

## Mastercard Gift Card BONUS OFFER FULL TERMS AND CONDITIONS

### Details

<b>Promotion</b>	<p>The “<b>Promotion</b>” is the Mastercard Gift Card Offer being run by the Promoter during the Promotion Period.</p> <p>Subject to these Terms, claimants who make an Eligible Purchase during the Promotion Period may be eligible to receive a Bonus and/or receive a Prize.</p>
<b>Promoter</b>	<p>The “<b>Promoter</b>” is LG Electronics Australia Pty Ltd ABN 98 064 531 264 of Level 44, 6-8 Parramatta Square, 10 Darcy Street, Parramatta NSW 2150. Tel: 1300 54 2273.</p>
<b>Promotion Period</b>	<p>The Promotion commences at 12:01am (Sydney time) on 9 April 2026 and closes at 11:59pm (Sydney time) on 30 April 2026, or while stocks of the Participating Products last (“<b>Promotion Period</b>”).</p> <p>To the extent permitted by law, the Promotion Period may be extended at the Promoter’s reasonable discretion.</p>
<b>Who can participate?</b>	<p>To be eligible to receive a Bonus or a Prize, each claimant must:</p> <ol style="list-style-type: none"> <li>a. be an Australian resident currently residing in Australia;</li> <li>b. be aged 18 years or over;</li> <li>c. make an Eligible Purchase during the Promotion Period; and</li> <li>d. comply with these Terms.</li> </ol> <p>For the purposes of these Terms:</p> <ol style="list-style-type: none"> <li>a. “<b>Eligible Purchase</b>” means the purchase of a Participating Product from the LG Online store (<a href="http://LG.com/au">http://LG.com/au</a>) in a single transaction that is paid for in full during the Promotion Period. Eligible Purchases do not include: <ol style="list-style-type: none"> <li>i. rental payment plans under 18 months;</li> <li>ii. lay-bys or pre-orders;</li> <li>iii. commercial or business transactions involving the purchase of more than three units of Participating Products;</li> <li>iv. purchases via eBay or other online bidding or auction systems;</li> <li>v. the purchase of second-hand products or ex display stock;</li> <li>vi. purchases other than from the LG Online store (<a href="http://LG.com/au">http://LG.com/au</a>); or</li> <li>vii. purchases made in conjunction with other LG offers.</li> </ol> </li> </ol>
<b>Bonuses, Prizes and Participating Products</b>	<p>The first twenty (20) customers to make an Eligible Purchase are entitled to a Bonus. If the Bonus becomes unavailable for any reason beyond the Promoter’s reasonable control, the Bonus will be substituted with a similar item of equal or greater value.</p> <p>“<b>Participating Products</b>” means the washer and dryer products: DXH9-09W, WX9-1409W and WX10-1409W The Participating Products are subject to stock availability.</p> <p>“<b>Bonus</b>” means one (1) Mastercard Gift Card valued at \$200.</p> <p>“<b>Prize</b>” means one (1) Mastercard Gift Card valued at \$250.</p>

<b>Making a claim</b>	<ul style="list-style-type: none"> <li>• To receive the Bonus, claimants must: <ul style="list-style-type: none"> <li>○ be one of the first 20 customers to make an Eligible Purchase during the Promotion Period</li> <li>○ provide a valid email address and mailing address at check-out.</li> </ul> </li> <li>• To enter the draw to receive the Prize, entrants must, during the Promotion Period, make an Eligible Purchase.</li> <li>• Claimants are entitled to a maximum of one Bonus and one Prize.</li> </ul>
<b>Draw details</b>	The draw for the Prize winner will take place at 2:00pm AEST on 20 May 2026 at Level 44, 6-8 Parramatta Square, 10 Darcy Street, Parramatta NSW 2150.
<b>Winner</b>	The first valid entry drawn will win the Prize.
<b>Notification of Winner</b>	The names of the winner (and their state or territory of residence) will be published online at <a href="https://www.lg.com/au/competition-winners">https://www.lg.com/au/competition-winners</a> from 27 May 2026 for a minimum of 28 days. Addresses of winners in South Australia will also be published. If there is no prize winner or the prize winner cannot be located, this information will be published at <a href="http://lg.com.au">lg.com.au</a>
<b>Unclaimed prize draw</b>	A second chance draw may be held on 1 September 2026 at the same time and place as the first draw to distribute any unclaimed Prize, subject to any directions from a regulatory authority.
<b>Notification and publication details of unclaimed prize draw winner(s) (if any)</b>	Winners of the second chance draw will be notified in writing by email within two business days of the unclaimed prize draw that is, 3 September 2026.  The names of winners (and state/territory of residence) will be published online at <a href="https://www.lg.com/au/competition-winners">https://www.lg.com/au/competition-winners</a> from 10 September 2026 for a minimum of 28 days. Addresses of winners in South Australia will also be published (unless a request has been made that this information not be made public).
<b>Delivery of Bonus and Prize</b>	The Promoter will notify claimants and winners of their entitlement to a Bonus and/or Prize using the contact details provided by the claimant.  Delivery of the Bonus and/or Prize may take up to 60 days after the Promotion Period has ended. The Bonus and/or Prize will be delivered by Australia Post.

