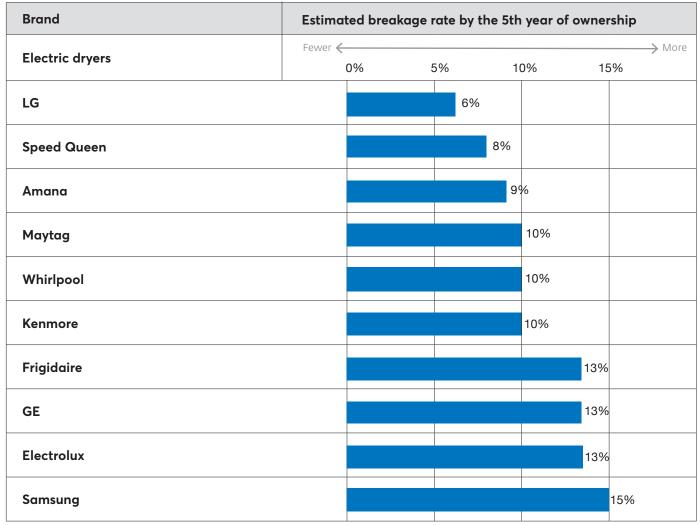


Clothes dryers/Electric dryer reliability

Over 42,000 readers sound off on brand reliability

No brand stands out as the most or least reliable electric dryer. However, LG appears at the top of our estimates and is meaningfully better than the four brands at the bottom (i.e., Frigidaire, GE, Electrolux, and Samsung).

These conclusions are based on our breakage rate estimates for clothes dryers by the 5th year of ownership, gathered from 42,351 subscribers who purchased a new electric dryer between 2009 and 2016. Our statistical model estimates breakage rates for dryers that are not covered by a service contract and accounts for the number of loads of laundry run through the machines per week. Differences of less than 6 points between brands are not meaningful. Models within a brand may vary, and changes in design or manufacturer may affect future reliability. Still, choosing a brand with a lower estimated breakage rate can improve your odds of getting a dependable model.



Source: 2016 Fall Product Reliability Survey, Consumer Reports National Research Center.