# LG Electronics 2012 Environmental Report





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This report contains some "forward-looking statements" - that is, statements related to future, not past events. In this context, forward-looking statements often address our expected future business performance and intentions, and often contain words such as "expect", "anticipate", "intent", "plan", "believe", "seek", "see", or "will". Foward-looking statements by their nature address matters that are, to different degrees, uncertain. These uncertainties may cause our actual future results to be materially different from those expressed in our forward-looking statement in this report.



# **Environmental Report Overview**

This report has been published by LG Electronics(hereinafter referred to as "LGE"). The aim of this publication is to promote communication with stakeholders about LGE's green management performance and efforts to improve sustainability. This report has also been validated independently by a third-party agency: Korea Productivity Center. LGE's Environmental Report will be published as part of our ongoing efforts to promote green management and contribute to environmental protection initiatives.

**Period** This report is based on data from January 1, 2012 to December 31, 2012.

Scope The scope of this report includes both foreign and domestic (Korean) information. We are work-

ing to establish a world-wide environmental data management system to assist in information

gathering.

Publication This is LGE's Environmental Report, published in July 2013. This report can be found on our

website at http://www.lg.com/global

Audience This report targets LGE's stakeholders with an interest in the company's environmental perfor-

mance.

References Environmental report guidelines from the Korean Ministry of Environment, the GRI(Global Re-

porting Initiative) Sustainability Reporting Guidelines Version 3.1, and FTC(Federal Trade Commission) Complying with the Environmental Marketing Guide Part 260 were used as reference

material.

Environmental report guidelines from the Korean Ministry of Environment, the GRI (Global Reporting Initiative) Sustainability Reporting Guidelines Version 3.1, and FTC (Federal Trade Commission) Complying with the Environmental Marketing Guide Part 260 were used as reference material

#### **Business Areas and Key Product Families**

**Home Entertainment** 

**Mobile Communication** 



- $\cdot \, \mathsf{LCD} \, \mathsf{TV}$
- · PDP TV
- · LCD Monitor
- · Home Theater
- · PC
- · Audio & Video
- · Security System



- · Mobile Handset
- · Smartphone

# **Corporate Profile**

Unit: KRW Billion (as of December 31, 2012)

orne : ratti billion (as or beec				
Organization Name	LG Electronics, Inc.	Total Assets (Consolidated)		31,457.4 (-1,201.1)
Location of Headquarters	LG Twin Towers, 128 Yeoui-daero, Yeongdeungpo-gu, Seoul, Korea	Total Liabilities (Consolidated)		18,753.2 (-757)
Industry	Manufacturing	Sales	Parent	25,427.2 (-2,669.9) [Korea : 7,833.4/ Overseas : 17,593.8)
Main Products	TV, Home Theater System, BluRay Player, Mobile Handset, Laptop Computer, Re- frigerator, Washing Machine, Cooking Appliance, Built-in System Kitchenware, Vacuum Cleaner, Health Care Appliance, Air Conditioner, Monitor, Security System, Commercial Display, etc.		Consolidated	50,960 (-3,296.6)
		Operat- ing Profits	Parent	42.8 (+306.7)
			Consolidated	1,136 (+757)
CEO	Bon Joon Koo	Credit Rating		AA (Korea), Baa2 (Moody's), BBB- (S&P)
Date of Establishment	October 1, 1958	No. of Shareholders		213,750
No.of Employees	86,697 [Korea: 36,378/Overseas: 50,319]	No. of Shares		180,833,806

<sup>\*</sup>The calculation method for operating profits was revised in line with the changes to financial accounting standards in 2012, and past data was also

# Home Appliance

# Air conditioner & Energy Solution



- · Refrigerator
- · Washing Machine
- · Kitchen Appliance
- · Vacuum Cleaner
- · Healthcare Appliance



- · Residential Air Conditioner
- · Commercial Air Conditioner
- · Solar Energy Solution

<sup>\*( ):</sup> Change in figures compared with the previous year

# **CEO Message**

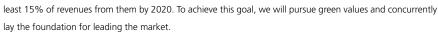
With worldwide interest in environmental issues on the rise, corporate responsibilities have become increasingly important. Some companies fail to properly respond to these challenges, and significantly damage their sales; others successfully build their brand image among customers by meeting their environmental obligations. In proper perspective, environmental stewardship now entails far more than corporate slogans or mottos—it directly impacts the sustainability of a company. Thus, a company's management philosophy or strategy should be developed to support emerging environmental standards.

Since declaring our corporate policy for a "Cleaner Environment" in 1994, we have consistently organized affiliated organizations and established an internal strategy to implement and expand green management within the company. In 2010, the LG Group announced "Green 2020" as a recommended blueprint for the direction of long-term prosperity for LG Group over the next 10 years.

According to this vision, LG Group plans to reduce 40% of greenhouse gas emissions per production unit and 30% of water use by 2020 compared to the base year 2009.

Second, LG Group will expand the proportion of low power, high efficiency products and develop environment-considered materials for application, thus establishing product leadership in the market. As a result, we will be able to reduce the amount of greenhouse gases generated through product use by 30 million tons and cumulatively by 0.2 billion tons by 2020.

Third, LG Group has established a goal to consistently strengthen green businesses and successfully generate at



From now on, LGE will put forth its best efforts to create values for customers that will enable them to lead affluent lives in a healthier and cleaner environment. We sincerely look forward to your consistent interest, advice, and support.



July 2013 CEO and Vice Chairman of LG Electronics

**Bon Joon Koo** 

Bor Joselew

# **CTO Message**

A key driving force behind technology innovation is the prevailing culture of the time. In today's society, businesses need to become a leading cultural force that enriches people's lives with competitive products. Such cultural leadership, supported by our products and technologies, will become the defining feature of a truly sustainable business in our times. With these perspectives, we are implementing "Greenovation" based on our green vision in order to meet the environmental needs of both our customers and the society.

Our company makes substantial investments in the development of competitive products and technology. We have reduced the amount of greenhouse gas emissions associated with production and product use, and voluntarily acquire carbon certificates as we consistently share our environmental dedication with customers. We have also developed and launched energy efficient products, an effort widely recognized for excellence all over the world. In 2012, our company succeeded in winning the "ENERGY STAR Partner of the Year" Award



from the U.S. Environmental Protection Agency (EPA) for the second year in a row, and our 42-inch TV received the "Global Efficiency Medal" from Super-Efficient Equipment and Appliance Deployment (SEAD) in recognition of LGE's excellent products and technologies.

