

C LX160 SPRINT VISION\*



PHONE USER GUIDE



### **Phone User Guide**

Sprint Vision® Phone LX160 by LG®

www.sprint.com

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#### Introduction

This **Phone Guide** introduces you to Sprint® Service and all the features of your new phone. It's divided into four sections:

Section 1: Getting Started

Section 2: Your Phone

Section 3: Sprint Service Features

Section 4: Safety and Warranty Information

Throughout this guide, you'll find tips that highlight special shortcuts and timely reminders to help you make the most of your new phone and service. The Table of Contents and Index will also help you quickly locate specific information.

You'll get the most out of your phone if you read each section. However, if you'd like to get right to a specific feature, simply locate that section in the Table of Contents and go directly to that page. Follow the instructions in that section, and you'll be ready to use your phone in no time.

**Phone Guide Note:** Due to updates in phone software, this printed guide may not be the most current version for your phone. Visit <a href="www.sprint.com">www.sprint.com</a> and sign on to <a href="www.sprintWireless">My Sprint Wireless</a> to access the most recent version of the phone guide.

**WARNING:** Please refer to the **Important Safety Information** section on page 158 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

# WANT TO KEEP TRACK OF YOUR MINUTES?

# It's EASY TO CHECK RIGHT FROM YOUR PHONE!



You'll hear a summary of your service plan minutes and the minutes remaining in your current billing cycle, along with your phone's individual usage if you're on a shared plan. You'll also hear a summary of your account balance and your most recent payment information.

#### USE YOUR PHONE'S WEB BROWSER

From the Sprint V ision Home Page, select My Account (Option 0). You'll see many helpful categories including Payment Due, Current Usage, and Plan Overview. Select a topic to display the latest information.

Note	Ν	ОТ	E
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Reported minutes and balances are estimates only. Please consult your Sprint Invoice for actual minutes used.

#### Your Phone's Menu

The following list outlines your phone's menu structure in grid view. For more information about using your phone's menus, see "Navigating Through Phone Menus" on page 22.

#### 1. Bluetooth

- <Add New>
- 2. Messaging
  - 1. Send Message
  - 2. Text Messages
    - 3. Picture Mail
  - 4. VoiceSMS
  - 5. IM & Email
  - 6. Chat & Dating
  - 7. Voicemail
  - 8. Settings

- 1. Text Message / 2. VoiceSMS
- 1. Inbox / 2. Sent / 3. Outbox / 4. Draft /
- 5. Edit Folder/ 6. Send Message
- 1. PCS Mail / 2. AOL / 3. MSN / 4. Yahoo! /
- 5. Other
- 1. Call Voicemail / 2. Voicemail Details /
- 3. Clear Icon
- 1. Notification / 2. Message Reminder /
- 3. Callback Number / 4. Auto-Delete /
- 5. Delivery Receipt / 6. Signature /
- 7. Preset Messages / 8. VoiceSMS Options

- 3. Web
  - 1. Launch
- 4. Tools
  - Alarm Clock
  - 2. Calculator
  - 3. Ez Tip Calculator
  - 4. Bluetooth
  - 5. Scheduler
  - 6. Voice Memo
  - 7. Notepad
  - 8. World Clock

- 1. Alarm 1 / 2. Alarm 2 / 3. Alarm 3 /
- 4. Quick Alarm / 5. Reset All

#### 5. Call History

- Missed Calls
- Incoming Calls
- 3. Outgoing Calls
- 4. Recent Calls
- 5. Delete Call History
- 1. Missed Calls / 2. Incoming Calls /
- 3. Outgoing Calls / 4. Recent Calls /
- 5. All Calls

#### 6. Contacts

- 1. Find/Add Entry
- 2. Speed Dial #'s
- 3. Groups
- 4. My Phone #
- 5. My Name Card
- 6. Services
- 1. Customer Service / 2. Dir Assistance /
- 3. Account Info / 4. Sprint Operator /
- 5. Voice Command / 6. Community Info / 7. Non Emergency / 8. Traffic Info /
- 9. Repair Service / 0. TTY Relay Service /
- \*. One Call Service
- 7. Send All Contacts
- 8. Wireless Backup

#### 7. Voice Services

- 1. Voice Dial
- 2. Voice Memo

1. Subscribe / 2. Learn More

#### 8. My Content

Get New / My Content Manager / Brain Games

Juice DEMO / Midnight Pool / PAC-MAN

/ Ms. PAC-MAN DEMO / Tetis Demo

Pack / World Series of Poker

Get New / My Content Manager Get New / My Content Manager /

Screen Saver Preview

Get New / My Content Manager / **Applications** 

MohiTV Trial

Get New / My Content Manager/

Sprint Mobile Email

Ringers

Screen Savers

IM & Email

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Call Tones <Options> Memory Status / Get New / My Content Manager 9. Settings 1. Display 1. Screen Saver / 2. Backlight / 3. Skins / 1. Main Screen 4. Menu Styles / 5. Foregrounds / 6. Incoming Calls 1. Screen Saver / 2. Clock Outer Screen 1. Messaging / 2. Browser / 3. Notepad Font Size Always Off / 8 seconds / 15 seconds / 4. Keypad Light 30 seconds 5. Language English / Español On / Off 6. Status Light 2. Sounds 1. Volume 1. Ringer / 2. Earpiece / 3. Speakerphone / 4. Power On/Off / 5. Applications 1. Voice Calls / 2. Messages 2. Ringer Type 3. Alerts 1. Beep Each Minute / 2. Out of Service / 3. Connect / 4. Sig Fade/Call Drop 1. Tone Length / 2. Tone Volume 4. Keytones 3. Bluetooth 1. On/Off On / Off Hidden / Visible for 3 Min / Always Visible 2. Visibility 3. Device Name 4. Device Info 4. Messaging 1. Notification MSG & Icon / Icon 2. Message Reminder On / Off 3. Callback Number None / My Phone Number / Other

On / Off 4. Auto-Delete

On / Off 5. Delivery Receipt 6. Signature None / Custom

7. Preset Messages

8. VoiceSMS Options Speakerphone / From Name 5. Text Entry

Auto-Capital
 Auto-Space
 Word Choice List
 Word Prediction
 Word Completion
 Use My Words
 On / Off
 On / Off

7. My Words8. Help

6. Phone Information

1. Phone Number / 2. Icon Glossary /

3. Version / 4. My Account / 5. Advanced

7. More...

Accessibility
 Airplane Mode
 TTY / 2. Font Size
 On / Off / On Power Up

3. Call Setup 1. Auto-Answer / 2. Abbreviated Dialing /

3. Call Answer / 4. Contacts Match

4. Data 1. On/Off / 2. Net Guard / 3. Update

Data Profile

5. Location On / Off

6. Navigation Keys 1. Left Navigation / 2. Right Navigation /

3. Up Navigation / 4. Down Navigation

7. Restrict and Lock 1. Restrict Voice / 2. Lock Data /

3. Lock My Phone

8. Roaming 1. Set Mode / 2. Call Guard /

3. Data Roaming

9. Security 1. Lock My Phone / 2. Change Lock Code /

3. Special Numbers / 4. Edit Contacts List /

5. Erase/Reset

0. Update Phone S/W

\*. Wireless Backup 1. Subscribe / 2. Learn More

## Section 1

## **Getting Started**



## **Setting Up Service**

#### In This Section

- Setting Up Your Phone (page 3)
- Getting Started With Sprint Service (page 4)
- Setting Up Your Voicemail (page 5)
- Sprint Account Passwords (page 6)
- Getting Help (page 7)

Setting up service on your new phone is quick and easy. This section walks you through the necessary steps to unlock your phone, set up your voicemail, establish passwords, and contact Sprint for assistance with your Sprint service.

## **Setting Up Your Phone**

- 1. Install the battery (if necessary).
  - Press the release button and remove the battery cover from the back of the phone.
  - Insert the battery into the opening, making sure the connectors align. Gently press down to secure the battery.
  - Replace the battery cover and press down until you hear a click.



- 2. Press wo to turn the phone on.
  - Your phone will turn on, search for Sprint service, and enter standby mode.
  - If your phone is not yet activated, or if it is locked, see "Getting Started With Sprint Service" on the following page for more information.
- 3. Make your first call.
  - Use your keypad to enter a phone number.
  - Press Mux .

**Note:** Your phone's battery should have enough charge to turn on, find a signal, set up your voicemail, and make a call. You should fully charge your battery as soon as possible. See "Charging the Battery" on page 21 for details.

## **Getting Started With Sprint Service**

#### Determining if Your Phone is Already Activated

If you purchased your phone at a Sprint Store, it is probably activated, unlocked, and ready to use. If you received your phone in the mail, it probably has been activated; all you need to do is unlock it.

If your phone is not activated, please refer to the activation card included with your phone.

#### Unlocking Your Phone

To unlock your phone, follow these easy steps:

- 1. Press and hold for to turn the phone on.
- 2. Press Unlock (right softkey).

**Note:** To select a softkey, press the softkey button directly below the softkey text that appears at the bottom left and bottom right of your phone's display screen. Softkey actions change according to the screen you're viewing and will not appear if there is no corresponding action available.

Enter your four-digit lock code. (For security purposes, the code is not visible as you type.)

**Tip:** If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Sprint Customer Service at **1-888-211-4727**.

## **Setting Up Your Voicemail**

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your voicemail and personal greeting as soon as your phone is activated.

#### To set up your voicemail:

- 1. From standby mode, press and hold 🖼 .
- 2. Follow the system prompts to:
  - Create your passcode.
  - Record your name announcement.
  - Record your greeting.
  - Choose whether to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding i, bypassing the need for you to enter your passcode).

#### Voicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode.

For more information about using your voicemail, see "Using Voicemail" on page 111.

## **Sprint Account Passwords**

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your Sprint Vision® account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

#### **Account Password**

If you are the account owner, you'll have an account password to sign on to <a href="www.sprint.com">www.sprint.com</a> and to use when calling Sprint Customer Service. Your default account password is the last four digits of your Social Security number. If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at <a href="www.sprint.com">www.sprint.com</a>.

#### Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 111 for more information on your voicemail password.

#### Sprint Vision Password

With your LX160 by LG, you may elect to set up a Sprint Vision password. This optional password may be used to authorize purchase of Premium Services content and to protect personal information on multi-phone accounts.

For more information, or to change your passwords, sign on to <a href="www.sprint.com">www.sprint.com</a> or call Sprint Customer Service at 1-888-211-4727.

## **Getting Help**

#### Visit www.sprint.com.

You can go online to:

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Make your life easier by enrolling in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest phones.
- View available Sprint service plans and options.
- Learn more about Sprint Vision and other great products like Sprint Picture Mail, games, ringers, screen savers, and more.

#### **Reaching Sprint Customer Service**

You can reach Sprint Customer Service many different ways:

- Dial \*\*\*\* 2\*\*\* on your phone.
- Sign on to your account at <u>www.sprint.com</u>.
- Call us toll-free at 1-888-211-4727 (Consumer customers) or 1-888-788-4727 (Business customers).
- Write to us at Sprint Customer Service, P.O. Box 8077, London, KY 40742.

#### **Receiving Automated Billing Information**

For your convenience, your phone gives you access to invoicing information on your Sprint account. This information includes balance due, payment received, invoicing cycle, and an estimate of the number of minutes used since your last invoicing cycle.

To access automated billing information:



**Note:** This service may not be available in all Affiliate areas.

#### Sprint 411

Call a la la la la la la from your phone and you'll have access to a variety of services and information through Sprint 411, including residential, business, and government listings, movie listings or showtimes, driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411 and you will be billed for airtime.

#### To call Sprint 411:

Press 4 am 1 s 1 s 7ALK .

#### **Sprint Operator Services**

Sprint Operator Services provides assistance when placing collect calls or when placing calls billed to a local telephone calling card or third party.

To access Sprint Operator Services:

Press 🍱 🏧 .

For more information or to see the latest in products and services, visit us online at <a href="https://www.sprint.com">www.sprint.com</a>.

## **Section 2**

## **Your Phone**



### Your Phone: The Basics

#### In This Section

- Your Phone (page 11)
- Viewing the Display Screen (page 14)
- Features of Your Phone (page 16)
- Turning Your Phone On and Off (page 18)
- Using Your Phone's Battery and Charger (page 19)
- Navigating Through Phone Menus (page 22)
- Displaying Your Phone Number (page 23)
- Making and Answering Calls (page 24)
- Entering Text (page 35)

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. This section will guide you through the basic functions and calling features of your phone.

### **Your Phone**



#### **Key Functions**

- Signal Strength Indicator indicates the signal strength by displaying bars. The more bars displayed, the stronger the signal.
- Softkey Buttons let you select softkey actions or menu items corresponding to the bottom left and right lines on the display screen. You can access Favorites and Contacts in standby mode using the Softkey Buttons.
- Headset Jack allows you to plug in an optional headset for convenient, hands-free conversations.
   CAUTION! Inserting an accessory into the incorrect jack may damage the phone.
- Speaker Key enables your phone's built-in speaker, allowing you to hear other callers.
- 5. Volume Control allows you to adjust the ringer volume in standby mode (with the flip open) or to adjust the voice volume during a call. The volume key can also be used to scroll up or down to navigate through the different menu options. To mute the ringer during an incoming call, press the volume key up or down.
- TALK allows you to place or receive calls, answer Call Waiting, use Three-Way Calling, or activate Voice Dial.
- Voice Services Key lets you dial phone numbers by saying a contact's name with the phone open in standby mode.
- 8. BACK (Clear) deletes characters from the display in text entry mode. When in a menu, press the Back key to return to the previous menu. This key also allows you to return to the previous screen in a Sprint Vision session.
- Microphone allows other callers to hear you clearly when you are speaking to them.

- 10. Charger Jack connects the phone to the battery charger.
- 11. Navigation Key scrolls through the phone's menu options and acts as a shortcut key from standby mode. You may also customize the navigation shortcuts in the Settings menu (see "Shortcuts" on page 57).
  - Press Up to access Messaging.
  - Press Down to access My Content.
  - Press Right to access Web.
  - Press Left to view your Scheduler.
- 12. END (Power) ends a call. Press and hold this key for two seconds to turn your phone on or off. While in the main menu, it returns the phone to standby mode and cancels your input.
- 13. TEXT allows you to send text messages quickly.
- **14. MENU/OK** displays the phone's main menu from standby mode. It also selects the highlighted choice when you are navigating through a menu.
- **15. Display Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
- 16. Battery Strength Indicator represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is completely discharged or empty.
- 17. Earpiece lets you hear the caller and automated prompts.

## Viewing the Display Screen

Your phone's display screen provides a wealth of information about your phone's status and options. This list identifies the symbols you'll see on your phone's display screen:

**Note:** To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Information > Icon Glossary**.

Tal	indicates your current signal strength. (The more
	lines you have, the stronger your signal.)

indicates that a call is in progress.



indicates you are "Roaming" off the Sprint National Network.

indicates your Sprint Vision connection is active (data is being transferred).

indicates battery charge level (icon shows full charge).

indicates battery needs to be recharged.

indicates ringer volume is set to vibrate.

indicates Ringer Off/Silence All mode is set.

indicates Ringer & Vibrate mode is set.

indicates you have new messages.

indicates you have new text message.

	indicates you have new Picture Mail.
$\Sigma_{i}$	indicates you have new Voice SMS message.
$\boxtimes$	indicates you have voicemail messages. (Press and hold to call your voicemail box.)
₩.	indicates your phone's location feature is on.
*	indicates your phone's location feature is off.
	indicates your phone is using SSL (Secure Sockets Layer) protocol for client/server communication.
<b></b>	indicates your phone is operating in TTY mode.
	indicates speaker is activated.
	indicates Bluetooth is enabled (Hidden).
	indicates Bluetooth is enabled (Visible).
	indicates a Blue to oth connected.
8	indicates missed calls number.

indicates outgoing calls number.

Note: Display indicators help you manage your roaming charges by letting you know when you're off the Sprint National Network, and whether you're operating in digital mode. (For more information, see

Section 2D: Controlling Your Roaming Experience on page 66.)

indicates incoming calls number.