<b>Bonus and Prize restrictions</b>	<ol style="list-style-type: none"> <li>a. This Promotion is not valid in conjunction with any other offer or promotion (to the extent permitted by law).</li> <li>b. The Bonus and Prize are subject to the terms and conditions of Mastercard. Those terms and conditions are available at <a href="#">[Master Card Full Terms]</a>. The Promoter does not accept any responsibility and is not liable for any loss (including but not limited to indirect or consequential loss), damage or injury suffered by any claimant as a result of the conduct of Mastercard.</li> <li>c. The Bonus will expire on the date shown on the Mastercard Gift Card.</li> </ol>
<b>Privacy Policy</b>	The Promoter's Privacy Policy can be found at <a href="http://www.lg.com/au/privacy">http://www.lg.com/au/privacy</a>

#### Conditions of entry

1. Information about the Promotion, including the matters in 'Details' above, and how to claim the Bonus forms part of these Terms and Conditions ("Terms"). Participation in this Promotion is deemed acceptance of these Terms.

#### **Who is not eligible to participate?**

2. Employees, directors and/or officers (and their immediate family members and members of their households) of the Promoter or of its subsidiaries or related companies, prize drawers and retailers or any agencies associated with the Promotion, are ineligible to participate in the Promotion.

**Immediate family** means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

#### **Claims**

3. The Promoter accepts no responsibility for inaccurate or incomplete information provided by or on behalf of a claimant to the Promoter in connection with this Promotion. Claimants are responsible for notifying the Promoter of any changes to contact or mailing details that are provided to the Promoter.

#### **Prize**

4. Details of the Prizes are set out in the 'Details' above. If any Prize becomes unavailable for any reason beyond the Promoter's control, the Promoter may substitute a Prize with an item of equal or greater value, subject to any written directions from a regulatory authority.
5. Prize values are correct as at the date of first publication of these Terms. The Promoter accepts no responsibility for any variation in the value of the Prizes or Prize Pool from that stated in these Terms after the date of first publication of these Terms.

#### **Entry**

6. Entries for the Prize must be received by the Promoter during the Promotion Period. Entries received after the Promotion Period will not be accepted.
7. The Promoter accepts no responsibility for inaccurate or incomplete information provided by or on behalf of an entrant to the Promoter in connection with this Promotion. Entrants are responsible for notifying the Promoter of any changes to contact or mailing details that are provided to the Promoter.
8. All entries are deemed to be received at the time of receipt by the Promoter (and not the time of transmission by the entrant). Records of the Promoter and its agencies are final and conclusive as to the time of receipt.

#### **Prize draws**

9. Winners may be asked to provide contact details including a mailing address when notified of their win.
10. Subject to any unclaimed prize draw, if for any reason a winner does not redeem the Prize or a part of the Prize by the Prize Claim Date described in 'Details' then the Prize or that part of the Prize will be forfeited and cash will not be awarded in lieu of that Prize or part of that Prize.

#### **Verification and invalid entries**

11. Entries that do not comply with these Terms are invalid and may not be accepted. If an entrant does not provide the Promoter with all the information requested on the entry form, the entry will be invalid.
12. The Promoter is not responsible for receipt of incomplete, damaged, incomprehensible, indecipherable or illegible entries. All such entries may be deemed invalid. For the avoidance of doubt, printing and other quality control errors outside the Promoter's control will not invalidate an otherwise valid prize claim. Entries that include other errors or omissions may be accepted at the Promoter's discretion.
13. Entries may be subject to verification by the Promoter. Entrants must, within a reasonable period specified by the Promoter, produce to the Promoter (or its nominated agent) any documents or evidence that the Promoter may reasonably require (including photo identification or other documentation) to verify the entrant's identity, age, residential address and email address, purchase receipt or tax invoice (if applicable), compliance with these

Terms, eligibility to enter and any other information provided to the Promoter in the course of participating in the Promotion.

