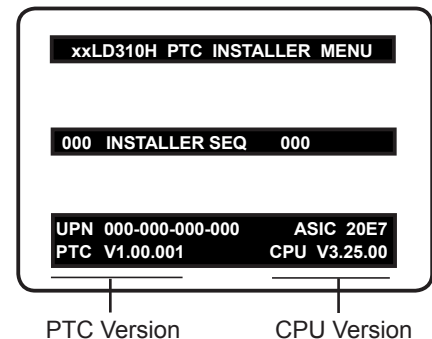
**Note:** The data referenced in the FMA Configuration List is only a snapshot of the current FTG Channel Map and FTG Installer Menu settings when copied to the list. If you make any change(s) to the current data to be included in the FMA Configuration List, you will need to recopy Channel Map and Installer Menu settings to the FMA Configuration List.

# Reference: Upgrading TV/PTC Software using a USB Memory Device

## Checking the Software Versions

You can check the software versions of the TV by accessing the Installer Menu with the Installer Remote: Press **MENU** repeatedly until the on-screen setup menus lock up, and then press **9-8-7-6 + ENTER**. When you are finished, press **ENTER** again to exit the Installer Menu.

Typical TV  
Installer Menu



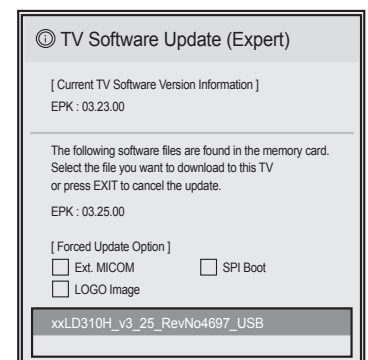
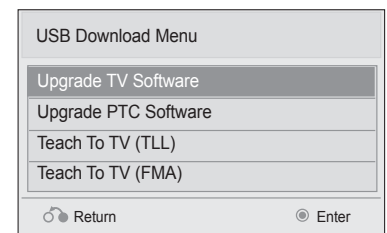
## Upgrading TV/PTC Software

Before you begin, note that the software upgrade files must be stored in a folder named "LG\_DTV" in the root directory of the USB memory device. Also, ensure the USB device has been formatted with FAT format.

**Note for TV Software Upgrade only:** If the TV detects a later version of software on the USB device, it will automatically display a dialog from which you can start the software upgrade immediately. Otherwise, you can close the dialog, and access the USB Download Menu as described below.

1. Turn the TV ON.
2. Plug the USB memory device into the USB IN port on the TV.
3. Press **MENU** on the Installer Remote to display the TV setup menus.
4. Use the arrow navigation keys to select/highlight either the **Option** (if TV is in Pass-through Mode) or **Lock** (if TV is in FTG or LodgeNet PPV Mode) menu icon; then, press the number "7" key a total of seven times to display the USB Download Menu.
5. Use the Up/Down arrow keys to select **Upgrade TV Software** or **Upgrade PTC Software**, as applicable, and then press **ENTER**.
6. Select the appropriate option(s), depending on the type of upgrade you are performing:
  - TV Software Upgrade: (See screen samples at right.) Select **TV Software Update** from the first TV Software Update window. In the second TV Software Update window, select the update file to install and press **ENTER**.  
**Note:** Do not select Forced Update options unless you have been specifically instructed to do so or have previous experience with Expert Software Updates.
  - PTC Software Upgrade: In the PTC Software Update window, select the update file to install and press **ENTER**.  
**Note:** The PTC Software Update window is similar to the second TV Software Update window, though there are no Forced Update options. Current software version information is shown at the top and update files on the USB device are listed at the bottom of the window.

The TV will show update completion progress in a new window. Do NOT remove the USB device until the software upgrade is complete. When a TV software upgrade is complete, the TV will reset itself with an automatic restart. When a PTC upgrade is complete, the TV will turn OFF.