#### Features of Your Phone

Congratulations on the purchase of your phone. The LX160 by LG is lightweight, easy-to-use, and reliable, and it also offers many significant features and service options. The following list previews some of those features and provides page numbers where you can find out more:

- Digital dual-band capability allows you to make and receive calls while on the Sprint National Network and to roam on other and 1900 and 800 MHz digital networks where Sprint has implemented roaming agreements (page 66).
- Sprint Vision provides access to the wireless Internet in digital mode (page 128).
- Sprint Mail (page 137), SMS Text Messaging (page 121), and SMS Voice Messaging (page 122) provide quick and convenient messaging capabilities.
- Sprint Voice Command lets you dial phone numbers by speaking someone's name or the digits of that person's phone number (page 152).
- Games, ringers, screen savers, and other applications can be downloaded to make your phone as unique as you are (page 139). Additional charges may apply.
- Your Contacts list allows you to store up to 500 entries, with up to five phone numbers per entry (page 78).
- The built-in Calendar offers several personal information management features to help you manage your busy lifestyle (page 90).
- Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future (page 49).

- Your phone's external LCD display allows you to monitor the phone's status and to see who's calling without opening the phone.
- T9 Text Input lets you quickly type messages with one keypress per letter (page 35).
- Speed dial lets you dial phone numbers with one or two keypresses (page 34).
- You can wirelessly pair your Bluetooth-enabled phone to other Bluetooth devices, including headsets and handsfree devices. You may also pair a personal computer or hand-held device with your phone for dial-up networking, using your phone as a wireless modem (page 103).
- Wireless Backup allows you to back up and manage your phone's Contacts list on a secure Web site (page 88).

Wireless Backup supports the following uses:

- Back up your phone's Contacts list.
- Transfer your phone's Contacts list to another Wireless Backup—compatible phone on the Sprint network.
- View and edit your phone's Contacts list using a Web browser on a desktop or laptop computer.
- Data Roam Guard will alert you when you are roaming and using your browser or other online applications, giving you the option to continue using those applications while in the roaming area (page 71).

## Turning Your Phone On and Off

#### Turning Your Phone On

To turn your phone on:

Press and hold for approximately two seconds.

Once your phone is on, it may display "Looking for Service," which indicates that your phone is searching for a signal. When your phone finds a signal, it automatically enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint Service by pressing any key (when your phone is turned on).

**Tip:** The Power Save feature helps to conserve your battery power when you are in an area where there is no signal.

#### Turning Your Phone Off

To turn your phone off:

Press and hold for two seconds until you see the powering-down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

## Using Your Phone's Battery and Charger

**WARNING:** Use only Sprint-approved or manufacturer-approved batteries and chargers with your phone. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint- or manufacturer-approved batteries and accessories can be found at Sprint Stores or through your phone's manufacturer, or call 1-866-343-1114 to order. They're also available at <a href="https://www.sprint.com">www.sprint.com</a>. — click the **Accessories** tab.

#### **Battery Capacity**

Your phone is equipped with a Lithium-Ion (Li-Ion) battery than can be recharged before it is fully drained. The battery provides up to 3.5 hours of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then powers down.

**Note:** Long backlight settings, searching for service, vibrate mode, and browser use affect the battery's talk and standby times.

**Tip:** Be sure to watch your phone's battery level indicator and charge the battery before it runs out of power.

#### **Installing the Battery**

To install the Li-Ion battery:

To install, insert the battery into the opening on the back of the phone (1) and gently press down until the latch snaps into place (2).



#### Removing the Battery

**WARNING:** Do not handle a damaged or leaking Li-lon battery as you can be burned.

#### To remove your battery:

- Make sure the power is off so that you don't lose any stored numbers or messages.
- Push and slide the cover upward until it comes free from the phone.
- Hold the phone in one hand so that the battery is facing you.
- 4. Using two fingernails, hook the top edge of the battery (as shown in the photograph), and push down while pulling out on the battery to remove it from the phone.





#### **Charging the Battery**

Your phone's Li-Ion battery is rechargeable and should be charged as soon as possible so you can begin using your phone.

Keeping track of your battery's charge is important. If its battery level becomes too low, your phone automatically turns off and you will lose all the information you were just working on. For a quick check of your phone's battery level, glance at the battery charge indicator located in the upper-right corner of your phone's display screen. If the battery charge is getting too low, the battery icon ( ) blinks and the phone sounds a warning tone.

Always use a Sprint- or manufacturer-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

#### Using the Phone Charger

To use the phone charger provided with your phone:

- Plug the round end of the AC adapter into the phone's charger jack and the other end into an electrical outlet.
  - A red indicator light on the phone lets you know the battery is charging.
  - A green indicator light lets you know that the battery is at least 90 percent charged.

It takes approximately three hours to fully recharge a completely rundown battery. The Sprint-approved Li-lon battery can be recharged before it becomes completely rundown.

## Navigating Through Phone Menus

The navigation key on your phone allows you to scroll through menus quickly and easily. The scroll bar at the right of the menu keeps track of your position in the menu at all times.

To navigate through a menu, simply press the navigation key up or down. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key right or left.

For a diagram of your phone's menu, please see "Your Phone's Menu" on page iii.

#### Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any numbered option by simply pressing the corresponding number on the phone's keypad. You may also select any item by highlighting it and pressing  $\[ \]$ 

For example, if you want to view your last incoming call (when menu display is set to "grid" style):

- 1. Press (NOK) to access the main menu.
- Select Call History by pressing so or by highlighting it and pressing so. (It may already be highlighted.)
- Select Incoming Calls by pressing or by highlighting it and pressing . (If you have received any calls, they are displayed on the screen.)

**Note:** For the purposes of this guide, the above steps condense into "Press **Menu > Call History > Incoming Calls.**"

#### Backing Up Within a Menu

To go to the previous menu:

Press BACK .

To return to standby mode:

Press no.

## **Displaying Your Phone Number**

Just in case you forget your phone number, your phone can remind you.

To display your phone number:

Press Menu > Settings > Phone Information > Phone Number. (Your phone number and other information about your phone and account will be displayed.)

Note: To select Menu, press ( ). To select menu options (such as Settings, above), highlight the option and press ( ) (If the menu options are numbered, you may also select an option simply by pressing the corresponding number key.)

# Making and Answering Calls

# **Making Calls**

Placing a call from your phone is as easy as making a call from any landline phone. Just enter the number and press (), and you're on your way to clear calls.

To make a call using your keypad:

- 1. Make sure your phone is on.
- Enter a phone number from standby mode. (If you make a mistake while dialing, press well to erase one digit at a time. Press and hold well to erase the entire number.)
- Press (In orange a call when you are roaming and Call Guard is enabled, highlight Roam Call and press (In orange 70.)
- 4. Press or close the phone when you are finished.

**Tip:** To redial your last outgoing call, press **TALK** twice.

Tip: When making calls off the Sprint National Network, always dial using 11 digits (1 + area code + phone number).

You can also place calls from your phone by using Sprint Voice Command (page 156), Speed Dialing numbers from your Contacts (page 84), and using your Call History listings (page 72).

# **Dialing Options**

When you enter numbers in standby mode, you will see a variety of dialing options appear on the phone's display screen.

Tip: To speed dial a phone number from standby mode, press and hold the speed dial number. If the speed dial number is two digits, enter the first digit, and then press and hold the second digit. (For information on setting up speed dial numbers, see "Assigning Speed Dial Numbers" on page 84.) (This feature will not work when you are roaming off the Sprint National Network; when roaming you must dial using eleven digits [1+the area code+the seven-digit phone number.])

- Call dials the displayed phone number.
- Send Message allows you to send a text message to the number being dialed.
- Save allows you to enter a seven- or ten-digit number (phone number and area code) and press Save to save the phone number in your Contacts. (See "Saving a Phone Number" on page 30.)
- Find allows you to enter a digit or string of digits. (See "Finding a Phone Number" on page 31.)
- Hard pause allows you to enter a hard pause. (See "Dialing and Saving Phone Numbers With Pauses" on page 32.)
- 2-sec pause allows you to enter a two-second pause. (See "Dialing and Saving Phone Numbers With Pauses" on page 32.)

# **Answering Calls**

To answer an incoming call:

- Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
- 2. Press to answer an incoming call. (Depending on your phone's settings, you may also answer incoming calls by opening the phone or by pressing any number key. See "Call Answer Mode" on page 57 for more information.)

Your phone notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. The caller's phone number may also be displayed, if available.

If Call Answer is set to **TALK only**, the following options are also displayed. To select an option, press the corresponding softkey button.

- Quiet to mute the ringer.
- Ignore to send the call to your voicemail box.

Note: When your phone is off, incoming calls go directly to voicemail.

### Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Sprint National Network. Please see Section 2D: Controlling Your Roaming Experience for more information about roaming.

To answer a call when you are roaming and Call Guard is enabled:

 Select Answer to answer the call. (See "Call Guard" on page 70 for additional information.)

## **Ending a Call**

To disconnect a call when you are finished:

Close the phone or press [m].

### **Missed Call Notification**

When an incoming call is not answered, the Missed Call log is displayed on your screen.

To display the Missed Call entry from the notification screen:

► Highlight the entry and press (To dial the phone number, press (1))

To display a Missed Call entry from standby mode:

- 1. Press Menu > Call History > Missed Calls.
- 2. Select the entry you wish to view and press .

## **Calling Emergency Numbers**

You can place calls to 911 (dial ) (a) (a) (b) (a), even if your phone is locked or your account is restricted.

**Note:** When you place an emergency call, your phone automatically enters Emergency mode.

During an emergency call, a list of menu options is displayed onscreen. To select an option, highlight the desired option and press (R). The following options are available.

- Speaker On or Speaker Off to route the phone's audio through the speaker or through the earpiece.
  - Select Speaker On to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the phone.)
  - Select Speaker Off to use the phone's earpiece.
- 3-Way Call to set up a three-way conversation.
- My Phone Number to display the phone's directory number, MSID, and ESN/MEID.

### To exit Emergency mode:

- 1. Press wo to end a 911 call.
- Press Exit (right softkey).

**Note:** When you are in Emergency mode, you can exit only from the options menu.

### Enhanced 911 (E911) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your phone begins to seek information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take 30 seconds or more to determine and report your approximate location.

IMPORTANT: Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

## **In-Call Options**

While a call is in progess, a list of options is displayed that you may use during the call. To select an option, highlight the option and press **\overline{\overline{\text{w}}}**. The following options are available:

- Mute or Unmute to mute your microphone, or to unmute the microphone if it was muted earlier.
- Speaker On or Speaker Off routes the phone's audio through the speaker or through the earpiece.
  - Select Speaker On to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the phone.)
  - Select Speaker Off to use the phone's earpiece.

**Warning!** Due to higher volume levels, do not place the phone near your ear during speakerphone use.

- 3-Way Call to set up a three-way conversation.
- Contacts to access the Contacts menu.
- Recent Calls to access the Recent Calls list.
- Send Message to send a text message.
- Record Voice Memo to record the current conversation.

- Notepad to display the phone's electronic notepad.
- Menu to display the phone's main menu.

## **End-of-Call Options**

After receiving a call from or making a call to a phone number that is not in your Contacts, the phone number and the duration of the call are displayed. Select this option if you wish to add the new number to your Contacts. (See "Saving a Phone Number" below.)

After receiving a call from or making a call to a phone number that is already in your Contacts, the Contacts entry name and phone number and the duration of the call are displayed. To select one of the following options after a call has ended, press (RR):

- Save to save the phone number in your Contacts list.
- View to view the Contacts entry if the number is already in your Contacts list.

**Note:** The End-of-Call options are not displayed for calls identified as No ID or Restricted.

## Saving a Phone Number

Your phone can store up to five phone numbers in each of 500 Contacts entries. Each entry's name can contain up to 32 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see Section 2F: Using Contacts on page 78.)

To save a number from standby mode:

- 1. Enter a phone number.
- 2. Select **Save** and press (MENU).

- Select New Entry for a new contact or Existing Entry to add a number to an existing contact and press (R).
   Scroll to the desired phone label.
   Mobile/Home/Office/Pager/Fax/None
- Use the numeric keypad to enter the new contact name and press ( to save the new entry.
  - -or-

Search for an existing contact name and press to save the new number.

5. Press Done (left softkey) to save the new entry.

# Finding a Phone Number

You can search Contacts entries for phone numbers that contain a specific string of numbers.

### To find a phone number:

- Enter one or more digits in standby mode. (The more numbers you enter, the more specific the search becomes.)
- 2. Select Contacts Match and press (or).
- To display the Contacts entry that contains the phone number, highlight the entry and press .
- 4. To dial the number, select **Call** and press 📆.

**Tip:** You can also dial the number by highlighting it and pressing **TALK** during step 3 above.

# Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- Hard pause sends the next set of numbers when you press
   \(\text{\text{GK}}\).
- 2-sec pause automatically sends the next set of numbers after two seconds.

 $\label{Note:} \textbf{Note:} \ \ \textbf{You} \ \ \textbf{can have multiple pauses in a phone number and combine two-second and hard pauses.}$ 

To dial or save phone numbers with pauses:

- 1. Enter the phone number.
- Select either Hard pause or 2-sec pause and press (Hard pauses are displayed as a "P" and two-second pauses as a "T.")
- 3. Enter additional numbers.
- 4. Press to dial the number.
  - -or-

To save the number in your Contacts list, select Save and press  $\mbox{\continuous}$  .

**Note:** When dialing a number with a hard pause, press **OK** to send the next set of numbers.

# Plus (+) Code Dialing

When placing international calls, you can use Plus Code Dialing to automatically enter the international access code for your location (for example, 011 for international calls made from the United States).

To make a call using Plus Code Dialing:

- Press and hold until a "+" appears on your phone display.
- Dial the country code and phone number you're calling and press . (The access code for international dialing will automatically be dialed, followed by the country code and phone number.)

### Dialing From the Contacts

To dial directly from a Contacts entry:

- Press ( to access the main menu. Contacts may also be accessed by pressing Contacts (right softkey) while in standby mode.
- 2. Select Contacts.
- 3. Select **Find/Add Entry** and press (SE).

**Shortcut:** Press **Right** on the Navigation key to list entries.

- Use your Navigation key to scroll through the Contacts list, and then select an entry.
- 5. Press with to dial the entry's default phone number.

-or-

To dial another number from the entry, press ( , select the desired number, and press ( ).

# **Using Speed Dialing**

You can store up to 99 numbers in your phone's speed dial memory to make contacting friends and family as easy as pressing a button or two. With this feature, you can dial speed dial entries using one keypress for locations 1-9 or two keypresses for locations 10-99.

To use One-Touch Dialing for speed dial locations 1-9:

 Press and hold the appropriate key for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling...."

To use Two-Touch Dialing for speed dial locations 10-99:

- 1. Press the first digit.
- Press and hold the second digit for approximately two seconds. The display confirms that the number has been dialed when it shows "Calling...."

**Note**: Speed dialing is not available when you are roaming; when you are roaming off the Sprint National Network, you must always dial using 11 digits (1+area code+number).

# **Entering Text**

# Selecting a Character Input Mode

Your phone provides convenient ways to enter words, letters, punctuation, and numbers whenever you are prompted to enter text (for example, when adding a Contacts entry or when using Sprint Mail and SMS Text Messaging).

### To change the character input mode:

- When you display a screen where you can enter text, press Mode (right softkey) to change the character input mode.
- 2. Select one of the following options:
  - Abc to cycle through the alpha characters associated with the letters on the keypad (see page 38).
  - T9Word to enter text using a predictive text entering system that reduces the amount of keys that need to be pressed while entering a word (see page 36).
  - 123 to enter numbers by pressing the numbers on the keypad (see page 38).
  - Symbols to enter symbols (see page 38).
  - Smileys to enter "emoticons" (see page 38).
  - Preset Messages to enter preprogrammed messages (see page 39).
  - Preset Suffix to enter preset suffix such as http://www., https://www., www., .com, .net, .org, .edu, .wap, //, ","", (), {}, [], <>, and << >>.

**Tip:** When entering text, press the \* (Shift) key to change letter capitalization (Abc > ABC > abc).

# **Entering Characters Using T9 Text Input**

T9 Text Input lets you enter text in your phone by pressing keys just once per letter. (To select the **T9 Word** mode when entering text, see "Selecting a Character Input Mode" on page 35.)