Besides product innovation, we are also trying to reduce greenhouse gases emitted from our business sites or logistics, etc. We are bringing more high-efficiency energy facilities, and organizing energy supervision groups that operate continually within our company. During peak times of energy consumption, we execute power saving tasks and make multi-dimensional efforts to reduce energy use. Thanks to these efforts, we have been selected for four consecutive years as the most excellent company that responds to climate change by the Korean Carbon Disclosure Project.

In addition to these efforts, we are striving to strengthen our green businesses, which have emerged as our next-generation growth engines. We are currently focusing our efforts on building concrete foundations in photovoltaics solution, lighting, water treatment solution, and smart grid by participating in verification projects and conducting Open Innovation activities. We are committed to expanding these green businesses and will continuously develop the core competencies.

We are also making efforts to establish green growth with our business partners. Using the Green Program Plus (LGE's green partnership program) since 2005, we have successfully managed the discharge of toxic materials and greenhouse gases of our suppliers. Furthermore, we are providing our employees and partners with relevant education in support of these activities.

July 2013 CTO and President of LG Electronics Skott Ahn Last but not least, we have significantly intensified efforts to recycle resources, using more recycled plastics in manufacturing, and implementing e-waste take back systems. We will fulfill our corporate responsibilities throughout the entire production process while carrying out basic business activities, such as sales and production.

LGE will continue to expand efforts to create a healthier and cleaner environment and an affluent life for all, in all aspects. Thank you.

Jengh Ma

# **CLIMATE CHANGE RESPONSE**



113 thousand tons

of GHG emissions associated with production reduced (compared to the emissions in 2008).

of water use intensity improved (compared to 2011).

of GHG emissions from product use reduced (compared to the energy consumption in 2007).



LGE has been a member of Carbon Management Global





**RESOURCE RECYCLING** 

of e-waste collected from Korea, Japan, Europe, U.S., and Australia.



# PRODUCTS AND TECHNOLOGIES

# For<sub>v</sub> consecutive years,

LGE has been awarded the ENERGY STAR Partner of the Year from U.S. Environmental Protection Agency (EPA).

# Global Efficiency Med

Awarded for SEAD Large TV (over 42 inches) with LGE model 47LM670S.

# The largest number of

Greenhouse Gas Emissions Certificates (as of April 10, 2013).



<sup>1)</sup> Certified by the Korea Environmental Industry and Technology Institute (KEITI), with a total of 99 certificates as of May 31, 2013

<sup>2)</sup> Certified by Climatop Switzerland



# 1. Green Vision and Strategy

# **Green Vision**

LGE's green vision is to provide values that enhance the quality of life for its customers and create healthier and cleaner environment. Since it announced its environmental policy 'Cleaner Environment' in 1994, LGE has endeavored to expand its green management, which takes the environment into consideration throughout the entire course of corporate activities. To realize its green vision, LGE will strengthen its Greenovation activities. A compound word of Green and Innovation, Greenovation implies that LGE's green vision and other environmental activities are all based on innovation. Through Greenovation, LGE will provide customers with affluent lives and create social and environmental values to society.



LGE's Green Slogan 'Life's good when you live green'

# **Green Strategy**

LG Group announced 'Green 2020' in April, 2010. Based on this, LGE established the five directions of green management strategy. LGE has set a goal of reducing GHG emissions from both production and product use, built a control system to aggressively response to the climate change, and will strengthen green business that is LGE's new growth engine for the future, such as photovoltaics solution and water treatment solution, etc. In addition, LGE is strengthening the competitiveness of its products by developing products with greener features, and is pursuing green growth together with the suppliers by helping them build green management systems. Finally, LGE has built a system to collect and dispose of e-waste and is making efforts to enhance recycling.

\* LGE's Environment Report is compiled based on the Strategic Directions of Green Initiative.

#### LG Group's 'Green 2020' Strategy

# LG Group's 'Green 2020' Strategy

Respond to climate change and seek sustainable management through green growth



**Expand Products with Greener Features** 

- · Reduce GHG emissions by  $40^{\%}$
- · Reduce water use by 30%
- · Attain 15% of total group sales in green business by 2020
- · Reduce GHG emissions from home by million tons (accumulated to 200 million tons)

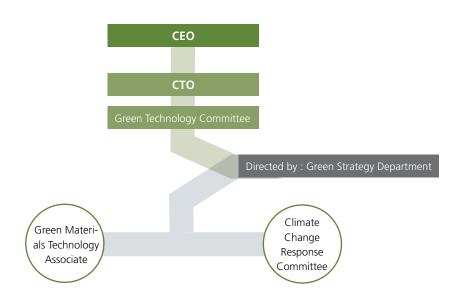
# Strategic Directions for LGE's Green Management



# 2. Green Management System

# **Green Management-related Organizations and Decision Making System**

LGE's Green Management-related Organizations and Decision Making System



**Green Technology Committee** LGE's Green Technology Committee is a decision-making body for LGE's green management, which consists of CTO, R&D laboratory directors, and officers. The Green Technology Committee meets twice a year and shares the progress in green technology development, reviews technological applicability to products, and makes decisions about the way to go. Overall performance and plans of LGE's green management are reported to the top management team of LGE and LG Group regularly.

# **Contents of Operation**

Classification	Green Materials Technology Associate	Climate Change Response Committee
Cycle	On short notice	Twice a year
Participant	Material developing staffs of the related department, Industrial Technology Institute, Design Center	Team managers and working group in the related department
Details discussed	Seeking and sharing environment considered materials and flagship technologies to develop	Energy assessment and certification plans, and office GHG emission control support plans for overseas business sites

# Green Product Management System GPMS

LGE operates the Green Product Management System (GPMS) to manage environmental information on products and environmental risks associated with its products and business sites.



Hazardous Substance Management System HSMS Through Hazardous Substance Management System (HSMS), LGE adds and manages hazardous substance information used in LGE products, ensures compliance with global environmental regulations (RoHS 3, REACH 4, etc.), and monitors the use of hazardous substances in the products. LGE also runs an online Q&A system to help its suppliers comply with the hazardous substance regulations.