# Reference: Downloading a Splash Screen using a USB Memory Device

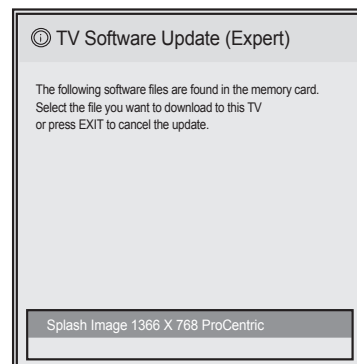
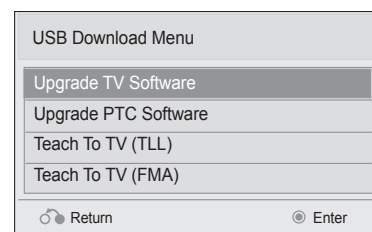
## Splash Screen Image File Guidelines

- The splash screen image must be a baseline (not progressive) JPEG.
- The image should be no larger than 1 MB.
- The ideal size for the image is 1366 x 768 pixels or under.
- The image file must be stored in a folder named “LG\_DTV” in the root directory of USB memory device.
- Ensure the USB device has been formatted with FAT format.

## Downloading a Splash Screen Image

1. Turn the TV ON.
2. Plug the USB memory device into the USB IN port on the TV.
3. Press **MENU** on the Installer Remote to display the TV setup menus.
4. Use the arrow navigation keys to select/highlight either the **Option** (if TV is in Pass-through Mode) or **Lock** (if TV is in FTG or LodgeNet PPV Mode) menu icon; then, press the number “7” key a total of seven times to display the USB Download Menu.
5. Use the Up/Down arrow keys to select **Upgrade TV Software**, and then press **ENTER**.
6. Select **LOGO Image Download** from the first TV Software Update window.
7. In the second TV Software Update window, select the image file to download and press **ENTER**.

The TV will show download completion progress in a new window. Do NOT remove the USB device until the image download is complete. When the image download is complete, the TV will reset itself with an automatic restart. Upon the restart, you should see the new splash screen.



## Reference: Power Consumption Settings

The following tables assume Installer Menu item 099 BACK LIGHTING is set as shown below (default value is 100).

| Item 099<br>Back Lighting<br>(Static) | 32LD310H                     |                 | 37LD310H                     |                 |
|---------------------------------------|------------------------------|-----------------|------------------------------|-----------------|
|                                       | Power Consumption<br>(Watts) | Percent Savings | Power Consumption<br>(Watts) | Percent Savings |
| 100                                   | 72.97                        | 0.00%           | 88.92                        | 0.00%           |
| 90                                    | 63.82                        | 12.54%          | 84.19                        | 5.32%           |
| 80                                    | 58.53                        | 19.78%          | 77.84                        | 12.46%          |
| 70                                    | 53.58                        | 26.57%          | 72.19                        | 18.81%          |
| 60                                    | 44.24                        | 39.38%          | 66.28                        | 25.46%          |
| 50                                    | 41.27                        | 43.45%          | 60.90                        | 31.51%          |
| 40                                    | 38.71                        | 46.95%          | 56.58                        | 36.37%          |
| 30                                    | 36.20                        | 50.39%          | 52.35                        | 41.13%          |
| 20                                    | 33.51                        | 54.07%          | 47.75                        | 46.30%          |
| 10                                    | 31.01                        | 57.51%          | 43.68                        | 50.88%          |
| 1                                     | 28.55                        | 60.87%          | 39.62                        | 55.44%          |

| Item 099<br>Back Lighting<br>(Dynamic) | 32LD310H                     |                 | 37LD310H                     |                 |
|----------------------------------------|------------------------------|-----------------|------------------------------|-----------------|
|                                        | Power Consumption<br>(Watts) | Percent Savings | Power Consumption<br>(Watts) | Percent Savings |
| 200                                    | 75.45                        | 0.00%           | 110.86                       | 0.00%           |
| 190                                    | 69.23                        | 8.25%           | 99.05                        | 10.65%          |
| 180                                    | 65.26                        | 13.51%          | 92.33                        | 16.72%          |
| 170                                    | 60.72                        | 19.53%          | 85.39                        | 22.98%          |
| 160                                    | 56.29                        | 25.40%          | 78.61                        | 29.10%          |
| 150                                    | 51.82                        | 31.33%          | 71.70                        | 35.32%          |
| 140                                    | 46.62                        | 38.21%          | 63.53                        | 42.69%          |
| 130                                    | 41.67                        | 44.78%          | 55.65                        | 49.80%          |
| 120                                    | 36.14                        | 52.10%          | 47.34                        | 57.30%          |
| 110                                    | 31.11                        | 58.76%          | 39.90                        | 64.01%          |
| 101                                    | 26.41                        | 65.00%          | 33.00                        | 70.24%          |

Note: Values are results of controlled experiments under laboratory conditions.