T9 Text Input analyzes the letters you enter using an intuitive word database and creates a suitable word. (The word may change as you type.)

To enter a word using T9 Text Input:

- Select the T9 Word character input mode. (See "Selecting a Character Input Mode" on page 35.)
- 2. Press the corresponding keys once for each letter of the word. (For example, to enter the word "Bill," press

  [2000] 4 and [5 and ] 5 and ].) (If you make a mistake, press [BAOK] to erase a single character. Press and hold [BAOK] to delete an entire entry.) If the word you want is not displayed after you have entered all the letters, press [Out to scroll through additional word selections.
- 3. To accept a word and insert a space, press .

### Adding a Word to the T9 Database

If a word you want to enter is not displayed as an option when you are using T9 Text Input, you can add it to the database.

To add a word to the T9 Text Input database:

- Select the Abc character input mode. (See "Selecting a Character Input Mode" on page 35.)
- Enter the word using multi-tap text entry. (See "Entering Characters by Tapping the Keypad" below.)
- Select Add My Word > Save. The word will appear as an option the next time you scroll through options during T9 Text Input.

For more information about T9 Text Input, visit the Tegic Web site at <u>www.T9.com</u>.

# **Entering Characters by Tapping the Keypad**

To enter characters by tapping the keypad:

- Select the Abc Mode. (See "Selecting a Character Input Mode" on page 35.)
- 2. Press the corresponding keys repeatedly until the desired letter appears. (For example, to enter the word "Bill," press [200] twice, [400] three times, [500] three times, and [500] three times again.) (If you make a mistake, press [800] to erase a single character. Press and hold [800] to delete an entire entry.)

By default, the first letter of an entry is capitalized and the following letters are lowercased. After a character is entered, the cursor automatically advances to the next space after two seconds or when you enter a character on a different key.

### Characters scroll in the following order:

.,@1'?!\*#/

ABC 2

3 DEF 3

4 garl G H I 4

5.44 JKI 5

MNO6

7<sub>ross</sub> PORS7

8 TUV8

9 WX YZ 9

O udar

#®ACE

**¥**‱ SHIFT

# Entering Numbers, Symbols, Smileys, Preset Messages and Preset Suffix

#### To enter numbers:

Select the 123 mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 35.)

#### To enter symbols:

Select the Symbols mode. (See "Selecting a Character Input Mode" on page 35.) To enter a symbol, press the appropriate key indicated on the display.

### To enter "emoticons" (smileys):

 Select the Smileys mode and press the appropriate key. (See "Selecting a Character Input Mode" on page 35.)

#### To enter preset messages:

- Select the Preset Messages mode. (See "Selecting a Character Input Mode" on page 35.)
- 2. Scroll to the desired preprogrammed message and press ( ).

### To enter preset suffix:

- Select Send Message > Text Message.
- In message input mode, press Mode (right softkey), select Preset Suffix, and press .

**Note:** Preset messages make composing text messages even easier by allowing you to enter preset messages, such as "Meet me at," "Let's get lunch," or a customized message of your own. (For more information on preset messages, please see "Managing Preset Messages" on page 52.)

# **Controlling Your Phone's Settings**

#### In This Section

- Sound Settings (page 41)
- Display Settings (page 44)
- Location Settings (page 49)
- Messaging Settings (page 50)
- Airplane Mode (page 54)
- TTY Use With Sprint Service (page 55)
- Phone Setup Options (page 57)

Using the menu options available on your phone, you can customize your phone to sound, look, and operate just the way you want it to. This section describes how you can change your phone's settings to best suit your needs. Take a few moments to review these options and to adjust or add settings that are right for you.

# **Sound Settings**

## **Ringer Types**

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages. You can select Ringer Types from Single Tones, Ring Tones, My Content, and Voice Memo.

### Selecting Ringer Types for Voice Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

To select a ringer type for voice calls:

- Press Menu > Settings > Sounds > Ringer Type > Voice Calls.
- 2. Select Caller ID or No Caller ID. (The list of preprogrammed ringers is displayed.)
- Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
- 4. Press to assign the desired ringer.
  - or-

Select **My Content** and scroll through the list of downloaded ringers. Assign the desired ringer by pressing (
).

### Selecting Ringer Types for Messages

To select a ringer type for messages:

- Select Menu > Settings > Sounds > Ringer Type > Messages.
- Select Voicemail, Text Message or Picture Mail. (The list of preprogrammed ringers is displayed.)
- Use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
- 4. Press to assign the desired ringer.

# Selecting a Tone Volume

You can adjust your phone's tone volume settings.

To select a tone volume:

- Press Menu > Settings > Sounds > Keytones > Tone Volume.
- 2. Set the tone volume. (Off/Level 1-5)

# Selecting a Tone Length

Your phone offers two options for selecting the audible tones accompanying a keypress. (Longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)

To select a tone length:

- Press Menu > Settings > Sounds > Keytones >
  Tone Length.
- 2. Select **Short Tones** or **Long Tones** and press (with a select **Short Tones** or **Long Tones** and press (with a select **Short Tones** or **Long Tones** and press (with a select **Short Tones** or **Long Tones** and press (with a select **Short Tones** or **Long Tones** and press (with a select **Short Tones** or **Long Tones** and press (with a select **Short Tones** or **Long Tones** and **Long Tones** and **Long Tones** (with a select **Short Tones** or **Long Tones** (with a select **Short Ton**

# Adjusting the Phone's Volume Settings

You can adjust your phone's volume settings to suit your needs and your environment.

To adjust your phone's volume settings:

- Press Menu > Settings > Sounds > Volume.
- Select Ringer, Earpiece, Speakerphone, Power On/Off, or Applications.
- 3. Using the navigation key, choose a volume level and press ( ).

Tip: You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume key on the left side of your phone.

### **Alert Notification**

Your phone can alert you with an audible tone when you change service areas, once a minute during a voice call, when a call has been connected, or when the signal fades or a call is dropped.

To enable or disable alert sounds:

- Press Menu > Settings > Sounds > Alerts.
- Select Beep Each Minute, Out of Service, Connect, or Sig Fade/Call Drop and press (Total).
- 3. Select On or Off and press (MBN).

### Silence All

There may be times when you need to silence your phone entirely. The phone's Silence All option allows you to mute all sounds without turning your phone off.

#### To activate Silence All:

With the phone open, press and hold the volume key down in standby mode. (The screen will display "Silence All.")

#### To deactivate Silence All:

 Press the volume key up repeatedly to select a desired volume level.

# **Display Settings**

## **Changing the Text Greeting**

The text greeting can be up to 12 characters and is displayed on your phone's screen in standby mode. You may choose to keep the phone's default greeting ("Sprint"), or you may enter your own custom greeting.

### To display or change your greeting:

- Press Menu > Settings > Display > Main Screen > Foregrounds > Greeting > Custom.
- Use the numeric keypad to enter a new custom greeting. (See "Entering Text" on page 35.) (To erase the existing greeting one character at a time, press (IT or erase the entire greeting, press and hold (IT or erase the entire greeting).
- 3. Press to save your new greeting.

# Changing the Backlight Time Length

The backlight setting lets you select how long the display screen is backlit after any keypress is made.

To change the backlight setting:

- 1. Press Menu > Settings > Display > Main Screen > Backlight.
- 2. Select a time setting and press .

**Note:** Long backlight settings affect the battery's talk and standby times.

# Changing the Display Screen

Your new phone offers options for what you see on the display screen and when in standby mode.

To change the display images:

Press Menu > Settings > Display > Main Screen > Screen Saver.

— or —

Press Menu > Settings > Display > Outer Screen > Screen Saver.

- 2. Select Preloaded or My Content.
- 3. Use the navigation key to select an image and press to view the image. (Once an image is displayed, you can use your navigation key to scroll through and view the other default images.)
- 4. Press to assign the desired image.

# Changing the Display Screen for Incoming Calls

You can set the downloaded image (screen saver) to be shown on the Incoming Calls display.

To set the incoming calls display:

- Press Menu > Settings > Display > Main Screen > Incoming Calls.
- Select Caller ID or No Caller ID.
- 3. Select Preloaded or My Content.
- 4. Use the navigation key to highlight your selection and press to view the image. (Once an image is displayed, you can use your navigation key to scroll through and view the other default images.)
- 5. Press to assign the desired image.

# Changing the Phone's Menu Style

Your phone allows you to choose how the top menu appears on your display screen.

To select the display's menu style:

- Press Menu > Settings > Display > Main Screen > Menu Styles.
- Select Grid to view each main menu item as an animated single-screen icon or List to view the main menu as a list, and press .

# Changing the Theme Color

You can customize your phone's display appearance by selecting a color scheme to reflect your personality.

To change the display's theme color:

- 1. Press Menu > Settings > Display > Main Screen > Skins.
- 2. Select Blue, Glacial, Yellow, or Teal Blue and press (WK).

# Changing the Clock Display

Choose whether you want your phone's clock to be displayed in analog mode, digital mode, or with time and date.

To change the clock's appearance on the standby screen:

- Press Menu > Settings > Display > Main Screen >
   Foregrounds > Clock/Calendar.
  - or —

Press Menu > Settings > Display > Outer Screen > Clock.

- If you selected Main Screen, select Normal Clock, Analog Clock, Digital Clock, Dual Clock, or Calendar. If you selected Outer Screen, select Clock & Date, or Clock Only.
- 3. Press to apply the clock display setting.

# Changing the Text Input Font

This setting allows you to adjust the display appearance when entering text (for example, when using the notepad).

To change the text input font:

- 1. Press Menu > Settings > Display > Font Size.
- 2. Select Messaging, Browser, or Notepad.
- 3. Select a font size and press ().

# Changing the Keypad Light Time Length

The keypad light setting lets you select how long the keypad is backlit after any keypress is made.

To change the keypad light setting:

- 1. Press Menu > Settings > Display > Keypad Light.
- Select Always Off, 8 seconds, 15 seconds, or 30 seconds and press (8).

# Changing the Status Light Mode

This feature shows the status of your phone by blinking the light.

To change the status light mode:

- 1. Press Menu > Settings > Display > Status Light.
- 3. Select **On** or **Off** and press **OK**.

# **Display Language**

You can choose to display your phone's onscreen menus in English or in Spanish.

To assign a language for the phone's display:

- 1. Press Menu > Settings > Display > Language.
- 2. Select English or Español and press .

# **Location Settings**

Your phone is equipped with a Location feature for use in connection with location-based services that may be available in the future.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

**Note:** Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your phone's Location feature:

- Press Menu > Settings > More... > Location.
   (The Location disclaimer is displayed.)
- 2. Read the disclaimer and press (MBN).
- 3. Select **On** or **Off** and press **ON**.

When the Location feature is on, your phone's standby screen will display the displayed.

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# **Messaging Settings**

Staying connected to your friends and family has never been easier. With your phone's advanced messaging capabilities, you can send and receive many different kinds of text messages without placing a voice call. (For more information, see "Using SMS Text Messaging" on page 119.)

Your phone's messaging settings make text messaging even faster and easier by letting you decide how you would like to be notified of new messages, create a signature with each sent message, and create your own preset messages, to name just a few.

### Displaying Pop-up Messages

When you receive a text message, your phone notifies you by displaying an icon on your display screen. You can also choose to be notified with a larger pop-up message on your display screen. (When MSG & Icon is enabled, a larger pop-up message as well as an icon will be displayed.)

To display pop-up messages:

- 1. Select Menu > Settings > Messaging > Notification.
- 2. Select MSG & Icon or Icon Only and press 📆.

### **Setting Message Reminders**

To hear a recurring alert when you receive a new message:

- 1. Press Menu > Settings > Messaging > Message Reminder.
- 2. Select On or Off.

#### Callback Number

- 1. Press Menu > Settings > Messaging > Callback Number.
- Select None, My Phone Number, or Other and press (If you select Other, enter a number and press (IF).)

### **Deleting Old Messages**

You can delete messages that you've already read whenever you like, or you can have your phone delete them automatically for you.

To automatically delete read messages:

- Press Menu > Settings > Messaging > Auto-Delete.
- 2. Select **On** or **Off** and press .

### **Delivery Receipt**

With this feature, you can be notified if a message you have sent has been received.

To enable delivery receipts:

- Press Menu > Settings > Messaging > Delivery Receipt.
- 2. Select On or Off and press (%).

### Adding a Customized Signature

Each message you send can have a customized signature to reflect your personality.

To add a customized signature to each sent message:

- Press Menu > Settings > Messaging > Signature > Custom. (If you do not wish to attach a signature to your outgoing messages, select None.)
- Enteryour signature and press (See "Entering Text" on page 35.)

### Managing Preset Messages

Your phone is loaded with 20 preset messages to help make sending text messages faster and easier. These messages, such as "Where are you?," "Let's get lunch," and "Meet me at," can be customized or deleted to suit your needs. You can even add your own preset messages to the list.

To edit or delete a preset message:

- Press Menu > Settings > Messaging > Preset Messages.
   (The list of preset messages is displayed.)
- 2. To edit or delete a preset message, highlight it and press ( ).
- 3. Select **Edit** and press (see "Entering Text" on page 35), and press (w).
  - -or-

Select **Delete** and press (R), and then select **Yes** to delete the selected message. (Select **No** to cancel the deletion.)

**Note:** Default preset messages cannot be deleted.

### To add a new preset message:

- Press Menu > Settings > Messaging > Preset Messages.
   (The list of preset messages is displayed.)
- 2. To add a new preset message, select < Add New >.
- Enter your message (see "Entering Text" on page 35), and press . (Your new message will be added to the beginning of the list.)

**Note:** You may also add or edit preset messages in the "My Online Tools" area at www.sprint.com.

### **SMS Voice Options**

Your phone offers several options for organizing and accessing your SMS Voice messages.

- 1. Press Menu > Settings > Messaging > VoiceSMS Options.
- Select Speakerphone, or From Name and press (If you select Speakerphone, select On or Off and press to save your setting.)

# Airplane Mode

Airplane Mode allows you to use many of your phone's features, such as Games, Notepad, and Voice Memos, when you are in an airplane or in any other area where making calls or receiving calls or data is prohibited. When your phone is in Airplane Mode, it cannot send or receive any calls or access online information.

To set your phone to Airplane Mode:

- Press Menu > Settings > More... > Airplane Mode. (The Airplane Mode disclaimer is displayed.)
- 2. Read the disclaimer and press ( ).
- 3. Select **On**, **Off**, or **On Power Up** and press **ON**.

While in Airplane Mode, your phone's standby screen will display "Phone Off."

**Note:** If Airplane Mode is set to On, this mode is automatically deactivated when you power off or reset the phone.

When entering Airplane Mode, Bluetooth power is automatically turned Off.



# TTY Use With Sprint Service

ATTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

When establishing your Sprint Service, please call Sprint Customer Service via the state Telecommunications Relay Service (TRS) by first dialing [700] [18] [18] [20]. Then provide the state TRS with this number: 866-727-4889.

#### To turn TTY Mode on or off:

- Press Menu > Settings > More... > Accessibility > TTY. (An informational message is displayed.)
- 2. Press (MENU OK) .
- 3. Select **On** and press to turn TTY mode on.
  - -or-

Select **Off** and press to turn TTY mode off.

**Note:** In TTY Mode, your phone will display the TTY access icon when TTY devices are connected to the headset jack.

**Note:** If TTY Mode is enabled, the audio quality of non-TTY devices connected to the headset jack may be impaired.

#### WARNING: 911 Emergency Calling

Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and PSAPs community are currently working to resolve this.

# **Phone Setup Options**

# Shortcuts using navigation key

Your phone offers you the option of assigning a shortcut key to a favorite or often-used function. Pressing the navigation left, right, up, or down in standby mode will launch your personally designated shortcut.

### To assign your shortcut key:

- Press Menu > Settings > More... > Navigation Keys. (An information window is displayed.)
- 2. Read the information and press (MRV).
- Select Left Navigation, Right Navigation, Up Navigation, or Down Navigation and press (w).
- Using the navigation key or your keypad, select the desired shortcut and press (w).
- 5. Press es to return to standby mode.