Laboratory Information Management System LIMS By employing the hazardous substance analysis service, called LIMS (Laboratory Information Management System), LGE performs product control for hazardous substance analysis and manages the final analysis data. This data is used in in-depth analysis for product QA (Quality Assurance) and risk management for the new hazardous substance regulations.

Corporate Carbon Management System CCMS By introducing CCMS (Corporate Carbon Management System), LGE performs analysis and assessment on GHG emission and energy consumption by LGE's business sites. LGE manages GHG reduction targets via the system so that they can be used for improvement. Also, it measures and manages GHG emissions produced throughout the product life cycle in order to measure Product Carbon Footprint (PCF) and ascertain carbon labels.

**Environmental Declaration** LGE has established Environmental Declaration IT system to provide customers with environmental information on its products. Target products include 17 product categories for U.S. markets, and mobile phones for European and Japanese markets. The information is available from its global website: http://www.lg.com/global/sustainability/ environment/greener-products/environmental-declarations. Environmental Declaration includes the size/weight of the products and packing materials, energy-related information, information on hazardous substances in a product, information relating to product disassembly/ reuse, a customer information service, and environmental label acquisition.

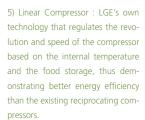


- Green Product Management System
- 3) RoHS (Restriction of Hazardous Substances in Electrical and Electronic Equipment)
- 4) REACH (Registration, Evaluation, Authorization and Restriction of Che micals)

# 3. Green Communication

### **Online**

**SNS / My Eco Home** In May 2012, LGE launched a web page entitled 'My Eco Home' through Facebook. With 'My Eco Home', users can design a virtual home customized to their own tastes. The Eco Home consists of many products using LGE's own green technology such as the Linear Compressor<sup>5</sup>, DD Motors<sup>6</sup>, and many others. Facebook provides users with an easy and fun way to invite friends to visit and comment on their virtual Eco Home.



6) DD (Direct Drive) Motor: LGE's own technology that gets rid of the intermediate connectors in the motor of a washing machine and transfers power directly to the washing tub from the inverter motor installed directly thereto; thus, it is possible to reduce water and power consumption as well as controlling diverse motions.



■ SNS : My Eco Home

# Offline

**Education / Life's Green Class**Life's Green Class is a social contribution program offered by LGE in cooperation with Hanyang University, Korea since 2006. To bring environment and science education to children in remote areas, it offers a mobile science laboratory equipped with high-tech devices. Since 2010 the class has been extending its service to Indian children in cooperation with the University of Pune, India. In 2012, LGE visited 39 schools in Korea and 64 schools in India to offer its service. Life's Green Class offers explanations of scientific principles and uses the Science, Technology, Engineering, Arts, and Mathematics (STEAM) method that combines experiments, lecture, drama, and other elements. Its main programs include the 'Environmental Science Drama' presented in a 9.5-ton trailer equipped with state-of-the-art scientific instruments, and the 'Science Experiment' that gives children a better understanding of scientific principles by applying them in everyday life. LGE plans to run a 'Small Science Gallery' from 2013, which will perform various experiments relating to environmental issues to draw active participation from children.





Life's Green Class (Korea)

7) Since 2013, 'Low Carbon Green Growth Expo' has been renamed as 'ECO-Expo Korea' **Exhibition / Low Carbon Green Growth Exhibition** <sup>7</sup> To give customers a hands-on experience of its competitive products and technology, LGE takes part in the Low Carbon Green Growth Expo which has been held annually by the Korean Ministry of Environment. From October 30 to November 2, 2012, LGE displayed its various products in the exhibition, including 3D TVs and air conditioners, refrigerators, robot vacuum, water purifiers and mobile phones, as well as its renewable energy solutions such as LED lighting, water treatment and smart grid, to demonstrate the positive influence LGE products and technology have on its customers and on the environment.



Photos from 2012 Low Carbon Green Growth Exhibition









Public Contest / Team ENERGY STAR Challenge LGE partnered with the U.S. Environmental Protection Agency (EPA) and youth organization 'DoSomething.org' in 2012, to host the EPA's Team ENERGY STAR Challenge. The challenge encouraged American youth to share their energy-savings stories, and is part of EPA's broader campaign designed to raise awareness for saving energy, money and protecting the environment with ENERGY STAR. There were nearly 500 entries in the contest which included 25 prize winners. Top prize winners were awarded a suite of prizes from LGE, including ENERGY STAR-certified electronic products, and were featured on LGE's billboard in New York's Times Square as part of a two-week ENERGY STAR 20th Anniversary celebration.



Team ENERGY STAR Challenge Featured on LGE's Billboard in New York's Time Square

#### **Customer Communication in LGE Europe**

European countries have more diverse and tight environmental regulations than other countries. Accordingly, the customers are highly aware of environmental issues. We have been running a Q&A system since 2009 to handle environment-related questions from customers gathered via various channels. The questions include: how products comply with certain EU environmental legislation on energy consumption, chemicals content and take-back etc. /



**Environmental Specialist in LGE Europe** Claudia Albuquerque

# Global Volunteer Day

# **EUROPE**

**Event** \_ Tree Planting

Spain, Russia, Czech Republic, Austria, Portugal, Italy, Hungary, Greece, etc.

† 1,549

# **CHINA**

**Event** \_ Cycle Ride at Historic Sites and Parks, Tree Planting

†6,159

# **KOREA**

**Event** \_ Tree Planting, Forest Clean-up

**†** 359

# MIDDLE EAST

**Event** \_ Desert Clean-up, Paper and Power Saving Campaign

UAE, Saudi Arabia

**†** 190

# JAPAN

**Event** Park Clean-up, Environmental Education



# **SOUTHEAST ASIA**

**Event** \_ Tree Planting, Forest Clean-up
Taiwan, Thailand, Indonesia, Vietnam, etc.

† 5,325





LGE designated the United Nations' World Environment Day (every 5th of June) as its own 'Global Volunteer Day'. On that day every year, employees from Korea, U.S. Japan, China, Russia, Spain, and other countries voluntarily participate in a variety of activities to protect the environment. In 2012, more than 15.000 of LGE employees around the world participated in the event.