# Reference: TV Camport Auto Sense Operation

The Camport Auto Sense function is enabled when:

1. Installer Menu item 034 CAMPORT EN is set to 1 AND
2. Installer Menu item 040 AUTO CAMPORT is enabled (1).

**Selectable:** Can be accessed with INPUT key, direct access, etc.

**Auto Sense:** TV switches to this input when connector is inserted. The Camport (Side [AV IN 2] Video) has the highest priority and will override any commands including tuning to the Start Channel.

## CAMPORT (Side Video) Functionality Control

| Item 034<br>CAMPORT EN | Item 040<br>AUTO CAMPORT | Side (AV IN 2)<br>Video Operation |
|------------------------|--------------------------|-----------------------------------|
| 0                      | 0                        | Disabled                          |
| 0                      | 1                        | Disabled                          |
| 1                      | 0                        | Selectable                        |
| 1                      | 1                        | Auto Sense                        |

## Campport Operation (Stand-alone)

When Campport Auto Sense is enabled as above, the TV's source will switch to the Side (AV IN 2) Video Aux source whenever a plug is inserted into the AV IN 2 Video input.

When the plug is removed, the TV will switch back to the previous channel or input source that was being displayed before the plug was inserted. However, if any direct access to an RF channel or Aux channel is requested while the Campport is active, then, when the video plug is removed, the TV will switch to the last requested channel. Source changes using any Source keys (INPUT) are ignored. Channel Up/Down and Flashback commands are not direct access tuning commands, and they are also ignored.

| Previous State<br>Before Inserting<br>CAMPORT | Operation While<br>CAMPORT is<br>Active     | State Upon<br>Removal of<br>CAMPORT |
|-----------------------------------------------|---------------------------------------------|-------------------------------------|
| Aux or RF<br>Channel                          | None                                        | Previous Aux<br>or RF Channel       |
| Aux or RF<br>Channel                          | Direct Access                               | Last Requested<br>Aux or RF Channel |
| Aux or RF<br>Channel                          | Ch Up/Down,<br>Flashback, and<br>Input Keys | Previous Aux<br>or RF Channel       |

## Campport Operation (FTG or PPV)

The operation will be similar to that of the Stand-alone Mode. However, when the Channel Map is maintained external to the PTC (i.e., FTG and PPV), Channel Up/Down or Flashback keys are sent as Direct Access tuning commands to the PTC/TV.

| Previous State<br>Before Inserting<br>CAMPORT | Operation While<br>CAMPORT is<br>Active     | State Upon<br>Removal of<br>CAMPORT |
|-----------------------------------------------|---------------------------------------------|-------------------------------------|
| Aux or RF<br>Channel                          | None                                        | Previous Aux<br>or RF Channel       |
| Aux or RF<br>Channel                          | Direct Access                               | Last Requested<br>Aux or RF Channel |
| Aux or RF<br>Channel                          | Ch Up/Down,<br>Flashback, and<br>Input Keys | Last Requested Aux<br>or RF Channel |