### Call Answer Mode

You can determine how to answer incoming calls on your phone, whether only by pressing w , by pressing any number key, or simply by opening the phone.

#### To set call answer mode:

- Press Menu > Settings > More... > Call Setup > Call Answer.
- To select an option, highlight it and press \( \bigwidth\).
  - Flip Open / Any Key to allow an incoming call to be answered by opening the phone or by pressing any key.
  - TALK Only to require to be pressed to answer all incoming calls.

### **Auto Answer Mode**

You may set your phone to automatically pick up incoming calls when connected to headset.

To set Auto Answer mode:

- Press Menu > Settings > More... > Call Setup > Auto-Answer.
- 2. To select an option, highlight it and press .
  - Off to disable Auto Answer.
  - Headset to answer calls automatically when the phone is connected to a headset (sold separately).
     Remember, your phone will answer calls in Auto Answer mode even if you are not present.

# **Abbreviated Dialing**

This allows you to dial a number using only five or six digits.

To set your abbreviated dialing options:

- Press Menu > Settings > More... > Call Setup > Abbreviated Dialing.
- 2. Select **On** and enter a five- or six-digit number (for example, area code and prefix) and press ( ).

### **Contacts Match**

This allows you to turn the contacts matching feature on or off.

To set your dialing match options:

- Press Menu > Settings > More... > Call Setup > Contacts
   Match
- 2. Select **On** or **Off** and press (MENU).

# **Setting Your Phone's Security**

#### In This Section

- Accessing the Security Menu (page 60)
- Using Your Phone's Lock Feature (page 60)
- Using Special Numbers (page 62)
- Erasing the Contacts List (page 62)
- Restricting Your Phone (page 63)
- Erasing Private Browser Data (page 63)
- Erasing Voicetags (page 64)
- Erasing My Content (page 64)
- Resetting Favorites (page 64)
- Resetting Default Settings (page 65)
- Resetting Your Phone (page 65)

By using the security settings on your phone, you receive peace of mind without sacrificing flexibility. This section will familiarize you with your phone's security settings. With several options available, you can customize your phone to meet your personal needs.

# Accessing the Security Menu

All of your phone's security settings are available through the Security menu. You must enter your lock code to view the Security menu.

To access the Security menu:

- Press Menu > Settings > More... > Security.
- 2. Enter your lock code to display the Security menu.

**Tip:** If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Sprint Customer Service at 1-888-211-4727.

# Using Your Phone's Lock Feature

### **Locking Your Phone**

When your phone is locked, you can only receive incoming calls or make calls to 911, Sprint Customer Service, or special numbers. (See "Using Special Numbers" on page 62.)

#### To lock your phone:

From the Security menu, select Lock My Phone > Lock Now. (To set your phone to lock the next time it is turned on, select On Power Up.)

### Unlocking Your Phone

To unlock your phone:

- From standby mode, press Unlock (right softkey).
- 2. Enter your lock code.

#### Changing the Lock Code

To change your lock code:

- Press Menu > Settings > More... > Security, and then enter your lock code. (The Security menu is displayed.)
- Select Change Lock Code, and then enter and re-enter your new lock code.

### Calling in Lock Mode

You can place calls to 911 and to your special numbers when in lock mode. (For information on special numbers, see "Using Special Numbers" on page 62.)

To place an outgoing call in lock mode:

➤ To call an emergency number, special number, or Sprint Customer Service, enter the phone number and press [].

# **Using Special Numbers**

Special numbers are important numbers that you have designated as being "always available in lock mode" You can call and receive calls from special numbers even if your phone is locked.

You can save up to 10 special numbers including 911 and sprint customer service in addition to your Contacts entries. (The same number may be in both directories.)

To add or replace a special number:

- Press Menu > Settings > More... > Security, and then enter your lock code. (The Security menu is displayed.)
- 2. Select Special Numbers.

- 3. Select a location for your entry.
- 4. Enter the number and press (CK).

**Note:** There are no speed dial options associated with special numbers.

### **Erasing the Contacts List**

You can quickly and easily erase all of the contents of your Contacts.

To erase all the names and phone numbers in your Contacts:

- Press Menu > Settings > More... > Security, then enter your lock code. (The Security menu is displayed.)
- 2. Select Erase/Reset > Erase Contacts.
- If you are certain you would like to erase all of your Contacts entries, select Yes.

### Restricting Your Phone

There may be occasions when you want to limit the numbers you make or receive call. You can use the Restrict Calls setting to do just that. (The Restrict Calls setting does not apply to calls made to 911, or calls made to Sprint Customer Service.)

To restrict your phone:

- Press Menu > Settings > More... > Restrict and Lock, and then enter your lock code.
- 2. Select Restrict Voice.
- 3. Select Incoming Calls or Outgoing Calls and press .

- 4. Select Contacts Only, Special #'s Only, or Unlock and press 📆.
  - Contacts Only allows you to call only the entries saved in the Contacts list.
  - Special #'s Only allows you to call only the 10 numbers stored in the Special Number section in the Security Menu.
  - Unlock allows all calls to be made without any restrictions (default setting).

**Note:** "Lock Code" is displayed when your restriction is set to **Contacts Only** and you make a call to a saved number or try to edit an existing entry.

To restrict application such as Internet browser:

- Press Menu > Settings > More... > Restrict and Lock, and then enter your lock code.
- 2. Select Lock Data.
- 3. Select **Unlock** or **Lock** and press (TOK).

### **Erasing Private Browser Data**

This will erase data such as cache, cookie, homepage, history or bookmarks made when you using the Internet.

To erase private browser data:

- Press Menu > Settings > More... > Security, and then enter your lock code.
- 2. Select Erase/Reset.
- 3. Select Erase Private Browser Data and press (OK).
- 4. Select Erase or Cancel.

### **Erasing Voicetags**

This will erase voicetags saved in your phone.

#### To erase voicetag data:

- 1. Press Menu > Settings > More... > Security, and then enter your lock code.
- Select Erase/Reset.
- 3. Select **Erase Voicetags** and press (MENU).
- Select Yes or No.

### **Erasing My Content**

This will delete all data in My Content.

To erase my content data:

- Press Menu > Settings > More... > Security, and then enter your lock code.
- Select Erase/Reset.
- 3. Select Erase My Content and press (MCV).
- 4. Select **Yes** or **No**

# **Resetting Favorites**

This will delete all favorites set by the user.

#### To reset favorites:

- Press Menu > Settings > More... > Security, and then enter your lock code.
- 2. Select Erase/Reset.
- 3. Select **Reset Favorites** and press (MENU).
- 4. Select Yes or No.

# Resetting Default Settings

Resetting the current default settings restores all the factory defaults, including the ringer types and display settings. The Contacts, Call History, Scheduler, and Messaging are not affected.

#### To reset default settings:

- Press Menu > Settings > More... > Security, and then enter your lock code. (The Security menu is displayed.)
- Select Erase/Reset > Reset All Settings. (A disclaimer appears.)
- 3. Read the disclaimer and press (MRV).
- If you are certain that you would like to restore all the factory settings, select Yes.

### **Resetting Your Phone**

Resetting the phone resets all settings and erases all data on your phone.

#### To reset phone:

- Press Menu > Settings > More... > Security, and then enter your lock code. (The Security menu is displayed.)
- 2. Select Erase/Reset > Reset Phone. (A disclaimer appears.)
- 3. Read the disclaimer and press (CK).
- If you are certain that you would like to erase all the data and reset your settings, select Yes.

### **Controlling Your Roaming Experience**

#### In This Section

- Understanding Roaming (page 67)
- Setting Your Phone's Roam Mode (page 69)
- Using Call Guard (page 70)
- Using Data Roam Guard (page 71)

Roaming is the ability to make or receive calls when you're off the Sprint National Network. Your new digital dual-band LX160 by LG works anywhere on the Sprint National Network and 1900 and 800 MHz digital networks where we've implemented roaming agreements with other carriers.

This section explains how roaming works as well as special features that let you manage your roaming experience.

# **Understanding Roaming**

#### Recognizing the Roaming Icon on the Display Screen

Your phone's display screen always lets you know when you're off the Sprint National Network. Anytime you are roaming, the phone displays the roaming icon ( A). If you are roaming on a digital system, the roaming icon will be displayed along with the text – **Digital Roam** –.

Tip: Remember, when you are using your phone off the Sprint National Network, always dial numbers using 11 digits (1 + area code + number).

**Note:** Unless your Sprint service plan includes roaming, you will pay a higher per-minute rate for roaming calls.

#### Roaming on Other Digital Networks

When you're roaming on other digital networks, your call quality and security will be similar to the quality you receive when making calls on the Sprint National Network. However, you may not be able to access certain features, depending on the available network.

**Note:** If you're on a call when you leave the Sprint National Network and enter an area where roaming is available, your call is dropped. If your call is dropped in an area where you think Sprint service is available, turn your phone off and on again to reconnect to the Sprint National Network.

#### Checking for Voicemail Messages While Roaming

When you are roaming off the Sprint National Network, you will not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

To check your voicemail while roaming:

- 1. Dial 1 + area code + your phone number.
- 2. When you hear your voicemail greeting, press .
- Enter your passcode at the prompt and follow the voice prompts.

When you return to the Sprint National Network, voicemail notification will resume as normal.

# Setting Your Phone's Roam Mode

Your phone allows you to control your roaming capabilities. By using the **Roaming** menu option, you can determine which signals your phone accepts.

#### Set Mode

Choose from three different settings on your dual-band phone to control your roaming experience.

To set your phone's roam mode:

- 1. Press Menu > Settings > More... > Roaming > Set Mode.
- 2. To select an option, highlight it and press ...
  - Automatic seeks service on the Sprint National Network. When Sprint service is unavailable, the phone searches for an alternate system.
  - Sprint Only allows you to access the Sprint National Network only and prevents roaming on other networks.
  - Roaming Only forces the phone to seek a roaming system. The previous setting (Sprint Only or Automatic) is restored the next time the phone is turned on.

### **Using Call Guard**

Your phone has two ways of alerting you when you are roaming off the Sprint National Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming charges by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Sprint National Network.)

**Note:** Call Guard is turned off by default on your phone.

**Note:** Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To turn Call Guard on or off:

- 1. Press Menu > Settings > More... > Roaming > Call Guard.
- 2. Select On or Off and press .

To place roaming calls with Call Guard on:

- From standby mode, dial 1 + area code + the seven-digit number and press (You can also initiate a call from the Contacts, Call History, or Messaging.)
- 2. Select Roam Call.

To answer incoming roaming calls with Call Guard on:

- Press (A message will be displayed notifying you that roaming charges will apply.)
- 2. Select Answer.

**Note:** If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

### **Using Data Roam Guard**

When Data Roam Guard is enabled, you will be asked if you want to continue using your browser or other online applications when you are in a data roaming area. When Data Roam Guard is turned off, your phone will establish or maintain a data connection in a data roaming area without asking you for permission.

**Note:** Data Guard is turned off by default on your phone.

To turn Data Roam Guard on or off:

- Press Menu > Settings > More... > Roaming > Data Roaming.
- 2. Select Always Ask or Never Ask and press or Never Ask.

# **Managing Call History**

#### In This Section

- Viewing History (page 73)
- Call History Options (page 74)
- Making a Call From Call History (page 75)
- Saving a Phone Number From Call History (page 75)
- Prepending a Phone Number From Call History (page 76)
- Erasing Call History (page 77)

The Call History keeps track of incoming calls, calls made from your phone, and missed calls. This section guides you through accessing and making the most of your Call History.

# **Viewing History**

You'll find the Call History feature very helpful. It is a list of the last 50 phone numbers (or Contacts entries) for calls you placed, accepted, or missed. Call History makes redialing a number fast and easy. It is continually updated as new numbers are added to the beginning of the list and the oldest entries are removed from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the phone number is in your Contacts). All call logs (same number and type of call) may appear on the list.

To view a Call History entry:

- Press Menu > Call History, and then select Missed Calls, Incoming Calls, Outgoing Calls, or Recent Calls.
- 2. Highlight the entry you wish to view and press 📆 .

**Note:** Call History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not appear in the phone's Incoming or Missed call logs.

**Note:** If you return a call from the voicemail menu, it will not appear in your phone's Outgoing call log.

### **Call History Options**

For additional information and options on a particular call, highlight a Call History entry and press . This feature displays the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). By pressing , you can select from the following options:

- Call to dial the number.
- Save to save the number if it is not already in your internal Contacts. (See "Saving a Phone Number From Call History" on page 75.)
- Phone book Info to view the phone book info if it is already in your internal Contacts.
- Send Message to send a message.
- Prepend to add numbers to the beginning of the selected number. (See "Prepending a Phone Number From Call History" on page 76.)
- Delete to delete the entry.
- Next to view the next entry.
- Prev to view the previous entry.

**Tip:** You can also view the next Call History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

# Making a Call From Call History

To place a call from Call History:

- Press Menu > Call History, and then select Missed Calls, Incoming Calls, Outgoing Calls, or Recent Calls.
- Use your navigation key to select a Call History entry and press .

**Note:** You cannot make calls from Call History to entries identified as **No ID** or **Restricted**.

# Saving a Phone Number From Call History

Your phone can store up to 500 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 32 characters.

To save a phone number from Call History:

- Use your navigation key to select a Call History entry and press .
- 2. Select **Save** and press (NEW).
- Select New Entry to create a new internal Contacts entry for the number or Existing Entry to save the number to an existing entry.
- Use your navigation key to highlight the information you want to edit, and then press \(\frac{\text{tr}}{\text{tr}}\).

- Use the keypad to type in the new entry name and press .
  - -or-

Use your navigation key to scroll through your existing Contacts entries, highlight a name, and press (\overline{w}).

- Use your navigation key to select a phone number type (Mobile, Home, Office, etc.) and press (W).
- 7. Press Done (left softkey) to save the entry.

After you have saved the number, the new Contacts entry is displayed. (See "Contacts Entry Options" on page 82.)

Note: You cannot save phone numbers already in your Contacts or from calls identified as No ID or Restricted

# Prepending a Phone Number From Call History

If you need to make a call from Call History and you happen to be outside your local area code, you can add the appropriate prefix by prepending the number.

To prepend a phone number from Call History:

- 1. Select a Call History entry and press (MEN).
- 2. Select **Prepend** and press (SK).
- 3. Enter the prefix and press to call the number.
  - -or-

Select **Save** and press **to** save the amended number in your Contacts.

### **Erasing Call History**

To erase individual Call History entries, see "Call History Options" on page 74.

#### To erase Call History:

- 1. Press Menu > Call History > Delete Call History.
- Select Missed Calls, Incoming Calls, Outgoing Calls, Recent Calls, or All Calls. (A confirmation dialog will appear.)
- If you are certain you want to erase the call history, select Yes.
  - -or-

Select **No** to return to the previous menu.

# **Using Contacts**

#### In This Section

- Adding a New Contacts Entry (page 79)
- Finding Contacts Entries (page 80)
- Contacts Entry Options (page 82)
- Adding a Phone Number to a Contacts Entry (page 83)
- Editing a Contacts Entry's Phone Number (page 84)
- Assigning Speed Dial Numbers (page 84)
- My Name Card (page 86)
- Send All Contacts (page 87)
- Editing a Contacts Entry (page 87)
- Selecting a Ringer Type for an Entry (page 87)
- Dialing Sprint Services (page 88)
- Wireless Backup (page 89)

Now that you know the basics that make it easier to stay in touch with people and information, you're ready to explore your phone's more advanced features. This section explains how to use your phone's Contacts list and helps you make the most of your contacts and time when you are trying to connect with the important people in your life.

# Adding a New Contacts Entry

Your phone can store up to 500 Contacts entries. Contacts entries can store up to a total of five phone numbers, and each entry's name can contain 32 characters.

#### To add a new entry:

- 1. Press Menu > Contacts > Find/Add Entry.
- 2. Select **<New Entry>** and press (New Entry).
- Enter a name for the new entry and press (See "Entering Text" on page 35.)
- 4. Scroll to [Add Number], enter the phone number, and then press (\*\*).
- Select a label field (Mobile, Home, Office, Pager, Fax, or None) and press (88).
- Scroll down to additional fields and enter or edit information as desired.
- Press Done (left softkey).