# **NORTH AMERICA**

**Event** \_ Tree Planting, Wildlife Protection Campaign

U.S., Mexico

**†** 1,303

# **SOUTH AMERICA**

**Event** \_ Cycle Ride, Helping the Poor Peru, Chile

**†**-785







■ Korea

■ Mexico

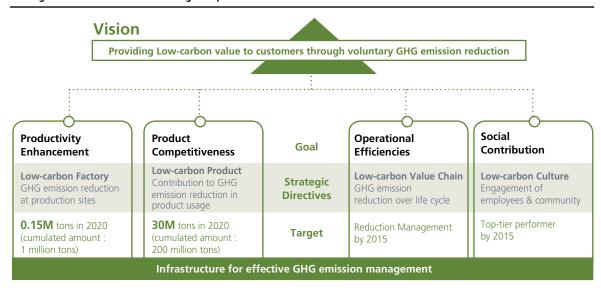
■ Ukraine



# 1. Strategic Directions for Climate Change Response

LGE established the following strategic directions to respond to climate change: reduction of GHG emissions associated with production, reduction of GHG emissions associated with product use, reduction of GHG emissions across the value chain, and commitment to social responsibility based on promotion of low-carbon culture and has been making a wide range of efforts to deliver results.

#### Strategic Directions for Climate Change Response





# 2. GHG Emissions Management

# **Production Level**

Management Standards and Scope LGE established internal standards based on international standards (i.e. ISO14064-1, GHG Protocol (WRI and WBCSD8), 2006 IPCC9 Guidelines) and manages GHG emissions accordingly. LGE also manages its GHG reduction performance by the Corporate Carbon Management System (CCMS<sup>10</sup>).

#### **GHG Management Standards and Scope**

Category	Standards and Scope	Applicable to
Organizational Boundary	Control Approach	14 business sites in Korea and 30 overseas production subsidiaries
Operational Boundary	Scope1 Stationary combustion, mobile combust process emissions, fugitive emissions	
	Scope2	Purchased electricity and steam
Greenhouse Gas	Carbon Dioxide (CO2), Methane (CH4), Nitrous Oxide (N2O)	Hydrofluorocarbons (HFCs),Perfluorinated Chemicals (PFCs),Sulphur Hexafluoride (SF6),Hydrochlorofluorocarbons (HCFCs)

the United Nations) 10) More details on CCMS: p.13

8) WRI-WBCSD: World Resource Institute-World Business Council for Sustainable Development

9) IPCC: Intergovernmental Panel on Climate Change (established under

**Reduction Target** LGE has set a target to reduce 150,000 tons of GHG emissions associated with production by 2020 from the base year 2008 (10% reduction) through GHG reduction efforts, including production process innovation, facility/operation efficiency improvement, and renewable energy use. Based on the target, LGE expects to reduce a total of approximately 1 million tons (cumulative) of GHG emissions from 2009 to 2020.

# **Production Level Reduction Target and Performance**



 Reductions Compared to BAU<sup>11</sup> Absolute Reductions

11) BAU (Business As Usual): Estimated GHG emissions are based on the assumption that GHG reduction technology and policy are maintained at the current level.

#### Selected into Carbon Management Global Leaders Club by CDP Korea

Since 2008, LGE has been joining the Carbon Disclosure Project (CDP) as part of its efforts to strengthen corporate sustainability and enhance socially responsible investment through low-carbon management. We were named as a member of the Carbon Management Global Leaders Club in 2012 for the four consecutive years and recognized as one of the top Korean businesses with outstanding carbon disclosure and reduction performance. In particular, LGE was the only participant to receive the full 100 points in the public disclosure section and ranked top in the discretionary consumer goods section.



**Key Progress and Activities** LGE reduced 113,000 tons of GHG emissions associated with production through diverse reduction efforts, including production process enhancement, facility/operation efficiency improvement, and renewable energy use. LGE also acquired the ISO50001<sup>12</sup> for all its production sites and major R&D facilities in Korea to establish management systems for energy and GHG reduction in 2012.

**Facility/Operation Efficiency Improvement** <sup>1</sup> LGE continuously works to improve the efficiency of its facilities and production processes and carries out activities such as optimizing the capacity/control (of motors, pumps and utility equipment of cooling towers), enhancing the differential pressure of air compressors, minimizing idle operations, and optimizing the washing process.

**Investment in High Efficiency Equipment** <sup>1</sup> LGE is currently in the process of replacing the lighting systems at its production sites with LED systems (Invested KRW 5 billion and reduced 1,200 tons of GHG emissions in 2012). LGE also invests in automatic control systems such as BdMS <sup>13</sup> and BPAM <sup>14</sup> to gain greater control during peak demand hours and to reduce GHG emissions.

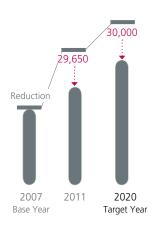
**Increased Use of Renewable Energy** <sup>1</sup> LGE continues to expand renewable energy use at its business sites with solar panels and small-sized wind turbines. As of 2012, the combined capacity of solar power generating systems at our business sites reached 202kWp (cumulative).

- 12) ISO50001: A specification created by the International Organization for Standardization (ISO) for an energy management system. The standard specifies the requirements for establishing, implementing, maintaining and improving an energy management system.
- 13) BdMS (Building Management System)
- 14) BPAM (Building Performance Analysis Management System): An algorithm designed specifically for energy control/monitoring/analysis
- Solar Panels Installed at the Gumi 3 Plant



#### Product Use Level Reduction Target and Performance

 Unit: K Ton/CO2e
 Contributions to Reductions Compared to BAU



### **Product Use Level**

**Reduction Target** LGE plans to contribute to the reduction of GHG emissions associated with product use by developing and introducing highly energy efficient products. LGE has established a target to reduce 30 million tons of GHG emissions from BAU by 2020. LGE is estimated to contribute to a total reduction of about 200 million tons (cumulative) of GHG emissions associated with product use from 2008 to 2020.

**Key Progress and Activities** In 2012, LGE contributed to reducing 29.65 million tons of GHG emissions associated with product use (compared to the energy consumption level of 2007) by introducing a large number of highly energy efficient products.

