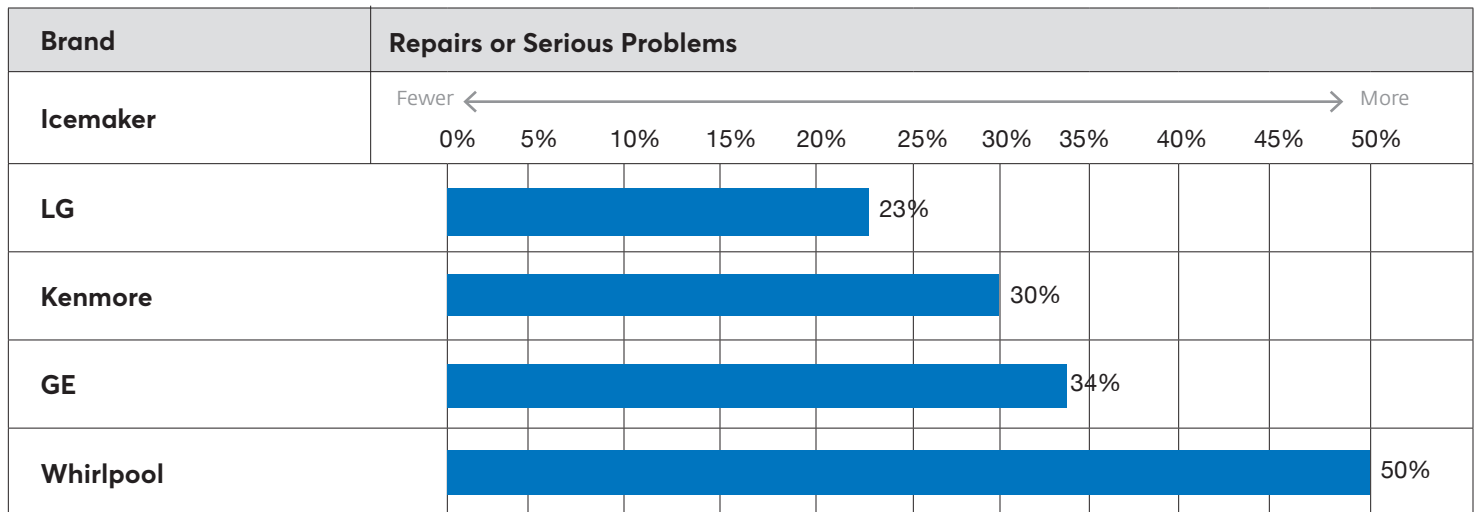


## Bottom-freezer refrigerators

Whirlpool is the most repair-prone brand of bottom-freezers with icemakers; due to estimated failure rates, Whirlpool bottom-freezers with icemakers cannot be recommended by Consumer Reports at this time. Maytag, KitchenAid and Whirlpool French-door refrigerators with icemakers are more repair-prone than Kenmore French-door refrigerators with icemakers. Kenmore and GE top-freezers with icemakers are more repair-prone than Frigidaire and Maytag top-freezers with icemakers. That's what we found when we asked 46,405 readers who purchased a new refrigerator between 2010 and 2016 about their experiences. Our statistical model estimates failure rates for five-year-old refrigerators not covered by a service contract. Differences of fewer than 8 percentage points aren't meaningful. Models within a brand may vary, and changes in design or manufacturer might affect future reliability. Still, choosing a brand with a good reliability estimate can improve your odds of getting a dependable model.



Source: 2016 Winter Product Reliability Survey, Consumer Reports National Research Center.