**Shortcut:** You can also begin by entering the phone number in standby mode and selecting Save. (See "Saving a Phone Number" on page 30.)

After you have saved the number, the new Contacts entry is displayed. (See "Contacts Entry Options" on page 82.)

### **Finding Contacts Entries**

There are several ways to display your Contacts entries: by name, by speed dial number, and by group. Follow the steps outlined in the sections below to display entries from the Contacts menu.

#### **Finding Names**

To find Contacts entries by name:

- Press Menu > Contacts > Find/Add Entry.
- Scroll through all the entries using your navigation key.
   or –

Enter the full letter of a name or part of a name.

- 3. To display an entry, highlight it and press ().
- 4. To dial the entry's default phone number, press w.

-or-

To display additional Contacts entries, press the navigation key left or right.

**Shortcut:** From standby mode, press **Contacts** (right softkey) to display the Contacts feature.

#### **Finding Group Entries**

To find entries designated as part of a group:

- Press Menu > Contacts > Groups.
- Scroll through the group titles using your navigation key.
   To display entries belonging to a group, highlight the group and press .

- 3. To display an entry within the group, highlight it and press (80).

To display additional Contacts entries, press the navigation key left or right.

#### **Finding Speed Dial Numbers**

To find phone numbers you have stored in speed dial locations:

- 1. Press Menu > Contacts > Speed Dial #'s.
- Scroll through speed dial entries using your navigation key. Speed dial numbers are displayed in numeric order.
   or –

Enter the number of a speed dial location using your keypad.

- 3. To display an entry, highlight it and press ( ).
- 4. To dial the entry's default phone number, press .

### **Contacts Entry Options**

To access a Contacts entry's options, display the entry, highlight **<Edit Entry>**, and press **R**. To select an option, highlight it and press **R**.

- [Add Name] to add a new contact name to the entry.
- [Add Number] to add a phone number to the entry. (See "Adding a Phone Number to a Contacts Entry" on page 83.)
- [Add Email] to add an email address to the entry.
- Section [No Group] to assign the entry to a group.
- — [Default] to assign a preprogrammed or downloaded ringer.
- [Memo] to add a note, street address, or other information.
- [URL] to add a Web site's URL to the entry.
- [Default] to assign an image type to the entry.

**Tip:** You can view the next entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

# Adding a Phone Number to a Contacts Entry

#### To add a phone number to an entry:

- Display a Contacts entry. (See "Finding Contacts Entries" on page 80.)
- 2. Select **<Edit Entry>** and press **NOW**.
- 3. Highlight [Add Number] and press oc.
- 4. Enter the new phone number and press (WK).
- Select a label field (Mobile, Home, Office, Pager, Fax, or None) and press .
- 6. Press Done (left softkey) to save the new number.
  - -or-

Press **Options** (right softkey), assign a speed dial number for the number, and then press **Done** (left softkey) to save your new settings.

# **Editing a Contacts Entry's Phone Number**

#### To edit an entry's phone number:

- Display a Contacts entry. (See "Finding Contacts Entries" on page 80.)
- 2. Select **<Edit Entry>** and press ox.
- 3. Highlight the number you wish to edit and press 📆.
- 4. Press MAGE to clear one digit at a time, or press and hold

  MAGE to erase the entire number.
- 5. Re-enter or edit the number and press ( ).
- 6. Press Done (left softkey) to save the number.

-or-

Press **Options** (right softkey) for additional options. When you're finished, press **Done** (left softkey) to save your new settings.

# **Assigning Speed Dial Numbers**

Your phone can store up to 99 phone numbers in speed dial locations. For details on how to make calls using speed dial numbers, see "Using Speed Dialing" on page 34.

Speed dial numbers can be assigned when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new phone number:

- Add a phone number to a new or to an existing Contacts entry. (See "Adding a New Contacts Entry" on page 79 or "Adding a Phone Number to a Contacts Entry" on page 83.)
- 2. Press Options (right softkey).

- 3. Highlight **Set Speed Dial** and press **.**
- Select an available speed dial location and press (A confirmation will be displayed.)
- 5. Scroll to Set Speed Dial and press (A confirmation will be displayed.)
- 6. Press Done (left softkey) to save the new speed dial number.

To assign a speed dial number to an existing phone number:

- Display a Contacts entry. (See "Finding Contacts Entries" on page 80.)
- 2. Select **<Edit Entry>** and press or .
- 3. Highlight the phone number for which you wish to assign a speed dial number, and press **Options** (right softkey).
- 4. Highlight Set Speed Dial and press oc.
- 5. Select an available speed dial location and press (iii).
- Select Set Speed Dial and press (A confirmation will be displayed.)
- 7. Press Done (left softkey) to save the new speed dial number.

**Note:** If you attempt to assign an already in-use speed dial location to a new phone number, a dialog will appear asking if you wish to replace the existing speed dial assignment. Select **Yes** to assign the location to the new phone number and delete the previous speed dial assignment.

# My Name Card

You can view your phone number, edit your personal data, and send a vCard via Bluetooth using the My Name Card feature.

#### To access to My Name Card:

Press Menu > Contacts > My Name Card.

#### To edit My Name Card:

- 1. Press Menu > Contacts > My Name Card.
- 2. Select **<Edit Entry>** and press (SK).
- 3. Enter a name for the new entry and press ().
- Select [Add Number], enter the phone number, and then press (80).
- Select a label field (Mobile, Home, Office, Pager, Fax, or None) and press .
- Scroll down to additional fields and enter or edit information as desired.
- 7. Press Done (left softkey).

#### To send Contacts via Bluetooth:

- Press Menu > Contacts > My Name Card.
  - Send Name Card via Bluetooth: After searching for available Bluetooth devices, transmits My Name Card to the selected device.
  - Exchange Name Card via Bluetooth: After searching for available Bluetooth devices, transmits My Name Card to the selected devices and requests the device's name card.

#### **Send All Contacts**

After searching for available Bluetooth devices, this feature allows you to send all entries saved in the Contacts list to the selected device.

To access to Send All Contacts:

Press Menu > Contacts > Send All Contacts.

### **Editing a Contacts Entry**

To make changes to an entry:

- 1. Display a Contacts entry.
- 2. Select **<Edit Entry>** and press (o).
- 3. Highlight the part of the entry you wish to edit (Name, Group, Ringer, etc.) and press
- 4. Add or edit the desired information and press **w**.
- 5. Press Done (left softkey) to save your changes.

# Selecting a Ringer Type for an Entry

You can assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See "Ringer Types" on page 41.)

To select a ringer type for an entry:

- 1. Display a Contacts entry.
- 2. Select **<Edit Entry>** and press ox.
- 3. Highlight the current ringer type ( 4 ) and press ( to display the Ringer Type menu.
- Choose Single Tones or Ring Tones for preprogrammed ringers or My Content/Voice Memo for downloaded ringers.
- Use your navigation key to scroll through available ringers. (When you highlight a ringer type, a sample ringer will sound.)

- 6. Highlight a ringer and press .
- 7. Press Done (left softkey) to save the new ringer type.

#### -or-

- 1. Display a Contacts entry and press or .
- 2. Select **<Edit Entry >** and press (SK).
- 3. Highlight the current ringer type ( ) and press the navigation key right or left to display available ringer types. As each ringer is displayed, you will hear a preview of that ringer's sound.
- 4. When you've selected a ringer, press **Done** (left softkey) to save the new ringer type.

# **Dialing Sprint Services**

Your Contacts list is preprogrammed with contact numbers for various Sprint services.

To dial a service from your Contacts:

- 1. Press Menu > Contacts > Services.
- Select Customer Service, Dir Assistance, Account Info, Sprint Operator, Voice Command, Community Info, Non Emergency, Traffic Info, Repair Service, TTY Relay Service, or One Call Service.

To dial a service from standby mode using your keypad:

- 1. Dial the appropriate service number:
  - Customer Service ★## 2ABC
  - Sprint 411 4 am 1 s 1 s
  - Account Info 🚧 🕬
  - Sprint Operator •
  - Voice Command \*\*\*\*

- Non Emergency 3 FF 1 S 1 S
- Traffic Info 5. 1 1 8
- Repair Service 6 MMO 1 S 1 S
- TTY Relay Service − 7 📾 🗓 🖼
- One Call Service 🖼 🖼 🖼
- 2. Press (to place the call.

# Wireless Backup

Wireless Backup allows you to back up all of your Contacts to the Sprint Web site and restore them if your phone is lost, stolen, damaged, or replaced.

To subscribe to the Wireless Backup service from your Contacts:

- 1. Press Menu > Contacts > Wireless Backup.
- 2. Select **<Subscribe>** and press (OK).

**Subscribe**—Launches the subscription process. If you are already subscribed to wireless backup, **Unsubscribe** will be displayed.

To subscribe to the wireless backup service, you will need to purchase a license to use the wireless backup service via the Sprint vending machine, accessed through the WAP browser on your phone. The license expires after a set period of time and must be renewed regularly. As part of the initial subscription process, a random wireless backup password is generated. The randomly-generated password will be sent to your phone as an SMS text message.

**Learn More**—Displays a series of information screens about the Wireless Backup service.

# Using the Phone's Calendar and Tools

#### In This Section

- Using Your Phone's Calendar (page 91)
- Using Your Phone's Alarm Clock (page 95)
- Using Your Phone's Notepad (page 96)
- Using Your Phone's Tools (page 96)

Your phone is equipped with several personal information management features that help you manage your busy lifestyle. This section shows you how to use these features to turn your phone into a time management planner that helps you keep up with your contacts, schedules, and commitments. It takes productivity to a whole new level.

### **Using Your Phone's Calendar**

#### Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of important events.

#### To add an event:

- Press Menu > Tools > Scheduler.
- Using your navigation key, highlight the day to which you would like to add an event and press Add (left softkey).

**Tip:** Press the navigation key up or down to scroll by week through the Calendar.

- 3. Select a time for the event by highlighting the time field and pressing .
  - Using your keypad or navigation key, set the start and end time for the event and press (\*\*).
- 4. Select a title for the event by highlighting [Content] and pressing (概).
  - Enter the event title and press (See "Entering Text" on page 35.)
- 5. Select a repeating status for the event by highlighting the repeat field and pressing .
  - Highlight None, Daily, Mon-Fri, Weekly, Monthly, or Yearly and press .
- **6.** Select an alarm time for the event by highlighting the alarm field and pressing **®**.
  - Highlight None, On time, 5 minutes, 10 minutes,
     1 hour, 1 day, or 2 days and press (38).

- 7. Select a ringer type for the alarm by highlighting the ringer field and pressing (38).
  - To select a ringer menu, select Options (right softkey) > Single Tones/Ring Tones for preprogrammed ringers or Options (right softkey) > My Content for downloaded ringers, or Options (right softkey) > Voice Memo.
- 8. Press Save (left softkey) to save the event.

#### **Event Alerts**

There are several ways your phone alerts you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

#### **Event Alert Menu**

When your phone is turned on and you have an event alarm scheduled, your phone alerts you and displays the event summary. To silence the alarm and reset the schedule, press .

To view additional options, press the appropriate softkey.

- **Detail** (right softkey) displays the event detail screen.
- Snooze (left softkey) silences the alarm and schedules it to replay again in five minutes.

### **Viewing Events**

To view your scheduled events:

- Press Menu > Tools > Scheduler.
- Using your navigation key, highlight the day for which you would like to view events and press () (If you have events scheduled for the selected day, they will be listed in chronological order.)

**Tip:** In the calendar view, days with events scheduled are underlined.

3. To display the details of an event listed in the schedule, highlight it and press ( ).

### Going to Today's Calendar Menu

To go to the Calendar menu for today's date:

Press Menu > Tools > Scheduler > Options (right softkey) > Go to Today.

#### **Erasing a Day's Events**

To erase a day's scheduled events:

- 1. Press Menu > Tools > Scheduler.
- 2. Using your navigation key, highlight the day for which you would like to erase events and press (\*\*).

**Tip:** In the calendar view, days with events scheduled are underlined.

- Press Options (right softkey) > Delete All. (An alert will appear notifying you of the number of events to be erased.)
- 4. Select Yes or No.

**Note:** If the day for which you are erasing events contains a repeating event, you will receive the following prompt: "This is a recurring event." Select **Delete this event only** to erase a single occurrence, **Delete all events** to erase all occurrences of the event, or **Cancel** to cancel the deletion of the repeating event.

### **Purging Events**

To delete events scheduled before a specific time and date:

- Press Menu > Tools > Scheduler > Options (right softkey) > Delete Old.
- Select the option to erase events older than One day, One week, One month, or One year. (A dialog will be displayed to inform you how many old events have been erased.)

### **Purging All Events**

To delete all scheduled events:

- Press Menu > Tools > Scheduler > Options (right softkey) >
   Delete All. (A dialog will be displayed informing you how many events will be erased.)
- Select Yes to erase all events or No to return to the calendar view.

### Using Your Phone's Alarm Clock

Your phone comes with a built-in alarm clock with multiple alarm capabilities.

To use the alarm clock:

- Press Menu > Tools > Alarm Clock.
- 2. Select Alarm 1, Alarm 2, Alarm 3, Quick Alarm, or Reset All.
- Turn the alarm on or off by highlighting the activation field and pressing .
  - Select On or Off and press .
- Select a time for the alarm by highlighting the time field and pressing .
  - Using your keypad or navigation key, set the alarm time and press ( ).
- 5. Select a repeating status for the alarm by highlighting the repeat field and pressing .
  - Highlight Once, Daily, Mon-Fri, or Weekends and press (\*\*).
- 6. Select a ringer type for the alarm by highlighting the ringer field and pressing ().
  - To select a ringer menu, select Options (right softkey)
     Single Tones (or Options [right softkey]
     Ring Tones)
     for preprogrammed ringers, or Options (right softkey)
     My Content for downloaded ringers, or Options (right softkey)
     Voice Memo, and press (T)
- 7. Press Save (left softkey) to save your alarm settings.

# **Using Your Phone's Notepad**

Your phone comes with a notepad you can use to compose and store reminders and notes to help keep you organized.

#### To compose a note:

- Press Menu > Tools > Notepad > < Add New >.
- Type your note using the numeric keypad and press (See "Entering Text" on page 35.)

#### To read a saved note:

- 1. Press Menu > Tools > Notepad.
- 2. Highlight a note and press ( ).

#### To delete saved notes:

- Press Menu > Tools > Notepad.
- 2. Highlight a note and press (NOW).
- 3. Press **Delete** (right softkey).
- 4. Select Yes and press (NOW).

# **Using Your Phone's Tools**

In addition to helping you be more efficient and organized, your phone offers useful and entertaining tools.

## Using Ez Tips

To quickly and easily calculate tip amounts:

Press Menu > Tools > Ez Tip Calculator.

- Use your keypad and navigation key to enter the bill amount and desired tip percentage. (The correct tip will be calculated instantly.)
- If you're splitting the check, select Split and enter the number of people in your party. (An equal split of the bill will be calculated and displayed.)

## **Using the Calculator**

Your phone comes with a built-in calculator.

To use the calculator:

- 1. Press Menu > Tools > Calculator.
- 2. Enter numbers using your keypad.
  - Press 🗺 to enter decimal points.
  - Press to change the numeric value from positive to negative.
  - Press Clear (left softkey) to clear all numbers.
- 3. Press for the total.

#### **World Clock**

To view the time in over 52 different locations:

- 1. Press Menu > Tools > World Clock.
- 2. Press Cities (right softkey) to select a city.
  - -or-

Press the navigation key left or right to scroll through different time zones.

# **Using Your Phone's Voice Services**

#### In This Section

- Managing Voice Memos (page 99)
- Using Voice-Activated Dialing (page 101)

Your phone's Voice Services let you place calls using your voice, store voice reminders, and record memos right on your phone. This section includes easy-to-follow instructions on using voice-activated dialing and managing voice memos.

# **Managing Voice Memos**

You can use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

#### **Recording Voice Memos**

To record a voice memo:

- Press Menu > Voice Services > Voice Memo.
- 2. Select **<Record New>** and press (The phone prompts you to start recording after the beep.)
- Wait for the beep and then start speaking. (As it is recording, the phone displays a countdown timer that shows how many seconds are left for recording.)