**Product Carbon Footprint Disclosure** <sup>1</sup> To help customers realize the amount of GHG emissions produced throughout a product's life cycle, LGE provides information of the carbon footprint of some product models and is voluntarily acquiring carbon labels.

(More details on carbon labels: p. 34-35)

**Clean Development Mechanism (CDM)** <sup>1</sup> LGE is proceeding with the Clean Development Mechanism (CDM) project, through which LGE plans to acquire carbon credits in exchange for the sales of highly efficient refrigerators. LGE¹ initiative was approved by the Indian government in April 2010 and is currently undergoing a registration process with the United Nations Framework Convention on Climate Change (UNFCCC). Through this project, LGE expects to secure 680,000 tons of Certified Emissions Reductions (CERs) annually over the next ten years.

# **Product Life Cycle**

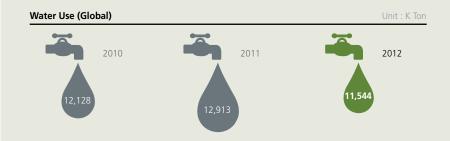
Support for Suppliers' GHG Management In 2010, LGE established and announced a plan to expand its low-carbon procurement. Based on the plan, LGE will expand its annual purchase from suppliers that implement sustainable GHG reduction plans up to KRW 50 trillion by 2020. To this end, LGE will continually expand support to suppliers to strengthen their GHG management capability (i.e. GHG management training and assistance for GHG inventory/monitoring system setup) and plan to provide GHG management tools and guidelines.

Office Building GHG Management Since 2008, LGE has managed GHG emissions from office buildings in Korea. In 2011, a total of 9,377 tons of GHG was emitted from LGE's office buildings, including the leased office spaces that consists of more than 100 fulltime employees (Twin Towers and Seoul Square in Korea). Following the announcement of LGE's U.S. subsidiary (LGEUS) for office building GHG management in 2011, LGE's European subsidiaries also announced a plan in 2012 to reduce 15% of GHG emissions from their office buildings by 2020 from the base year 2008. LGE's European subsidiaries plan to achieve the target by using electricity generated with renewable energy sources.

**GHG Management for Logistics** The total GHG emissions from logistics activities in Korea amounted to 42,344 tons in 2012. LGE makes ongoing efforts to reduce GHG emissions from its logistics activities through energy conservation at warehouses and logistics efficiency improvement. LGE will continuously make diverse efforts to establish an innovative logistics system, including transport system innovation, energy use optimization and IT system implementation.

# **Water Use Management**

LGE set a target to reduce 20% of water use by 2020, compared to 2007 (intensity target per revenue in KRW). To this end, LGE is implementing a wide range of reduction efforts to manage water use and reuse, such as adjusting water pressure, preventing/fixing leakages (replacement of pump seals/packing/old parts), and launching a water conservation campaign (encouraging employee dormitory residents to do large loads of laundry and to take shorter showers). In 2012, LGE established a water inventory of its production sites in Korea and completed third party verification of the data. LGE plans to continuously expand the scope of water management. A total of 11,544,000 tons of water was used in 2012, down 10% from to the previous year.



# 3. Promotion of Low-carbon Culture

# **Carbon Reduction Campaign**

LGE has a number of campaigns that encourage employees to participate in its efforts to reduce GHG emissions and energy consumption in their daily activities at work. At LGE's production sites, employees organized an "Energy Watchdog" to check for electricity waste and steam leaks, and to turn off power switches to reduce energy loss. To commemorate World Environment Day 2012, for example, LGE Korean employees helped replace light bulbs with LED for a rehabilitation center in Changwon and participated in a tree planting event at Mt. Jeongbyeong in Korea. Based on such efforts, LGE raises awareness of climate change and encourages its employees to make changes in their everyday lives.

# **Climate Change Training**

LGE conducts climate change training to raise awareness of the issue among employees, to encourage changes in their behavior, and to increase employees' understanding of green initiatives in LGE. Starting with Korean employees in 2009, the online climate change training was expanded to over 20,000 office employees at overseas subsidiaries (including U.S., China, European regions etc.) in the following year. In 2011, the program was further expanded to suppliers with over 500 employees from 120 suppliers. LGE also included climate change in the curriculum for its regular offline training provided to suppliers. In 2012, 228 supplier employees completed the program on climate change and the corporate response strategies. (More details on supplier training: p.39)



# **Engagement with Stakeholders**

In order to contribute to efforts by global industries to address climate change issues, LGE actively participates in initiatives led by international organizations, including the United Nations. Since 2010, LGE has worked as a steering committee member of "Caring for Climate," one of the initiatives from the United Nations Global Compact, and also as an active member of the EICC's Environmental Sustainability Work Group. In February 2012, LGE joined the U.S. Environmental Protection Agency's Green Power Partnership, a voluntary program to encourage organizations to use renewable energy and reduce their carbon footprint. LGE also signed a memorandum of understanding (MOU) with the U.S. EPA, agreeing to collaborate with U.S. government agencies on a number of initiatives to help protect the environment. In November 2012, LGE partnered with Climate Counts, a non-profit organization that rates companies on their efforts to address solutions for global climate change.

#### **Green Initiatives of European Subsidiaries**

### · LGEUK Installed Solar Panels

LGEUK (United Kingdom) established sustainable management as its key management goal in 2010 and has implemented diverse green initiatives, including reduction of GHG emissions. As part of its efforts, LGEUK installed 120 solar panels on the rooftop of its HQ building in 2011. The system produces 92,627 kWh of power annually, approximately 7% of total energy consumed at the facility.

#### LGEPT Participated in Forest Project

Since 2011, LGEPT (Portugal) has participated in a forest project called "Cascais Natura". The subsidiary planted trees at the Sintra-Cascais Natural Park (Parque Sintra-Cascais Natural) in exchange for carbon credits and offsets the carbon emissions associated with the power use at its training center.



