



Prize Professionals

PREPAID MASTERCARD AU TERMS

Cards are issued only to residents in Australia.

All cards have a 3-year expiry.

Once the E-Card arrives please click on the ACTIVATE YOUR CARD button in the email you received with your card. For security purposes, you must use the email address your card was sent to, to activate your card.

Your card has a card proxy number that for security purposes, is required to activate your card and to view your card balance or transaction history. You can find the proxy number by clicking on the link inside the email you received containing your card. You will be directed to our site which will display your proxy number.

You cannot onforward or email an E-Gift Card to another person or alternate email address. You are liable for any loss or unauthorised transactions on your card where you have onforwarded your card email or your card number to another person or email address.

To activate a Digital Gift Card, follow the instructions and use the link provided in your SMS message to:

1. Open the Universal Gift Card app and enter your mobile number and activation code.
1. Tap "Add to Wallet" to add to your preferred phone wallet.

It's that simple! Your Digital Mastercard will be added to your Apple Pay or Google Pay wallet, ready to Tap and Pay and/or use online.

Important information about Card Activation: we will never ask for your card number. You must not disclose your card number or other card information to any website or person except for the purpose of making a purchase. You are liable for any loss or unauthorised transactions on your card where you have disclosed your card number other than for the purpose of making a purchase.

At the time of activation, you will be asked to provide personal information before you can activate your card. This information is required for identification and security purposes.

Once the card is activated, the funds will be available instantly.



Prize Professionals

Most retailers accept prepaid cards. However, there are a small number of merchants, even though they display the Visa and Mastercard logos that do not accept any prepaid / gift cards. From time to time, for security purposes, cards may be blocked from use in certain stores.

Our prepaid cards cannot be used at an ATM.