

LG AirSolutionCare



TOTAL MAINTENANCE SERVICE



Inspection



Repair



Guarantee
Coverage



Cleaning



Energy
Management



LG Electronics HVAC Service & Maintenance

Hi-M.Solutek

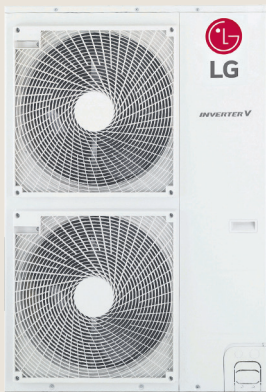
Product Line-up

MULTI V™ (VRF System)

MULTI V™.i MULTI V™.WATER5
MULTI V™.5



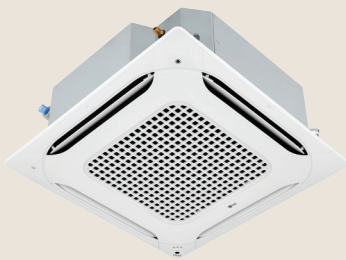
MULTI SPLIT and SINGLE SPLIT



INDOOR UNITS

Wall Mounted Prestige
2 Way Ceiling Cassette
Ceiling Suspended
Wall Mounted Dual Cool

1 Way Ceiling Cassette
4 Way Ceiling Cassette
Ceiling Concealed Duct

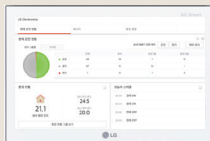


AHU and CHILLER




BECON

Building Management Solution
BECON HVAC Solution
BECON Building Solution
BECON cloud Solution



Maintenance Package

 Service Type	Essential	Comprehensive		
		Basic	Premium	Premium +
Regular & Detailed Inspection (On-site)	✓	✓	✓	✓
Indoor / Outdoor Unit Cleaning	-	✓	✓	✓
Dedicated Call Center	✓	✓	✓	✓
24 / 7 Call Response	-	△	△	△
Online Data Analysis & Diagnosis	-	✓	✓	✓
24 / 7 Call Response	-	✓	✓	✓
Guarantee Coverage	-	Labor	Labor + Parts (Comp. Excluded)	Labor + Parts (Comp. Included)

- : Not Included / △ : Optional / ✓ : Included
* Maintenance service contract is required to use the various services mentioned.

Hi-M.Solutek's Location



LG Maintenance Service Needs

Why do professional HVAC¹⁾ environments need professional maintenance solutions?

HVAC systems are complex in structure and control, so they require specialized knowledge to check the operating status and systematic management through abundant experience and know-how.



Building Owners

Concern about cost savings



Is there more economical solution in order to reduce annually increasing energy and maintenance cost?



Facility Managers

Concern about efficient operation



Is there an effective way to improve operational efficiency while managing various air conditioning solutions installed in the building?



End Users

Concern about a pleasant environment



It's very inconvenient to take a long time to repair a breakdown that occurs during the peak season, so is there a good way to make a more comfortable environment last longer?



1) HVAC stands for Heating, Ventilation, and Air Conditioning. It is a system that controls and regulates temperature, humidity and air flow.

* These images are designed to help customers understand.

The Importance of HVAC Maintenance

Regular inspections and professional maintenance are essential to maintain performance, prevent device failures, and operate the system efficiently and stably.

Stable Operation

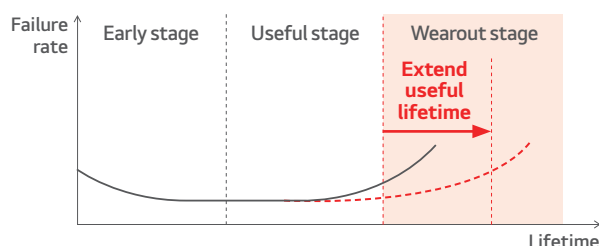
Failure prevention



Rapid response within the promised time



Span lifetime



Reduced Operating Costs

Need the optimized service to operate within your budget



Minimizing energy loss



Before cleaning



After cleaning

By removing foreign substances and scale from the heating tube, it is possible to improve the heat exchange capacity of the condenser and reduce energy loss.

* These images are designed to help customers understand.