Solar Panels Installed at the East Wing of LGEUK HO

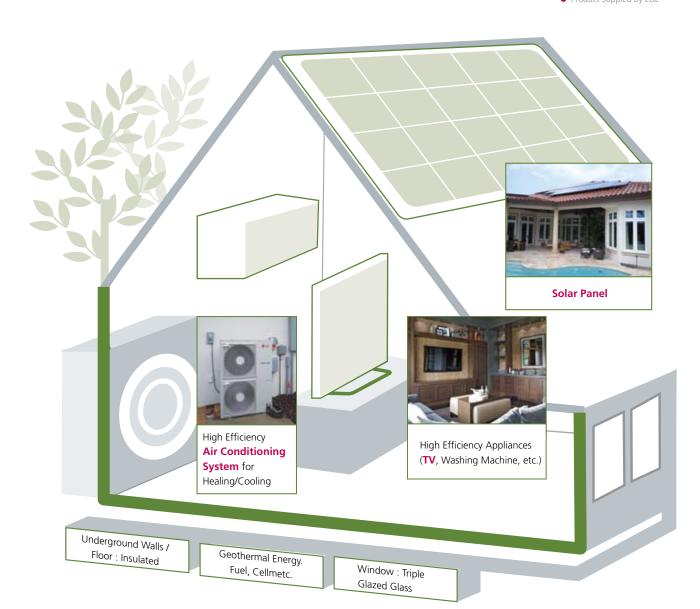
# Zero Energy America Project™

Since September 2012, LGE has participated in a Zero Energy America Project™ with Marc Rutenberg Homes, the U.S. housing construction company. "Zero Energy House" refers to a building with zero-net energy consumption and zero carbon emissions annually. Such buildings offset the energy they consume by minimizing energy consumption and generating power with renewable energy sources. The project's first zero energy house was completed in November 2012 in Tampa Bay, Florida, which features air conditioning system, LED TV and solar panels from LGE.



### Concept Design for Zero Energy America Project™

Product Suppled by LGE





# 1. Photovoltaics Solution

With its production line of 120MW/year in the Gumi 1 Plant, LGE began to manufacture both solar cells and solar modules in 2010, and expand it to 420MW in 2013, supplying solar modules to 32 countries around the world. Accumulated sales from 2010 to 2012 are over 1.6 million sets. LGE photovoltaic products have a power generation warranty of 25 years. In order to produce products that deliver stable performance for such an extended period of time and to facilitate continuous quality improvement, LGE internally developed Severe Environment Test and utilizes the test to manage product quality. LGE currently focuses its investments on developing high efficiency solar cells, and these investments are producing promising results. In 2012, LGE succeeded in developing Type P crystalline silicon solar cell, which achieved 20.7% of energy conversion efficiency, as well as high efficiency Type N solar cell. In 2013, LGE also succeeded in mass production of the MonoX NeON series with the maximum output of 300W using the Type N solar cell technology.



LGE Solar Module



# 2. Lighting

In line with its decision to develop LED lighting as one of its key growth engines, LGE consolidated all lighting businesses from affiliates under LGE. LED lighting is managed as part of its building interior/exterior solutions business along with HVAC (Heating, Ventilation, and Air Conditioning) system and building management system. In October 2012, all lighting products from LGE's plasma lighting system series acquired the NEP (New Excellent Product) Certification from Korea Ministry of Trade, Industry & Energy. Unlike existing lighting products, the plasma lighting system series does not contain electrodes, which enables the products to maintain a consistent level of brightness throughout their life cycle. These products also contain no mercury.

In December 2012, LGE's LED Testing Lab was certified by the U.S. UL (Underwriters Laboratories) as an official testing facility for LED lighting products and converters. This allowed LGE to perform safety/certification tests internally as well as to conduct CSA (Canadian Standards Association) certification tests.



1\_ UL CTDP (Client Test Data Program) Certificate 2 NEP Certificate

Before remodeling

(September 2010)

# **LGE Replaced Twin Towers Lighting System with LEDs**

After remodeling

(June 2012)

LGE's headquarters LG Twin Towers underwent remodeling between 2010 and late 2011. During this period, LGE replaced the building's entire lighting system with LEDs. LGE also implemented a touchscreen-type automatic lighting control system that works in conjunction with composite sensors to control the brightness based on the ambient light.

#### Comparison of Monthly Energy Consumption at Twin Towers (Before/After Remodeling)





\* Figures presented in this graph are based on data from a single floor (7th). Data was estimated by comparing energy consumption and type/number of lighting fixtures before and after the remodeling.

# 3. Water Treatment Solution

Comprised of all processes that are associated with producing clean water, the water treatment solution business is a green business that LGE has designated as one of its future growth engines. Servicing the public and industrial sectors, LGE's water treatment solution business provides total solutions including development and production of membranes<sup>15</sup> (key product used in water treatment processes), water disposal and reuse, water supply for industrial processes, and design/procurement/construction/operations of water treatment plants. In July 2011, LGE signed a contract to launch a joint venture with Hitachi Plant Technologies. And the following month, LGE acquired Daewoo Entec (renamed as HiEntech) which specializes in operations and management of water treatment facilities. In addition, LGE signed an MOU (strategic partnership for environmental business projects) with Daewoo E&C to jointly pursue business projects, exchange technologies, and have been collaborating on strengthening presence in the water treatment industry worldwide. HiEntech also established a subsidiary (water treatment facility management and operations) in Tianjin, China and explores opportunities in global projects.

15) Membrane: A thin film-like (liquid or solid) structure that separates mixtures by filtering specific substances





2

- 1\_ Signing Ceremony of LGE-Daewoo E&C MOU on Water Treatment Solution
- 2\_ New Environmental Technology Certificate for Membrane Product

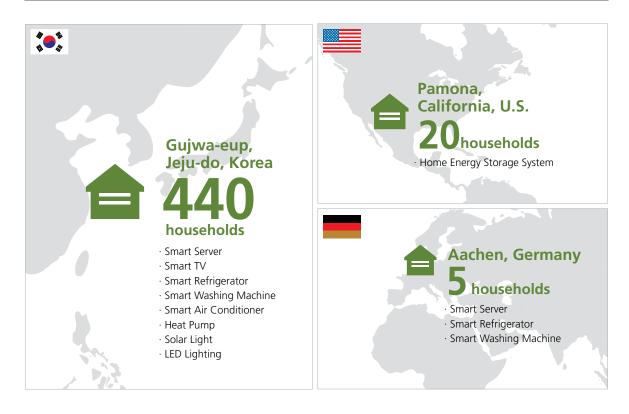


# 4. Smart Grid

Since 2009, LGE has participated in a smart grid pilot project led by the Korean government as the prime leading company of a consortium, and is currently leading the project in Gujwa-eup, Jeju Island, Korea (440 households). LGE also became the first Korean company to take part in a smart grid pilot project in Germany. In addition, LGE also signed an MOU with the U.S. based Pecan street, Inc. to cooperate in smart grid pilot projects. Based on the agreement, LGE will participate in a pilot project from the latter half of 2013 and review the performance of LGE's smart grid products (including air conditioning system, refrigerator, washing machine, HEMS (Home Energy Management System) and LED lighting) installed at the residence of project participants.