## Reference: TV Aux Input Configuration

| DIRECT ACCESS<br>Tuning |                 | TV               |                | ENABLE         |                     |                                                          |                          | MPI DATA                                             |                                   |                                               | START AUX<br>SOURCE<br>ASSIGN-<br>MENT |
|-------------------------|-----------------|------------------|----------------|----------------|---------------------|----------------------------------------------------------|--------------------------|------------------------------------------------------|-----------------------------------|-----------------------------------------------|----------------------------------------|
|                         |                 |                  |                | Installer Menu |                     | MPI DATA<br>STATUS TYPE<br>0x41 SOURCES<br>ENABLED (R/W) |                          | DATA STATUS<br>TYPE 0xD2<br>CURRENT AV<br>SOURCE (R) |                                   | DATA STATUS<br>TYPE 0x0D<br>AUX<br>SOURCE (R) |                                        |
| OLD_<br>OCV = 0         | OLD_<br>OCV = 1 | Source<br>Input  | Source<br>Mode |                |                     |                                                          |                          |                                                      |                                   |                                               |                                        |
| 130                     | 90              | Video2<br>(Side) | CV             | 34             | CAMPORT_EN          | 0x01                                                     | Video Front<br>(Camport) | 0                                                    | Video Front<br>(Camport)          | 0 (VIDEO)                                     | 2                                      |
| 131                     | 91              | Video1<br>(Rear) | CV             | 39             | REAR_AUX_EN         | 0x02                                                     | Rear Video<br>(Aux)      | 1                                                    | Rear Video<br>(Aux)               | 0 (VIDEO)                                     | 1                                      |
| 132                     | 92              | HDMI2            | DTV/PC         | 91             | YPrPb2 EN = 1       | 0x04                                                     | S-Video Rear             | 2                                                    | S-Video Rear                      | 0 (VIDEO)                                     | 5                                      |
| 133                     | 93              | HDMI1/DVI        | DTV/PC         | 35             | COMPPOINT_EN<br>= 1 | 0x08                                                     | Front<br>Computer        | 3                                                    | Front<br>Computer                 | 0 (VIDEO)                                     | 3                                      |
| 134                     | 94              | RGB              | PC             | 87             | REAR RGB EN<br>= 2  | 0x10                                                     | SVGA Rear<br>Computer    | 4                                                    | SVGA Rear<br>Computer             | 2<br>(COMPUTER)                               | 4                                      |
| 136                     | 96              | Component        |                | 38             | YPrPb EN            | 0x40                                                     | Y/UV<br>Component        | 6                                                    | Rear Y/PrPb<br>Component<br>Video | 0 (VIDEO)                                     | 6                                      |

## Reference: Resetting a TV to Pass-through Mode

---

This section describes how you can reset a TV that is currently in FTG Mode to Pass-through Mode. Note that the reset to Pass-through Mode will also restore all factory default settings on the TV.

There are three options for resetting Pass-through Mode on TVs that are in FTG Mode. The first and second options enable you to reset a single TV to Pass-through Mode, while the third option enables you to reset multiple TVs to Pass-through Mode at one time.

**Note:** Depending on the software version loaded on the TV, you may also be able to reset the TV to Pass-through Mode by setting Installer Menu item 117 FACT DEFAULT to 1 to reload factory defaults. If you access the Installer Menu, and you are able to use the Up/Down arrow keys on the Installer Remote to change the FACT DEFAULT value to 1, you may use this option to reset the TV.

- A predefined value for Installer Menu item 117 FACT DEFAULT enables access to initiate a factory “IN-STOP” process that will reset the TV to Pass-through Mode. Contact technical support for the required value for Installer Menu item 117 and for additional information on performing the IN-STOP from the Installer Menu.
- Using a USB memory device, “Teach” an FMA Configuration file that only contains a “0 Mapped Channels” FTG Channel Map to the TV. Refer to “Creating an FMA Configuration File using the FTG Configuration Application” and “Teaching FMA Configuration to a TV” on pages 30 and 31, respectively, for further information.
- If your system uses a Pro:Centric server for configuration, use the Pro:Centric Admin Client to load an FMA Configuration file that only contains a “0 Mapped Channels” FTG Channel Map on the Pro:Centric server. Refer to the **Pro:Centric™ Server Admin Client User Guide** for further information.