Maintenance Products

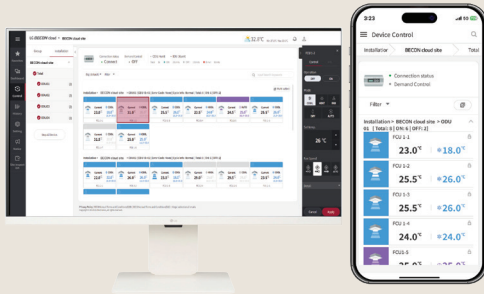
Online BECON cloud

Manage faster and more conveniently in real time!
Remote Monitoring & Control

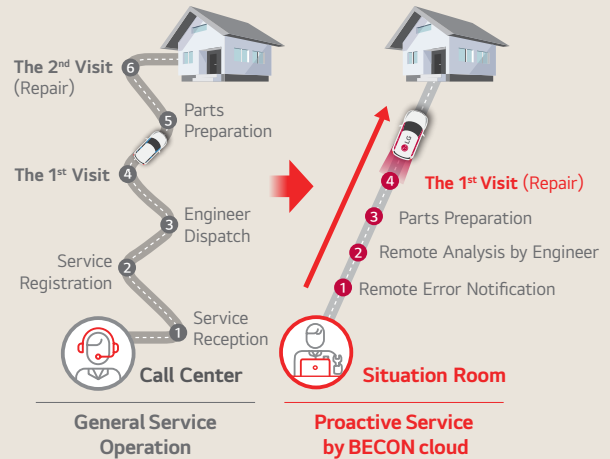
Easy management of
devices and energy

Reduced
downtime

Accessible to
multiple users



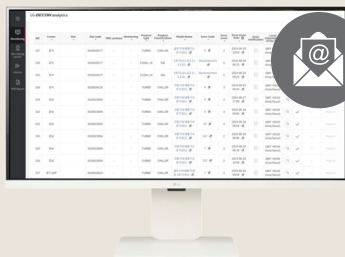
Remote monitoring and control



Respond quickly with fast detection of device abnormalities!
Notification Function

Rapid response
(Customer)

Check operation in
advance (Engineer)



Email Error Notification
- EHP
- Chiller

Notification error

Technical consultation

Service call reception

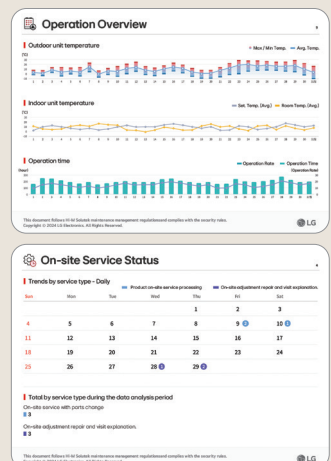
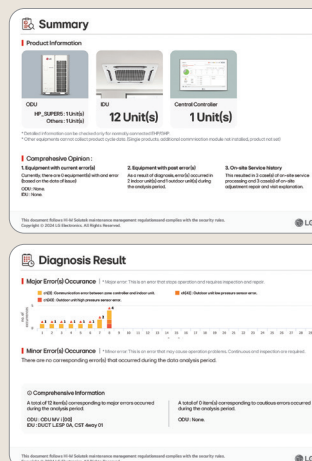
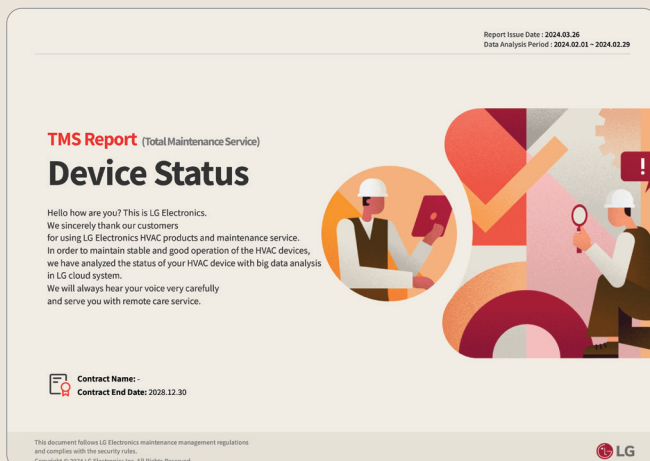
Procedure to repair



App Push Error Notification
- Chiller

Systematic operation through error and service activities management!
Regular Reporting

Check device
management status

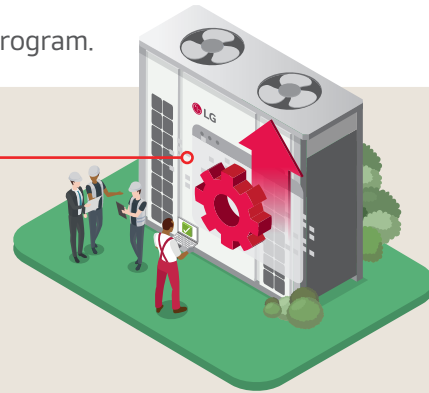


* In order to use BECON cloud service, you must sign up membership and install BECON cloud app to use on a mobile device.
* For Android or iOS Users : Search for "BECON cloud" on Google Play or the Apple Store and proceed with the download.
* These images are designed to help customers understand.