\* What is Smart Grid? A smart grid is a modernized electrical grid that uses information technology to optimize energy efficiency. On a smart grid, appliances automatically choose off-peak hours to operate, and customers can check their energy bills real-time via an energy management device.

# Status of Smart Grid Pilot Project Participation







# 1. Strategic Directions for Products with Greener Features

LGE has set a strategy to develop products that reduce environmental impacts created throughout the life cycle of the products. It is classified into three categories: human, energy, and resources. First, to reduce the environmental impacts on humans, LGE is making steady efforts to reduce hazardous substances used in its products while introducing low-noise technology and antiallergy features into the products to promote more comfortable and healthier lifestyle. In addition, LGE is striving to reduce GHG emissions from product use by improving the energy efficiency of its products. Finally in the product developing phase, LGE is making efforts to reduce resource consumption by reducing the weight or volume of its products and using recycled materials.

# **Strategic Directions for Products with Greener Features**

#### Human



**Hazardous Sub**stances Reduction

- Reduce use of heavy metals
- Phase out certain hazardous materials

#### **Energy**



Home Environment

Decrease product noise and vibration



- Reduce power consumption
- Reduce stand-by power consumption

CO<sub>2</sub> Reduction

- Use renewable energy
- Reduce CO<sub>2</sub> emissions throughout product life cycle

# Resources



Resource Reduction

- · Reduce weight and volume of products
- Use recycled materials



Recyclability Improvement

- Use recyclable materials
  - Design for easy disassembly

#### Human



Hazardous Substances Reduction

Hazardous Substances Reduction LGE complies with international regulations on hazardous substances including RoHS and REACH. Although some substances are not currently regulated, LGE is in the process of voluntarily replacing substances, including PVC<sup>16</sup> and BFRs<sup>17</sup>, after safety and reliability tests indicate that it is safe to do so. (http://www.lg.com/global/sustainability/environment/ management-of-hazardous-substances)

#### Hazardous Substances Replacement (as of April 30, 2013)

Product	Substance	Performance
	PVC	Not used in any new product models from 2010
	BFRs	Not used in any new product models from 2010
Mobile Phone	Beryllium, Phthalate, Antimony Trioxide	Not used in any new product models from 2011
PVC TV		Currently replacing PVC from LCD panel, replaced PVC from internal wire of 32 models (among 157), which will be released in 2013
	BFRs	Started replacing exterior molding (products in the European market)
Monitor	PVC, BFRs	Replaced PVC and BFRs from cabinet, back cover, stand, etc.
PC	PVC, BFRs	Housing, FET, RLC, IC, CPU, main chipset, VGA chipset, LCD, Hard Disk Drive (HDD), Optical Disk Drive(ODD), Solid State Drive (SSD), Memory, Webcam, Packing & C-kit, etc.
Labtop	PVC, BFRs	Replaced PVC and BFRs from the housing of all product models released in 2011. Replacement is in progress for each parts, starting from CPU through main chipset, LCD,hard disk drive (HDD), optical disk drive (ODD), memory, webcam, LAN parts for micro circuits, etc.
Air con- ditioner	PVC	Replaced PVC from drain pipes for the indoor unit of residential air conditioners developed in 2011(Released in Korea in 2012)

- 16) PVC (Polyvinyl Chloride): Thermo plastic, also known as polyvinyl chloride and polyvinyl chloride resin, containing heavy metals such as phthalate(an environmental hormone), lead and cadmium.
- 17) BFRs(Brominated Flame Retardants): Mainly used as a chemical flame retardant for plastics and textiles and one of the most wellknown persistent organic pollut-

18) Inside Care® System: Instead of using chemicals to sterilize tap water, this technology uses the ionized sterilizing water produced from electrolysis to ensure safe sterilization of water up to the point that it reaches the customer's mouth.



**Home Environment** LGE adds anti-allergy and anti-bacterial features to some of its products, such as washing machines, air conditioning systems and vacuum cleaners to improve the living environment for its customers, and is constantly working to reduce noise and vibration produced by its products. All of LGE's

TROMM steam washing machines are approved by the British Allergy Foundation (BAF). LGE's bed cleaning vacuum cleaners that were released in 2013 were certified for the removal of fine dust by the German SLG (Schubert Leiter Geratesicherheit) certification organization. LGE's water purifiers use stainless steel in their warm/cold water tanks as well as the purifier tank to reduce bacterial breeding compared with the plastic tanks available on the market. The Inside Care® System<sup>15</sup> developed solely by LGE obtained the Sterilization S mark from the Korea Testing & Research Institute (KTR).

### Energy



Energy Efficiency

**Energy Efficiency** LGE established a technology roadmap (TRM) and set goals for each of its product categories, striving to hit every milestone. All of LGE's products fully comply with international energy regulations, including ErP (Energy related Products). LGE also established internal strategies and targets concerning energy issues to reduce energy consumption and standby power consumption.



CO2 Reduction

CO<sub>2</sub> Reduction LGE helps its customers to lead low-carbon lifestyles by measuring the carbon footprint of a product and informing customers how much GHG is emitted when they use a particular product. Additionally, LGE is making efforts to reduce GHG emissions associated with its business operations (more details on GHG emissions associated with product use: p. 20).





#### Resources



Resource Reduction

**Resource Reduction** From the product development phase, LGE works to enhance material quality and product structure, and strives to improve product performance while reducing the size and weight based on collaboration with recyclers. Based on such efforts, LGE was able to achieve 10kg weight reduction in its 2012 washing machine model (Model: FR4960MQ1TZ) from the previous year's (FR4349BAYZ).



