

Maintenance Plan Package SAC

Product	Maintenance Product + Cleaning Product			
	Provisional Services	Category		
		G1	G2	G3
Maintenance Product	Quarterly Inspections (Visual / LG MV)	☑	☑	☑
	* Report offer			
	Emergency Dispatch	☑	☑	☑
	Repair Cost Guarantee	☑	☑	☑
	Parts Cost Guarantee	(Available Discounted)	☑ (Excluding Comp)	☑ (All)
	Onsite Parts Inventory	☑	☑	☑
(Optional) Cleaning Product	TMS	☑	☑	☑
	Premium	Chemical 4 times		
	Premium +	Chemical 2 times+ Steam 2 times		

- : Not Included / ☑ : Included

Service Composition	Cleaning Product	Annual Premium	Annual Premium +
3 Times Package	Cleaning Service	Chemical 3 times	Chemical 1 time / Steam 2 times
	MV Inspection	FREE	Once a year
	ODU Cleaning	FREE	Once a year
4 Times Package	Cleaning Service	Chemical 4 times	Chemical 2 times / Steam 2 times
	MV Inspection	FREE	Twice a year
	ODU Cleaning	FREE	Twice a year

One-time overhaul cleaning service

Premium	Premium +
Chemical cleaning	Chemical + Steam cleaning

\* Maintenance service contract is required to use the various services mentioned.

Service Infrastructure



LG Maintenance Service

LG offers many types of Annual Maintenance Contract (AMC) services with BECON cloud.

Please check out the Maintenance service website (<https://www.lg.com/global/business/service-maintenance>) or contact the nearest LGE or LGE partner.

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TOTAL MAINTENANCE SERVICE



LG Electronics HVAC Service & Maintenance  
**Hi-M.Solutek**

Product Line-up

**MULTI V.** (VRF System)

**MULTI V.i** **MULTI V. WATER 5**  
**MULTI V. 5**



**MULTI SPLIT** and **SINGLE SPLIT**



**INDOOR UNITS**

Wall Mounted Prestige  
2 Way Ceiling Cassette  
Ceiling Suspended  
Wall Mounted Dual Cool

1 Way Ceiling Cassette  
4 Way Ceiling Cassette  
Ceiling Concealed Duct



**AHU and CHILLER**



**BECON**

Building Management Solution  
BECON HVAC Solution  
BECON Building Solution  
BECON cloud Solution





## LG Maintenance Service Needs

### Why do professional HVAC<sup>1)</sup> environments need professional maintenance solutions?

HVAC systems are complex in structure and control, so they require specialized knowledge to check the operating status and systematic management through abundant experience and know-how.



**Building Owners**  
Concern about cost savings

“ Is there more economical solution in order to reduce annually increasing energy and maintenance cost? ”



**Facility Managers**  
Concern about efficient operation

“ Is there an effective way to improve operational efficiency while managing various air conditioning solutions installed in the building? ”



**End Users**  
Concern about a pleasant environment

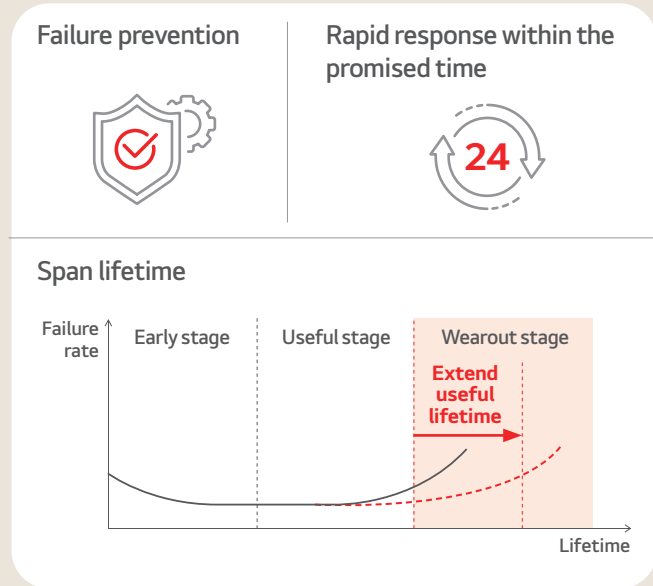
“ It's very inconvenient to take a long time to repair a breakdown that occurs during the peak season, so is there a good way to make a more comfortable environment last longer? ”

<sup>1)</sup> HVAC stands for Heating, Ventilation, and Air Conditioning. It is a system that controls and regulates temperature, humidity and air flow.  
\* These images are designed to help customers understand.

## The Importance of HVAC Maintenance

Regular inspections and professional maintenance are essential to maintain performance, prevent device failures, and operate the system efficiently and stably.

