

REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT	<i>Laptop</i>
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Date of calculation	Please fill out
Producer's or importer's name or trademark	LG Electronics
Producer or importer adress	Please fill out
Producer's or importer's model identifier	1XZ90P series (16Z90P, 14Z90P, 17Z90P)

THIS FINAL_SCORE tab in English is purely indicative. In order to meet regulatory obligations, only the NOTE_FINALE tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	8,8	2	17,7	70,0
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly (broken/malfunctioning parts)	5,3	1	14,3	
	2.2 Necessary tools (broken/malfunctioning parts)	10,0	0,5		
	2.3 Fasteners characteristics (functional parts and broken/malfunctioning parts)	8,0	0,5		
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time (broken/malfunctioning parts)	7,1	1	15,7	
	3.2 Availability over time (functional parts)	7,1	0,5		
	3.3 Delivery time (broken/malfunctioning parts)	10,0	0,3		
	3.4 Delivery time parts from List 1	10,0	0,2		
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of broken/malfunctioning parts and price of the product	3,0	2	6,0	
CRITERION 5 : SPECIFIC CRITERION	5.1 Information about type of updates	10,0	1	16,3	
	5.2 Free remote assistance	10,0	0,5		
	5.3 Possibility to reset softwares	2,5	0,5		
Reparability index on 10					7

* list 2: list of a maximum of 3 to 5 spare parts (depending on the category of equipment concerned) whose breakage or malfunctioning are the most frequent;

** list 1: list of a maximum of 10 other spare parts (depending on the category of equipment concerned) whose good condition is necessary for the operation of the equipment.