14. Prizes will only be awarded to winners (or their parent/guardian) following any validation and verification that the Promoter reasonably requires. If documentation requested by the Promoter is not received by the Promoter (or its nominated agent) or an entry has not been verified to the Promoter's reasonable satisfaction within the time requested, that entrant's entry will be invalid. The Promoter's decision is final.

15. The Promoter may, disqualify, and not award a Prize to, any entrant who

- a. has breached these Terms;
- b. provides false information or fails to provide information in accordance with these Terms;
- c. has submitted an entry which is not in accordance with these Terms;
- d. the Promoter reasonably believes:
  - i. is not the original entrant;
  - ii. has forged, manipulated, interfered or tampered with, or appeared to benefit from forging, manipulating, interfering or tampering with, the Promotion;
  - iii. has engaged in conduct that is fraudulent, unlawful, misleading or deceptive, or other conduct that interferes with the fair and proper conduct of the Promotion; or
- e. does anything in the course of participating in this Promotion that may adversely affect the name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this Promotion.

Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

16. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted from that source and by those entrants invalid.

#### **Verification and invalid claims**

17. Claims that do not comply with these Terms are invalid and may not be accepted.

18. The Promoter is not responsible for receipt of incomplete, damaged, incomprehensible, indecipherable or illegible claims. All such claims may be deemed invalid.

19. Claims that include errors or omissions may be accepted at the Promoter's discretion.

20. Claims may be subject to verification by the Promoter. Claimants must, within a reasonable period specified by the Promoter, produce to the Promoter (or its nominated agent) any documents or evidence that the Promoter may reasonably require (including photo identification or other documentation) to verify the claimant's identity, age, residential address and email address, purchase receipt or tax invoice, compliance with these Terms, eligibility to claim and any other information provided to the Promoter in the course of participating in the Promotion.

21. Bonuses will only be awarded to claimants (or their parent/guardian) following any validation and verification that the Promoter reasonably requires. If documentation requested by the Promoter is not received by the Promoter (or its nominated agent) or a claim has not been verified or validated to the Promoter's reasonable satisfaction within the time requested, that claimant's entry will be invalid. The Promoter's decision is final.

22. The Promoter may disqualify any claimant who:

- a. has breached these Terms;
- b. provides false information or fails to provide information in accordance with these Terms;
- c. has submitted a claim which is not in accordance with these Terms;
- d. the Promoter reasonably believes:
  - i. is not the original claimant;
  - ii. has forged, manipulated, interfered or tampered with, or appeared to benefit from forging, manipulating, interfering or tampering with, the Promotion; or
  - iii. has engaged in conduct that is fraudulent, unlawful, misleading or deceptive, or other conduct that interferes with the fair and proper conduct of the Promotion.

The Promoter's decision is final. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

23. The Promoter reserves the right to reclaim a Bonus or revoke eligibility to a Bonus if any of the Participating Products are returned, except where the product is returned under a manufacturer's warranty or non-excludable consumer rights under the *Competition and Consumer Act 2010* (Cth).

#### **Notice and Delivery of Bonus**

10. The Promoter will notify claimants of their entitlement to a Bonus using the contact details provided by the claimant.

11. The Promoter will notify the winner how they will receive their prize.
12. Bonuses and Prizes will be delivered to Australian addresses only. The Promoter is not liable in respect of any delivery that is dispatched before any change of delivery address is notified to the Promoter.
13. Delivery of the Bonus or Prize may take up to the time specified in the 'Details'. The Promoter is not responsible for any delays in delivery outside its control.
14. If a Bonus or Prize is delivered or provided by a third party supplier, the Promoter accepts no responsibility or liability for any delay by the third party delivering the Bonus or Prize.