# Troubleshooting

## General Troubleshooting

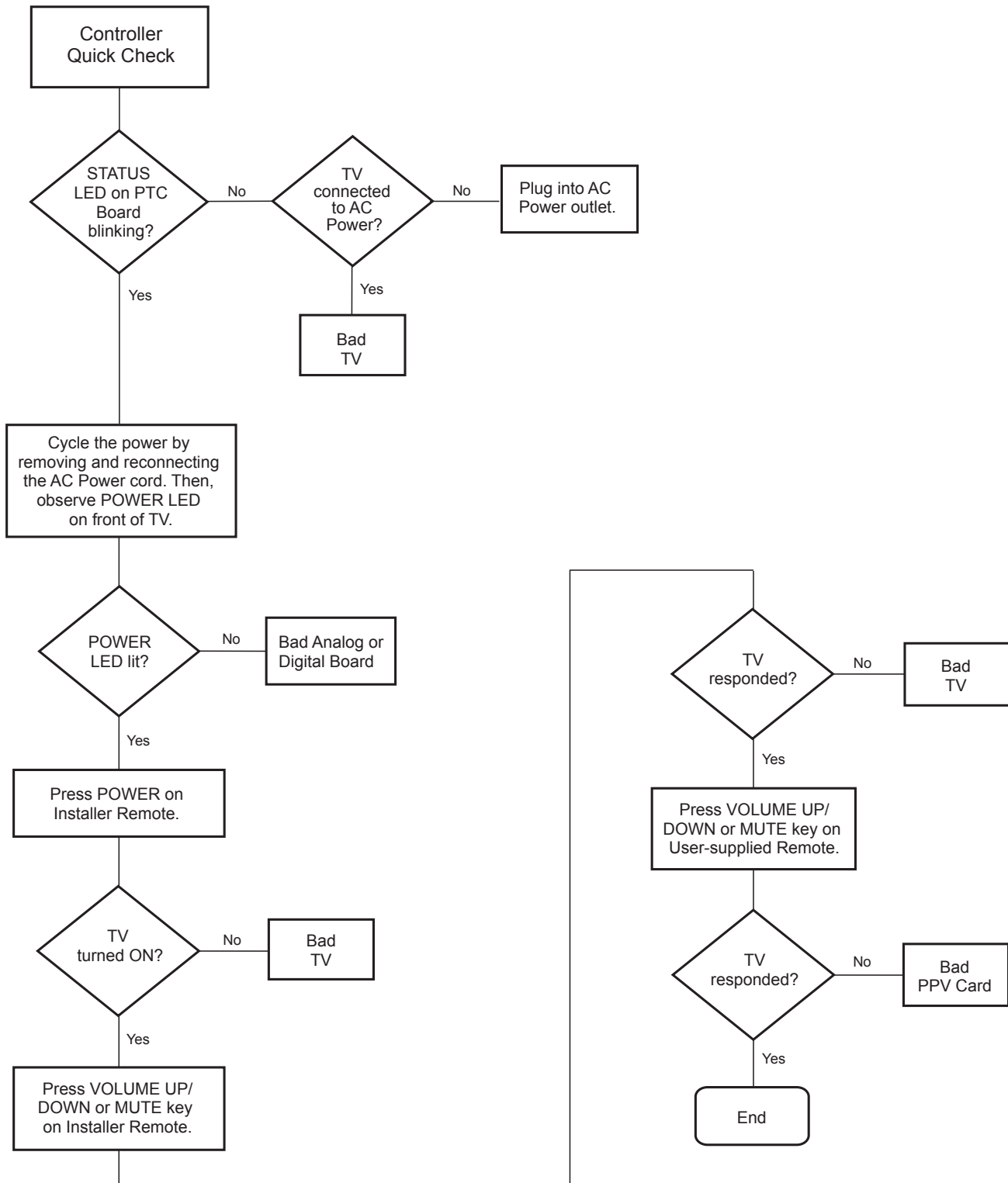
### Some Quick and Easy Tips for Resolving Problems