To end the recording of your memo:

Press MENU OK .

To record a conversation during a phone call:

During a call, select Record Voice Memo and press (A one-minute counter is displayed on the screen to indicate the amount of time a single voice memo can be recorded.)

To end the recording of your conversation:

Select Stop Voice Memo and press to end the recording prior to the countdown completion.

**Note:** Your phone can store a total of **ten** minutes of memos.

## **Voice Memo Options**

To play the voice memos you have recorded:

- 1. Press Menu > Voice Services > Voice Memo.
- - Play to play the selected voice memo.
  - Set As to assign the recording as a default ringer, a voicemail alert, a message alert, or a Contacts ringer.
  - View Details to view the selected voice memo information.
  - Edit Title to edit the selected voice memo title.
  - **Delete** to erase the selected voice memo.
- 3. Select Play and press (%).

#### **Erasing Voice Memos**

To erase all voice memos:

- 1. Press Menu > Voice Services > Voice Memo.
- 2. Select **<Delete All>** and press or .
- Select Yes and press to confirm that you want to erase all voice memos.

# **Using Voice-Activated Dialing**

In addition to Sprint Voice Command (see page 155), you can use a voice dial tag to automatically dial a phone number in your Contacts. (A voice dial tag is a command you record and use to place calls without using the keypad.) Your phone can store up to 30 voice dial tags.

## **Programming Voice Dial Tags**

To program a voice dial tag:

- 1. Press Menu > Voice Services > Voice Dial.
- 2. Select < Record New > and press och.
- Enter or highlight the entry (name) in the Contacts and press .

Tip: If an entry has more than one number, press the navigation key right or left to select the desired number, and then press **OK**.

- 4. After you are prompted to say the name you wish to program, wait for the beep and then say the name into your phone's microphone.
- Respond to the prompt by repeating the name after the beep.

## Accessing the Voice Dial Prompt

To access the Voice Dial prompt:

- Press and hold the Talk key (or press the Voice Services key on the left side of your phone) until the Voice Dial prompt appears on the screen.
- Say the desired contact name after the audible prompt.
   To aid the recognition of the name, say the name in the same intonation as it was recorded during programming.

## **Reviewing Voice Dial Tags**

To review Voice Dial tags:

- 1. Press Menu > Voice Services > Voice Dial.
- Highlight the voice dial entry you want to review and press .
- 3. Highlight an option and press ( ).
  - Play to play the selected voice dial tag.
  - **Re-record** to rerecord the voice dial tag.
  - Delete to erase the voice dial tag. Select Yes to erase; select No to cancel.

## **Erasing All Voice Dial Tags**

To erase all Voice Dial tags:

- 1. Press Menu > Voice Services > Voice Dial.
- 2. Select **Delete All** and press .
- Select Yes to erase all recorded voice dial tags; select No to cancel.

# **Using Bluetooth**

#### In This Section

- Turning Bluetooth On and Off (page 104)
- Using the Bluetooth Settings Menu (page 105)
- Bluetooth Profiles (page 107)
- Pairing Bluetooth Devices (page 108)

Your phone features built-in Bluetooth technology, allowing you to share information more easily than ever before. Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets, hands-free car kits, and Bluetooth-enabled handhelds, PCs and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.

This section details how to set up and make the most of your phone's Bluetooth capabilities.

# Turning Bluetooth On and Off

By default, your device's Bluetooth feature is turned off. Turning Bluetooth on makes your phone "available" by other in-range Bluetooth devices.

#### To turn Bluetooth on:

- Press Menu > Settings > Bluetooth > On/Off.
- 2. Press the navigation key up or down to select **On** and press (歌) to enable Bluetooth.

#### To turn Bluetooth off:

- Press Menu > Settings > Bluetooth > On/Off.
- 2. Press the navigation key up or down to select **Off** and press to disable Bluetooth.

#### Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:

- indicates Bluetooth is hidden (actual icon color is gray).
- indicates Bluetooth is visible (actual icon color is blue).
- indicates Bluetooth is connected with another Bluetooth-enabled device.

# Using the Bluetooth Settings Menu

The **Bluetooth** settings menu allows you to set up many of the characteristics of your phone's Bluetooth service, including:

- Entering or changing the name your phone uses for Bluetooth communication.
- Setting your phone's visibility (or "discoverability") for other Bluetooth devices.
- Displaying your phone's Bluetooth address.

To access the Bluetooth settings menu:

- 1. Press Menu > Settings > Bluetooth.
- Use the navigation key to select Visibility, Device Name, or Device Info, and press (WR).

Tip: You can also access the Bluetooth Settings menu by pressing MENU > Bluetooth > <Settings >.

## Bluetooth Settings: Visibility

The **Visibility** section of the Bluetooth settings menu allows you to manage your phone's availability to other Bluetooth devices.

To configure your phone's visibility (discoverability) to other Bluetooth devices:

- 1. Press Menu > Settings > Bluetooth > Visibility.
- 2. Select your desired visibility setting and press ::
  - Hidden to prevent other Bluetooth devices from detecting and identifying your phone.
  - **Visible for 3 Min** to allow Bluetooth devices to detect and identify your phone for three minutes.

 Always Visible to allow Bluetooth devices to detect and identify your phone at any time it is within range.

**Note:** Any changes you make to your Bluetooth settings will be saved to the current profile when you exit the Bluetooth settings menu.

## **Bluetooth Settings: Device Name**

The **Device Name** section of the Bluetooth settings menu allows you to select a Bluetooth name for your phone. Your phone's Bluetooth name will appear to other in-range Bluetooth devices, depending on your visibility settings.

To set a Bluetooth name for your phone:

- 1. Press Menu > Settings > Bluetooth > Device Name.
- 2. Press BACK to clear the current name.
- 3. Use your keypad to enter a new name and press ( to save and exit.

## **Bluetooth Settings: Device Information**

To display your phone's Bluetooth address:

Press Menu > Settings > Bluetooth > Device Info.

#### Bluetooth transfer audio function

To use the Bluetooth transfer audio function during a call:

- Check that a Bluetooth headset is connected to your phone.
- During the call, transfer the phone's sound output from the phone to the headset (select Transfer to BT); or from the headset to the phone (select Transfer to Phone).

## **Bluetooth Profiles**

All the Bluetooth settings you configure are stored in your phone's Bluetooth user profile. Different profiles can be used for specific Bluetooth functions.

- Headset Profile (HSP) This profile functions as a wireless ear jack. When an incoming call is received, the ringer can be heard through the headset and a built-in alert tone can be heard through the phone. The call can then be received by pushing a button. While using the phone, you can use the headset instead of the phone by pushing a button on the headset, the same as inserting a jack into the phone. Increase or decrease the volume by using the volume key on the side of the phone.
- Hands-Free Profile (HFP) This profile functions as a
  wireless car kit. Incoming calls ring to the hands-free
  headset or device. Calls can be received by pressing a
  button on the headset or device. For dialing, four
  functions are supported: recent call dial, voice dial, speed
  dial, and number dial. Increase or decrease the volume by
  using the volume key on the side of the phone.
- DUN: Dial-Up Network Profile This profile functions as a wireless data cable, connecting a PC or PDA to a network through your phone.
- Object Push Profile (OPP) You can send a vCard or a vCalendar in your phone to other Bluetooth-enabled devices.
- Phonebook Access Profile (PBAP) This profile enables exchange of Contacts information between devices. It is likely to be used between a car kit and a mobile phone to allow the car kit to display the name of the incoming caller.

# **Pairing Bluetooth Devices**

#### **Add Device**

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When devices are paired, a passkey is shared between devices, allowing for fast, secure connections while bypassing the discovery and authentication process.

To pair your phone with another Bluetooth device:

- Press Menu > Bluetooth > < Add New> > Search. (Your phone will display a list of discovered in-range Bluetooth devices.)
- 2. Select the device you wish to pair with and press 📆.
- 3. Enter the passkey and press (CV).

## Section 3

# **Sprint Service Features**



# Sprint Service Features: The Basics

#### In This Section

- Using Voicemail (page 111)
- Using SMS Text Messaging (page 119)
- Using SMS Voice Messaging (page 122)
- Using Caller ID (page 124)
- Responding to Call Waiting (page 125)
- Making a Three-Way Call (page 126)
- Using Call Forwarding (page 127)

Now that you've mastered your phone's fundamentals, it's time to explore the calling features that enhance your Sprint service. This section outlines your basic Sprint service features.

# **Using Voicemail**

## Setting Up Your Voicemail

All unanswered calls to your phone are automatically transferred to your voicemail, even if your phone is in use or turned off. Therefore, you will want to set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

To set up your voicemail:

- 1. Press and hold ☐ ...
- 2. Follow the system prompts to:
  - Create your passcode.
  - Record your name announcement.
  - Record your greeting.
  - Choose whether or not to activate One-Touch Message Access (a feature that lets you access messages simply by pressing and holding [le], bypassing the need for you to enter your passcode).

#### Voicemail Passcode

If you are concerned about unauthorized access to your voicemail account, Sprint recommends that you enable your voicemail passcode.

#### **Voicemail Notification**

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.
- By displaying at the top of your screen.

## **New Voicemail Message Alerts**

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

▶ Press and hold <a>1</a> □

To display your Missed Log:

Press Detail (right softkey).

**Note:** When you are roaming off the Sprint National Network, you may not receive notification of new voicemail messages. It is recommended that you periodically check your voicemail by dialing 1+ area code + your wireless phone number. When your voicemail answers, press (\*) and enter your passcode. You will be charged roaming rates when accessing voicemail while roaming off the Sprint National Network.

**Note:** Your phone accepts messages even when it is turned off. However, you are only notified of new messages when your phone is turned on and you are in a Sprint service area.

## **Retrieving Your Voicemail Messages**

You can review your messages directly from your phone or from any other touch-tone phone. To dial from your phone, you can either speed dial your voicemail or use the menu keys.

#### Using One-Touch Message Access

Press and hold (Your phone will dial your voicemail box.)

# Using the Menu Keys on Your Phone to Access Your Messages

- Press Menu > Messaging > Voicemail.
- 2. Press to listen to your messages.

**Note:** You are charged for airtime minutes when you are accessing your voicemail from your phone

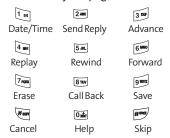
#### Using a Phone Other Than Your Phone to Access Messages

- 1. Dial your wireless phone number.
- 2. When your voicemail answers, press 🗺 .
- Enter your passcode.

**Tip:** When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press **4** during the header.

#### Voicemail Key Guide

Here's a quick guide to your keypad functions while listening to voicemail messages. For further details and menu options, see "Voicemail Menu Key" on page 118.



## **Voicemail Options**

Your phone offers several options for organizing and accessing your voicemail.

#### **Using Expert Mode**

Using the Expert Mode setting for your personal voicemail box helps you navigate through the voicemail system more quickly by shortening the voice prompts you hear at each level

To turn Expert Mode on or off:

- Press and hold to access your voicemail. (If your voicemail box contains any new or saved messages, press to access the main voicemail menu.)
- 2. Press [3] to change your Personal Options, following the system prompts.
- 3. Press 4 on for Expert Mode.
- 4. Press to turn Expert Mode on or off.

#### **Setting Up Group Distribution Lists**

Create up to 20 separate group lists, each with up to 20 customers.

- 1. Press and hold to access your voicemail. (If your voicemail box contains any new or saved messages, press to access the main voicemail menu.)
- 2. Press and to change your Personal Options, following the system prompts.
- 3. Press for Administrative Options.
- 4. Press 5 for Group Distribution Lists.
- Follow the voice prompts to create, edit, rename, or delete group lists.

#### **Sprint Callback**

Return a call after listening to a message without disconnecting from voicemail.

 Press after listening to a message. (Once the call is completed, you're returned to the voicemail main menu.)

#### Voicemail-to-Voicemail Message

Record and send a voice message to other Sprint Voicemail users.

- From the main voicemail menu, press to send a message.
- 2. Follow the voice prompts to enter the phone number.
- Follow the voice prompts to record and send your voice message.

#### Voicemail-to-Voicemail Message Reply

Reply to a voice message received from any other Sprint Voicemail user.

- 1. After listening to a voice message, press 2.
- 2. Follow the voice prompts to record and send your reply.

#### Voicemail-to-Voicemail Message Forwarding

Forward a voice message, except those marked "Private," to other Sprint Voicemail users.

- 1. After listening to a message, press 6 m.
- 2. Follow the voice prompts to enter the phone number.
- 3. Follow the voice prompts to record your introduction and forward the voice message.

#### Voicemail-to-Voicemail Receipt Request

Receive confirmation that your voice message has been listened to when you send, forward, or reply to other Sprint users.

- 1. After you have recorded a message, press to indicate you are satisfied with the message you recorded.
- 2. Press 4 and to mark receipt requested.
- 3. Press to send your voicemail message.

#### **Continue Recording**

When leaving a voice message, you can choose to continue recording even after you've stopped.

▶ Before pressing to indicate that you are satisfied with the message you recorded, press to continue recording.

#### **Extended Absence Greeting**

When your phone is turned off or you are off the Sprint National Network for an extended period, this greeting can be played instead of your normal personal greeting.

- From the main voicemail menu, press for Personal Options.
- 2. Press for Greetings.
- 3. Press 3 to record an Extended Absence Greeting.

## Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

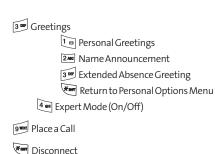
To clear the icon from the display screen:

- 1. Press Menu > Messaging > Voicemail > Clear Icon.
- 2. Select **Yes** or **No** and press (NO).

## Voicemail Menu Key

Following the prompts on the voicemail system, you can use your keypad to navigate through the voicemail menu. The following list outlines your phone's voicemail menu structure.

- Listen
  - 1 ₪ Envelope Information
  - 2ABC Reply
  - 3 MP Advance 8 Seconds
  - 4 em Replay
  - 5. Rewind
  - 6 Moo Forward Message
  - 7<sub>PORS</sub> Erase
  - 8™ Callback
  - 9 woz Save
  - **0** Options
- 2 Send a Message
- 3 Personal Options
  - Notification Options
    - Phone Notification
      - 2 Aug Numeric Paging to a Phone
    - Return to Personal Options Menu
  - 2400 Administrative Options
    - 1 Skip Passcode
    - 2480 Autoplay
    - 3 Message Date & Time On/Off
    - 4 em Change Passcode
    - 5.m. Group Distribution List
    - Return to Personal Options Menu



# **Using SMS Text Messaging**

With SMS Text Messaging, you can use other people's wireless phone numbers to send instant text messages from your phone to their messaging-ready phones — and they can send messages to you. When you receive a new message, it will automatically be displayed on your phone's screen.

In addition, SMS Text Messaging includes a variety of preset messages, such as "I'm running late, I'm on my way," that make composing messages fast and easy. You can also customize your own preset messages (up to 100 characters) from your phone or at <a href="https://www.sprint.com">www.sprint.com</a>.

## **Composing SMS Text Messages**

To compose an SMS Text message using the TEXT key:

- 2. Contacts are displayed. (If there are no contacts, make a new entry and save it.)
- 3. Select the desired contact and press **ONL**.
- 4. Compose a text message.

#### To compose an SMS Text message:

- Press Menu > Messaging > Send Message > Text Message or just press the key in standby mode and select the entry method you prefer:
  - From Contacts to select a recipient from your internal Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)
  - Mobile to use the keypad to enter the wireless phone number of the person to whom you wish to send a message.
  - Email to enter the recipient's email address.
  - Recent List to select a recipient from your recent messages.
- Press ( to save the recipient. (To include additional recipients, input a new phone number or email address. You may include up to 25 recipients per message.)
- Press Next (left softkey) when you have finished selecting or entering recipients, and compose a message or use the preset messages or smileys (emoticons) and press .
  - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 35.)
  - To use a preset message or a smiley, press the right softkey, select Preset Messages or Smileys, and then highlight your desired message or emoticon and press (RR).

**Note:** For more information about using and managing preset messages, see "Managing Preset Messages" on page 52.

 Select Priority and press your navigation key right or left to set the message priority (Normal or Urgent).