### Stable Operation



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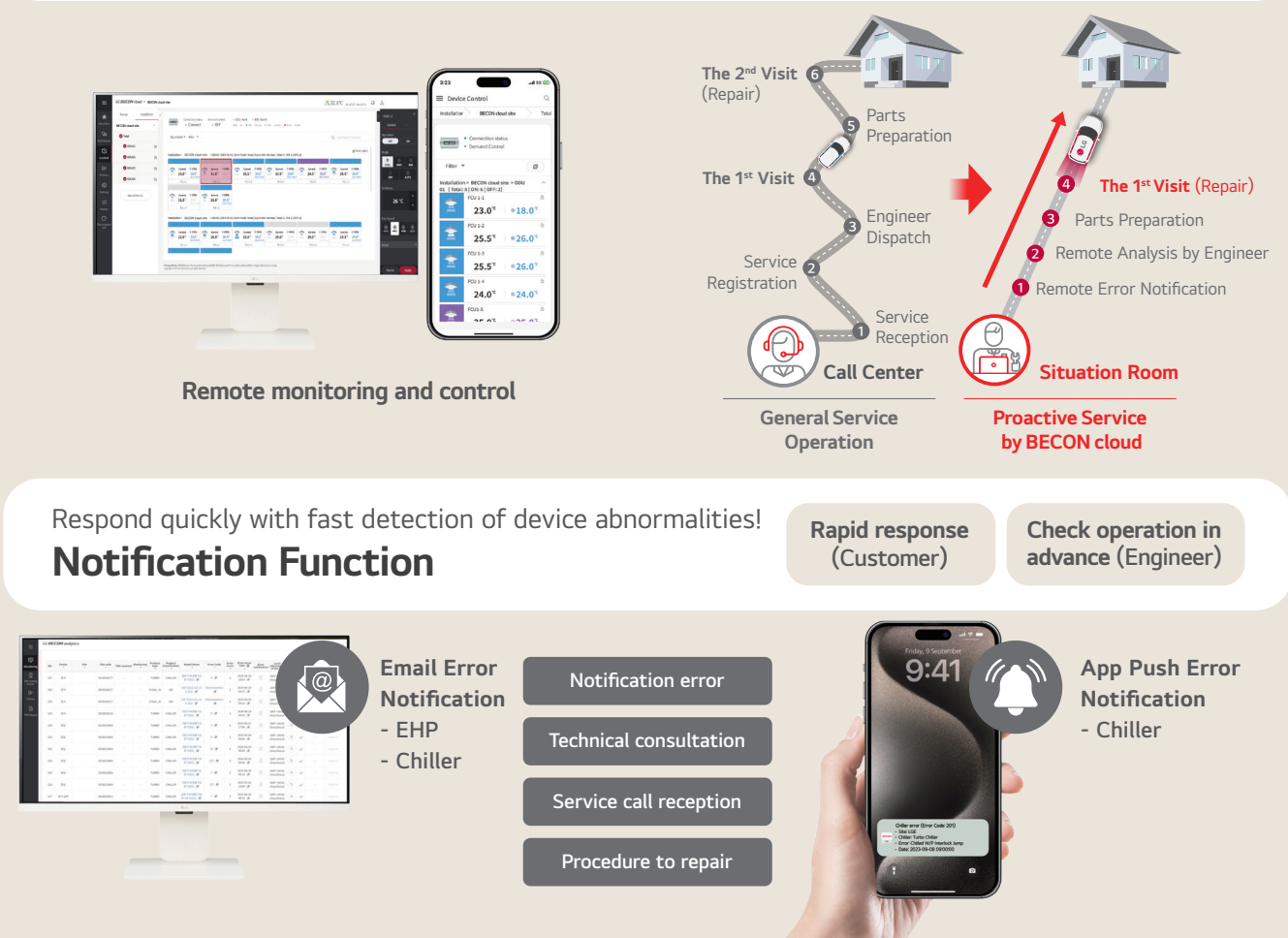
### Reduced Operating Costs