| Symptom                             | Possible Cause(s)                                                                                                | Possible Solution(s)                                                                                                                                                                                          |
|-------------------------------------|------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Installation                        |                                                                                                                  |                                                                                                                                                                                                               |
| Cannot direct enter channel number. | (TV in Stand-alone Mode) Installer Menu item 028 CH. OVERRIDE is set to 0, i.e., disabled (recommended setting). | If Installer Menu item 028 CH. OVERRIDE is set to 0, only channels that are active in the TV's channel lineup can be selected. Set CH. OVERRIDE to 1 to allow access for direct keypad entry to all channels. |
|                                     | (TV in FTG Mode) The channel entered is not part of the FTG Channel Map.                                         | Channel access is restricted to channels included in the FTG Channel Map. If necessary, make changes to the FTG Channel Map using the FTG Configuration Application.                                          |
| Power                               |                                                                                                                  |                                                                                                                                                                                                               |
| No power.                           | See troubleshooting flow chart on following page.                                                                |                                                                                                                                                                                                               |
| Display Panel Picture               |                                                                                                                  |                                                                                                                                                                                                               |
| No picture.                         | Display panel is turned off.                                                                                     | <ul style="list-style-type: none"><li>• Turn TV ON.</li><li>• Power failure?</li></ul>                                                                                                                        |
|                                     | Antenna/cable not connected.                                                                                     | Connect antenna/cable signal to TV.                                                                                                                                                                           |
|                                     | Connections incorrect.                                                                                           | Check connections on TV.                                                                                                                                                                                      |
|                                     | MPI not connected.                                                                                               | If applicable, connect MPI cable to MPI device.                                                                                                                                                               |
|                                     | Encrypted program.                                                                                               | Try another channel.                                                                                                                                                                                          |
|                                     | Wrong tuning band.                                                                                               | Adjust Installer Menu settings.                                                                                                                                                                               |
| Erratic Operation                   |                                                                                                                  |                                                                                                                                                                                                               |
| Installer Menu setup.               | Wrong Installer Menu settings.                                                                                   | Adjust Installer Menu settings as required.                                                                                                                                                                   |
| Installer Remote                    |                                                                                                                  |                                                                                                                                                                                                               |
| Remote doesn't work.                | Remote not in TV Mode.                                                                                           | Use MODE key to select "TV"; puts remote into TV Mode.                                                                                                                                                        |
|                                     | Not aimed at IR remote sensor.                                                                                   | Point remote at TV's IR receiver on TV.                                                                                                                                                                       |
|                                     | Remote too far from IR sensor.                                                                                   | Move remote closer to TV's IR receiver or darken room.                                                                                                                                                        |
|                                     | MPI not connected.                                                                                               | If applicable, connect MPI cable to MPI device.                                                                                                                                                               |
|                                     | IR path to TV's receiver obstructed.                                                                             | Remove obstructions.                                                                                                                                                                                          |
|                                     | Weak batteries.                                                                                                  | Replace batteries.                                                                                                                                                                                            |
|                                     | Wrong battery polarity.                                                                                          | Check that "+" and "-" match in battery compartment.                                                                                                                                                          |
|                                     | Too much light in room.                                                                                          | Dim room light.                                                                                                                                                                                               |
|                                     | Wrong Installer Remote.                                                                                          | Requires compatible Installer Remote. Contact your LG dealer.                                                                                                                                                 |
| Picture Reception                   |                                                                                                                  |                                                                                                                                                                                                               |
| Normal picture, poor or no sound.   | Audio muted.                                                                                                     | Press MUTE or use Volume Up key to increase sound level.                                                                                                                                                      |
|                                     | Broadcast problem.                                                                                               | Try a different channel.                                                                                                                                                                                      |

**Note:** For other problems not caused by the TV, refer to the other devices' operating guide(s).

# Troubleshooting (Cont.)

## Troubleshooting Flow Chart

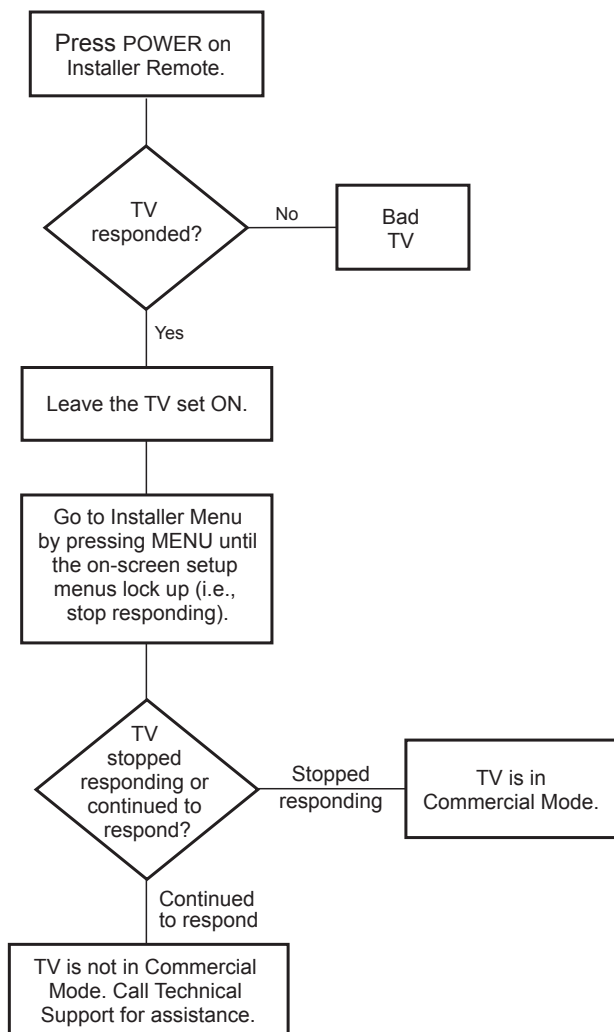


# Troubleshooting (Cont.)

## Commercial Mode Check / FTG Operation Troubleshooting

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### Commercial Mode Check



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### FTG Operation Troubleshooting