- 5. If you wish to change your callback number, scroll to it and press , select None, My Phone Number, or Other, and press . (If you select Other, enter the desired number and press .)
- 6. Press Send (left softkey) to send the message.

## **Accessing SMS Text Messages**

#### To read an SMS Text message:

When you receive a text message, it will automatically appear on your phone's main display screen. Use your navigation key to scroll down and view the entire message.

#### To reply to an SMS Text message:

- 1. While the message is open, press Reply (left softkey).
- 2. Compose your reply or use the preset messages or icons.
  - To type a message, use your keypad to enter your message. Use the right softkey to select a character input mode. (See "Entering Text" on page 35.)
  - To use a preset message or a smiley, press the right softkey, select Preset Messages or Smileys, highlight your desired message or emoticon, and press
- Select Priority and press your navigation key right or left to set the message priority (Normal or Urgent).
- 4. If you wish to change your callback number, scroll to it and press , select None, My Phone Number, or Other, and press . (If you select Other, enter the desired number and press .)
- 5. Press Send (left softkey) to send the message.

## **Using Preset Messages**

Preset messages make sending text messages to your friends, family, and coworkers easier than ever.

To add or edit preset messages:

- Press Menu > Settings > Messaging > Preset Messages > <Add New>.
  - -or-
  - Select a preset message you wish to edit and press ( ), select Edit, Send Message, Delete or Delete all.
- 2. Enter your new message or changes and press [ TOW]. (See "Entering Text" on page 35.)

**Note:** You may also add or edit preset messages in the "My Online Tools" area at www.sprint.com.

# **Using SMS Voice Messaging**

In addition to sending and receiving SMS Text messages, your phone is enabled with SMS Voice Messaging. With SMS Voice Messaging, you can quickly and easily send a voice message to other SMS-enabled phones or working email addresses without making a phone call. Just record a message and send it directly to the recipient's phone messaging inbox.

## Playing an SMS Voice Message

To play an SMS Voice message from the main menu:

- Press Menu > Messaging > VoiceSMS. ( indicates an unplayed message.)
- 2. Select the message you want to play.
- 3. Press or to play the message. (To display the message options, press Options [right softkey].)

## Composing SMS Voice Messages

To compose an SMS Voice message:

- Press Menu > Messaging > Send Message > VoiceSMS.
- Select Mobile or Email to enter a recipient's wireless phone number or email address directly.
- Select From Contacts or Recent List.
- 4. Select your desired list and press to select the recipient.
- 5. Press **Next** (left softkey) when you have finished selecting and entering recipients.
- Start recording after the beep. (You can record up to two minutes.)
- 7. To finish recording, press Done (left softkey).
- 8. Press **Send** (left softkey) to send the voice message.

## **Accessing SMS Voice Messages**

To play an SMS Voice message:

When you receive a voice message, a pop-up notification will automatically appear on your phone's main display screen. Use your softkeys to view and play the voice message.

To reply to an SMS Voice message:

- 1. From the VoiceSMS inbox, press Reply (left softkey).
- 2. Record your reply, and then press **Send** (left softkey).

# **Using Caller ID**

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, just follow these easy steps.

To block your phone number from being displayed for a specific outgoing call:

- 1. Press \*\*\*\* 6 MINO 7 PORS .
- 2. Enter the number you want to call.
- 3. Press w. .

To permanently block your number, call Sprint Customer Service.

# Responding to Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

 Press (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

Press war again.

**Tip:** For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing **\*70** before placing your call. Call Waiting is automatically reactivated once you end the call.

# Making a Three-Way Call

With Three-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

#### To make a Three-Way Call:

- 1. Enter a number you wish to call and press w.
- Once you have established the connection, enter the second number you wish to call and press w. (This puts the first caller on hold and dials the second number.)
- 3. When you're connected to the second party, press again to begin your three-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all other callers are disconnected.

# **Using Call Forwarding**

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when Call Forwarding is activated.

#### To activate Call Forwarding:

- 1. Press \*\*\*\* 7 PORB 2 ABC .
- 2. Enter the area code and phone number to which your future calls should be forwarded.
- Press (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

#### To deactivate Call Forwarding:

- 1. Press ★NNT 7ross 2ABC 0mm.
- 2. Press (You will see a message and hear a tone to confirm the deactivation.)

**Note:** You are charged a higher rate for calls you have forwarded.

# **Sprint Vision**

#### In This Section

- Sprint Vision Applications (page 129)
- Getting Started With Sprint Vision (page 130)
- Accessing Messaging (page 136)
- Downloading Premium Services Content (page 139)
- Exploring the Web (page 143)
- Sprint Vision FAQs (page 148)
- Using Your Sprint Phone as a Modem (page 150)

Sprint Vision offers easy and amazing data services you will really use. These features – including messaging, games, downloadable ringers and screen savers, and portable Web access – let you have fun, stay in touch, and stay informed no matter where you go on the network.

This section introduces these advanced services and walks you through the necessary steps to start taking advantage of Sprint Vision services. For complete details and instructions, see the **Sprint Vision User Guide** online at <a href="https://www.sprint.com">www.sprint.com</a>.

# **Sprint Vision Applications**

Here is a brief list of the applications available through your phone. For more information, please see the **Sprint Vision User Guide** online at <a href="https://www.sprint.com">www.sprint.com</a>.

**Sprint Picture Mail** – Receive pictures and short video clips with your phone.

**Messaging** – Send and receive email and chat on your phone.

**Games** – Play exciting games with full-color graphics, sound, and vibration.

**Ringers** – Personalize your phone by downloading and assigning different ringers to numbers in your Contacts.

**Screen Savers** – Download unique images to use as screen savers – or make it easy to tell who's calling by assigning specific images to numbers in your Contacts.

**Web** – Experience full-color graphic versions of popular Web sites from your phone.

# **Getting Started With Sprint Vision**

This section will help you learn the basics of using your Sprint Vision services, including managing your user name, launching a Vision connection, and navigating the Web with your phone.

#### Your User Name

When you buy a phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprint.com." (For example, the third John Smith to sign up for Sprint Vision services might have <a href="mailto:jsmith003@sprint.com">jsmith003@sprint.com</a> as his user name.)

When you use Sprint Vision services, your user name is submitted to identify you to the network. The user name is also useful as an address for Sprint Mail, as a way to personalize Web services, and as an online virtual identity.

Your user name will be automatically programmed into your phone. You don't have to enter it.

#### Finding Your User Name

If you aren't sure what your user name is, you can easily find it online or on your phone.

#### To find your user name:

- At <u>www.sprint.com</u>. Sign on to your account using your phone number and password. To display your user name, click on the My Personal Information menu, and then click Vision User Name.
- On your phone. You can find your user name under the Phone Information option in your phone's Settings menu (Menu > Settings > Phone Information > Version).

## Launching a Sprint Vision Connection

To launch a Sprint Vision connection:

 Select Menu > Web. (Your Sprint Vision connection will open and the Sprint Vision home page will be displayed.)

## The Sprint Vision Home Page



**Note:** If Net Guard is enabled and displayed (see below), press **OK** (right softkey) to continue and access the Web.

While connecting, the following will appear on the screen: **Vision Connecting...** 

If you had a previous Sprint Vision connection, the last page you visited will be displayed when you launch your browser. When this occurs, you may not see the "Connecting..." message when you launch the session. Though the browser is open, you are not currently in an active data session—that is, no data is being sent or received. As soon as you navigate to another page, the active session will open and you will see the "Connecting..." message.

#### **Net Guard**

When you first connect to the Web, the Net Guard will appear to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

- Press Menu > Settings > More... > Data > Net Guard and choose an option:
  - On to activate the Net Guard.
  - Off to deactivate the Net Guard.

**Note:** When enabled, the Net Guard appears only once per session. The Net Guard does not appear if the phone is merely reconnecting due to a time-out.

#### **Sprint Vision Connection Status and Indicators**

Your phone's display lets you know the current status of your Sprint Vision connection through indicators which appear at the top of the screen. The following symbols are used:

- Your Sprint Vision connection is active (data is being transferred); the transmit/receive symbol will blink to indicate data transmission. Incoming voice calls go directly to voicemail; outgoing voice calls can be made, but the Sprint Vision connection will terminate.
- Your Sprint Vision connection is dormant. (No data is being sent or received.) Though not currently active, when dormant the phone can restart an active connection quickly; voice calls can be made and received.
- Your phone is not currently able to access Sprint Vision service features.

If no indicator appears, your phone does not have a current Sprint Vision connection. To launch a connection, see "Launching a Sprint Vision Connection" on page 131.

#### **Navigating the Web**

Navigating through menus and Web sites during a Sprint Vision session is easy once you've learned a few basics. Here are some tips for getting around:

#### Softkeys

During a Sprint Vision session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkey buttons directly below the phone's display screen.

**Tip:** Depending on which Web sites you visit, the labels on the softkeys may change to indicate their function.

#### To use softkeys:

Press the desired softkey button. (If an additional pop-up menu appears when you press the softkey button, select the menu items using your keypad [if they're numbered] or by highlighting the option and pressing .)

#### Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some Web sites.

To scroll line by line through Web sites:

Press the navigation key up and down.

To scroll page by page through Web sites:

Press the volume buttons on the side of the phone.

#### Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

 Use the navigation key to highlight the desired item, and then press the desired softkey button (or press ()).

**Tip:** You'll find that the left softkey is used primarily for selecting items. This softkey is often labeled "**OK**."

**Tip:** If the items on a page are numbered, you can use your keypad (number keys) to select an item. (The tenth item in a numbered list may be selected by pressing the **0** key on your phone's keypad, even though the number 0 doesn't appear on the screen.)

Links, which appear as <u>underlined text</u>, allow you to jump to different Web pages, select special functions, or even place phone calls.

To select links:

► Highlight the link and press the appropriate softkey.

#### **Going Back**

To go back one page:

Press the BACK key on your phone.

**Note:** The **BACK** key is also used for deleting text (like a BACKSPACE key) when you are entering text.

#### **Going Home**

To return to the Sprint Vision home page from any other Web page:

- Press and hold BACK .
  - -or-

Press Menu (right softkey) and select Home ( ).

# **Sprint Messaging**

# **Accessing Messaging**

Now you can send and receive email and text messages and participate in Web-based chatrooms right from your phone. Messaging allows you to stay connected to friends, family, and coworkers 24 hours a day anywhere on the Sprint National Network.

#### **Message Types**

There are many types of text messaging available on your phone. These include SMS Text Messaging, Email, and Chat.

(Sprint Voicemail provides voicemail-to-mailbox messaging. For information on using your phone's voicemail feature, see "Using Voicemail" on page 111.)

#### **Accessing Sprint Mail**

Sprint Mail allows you to perform many of the typical email functions from your phone that you can from your personal computer. You can manage your Sprint Mail account from your phone or from your personal computer at <a href="https://www.sprint.com">www.sprint.com</a>.

To access Sprint Mail from your phone:

- 1. Select Menu > Messaging > IM & Email.
- Select PCS Mail. (The browser will start and go to the email page.) (If you're a first-time user, your phone will prompt you to set up your Sprint Mail account by establishing a user name and password.)
- Select the folder you wish to view, such as Inbox or Compose.

For information and instructions about reading, replying to, and composing Sprint Mail, please see the Sprint Vision User Guide at <a href="https://www.sprint.com">www.sprint.com</a>.

#### **Accessing Additional Email Providers**

With Sprint Vision, you can use popular email services such as AOL® Mail, Yahoo!® Mail, MSN® Hotmail and EarthLink® to keep in touch, even while you're on the go.

To access email providers from your phone:

- From the Sprint Vision home page, select Messaging > IM & Email.
- 2. Select an email provider, such as AOL, MSN, or Yahoo!.
- Use your keypad to enter the required sign-in information for the selected provider, such as user name, email address, or password, and select Sign In. (Your mailbox for the selected provider will be displayed.)

**Note:** The information required to sign in will vary depending on the email provider you are accessing.

 Follow the onscreen instructions to read, reply to, compose, send, and manage messages in your email account.

#### **Accessing Wireless Chatrooms**

Sprint Vision gives you the ability to join wireless chatrooms from your phone, to send text messages and icons to chatroom participants, or to launch a one-on-one (private) chatroom.

To access a chatroom from the browser:

- Select Messaging > Chat & Dating.
- Select a chat provider and follow the onscreen instructions to begin chatting.

**Note:** For information about using wireless chatrooms on your phone, please see the Sprint Vision User Guide at <a href="https://www.sprint.com">www.sprint.com</a>.

# **Downloading Premium Services Content**

With Sprint Vision and your new phone, you have access to a dynamic variety of Premium Service content, such as downloadable Games, Ringers, Screen Savers, and other applications. (Additional charges may apply.) The basic steps required to access and download Premium Service content are outlined below.

#### Accessing the Download Menus

To access the Sprint Vision download menus:

- 1. Press Menu > My Content.
- Select the type of file you wish to download (Games, Ringers, Screen Savers, Applications, IM & Email, Call Tones, or <Options>), and then select Get New. (The browser will start and take you to the corresponding download menu.)

To access the Sprint Vision download menus from the Web browser:

- 1. From the Sprint Vision home page, select **Downloads**.
- Select Games, Ringers, Screen Savers, Applications, IM & Email, Messaging, or Call Tones to go to the corresponding download menu. (For more information on navigating the Web, see "Navigating the Web" on page 134.)

#### Selecting an Item to Download

You can search for available items to download in a number of ways:

- Featured displays a rotating selection of featured items.
- Categories allows you to narrow your search to a general category, such as Country or Pop/Rock for ringers or For the Ladies for screen savers. (There may be several pages of available content in a list. Select Next 9 to view additional items.)
- Search allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search. (For example, entering "goo" returns "Good Ol' Boy," "The Good, the Bad, and the Ugly," and "Goofy - Club.")

#### Downloading an Item

Once you've selected an item you wish to download, highlight it and press or press OK (left softkey). You will see a summary page for the item including its title, the vendor, the download detail, the file size, and the cost. Links allow you to view the License Details page, which outlines the price, license type, and length of license for the download; and the Terms of Use page, which details the Premium Services Terms of Use and your responsibility for payment.

#### To download a selected item:

 From the information page, select Buy. (The item will download automatically. When the New Download screen appears, the item has been successfully downloaded to your phone.)

**Note:** If you have not previously purchased an item, you will be prompted to create your purchasing profile.

#### 2. Select an option to continue:

- Select Use/Run/View to assign the downloaded item (or to start it, in the case of a game or application). Your Sprint Vision session will end and you will be redirected to the appropriate phone menu screen.
- Select Set as to assign a ringer or screen saver to a phone function.
- Select Settings to configure downloaded games or applications.
- Select Shop to browse for other items to download.
- Press feed to quit the browser and return to standby mode.

#### Using My Content Manager

Whether you purchase your Premium Services content from your phone or from your online account management page at <a href="https://www.sprint.com">www.sprint.com</a>, all of your purchases are stored in **My Content Manager** and may be downloaded to your phone from there.

My Content Manager is a storage area on the Sprint National Network that is assigned specifically to your account. It allows you to store all of your Premium Service downloadable files. The files remain in My Content Manager—even after you have downloaded the content to your phone—until their license terms have expired. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

#### To access My Content Manager:

From the Sprint Vision home page, select Downloads > My Content Manager. (A list of your purchased items will be displayed.)

#### To download purchased content from My Content Manager:

- From the My Content Manager display, highlight the category and item you wish to download and press (The information page for the selected item will be displayed.)
- 2. Scroll to highlight **Download** and press (The item will download automatically. When the **New Download** screen appears, the item has been successfully downloaded to your phone.)
- 3. Select an option to continue:
  - Select Use/Run/View to assign the downloaded item (or to start it, in the case of a game or application). Your Sprint Vision session will end and you will be redirected to the appropriate phone menu screen.
  - Select Set as to assign a ringer or screen saver to a phone function.
  - Select Settings to configure downloaded games or applications.
  - Select Shop to browse for other items to download.
  - Press end to quit the browser and return to standby mode.

**Tip:** You can also access My Content Manager through the phone's main menu. Press **Menu > My Content > [Games, Ringers, Screen Savers, Applications, IM & Email, Call Tones, or < Options > ] > My Content Manager**. The browser will start and take you to the corresponding content.