#### **Liability**

14. Nothing in these Terms excludes, limits or modifies, or purports to exclude, limit or modify any consumer rights (including statutory guarantees, implied warranties and conditions) under any statute, including but not limited to the *Competition and Consumer Act 2010* (Cth) or any other statute that may not be lawfully excluded, limited or modified by agreement.
15. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to that arising out of the following:
  - a. any technical difficulties or equipment malfunction (not under the Promoter's control), including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, technical problems or traffic congestion on the internet or website or software failure;
  - b. acts or omissions (including negligent acts or omissions) of the Promoter's employees, agents or third parties involved in the conduct of this Promotion, with the exception of any wilful misconduct or fraud of the Promoter's employees;
  - c. any third party interference or unlawful act;
  - d. any loss or damage to any computer related to or resulting from participation in this Promotion, downloading any materials in connection with the Promotion or use of a Bonus, including loss arising from a security breach, theft or destruction;
  - e. any conduct or event that is beyond the reasonable control of the Promoter;
  - f. any variation in the value of a Bonus from the value stated in these Terms, after the date of first publication of these Terms;
  - g. any tax liability incurred by a claimant; or
  - h. any receipt, taking, acceptance or use of a Bonus.
16. The Promoter accepts no responsibility for claims or other communications that are late, lost, delayed, misdirected, incomplete, illegible or incorrectly submitted.
17. If this Promotion is interfered with in any material way affecting the integrity of the Promotion or is not capable of being conducted as reasonably anticipated for any reason, including but not limited to a Force Majeure Event, any infection by computer virus, bugs, tampering, unauthorised intervention or technical failures, the Promoter reserves the right to modify, suspend, terminate or cancel the Promotion (subject to any regulatory requirements).

**Force Majeure Event** means any cause outside the Promoter's reasonable control and which could not have been prevented or avoided by the taking of all reasonable steps.

18. Any attempt to deliberately damage or interfere with the Promoter's website, social media accounts/pages or the Promotion website, to cause malicious damage or interference with the normal functioning of the Promoter's website, social media accounts/pages or the Promotion website or to otherwise undermine the legitimate operation of this Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law in respect of such conduct.
19. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

#### **Collection and use of personal information**

20. The Promoter collects personal information from claimants for the purposes of the conduct of this Promotion and for future promotional, marketing and publicity purposes, including to contact claimants to provide information about special offers or other marketing materials via any medium. Claimants consent to the collection, storage and use of their personal information for these purposes.
21. The Promoter may disclose personal information to:
  - a. its related companies and to third parties (including promotional partners, contractors and agents) both within Australia and overseas for the purposes of the conduct of this Promotion;

- b. its related companies and promotional partners both within Australia and overseas for promotional, marketing and publicity purposes who may use that personal information to provide information about special offers or other marketing materials via any medium.
22. By participating in this Promotion, claimants consent to the collection, storage, use and disclosure of their personal information by the Promoter in accordance with these Terms.
23. If personal information requested by the Promoter in the course of conducting this Promotion is not provided, the claimant may not be eligible to participate in the Promotion and/or the Promoter may not be able to provide the Bonus.
24. Claimants may obtain access to, update, correct or require destruction of personal information held by the Promoter, make a complaint about a breach of privacy, or opt out of receiving any communications by contacting the Promoter at the address specified in the 'Details'.
25. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information may be obtained at <http://www.lg.com/au/privacy> or by contacting the Promoter.

#### **General**

26. Any costs associated with entering the Promotion and making a claim, including accessing the Promotion website, are the responsibility of claimants. All taxes (excluding GST) which may be payable as a consequence of receiving a Bonus are the sole responsibility of the claimant. All other incidental and ancillary costs including but not limited to insurance, taxes (excluding GST) and any and all other expenses are the responsibility of the claimant.
27. Subject to any rights that a claimant may have under the *Competition and Consumer Act 2010* (Cth) (or any other rights under statute that cannot be excluded by law), the Bonus is not refundable, transferable or exchangeable and is not redeemable for cash (except where the Bonus is specified to be cash). The Bonus must be taken as offered and cannot be varied.
28. Claimants grant the Promoter and its affiliates, agents, representatives and third party promotional partners a sole, royalty-free, perpetual, irrevocable, transferable, worldwide licence, with the right to grant sublicenses, to use, edit, reproduce and exploit any intellectual property associated with the claimant's participation in this Promotion by all means whatsoever (including, without limitation, reproduction in print and electronic format) for any purpose. Claimants also consent to the use by the Promoter and its affiliates, agents, representatives and third party promotional partners of any intellectual property associated with the claimant's participation in this Promotion, even if the use may otherwise be an infringement of any moral rights.
29. These Terms are governed by the laws of New South Wales. Claimants submit to the non-exclusive jurisdiction of the courts of New South Wales.