The following table provides troubleshooting information for when the TV is configured in the FTG Mode of operation.

| Symptom                                              | Possible Cause(s) | Solution(s)                                  |
|------------------------------------------------------|-------------------|----------------------------------------------|
| Communication Error<br>("Communications<br>Timeout") | TV not powered.   | Check/connect the TV power cord.             |
|                                                      | TV not turned ON. | TV needs to be turned ON (default FTG Mode). |

## Clone Programmer Troubleshooting



**Warning:** Do not connect a clone programmer to a PPV card installed in the Master or Target TVs, as this will damage the clone programmer and the PPV card.

### Reset Clone Programmer After Static Shock

After replacing exhausted batteries (LT2002 only), or if the clone programmer behaves strangely after a static shock:

- TLL-1100A: Turn the TLL-1100A OFF and then ON.
- LT2002: Use a paper clip or similar instrument inserted through the small hole marked RESET to activate the internal reset switch and restore normal operation.

After a reset, check the real-time clock setting. It may be necessary to set the clone programmer clock from a TV containing the correct time.

**Note:** Both the Master and Target TVs must be in Pass-through Mode for cloning purposes. See also IMPORTANT CLONING INFORMATION on page 23.

### Clone Programmer

| Symptom                                                                                                | Possible Cause(s)                        | Possible Solution(s)                                                                                                                                                                                   |
|--------------------------------------------------------------------------------------------------------|------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Clone copies setup in less than 30 seconds.                                                            | Not enough time to copy entire TV setup. | TLL-1100A: Turn the TLL-1100A OFF and then ON.<br>LT2002: Press RESET on clone programmer.<br>Then redo Learn/Teach. (Learning usually takes about 90 seconds; Teaching usually takes 3 to 4 minutes.) |
| Remote does not operate clone programmer.                                                              | Wrong Installer Remote.                  | Only use an LG Installer Remote to operate clone programmer with TV.                                                                                                                                   |
| Clone menu does not display on TV screen, TLL-1100A shows error message, or LT2002 LED does not blink. | MPI cord not connected.                  | Connect MPI cord properly, and ensure good connection.                                                                                                                                                 |
|                                                                                                        | TV not turned ON.                        | TV must be powered ON for clone programmer to work.                                                                                                                                                    |
|                                                                                                        | (LT2002 only) Weak batteries.            | Install four (4) fresh AA high-quality alkaline batteries.                                                                                                                                             |
|                                                                                                        | (TLL-1100A only) No charge.              | Ensure the TLL-1100A is fully charged or connected to AC power.                                                                                                                                        |
| Clone menu hard to read.                                                                               | Weak signal.                             | Connect TV to a reliable analog channel signal source.                                                                                                                                                 |
| No time set.                                                                                           | Time not available.                      | Set time on a TV, and copy time to clone programmer.                                                                                                                                                   |
| Clone not working.                                                                                     | Clone programmer problem.                | <ul style="list-style-type: none"> <li>• Try a different clone programmer.</li> <li>• Reset the clone programmer.</li> </ul>                                                                           |
| Clone scans channels more than once.                                                                   | Clone should only scan channels once.    | Ensure TV is set up correctly, and try cloning again.                                                                                                                                                  |

### Master and Target TVs

| Symptom                               | Possible Cause(s)                 | Possible Solution(s)                                                                  |
|---------------------------------------|-----------------------------------|---------------------------------------------------------------------------------------|
| Cloning did not work.                 | Procedure interrupted.            | Wait until procedure complete message is displayed.                                   |
|                                       | Different TV models.              | Cloning is only possible with identical model TVs.                                    |
|                                       | Step(s) omitted or not performed. | Refer to the applicable cloning procedure(s), and make sure all tasks were performed. |
| (LT2002 only) Clone time disappeared. | Batteries were removed.           | Batteries must remain installed to retain time settings.                              |
| New setup not present.                | Target TV not reset.              | Disconnect Target TV from AC power for 15 seconds.                                    |

- After cloning operations are complete, unplug the TLL-1100A/LT2002 from the TV.
- If the TV does not display a picture (blank screen) after a few seconds, just change channels.