For complete information and instructions on downloading **Games, Ringers, Screen Savers,** and **Applications,** see the Sprint Vision User's Guide at <a href="https://www.sprint.com">www.sprint.com</a>.

## **Exploring the Web**

With Web access on your phone, you can browse full-color graphic versions of your favorite Web sites, making it easier than ever to stay informed while on the go. Follow sports scores and breaking news and weather and shop on your phone anywhere on the Sprint National Network.

In addition to the features already covered in this section, the Sprint Vision home page offers access to colorful, graphically rich Web categories, including **News, Weather, Entertainment, Sports, Money, Travel, Shopping,** and **Tools**, as well as useful management options including **My Account** and **Search**. Many sites are available under more than one menu – choose the one that's most convenient for you.

#### Using the Browser Menu

Navigating the Web from your phone using the Sprint Vision home page is easy once you get the hang of it. For details on how to navigate the Web, select menu items, and more, see "Navigating the Web" on page 134.

Although the Sprint Vision home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific Web sites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional functionality to expand your use of the Web on your phone.

#### Opening the Browser Menu

The browser menu may be opened anytime you have an active Sprint Vision session, from any page you are viewing.

#### To open the browser menu:

 Press the right softkey. (The browser menu will be displayed in a drop-down list.)

Options available under the browser menu include:

- Home. Returns the browser to the Sprint Vision home page.
- Forward. Returns you to a previously viewed page (after having used the key).
- Mark this Page. Allows you to bookmark the current site.
- View Bookmarks. Allows you to access bookmarked sites and manage your bookmarks.
- Search. Launches a Google search.
- Send page to.... Allows you to send the current page as a text message.
- Go to URL.... Allows you to navigate directly to a Web site by entering its URL (Web site address).
- History. Keeps a list of links to your most recently visited sites. To navigate to a site, highlight it and press (m), and then select Connect.
- Refresh this page. Reloads the current Web page.
- More.... Displays additional options:
  - Show URL. Displays the URL (Web site address) of the site you're currently viewing.
  - Restart Browser. Restarts the current browser session.

- About Browser. Displays technical information about the browser, its version, and the encryption version, and provides links to Certificate Information for the various components.
- Preferences. Displays additional options:
  - Edit homepage URL. Lets you edit the home page URL.
  - Revert to default homepage URL. Lets you change to default home page.
  - Font Size. Lets you adjust the font size.
  - Color. Lets you change browser color.
  - Show Images. Lets you view a page's image(s).
  - Cookies. Lets you delete "cookies" stored in browser memory.
  - Title Tag. Allows you to display a site's title information.
  - Send Referrer. Allows you to turn send referrer on or off.
  - Launch Page. Lets you view a recently visited page.

#### **Creating a Bookmark**

Bookmarks allow you to store the addresses of your favorite Web sites for easy access at a later time.

#### To create a bookmark:

- 1. Go to the Web page you want to mark.
- 2. Press the right softkey to open the browser menu.
- Select Mark this Page and press Save (left softkey) to save the bookmark.

**Note:** Bookmarking a page does not store the page's contents, just its address. Some pages cannot be bookmarked. Whether a particular Web page may be marked is controlled by its creator.

#### **Accessing a Bookmark**

To access a bookmark:

- 1. Press the right softkey to open the browser menu.
- 2. Select View Bookmarks.
- Scroll to highlight the bookmark you'd like to access and press (or press the number corresponding to the bookmark you wish to access).

#### Deleting a Bookmark

To delete a bookmark:

- 1. Press the right softkey to open the browser menu.
- 2. Select View Bookmarks.
- Scroll to highlight the bookmark you'd like to delete and press Options (right softkey).
- Select Delete from the menu. (A confirmation screen will be displayed.)
- 5. Press Yes (right softkey) to remove the bookmark.

#### Going to a Specific Web site

To go to a particular Web site by entering a URL (Web site address):

- 1. Press the right softkey to open the browser menu.
- Select Goto URL.
- 3. Select the **URL** field and press **W**.
- 4. Use your keypad to enter the URL of the Web site you wish to go to and press ...
- 5. Press ( again to go to the Web site.

**Note:** Not all Web sites are viewable on your phone.

#### Reloading a Web Page

To reload (refresh) a Web page:

- 1. Press the right softkey to open the browser menu.
- Select Refresh. (The browser will reload the current Web page.)

#### Restarting the Web Browser

If the Web browser appears to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

To restart the Web browser:

- 1. Press the right softkey to open the browser menu.
- 2. Select More > Restart Browser.

# **Sprint Vision FAQs**

How will I know when my phone is ready for Sprint Vision service? Your user name (for example, <u>bsmith001@sprint.com</u>) will be displayed when you access Menu > Settings > Phone
Information > Version

#### How do I sign in for the first time?

You are automatically signed in to access Sprint Vision services when you turn on your phone.

# How do I know when my phone is connected to Sprint Vision services?

Your phone automatically connects when Sprint Vision service is used or an incoming message arrives. Your phone will also display the **1** icon. (Connecting takes about 10-12 seconds.)

# Can I make calls and use Sprint Vision services at the same time?

You cannot use voice and Sprint Vision services simultaneously. If you receive a call while Sprint Vision service is active, the call will be forwarded to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress Sprint Vision session.

#### When is my data connection active?

Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the 11 indicator flashes on your phone's display screen.

#### When is my data connection dormant?

If no data is received for 10 seconds, the connection goes dormant. When the connection is dormant, voice calls are

allowed. (The connection may become active again quickly.) If no data is received for an extended period, the connection will terminate.

#### Can I sign out of data services?

You can sign out without turning off your phone; however, you will not be able to browse the Web or use other Sprint Vision services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to Menu > Settings > More... > Data > On/Off in your phone's menu.

## Using Your Sprint Phone as a Modem

Your phone's data capabilities enable you to use your phone's high-speed data connection as a modem for your desktop or laptop PC. You'll be able to send and receive email, browse the Internet, and access your company's network anywhere on the Sprint National Network.

**Note:** To use this service, you are required to sign up on a Sprint Vision with Phone as Modem plan. Go to <a href="https://www.sprint.com">www.sprint.com</a> or visit a Sprint Store for phone as modem plan details and more information.

#### Setting Up a Data Connection With Your PC

In order to use your phone as a modem, you'll first need to load the Sprint Connection Manager<sup>™</sup> software on your PC, and then use the supplied USB cable to connect your phone to your PC.

To set up your phone-to-PC data connection:

- From your computer's Internet browser, go to <u>www.sprint.com</u> and download the Sprint Connection Manager software. (The software and drivers can be downloaded free of charge.)
- Double-click the downloaded file and follow the onscreen instructions to install the Sprint Connection Manager software and drivers to your PC.
- Once the software has been fully installed, connect your phone to your PC using a USB cable (sold separately). (Your PC will detect the connection and an icon will appear in your system tray.)
- Launch the Sprint Connection Manager software, select a profile, and click Connect.

- Once the connection is established, launch an Internet session, check your email, or do anything else you would do using a traditional data connection.
- When you're ready to terminate the data connection, double-click the Sprint Connection Manager icon in the system tray, and then click **Disconnect** to end the session.
- 7. Disconnect the USB cable from your phone and your PC.

**Note:** While your data connection is active, you will not be able to receive incoming calls; all incoming calls will be forwarded to your Sprint Voicemail. Placing an outgoing call during a data session terminates the data connection.

Sprint Vision services are available on the Sprint National Network.

# **Sprint Voice Command**

#### In This Section

- Getting Started With Sprint Voice Command (page 153)
- Creating Your Own Address Book (page 154)
- Making a Call With Sprint Voice Command (page 155)
- Accessing Information Using Sprint Voice Command (page 156)

With Sprint Voice Command, reaching your friends, family, and coworkers has never been easier – especially when you're on the go. You can even listen to Web-based information, such as news, weather, and sports. Your voice does it all with Sprint Voice Command.

This section outlines the Sprint Voice Command service.

# Getting Started With Sprint Voice Command

#### With Sprint Voice Command:

- You can store all your contacts' phone numbers, so you can simply say the name of the person you want to call.
- There's no need to punch in a lot of numbers, memorize voicemail passwords, or try to dial while you're driving.
- You can call anyone in your address book even if you don't remember their phone number.
- You don't need to worry about losing your contacts or address book. This advanced service is network-based, so if you switch or happen to lose your phone, you won't lose your contacts or address book.

#### It's Easy to Get Started

There are two easy ways to sign up for Sprint Voice Command:

- Sign up when you purchase and activate your phone.
- Just dial from your phone to contact Sprint Customer Service and sign up.

There is a monthly charge for Sprint Voice Command.

## **Creating Your Own Address Book**

You can program up to 500 names into your personal address book, with each name having up to five phone numbers. That's 2500 phone numbers, and with the advanced technology of Sprint Voice Command, you can have instant access to all of them.

There are four ways to update your address book:

- On the Web. Go to <u>www.talk.sprintpcs.com</u> and sign on with your phone number and password to access a fully functional Web-based address book to create and update your contacts.
- Use an Existing Address Book. Automatically merge address books from desktop software applications with Sprint Sync<sup>®</sup> Services for no additional charge. Simply click the "Click to synchronize" button within your Sprint Voice Command personal address book at www.talk.sprintpcs.com.
- Use Voice Recordings. Simply dial and say, "Add name." You will then be asked to say the name and number you want to add to your personal address book. Your address book can store up to 20 voice recorded names at once.
- Call Sprint 411. If you don't have a computer or Internet access handy, you can have Sprint 411 look up phone numbers for you and automatically add them to your address book. Just dial way and say "Call operator" and we'll add two names and all the numbers associated with those names to your address book for our standard directory assistance charge.

# Making a Call With Sprint Voice Command

To make a call with Sprint Voice Command:

- 1. Press and you'll hear the "Ready" prompt.
- After the "Ready" prompt, simply say, in a natural voice, "Call" and the name of the person or the number you'd like to call. (For example, you can say, "Call Jane Smith at work," "Call John Baker on the mobile phone," "Call 555-1234," or "Call Bob Miller.")
- Your request will be repeated and you will be asked to verify. Say "Yes" to call the number or person. (The number will automatically be dialed.) Say "No" if you wish to cancel.

**Tip:** Keep in mind that Sprint Voice Command recognizes not only your voice, but any voice, so that others can experience the same convenience if they use your phone.

For more helpful hints on Sprint Voice Command, including a list of recognized commands and an interactive tutorial, visit <a href="https://www.talk.sprintpcs.com">www.talk.sprintpcs.com</a>.

# Accessing Information Using Sprint Voice Command

To access information using Sprint Voice Command:

- 1. Press \*\*\* TALK .
- Say "Call the Web" and choose from a listing of information categories like news, weather, and sports.
  - -or-

Simply say "Call news room," "Call the weather," "Call Sports Central," etc.

**Note:** Sprint Voice Command is not available while roaming off the Sprint National Network.

#### Section 4

# Safety and Warranty Information



# **Important Safety Information**

#### In This Section

- General Precautions (page 159)
- Maintaining Safe Use of and Access to Your Phone (page 160)
- Caring for the Battery (page 162)
- Radio Frequency (RF) Energy (page 163)
- Owner's Record (page 165)
- Phone Guide Proprietary Notice (page 165)

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

#### **General Precautions**

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- Hold the phone with the antenna raised, fully extended, and over your shoulder.
- Try not to hold, bend, or twist the phone's antenna.
- Don't use the phone if the antenna is damaged.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

**Note:** For the best care of your phone, only Sprint authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

# Maintaining Safe Use of and Access to Your Phone

#### Do Not Rely on Your Phone for Emergency Calls

Check with your local service provider for details.

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services and/or mobile phone features are in use.

#### Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

**Tip:** Purchase an optional hands-free accessory at your local Sprint Store, or by calling 1-800-974-2221 or by pressing **#222** on your phone.

#### **Following Safety Guidelines**

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

#### Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

**Note:** Always turn off the phone in health-care facilities and request permission before using the phone near medical equipment.

#### Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

#### Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

 $\label{Note:Nevertransport} \textbf{Note:} Nevertransport or store flammable gas, flammable liquid, or explosives in the compartment of your vehicle that contains your phone or accessories.$ 

#### Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint invoice.

## Caring for the Battery

#### **Protecting Your Battery**

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint- or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or call 1-866-343-1114 to order. They're also available at <a href="www.sprint.com">www.sprint.com</a> click 
   Accessories. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable
  performance. It can be recharged hundreds of times before it needs
  replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

```
Less than one month:
```

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

#### Disposal of Lithium Ion (Li-Ion) Batteries

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

**Special Note:** Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

# Radio Frequency (RF) Energy

#### **Understanding How Your Phone Operates**

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

#### **Knowing Radio Frequency Safety**

The design of your phone complies with updated NCRP standards described below.

In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

#### **Body-Worn Operation**

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Sprint supplied or approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least 7/16 inch (1.5 centimeters) from your body when transmitting. Use of non-Sprint approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC Web site at <a href="https://www.fcc.gov">www.fcc.gov</a>.

#### Specific Absorption Rate (SAR) for Wireless Phones

The SAR is a value that corresponds to the relative amount of RF energy absorbed in the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the LX160 are:

#### PCS mode (Part 24):

Head: 1.19 W/kg; Body-worn: 0.283 W/kg

#### **FCC Radio Frequency Emission**

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: BEJLX160.

More information on the phone's SAR can be found from the following FCC Web site:

http://www.fcc.gov/oet/fccid.

**Note:** Bluetooth QD ID (Qualified Design ID) is mandatory marking by Bluetooth SIG (Bluetooth Special Interest Group) for all models supporting Bluetooth.

Bluetooth QD ID B012711

#### **Owner's Record**

The model number, regulatory number and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Sprint Vision® Phone LX160 by LG® Serial No.:

# **Phone Guide Proprietary Notice**

CDMA Technology is licensed by QUALCOMM Incorporated under one or more of the following patents:

4,901,307 5,109,390 5,267,262 5,416,797

5,506,865 5,544,196 5,657,420 5,101,501

5,267,261 5,414,796 5,504,773 5,535,239

5,600,754 5,778,338 5,228,054 5,337,338

5,710,784 5,056,109 5,568,483 5,659,569

5,490,165 5,511,073

T9 Text Input is licensed by Tegic Communications and is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

Phone Guide template version 6A (September 2006)

# Manufacturer's Warranty

#### In This Section

Manufacturer's Warranty (page 167)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit <a href="www.sprint.com">www.sprint.com</a> or call Sprint Customer Service at 1-888-211-4727.

# Manufacturer's Warranty

#### 1. WHATTHIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

- (1) The limited warranty for the unit and enclosed accessories shall be a period of one (1) year from the date of original purchase. The remaining warranty period for the unit being repaired or replaced shall be determined by presentation of the original sales receipt for the purchase of the unit.
- (2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser / end user.
- (3) The limited warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories, and all Canadian Provinces.
- (4) The external housing and cosmetic parts shall be free of major defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.
- (5) Upon request from LG, the consumer must provide information satisfactory to LG to prove the date of purchase or exchange.
- (6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

#### 2. WHAT THIS WARRANTY DOES NOT COVER:

- Defects or damage resulting from use of the product in other than its normal and customary manner.
- (2) Defect or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, or spills of food or liquid.

- (3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.
- (4) Alleged defects or malfunctions of the product if the Customer Service Department at LG was not notified by the consumer during the applicable limited warranty period.
- (5) Products which have had the serial number removed or made illegible.
- (6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including but not limited to any implied warranty of marketability merchantability or fitness for a particular use.
- (7) Damage resulting from use of non-LG approved accessories.
- (8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.
- (9) Products operated outside published maximum ratings.
- (10) Products used or obtained in a rental program.
- (11) Consumables (such as fuses).

#### 3. WHAT LG WILL DO:

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not re-install or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information

#### 4. STATE LAW RIGHTS:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

#### 5. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call the following telephone number from anywhere in the continental United States:

LG Electronics Service

201 James Record Road

Huntsville, AL 35824

Tel. 1-800-793-8896 Email: http://us.lgservice.com

Please call or write for the location of the LGE authorized service center nearest you and the procedures for obtaining warranty claims.

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