

<b>REPAIRABILITY INDEX CALCULATION AND PRESENTATION OF THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT</b>	<i>Laptop</i>
---------------------------------------------------------------------------------------------------------	---------------

Date of calculation	44693,0
Producer's or importer's name or trademark	LG Electronics
Producer or importer address	Please fill out
Producer's or importer's model identifier	1XZ90Q Series

**This "FINAL\_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE\_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.**

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Score of criterion /20	Total criteria scores /100	
CRITERION 1 : DOCUMENTATION	1.1 Availability of the technical documentation and other documentation related to user and maintenance instructions	8,8	2	17,7	78,0	
CRITERION 2 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	2.1 Ease of disassembly (broken/malfunctioning parts)	5,3	1	14,3		
	2.2 Necessary tools (broken/malfunctioning parts)	10,0	0,5			
	2.3 Fasteners characteristics (functional parts and broken/malfunctioning parts)	8,0	0,5			
CRITERION 3 : AVAILABILITY OF SPARE PARTS	3.1 Availability over time (broken/malfunctioning parts)	7,1	1	15,7		
	3.2 Availability over time (functional parts)	7,1	0,5			
	3.3 Delivery time (broken/malfunctioning parts)	10,0	0,3			
	3.4 Delivery time parts from List 1	10,0	0,2			
CRITERION 4 : PRICE OF SPARE PARTS	4. Ratio between price of broken/malfunctioning parts and price of the product	7,0	2	14,0		16,3
CRITERION 5 : SPECIFIC CRITERION	5.1 Information about type of updates	10,0	1			
	5.2 Free remote assistance	10,0	0,5			
	5.3 Possibility to reset softwares	2,5	0,5			
<b>Reparability index on 10</b>					<b>7,8</b>	