# Glossary of Terms

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A list of definitions for some of the words found in this guide.

## **75 OHM RF CABLE**

The wire that comes from an off-air antenna or cable service provider. The end looks like a hex-shaped nut with a wire through the middle. It screws onto the Antenna/Cable threaded jack on the back of the TV.

## **300 TO 75 OHM ADAPTER**

A small device that connects a 2-wire 300 ohm antenna to a 75 ohm RF jack. It is usually about an inch long with two screws on one end and a round opening with a wire extending out the other end.

## **A/V CABLES**

Audio/Video cables. Three cables bunched together—right audio (red), left audio (white), and video (yellow). A/V cables are used for stereo playback of videocassettes and for higher quality picture and sound from other A/V devices.

## **A/V DEVICE**

Any device that produces video or sound (VCR, DVD, cable box, or television).

## **AMPLIFIER**

An electronic device that amplifies sound from a television, CD player, VCR, DVD player, or other Audio/Video device.

## **ANTENNA**

The physical receiver of television signals sent over the air. A large metal piece of equipment does not always have to be visible to be using an antenna.

## **CABLE**

Cable service box. Refers to the descrambler box cable subscribers use to receive cable programming signals.

## **CATV**

Programming provided by a cable service.

## **COMPONENT VIDEO**

Uses three wires for transporting three-color video signals. The end result is usually better video quality.

## **COMPOSITE VIDEO**

Typical video jack, uses one wire for transporting three-color video signals.

## **DELETE**

Lets you remove channels from the list that the end user can scroll through using Channel Up/Down.

## **DIGITAL TELEVISION**

High-resolution, cinema-quality television signals transmitted digitally.

## **DVI**

Digital Video Interface. Accommodates analog and digital interfaces with a single connector.

## **HDMI**

High-definition multi-media interface.

## **HDSTB**

High-definition set top box. Refers to a tuner device that receives high-definition television signals which have higher resolution than ordinary analog TV signals.

## **HDTV**

High-definition television. Refers to television signals that have higher resolution than ordinary analog TV signals.

## **INPUT**

Refers to the input jack that receives a signal from a TV, VCR, DVD Player or other Audio/Video device.

## **JACK**

An input or output connector on the back of a TV, VCR, DVD Player or other Audio/Video device.

## **MONO SOUND**

Mono (monaural) sound is one channel of sound. On more than one speaker, all the speakers play the same audio.

## **OUTPUT**

Refers to the output jack that sends a signal out of a VCR, DVD, or other A/V device.

## **PHYSICAL CHANNEL NUMBER**

The actual channel number. Analog channels use the Physical Channel number and digital channels can use a Virtual Channel number.

## **RGB (RED, GREEN, BLUE)**

Connection input or output port available for producing a video image using three separate colors: Red, Green, and Blue.

## **RS-232**

Serial communication port through which firmware is downloaded.

## **2ND AUDIO PROGRAMMING/SAP**

Second Audio Programming (SAP) is another, separate audio channel available with some programming. Choosing SAP often refers to listening to audio in another language, such as Spanish or French.

## **SIGNAL**

Picture and sound traveling through a cable, or over the air, to the TV.

## **STEREO SOUND**

Stereo (Stereophonic) sound refers to audio that's divided into right and left sides.

## **TUNER**

Device that picks up the broadcast signal and turns it into picture and sound.

## **VIRTUAL CHANNEL NUMBER**

A re-mapped channel number. Analog channels use the Physical Channel number; however digital channels use a Virtual (or false) Channel number.

## **XDS**

Extended Data Service. Additional program information included on the signal provided at the discretion of the broadcaster.

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Note: Refer to [www.atsc.org](http://www.atsc.org) for further information.

### Document Revision History

| Date         | Description                                            |
|--------------|--------------------------------------------------------|
| January 2011 | Revision A: New document                               |
| May 2011     | Revision B: Commercial Mode Setup and FTG Mode updates |

Product documentation is available online at: **[www.LGolutions.com/products](http://www.LGolutions.com/products)**. From the Products page, select **TVs, Systems & Solutions**, then **LCD TVs**, then the applicable TV. Click the **Literature & Downloads** tab at the bottom of the TV page, and select the required document(s) from the Downloads list.

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### Notes



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For Customer Support/Service, please call:

**1-888-865-3026**

[www.LGsolutions.com](http://www.LGsolutions.com)

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