Offline Maintenance Service

SAC Regular Inspection

Regular maintenance of air conditioners through LG MV program.



SAC Regular Cleaning

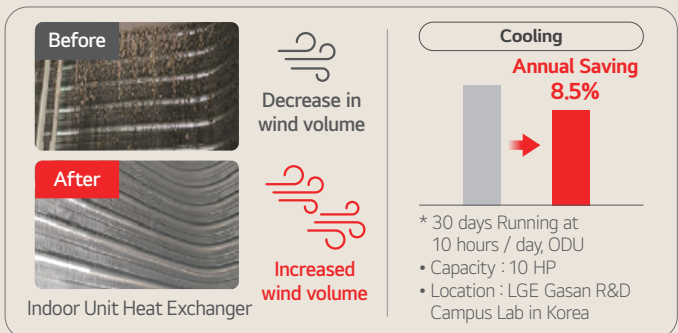
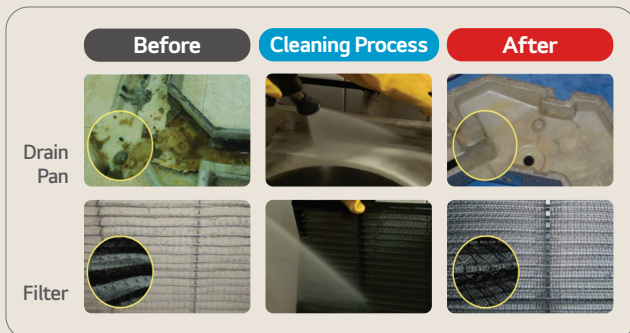
Maintaining a comfortable environment and efficient energy management through HVAC cleaning.

Maintaining clean air in the space

Remove dust, bad odor, and fungus.

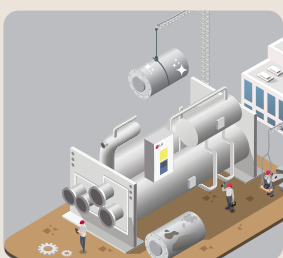
Reducing power consumption

Prevent unnecessary power usage and reduce electricity bills.



Chiller Maintenance Service

Professional and differentiated services can help prevent malfunction and increase energy efficiency in advance.



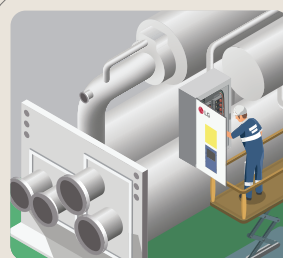
Compressor Overhaul

Prevention of secondary accidents, waste of energy, and cost reduction



Tube Cleaning Services

Extend chiller life and increase efficiency



Regular Check Service

Improved durability and efficiency of chiller, prevention of secondary accident by parts damage



Preventive Maintenance Service

Provide reliability and safety of the chiller

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Reference Site



Hyundai Kefico Viet Nam (Factory)

Location : Hai Duong, Viet Nam

MULTI V System

IDU : 70 / ODU : 10

Period : 1 year



KUMHO Tires (Factory)

Location : Binh Duong, Viet Nam

Chiller System

Period : 1 year



Arena Cam Ranh Resort (Hospitality)

Location : Cam Ranh, Viet Nam

MULTI V System

IDU : 5,680 / ODU : 525

Period : 1 year



Vincom Skylake (Shopping Mall)

Location : Ha Noi, Viet Nam

Chiller System

Period : 5 years



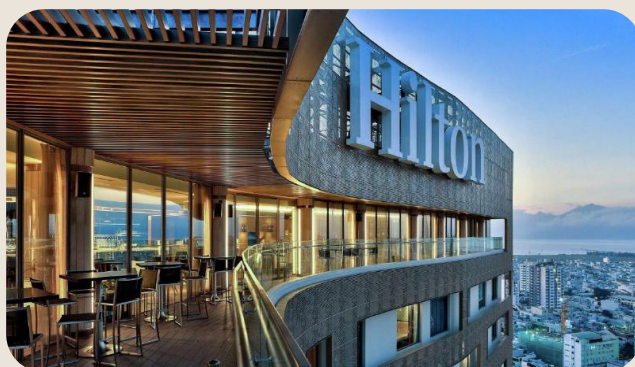
Twin Doves Golf (Golf Course)

Location : Binh Duong, Viet Nam

MULTI V System

IDU : 95 / ODU : 10

Period : 1 year



Hilton Da Nang Hotel (Hospitality)

Location : Da Nang, Viet Nam

Chiller System

Period : 1 year

* These images are designed to help customers understand.



LG Maintenance Service

LG offers many types of Annual Maintenance Contract (AMC) services with BECON cloud.

Please check out the Maintenance service website (<https://www.lg.com/global/business/service-maintenance>) or contact the nearest LGE or LGE partner.

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