

Clothes dryers/Gas dryer reliability

Over 15,000 readers sound off on brand reliability

LG stands out as a reliable gas dryer brand, meaningfully better than the five brands that appear at the bottom of our estimates (i.e., Speed Queen, GE, Samsung, Electrolux, and Frigidaire). Frigidaire, conversely, is meaningfully less reliable than almost every other brand. In fact, due to their comparatively high breakage rate, Frigidaire gas dryers can't be recommended by Consumer Reports at this time.

These conclusions are based on our breakage rate estimates for clothes dryers by the 5th year of ownership, gathered from 15,125 subscribers who purchased a new dryer between 2009 and 2016. Our statistical model estimates breakage rates for gas dryers that are not covered by a service contract and accounts for the number of loads of laundry run through the machines per week. Differences of less than 6 points between brands are not meaningful. Models within a brand may vary, and changes in design or manufacturer may affect future reliability. Still, choosing a brand with a lower estimated breakage rate can improve your odds of getting a dependable model.

Brand	Estimated breakage rate by the 5th year of ownership				
Gas dryers	Fewer ← 0% 5% 10% 15% 20% → More				
LG	7%				
Kenmore	10%				
Whirlpool	12%				
Maytag	12%				
Speed Queen	13%				
GE	14%				
Samsung	14%				
Electrolux	16%				
Frigidaire	21%				

Source: 2016 Fall Product Reliability Survey, Consumer Reports National Research Center.