

OS Upgrade Guideline for LG Android Phones:

Q: How to Upgrade your current LG Optimus Smartphone with the new and updated operating system along with “Quick Memo” OS:

- “Quick Memo” can be installed in the following LG Smart Phones along with new OS – **LG Optimus L3 (E400), LG Optimus L3 Dual (E405), LG Optimus L5 (E612), LG Optimus L5 Dual (E615), LG Optimus L7 (P705), LG Optimus 4X HD (P880), LG Optimus 3D Max (P725) and LG Prada 3.0 (P940)**
- There are 2 ways to upgrade your current LG Optimus smartphone, the step-by-step process is mentioned below
 - Firmware upgrade via “Web Upgrade”
 - Firmware upgrade “Over the air” (FOTA)

Step-by-step process for Web Upgrade:

You will require the below:

- A computer with uninterrupted internet connection
 - A data cable that connects your LG Smartphone to the computer
 - A fully charged LG Smartphone
1. Visit the LG Mobile homepage (<http://www.lg.com/ae>)
 2. Select “**Support > Mobile Phone Support**”
 3. Find the model number of your phone.
 4. Download “**LG Mobile Support Tool to PC**”
 5. Click on “**Software Update**” and execute/install the “.exe” file
(The LG Mobile Support Tool will be installed automatically)
 6. Now connect your smartphone to the PC using the USB Cable
 7. Click on the “LG Mobile support tool” app which is installed in your PC. The tool will automatically read the current OS of the phone and instruct you if a new OS is available.
 8. Click on “**Start Updating**”
Note:
The “Start Updating” button will be activated only if there is new software available
 9. After completing the upgrade, unplug the phone.

Step-by-Step process for Firmware Over The Air (FOTA):

You will require the below:

- Uninterrupted Wi-Fi or 3G data connection (Preferably Wi-Fi)
 - A fully charged LG Smartphone
1. In your smartphone, select “**Menu**” -> “**Settings**” -> “**About Phone**”
 2. Select “**Software Upgrade**”



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Note:

If EULA appears, check the “I have read and agree to the terms and conditions of service” and proceed

3. Select “**Check now for update**”. Download new software via 3G or Wi-Fi network
4. Wait for progress in notification panel, then select “**Install now**”. Handset will restart and update the OS. This might take several minutes