## Maintenance Products

### Online BECON cloud

#### Manage faster and more conveniently in real time! Remote Monitoring & Control



#### Sysmetic operation through error and service activities management! Regular Reporting



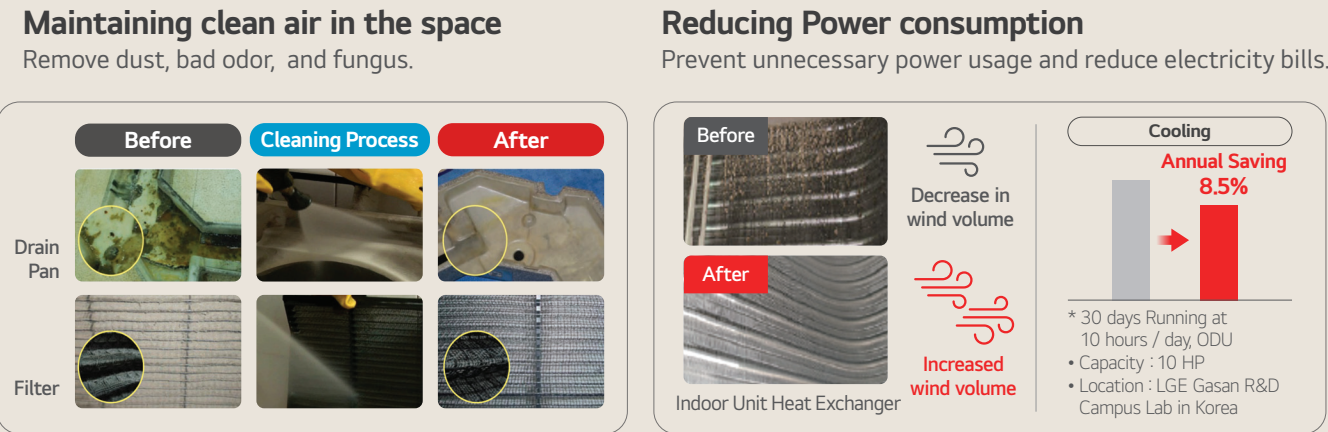
\* In order to use BECON cloud service, you must sign up membership and install BECON cloud app to use on a mobile device.  
\* For Android or iOS Users : Search for "BECON cloud" on Google Play or the Apple Store and proceed with the download.  
\* These images are designed to help customers understand.

### Offline Maintenance Service

#### SAC Regular Inspection Regular maintenance of air conditioners through LG MV program.



#### SAC Regular Cleaning Maintaining a comfortable environment and efficient energy management through HVAC cleaning.



#### Chiller Maintenance Service Professional and differentiated services can help prevent malfunction and increase energy efficiency in advance.



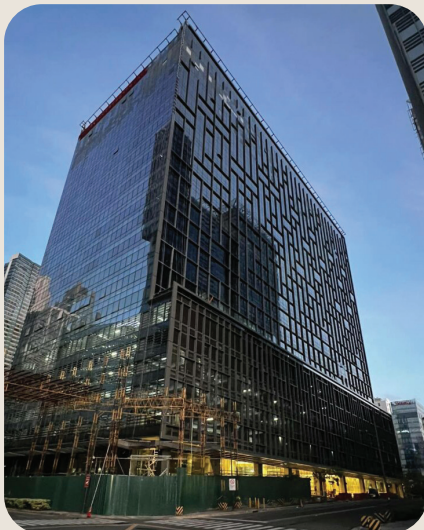
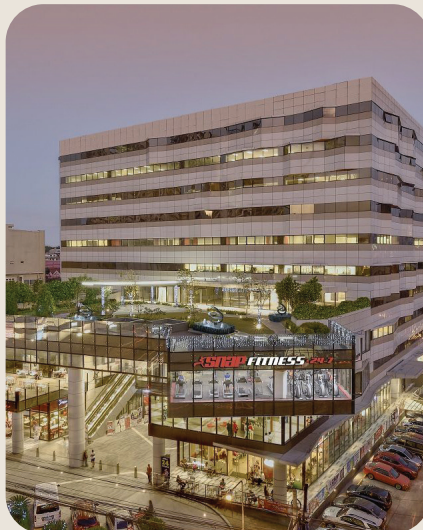

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## Reference Project Sites

### Maintenance Service

		
<b>Global One</b> (Eastwood Libis, Quezon City)	<b>SM ICOR Dasmariñas</b> (SM Dasmariñas Cavite City)	<b>PSSLAI</b> (EDSA Cubao, Quezon City)
Site Scale : MULTI V 2, 828 IDU CST, 556 ODU	Site Scale : MULTI V 4, 230 IDU CST, 60 ODU	Site Scale : MULTI V 4, 80 IDU CST, 17 ODU, 7 Split Wall
Industry : Office (BPO)	Industry : Office (BPO)	Industry : Bank
Contract Period : 3 years	Contract Period : 2 years	Contract Period : 1 years

### Maintenance Service + TMS

		
<b>International Finance Center</b>	<b>Concentrix (Spark Place Bldg)</b> Cubao Quezon City)	<b>JTI</b> (Ten West Bldg. BGC Taguig)
Site Scale : MULTI V 5, 510 IDU CST, 86 ODU	Site Scale : MULTI V 4, 38 IDU CCD, 10 ODU	Site Scale : MULTI V 4, 60 IDU CST, 8 ODU
Industry : Office (BPO)	Industry : Office (BPO)	Industry : Office (BPO)
Contract Period : 1 years	Contract Period : 1 years	Contract Period : 1 years

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