

Which Brands Make the Most Reliable Appliances?

CR's Appliance Brand Reliability Rankings can help you avoid problem-prone machines—and the cost of repairs

By Consumer Reports
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The best way to find an appliance that will stand the test of time? Buy from a reliable brand. Factoring in reliability will save you money over the long haul, and keep refrigerators and washers and such machines out of the waste stream and landfills.

A good place to start is with the chart below: CR's third annual Appliance Brand Reliability Rankings. It shows how reliable one brand is relative to another across multiple appliances: refrigerators, dishwashers, over-the-range microwaves, ranges, cooktops, wall ovens, washing machines, and dryers. The results are based on survey data we collected from our members on more than 760,000 kitchen and laundry appliances purchased new between 2010 and 2020.

To calculate predicted reliability, we ask members whether their appliances broke or stopped working as well as they should. We use that data to estimate how a given brand's new models will hold up over the first five years of use. The chart includes only brands for which we have reliability ratings in at least two categories of major appliances.

The predicted reliability ratings for appliances from each brand are an average of the ratings for all types of that brand's appliances (for example, front-loaders, top-loaders, etc., for washing machines).

For each brand, the average predicted reliability score has been adjusted to account for differences among types of appliances. A brand that earns relatively high marks for its French-door refrigerators, for example, will get a bump in its score because French-door models are less reliable than other refrigerator types. Without this statistical adjustment, a brand that makes only top-freezer refrigerators—the most reliable type—would have an unfair advantage over brands that make multiple types.

The top- and bottom-rated brands in the chart remain unchanged. Blomberg is the sole newcomer to this year's rankings.

Keep in mind that our predicted reliability ratings are not an indicator of performance. So even when you settle on a reliable brand, you'll want to check our full appliance ratings to find a specific model.

Appliance Brand Reliability Rankings

Rank	Change	Average Predicted Reliability Score (1-100)	Predicted Reliability Ratings
1		SPEED QUEEN 88	Refrigerator: ↑, Dishwasher: ↑, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
2	▲ 1	LG 73	Refrigerator: ↑, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
3	▲ 2	CAFÉ 70	Refrigerator: ↓, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
3	▲ 7	IKEA 70	Refrigerator: ↑, Dishwasher: ↑, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
5	▲ 8	THERMADOR 69	Refrigerator: ↑, Dishwasher: ↑, Range: ↓, Cooktop: ↑, Electric Wall Oven: ↓, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
6	▲ 4	BOSCH 68	Refrigerator: ↓, Dishwasher: ↑, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓
6	▼ 4	MIELE 68	Refrigerator: ↓, Dishwasher: ↑, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
8	▼ 1	GE 67	Refrigerator: ↑, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↓, Dryer: ↓
8	▼ 4	ROPER 67	Refrigerator: ↑, Dishwasher: ↑, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
8	▼ 1	SIGNATURE KITCHEN SUITE 67	Refrigerator: ↓, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
11	▲ 1	KENMORE 64	Refrigerator: ↑, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↓, OTR Microwave: ↑, Washer: ↓, Dryer: ↑
11	▲ 5	SUB-ZERO/WOLF 64	Refrigerator: ↑, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
11	▼ 2	WHIRLPOOL 64	Refrigerator: ↑, Dishwasher: ↑, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↓, OTR Microwave: ↑, Washer: ↓, Dryer: ↓
14	▲ 2	FRIGIDAIRE 62	Refrigerator: ↑, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↓, Dryer: ↓
14	▼ 9	MONOGRAM 62	Refrigerator: ↓, Dishwasher: ↓, Range: ↓, Cooktop: ↑, Electric Wall Oven: ↓, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
16	▼ 1	MAYTAG 61	Refrigerator: ↑, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↑, OTR Microwave: ↓, Washer: ↓, Dryer: ↑
17	▲ 2	KITCHENAID 59	Refrigerator: ↓, Dishwasher: ↓, Range: ↓, Cooktop: ↑, Electric Wall Oven: ↓, OTR Microwave: ↑, Washer: ↑, Dryer: ↑
18	▼ 2	HOTPOINT 58	Refrigerator: ↑, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↑, OTR Microwave: ↑, Washer: ↓, Dryer: ↓
19	▲ 1	AMANA 57	Refrigerator: ↑, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↑
20	▲ 1	SAMSUNG 56	Refrigerator: ↓, Dishwasher: ↓, Range: ↑, Cooktop: ↑, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↑, Dryer: ↓
21	▼ 8	CROSLEY 54	Refrigerator: ↑, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↑
22	NEW	BLOMBERG 46	Refrigerator: ↓, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓
23	▼ 1	FISHER & PAYKEL 45	Refrigerator: ↑, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓
24		JENN-AIR 44	Refrigerator: ↓, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓
25	▼ 1	ELECTROLUX 43	Refrigerator: ↓, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓
26	▼ 3	ASKO 39	Refrigerator: ↑, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓
26		DACOR 39	Refrigerator: ↓, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓
28	▼ 1	VIKING 33	Refrigerator: ↓, Dishwasher: ↓, Range: ↓, Cooktop: ↓, Electric Wall Oven: ↓, OTR Microwave: ↓, Washer: ↓, Dryer: ↓

Empty spaces indicate that either the manufacturer doesn't make that appliance or we have insufficient data to calculate a reliability rating. Cafe and Monogram (owned by GE), Signature (owned by LG), and Crosley are new to the rankings.