Year of production \_ 2011 Washing/drying capacity \_ 13kg/8kg Size (WxHxD) 645X1, 135X790mm Product weight \_ Approx. 100kg

# 2\_FR4960MQ1TZ

Year of production \_ 2012 Washing/drying capacity \_ 19kg/10kg Size (WxHxD) 700X1, 360X770mm Product weight \_ Approx. 100kg



Recyclability Improvement

**Recyclability Improvement** Before developing a product, LGE considers and evaluates environmental issues including ease of disassembly and recyclability of the product. LGE also carries out R&D activities to reduce the size and weight of its products while improving their performance.

#### Strategic Directions for Improving Product Recyclability



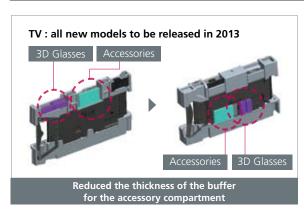


Packaging

**Packaging** LGE considers environmental factors in developing packaging materials as well as in developing its products. In June 2012, LGE established guidelines for reducing the weight and volume, reuse, and recycling of packaging materials (LGE Green Packaging Design Guidelines). The guidelines are applied at the packaging development phase of TV (HE Company) and Mobile Phone (MC Company) products. For new TV products released in 2013, LGE was able to reduce the use of packaging materials by 4.6% despite an increase in product size, while reducing 20.1% of packaging materials for mobile phone products by reducing the size of product package for some of its products. It is estimated that such efforts also resulted in cost savings of KRW 10.9 billion for TV products and KRW 3.7 billion for mobile phone products. LGE plans to continue using environment-considered packaging for more products in 2013.



LGE Green Packaging Design Guidelines





# Use of Recycled Pulp in Packaging Paper Stocks

In 2012, LGE made inquiries to paper mills that supply packaging paper stocks used for our TV and mobile phone products and built a database that lists recycled pulp content of each paper stock. LGE was able to achieve 80.1% of recycled pulp content for TV product packaging stocks and 70.6% for mobile phone packaging stocks using the database. Based on the database, LGE plans to continuously increase the recycled pulp content of the paper stocks used in LGE product packaging.

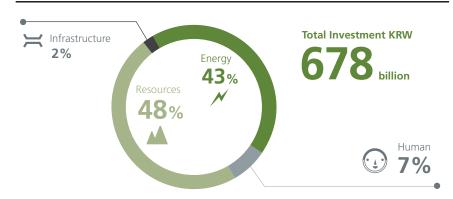
\* Applied to all new TV models to be released in 2013 and 10 signature mobile phone models

# 2. Management for Developing Products with Greener Features

#### **Green R&D Investments**

LGE tracks and manages its investments towards developing products with greener features. Investment areas are divided into Human, Energy, Resources (the three strategic directions for products with greener features) and Infrastructure. Since a large portion of LGE's R&D efforts takes place in Korea, LGE focuses on tracking and managing the spending for the R&D centers located in Korea. In 2012, LGE invested KRW 678 billion in Green R&D with research projects on reducing product energy consumption and extending product life making up the largest portion.

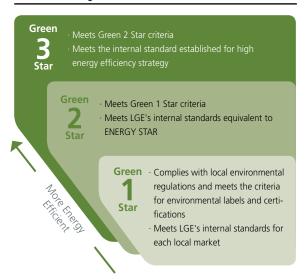
#### 2012 R&D Investments in Developing Products with Greener Features (Korea)



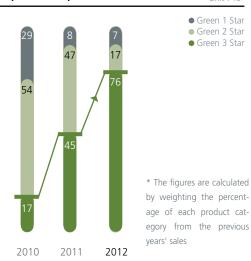
# **Performance Evaluation**

**Eco Index** The Eco Index is LGE's own tool for evaluating the environmental quality of its products in order to manage the environmental performance of products and set goals. LGE prepared the criteria for rating the Eco Index in accordance with strategic directions for products with greener features which is used in product development. LGE updates these rating criteria according to external environmental regulations and trends every three years and from 2013, the updated version will be used for managing products' environmental performances. As of now, all of LGE products meet the standard of Green 1 Star, which is of the same level as the environmental regulations (RoHS, REACH, etc.) commonly applicable to Korea, U.S., EU, and Japan. The products that meet the higher standards are classified as Green 2 Star (in compliance with the internal standards, current level of ENERGY STAR) and Green 3 Star (in compliance with the internal standards of the goal of LGE's energy efficiency improvement strategy). In 2012, LGE increased the portion of Green 2 Star products from 92% to 93%, and Green 3 Star products from 45% to 76%. LGE is dedicated to continuously increasing the number of products that satisfy higher Eco index standards.

#### **Eco Index Ratings**



#### **Development of Products with Greener Features Based on Eco Index (Cumulative)** Unit: %



Life Cycle Assessment LCA Regulated by the ISO14040 series standards, the LCA is a technique to assess and quantify environmental impacts associated with all the stages of a product life cycle (from production to distribution, use, and disposal), as well as to identify areas for improvement and to verify progress. Since 2002, LGE has worked to quantify the environmental impacts of its product categories throughout their life cycles and to reduce their carbon footprint. In 2011, the company built the Life Cycle Inventory Database (LCI DB) for eight products (TV, monitor, washing machine, refrigerator, LED, solar panel, mobile phone and commercial air conditioning system). And in 2012, LGE assessed the carbon footprint of six product categories and disclosed the data on its website (URL ▶ http://www.lg.com/global/sustainability/ environment/low-carbon-green-management/expansion-of-low-carbon-management). Based on the results of the LCA, LGE identifies environmentally vulnerable areas in the product life cycle and determines appropriate measures, for example raw material replacement and energy efficiency improvement. LGE continues LCA on its main models based on the database already built.

# 3. 2012 Achievements

# **Products**

# **Energy Efficiency Improvement**

Korea: Prime Minister's Prize, Energy Winner Awards LGE's Green Smart Store Energy Saving System was awarded the Prime Minister's Prize, the top honor at the Energy Winner Awards. The Green Energy Saving System, which was developed specifically for convenience stores (Korea) that consume a large amount of power, adopted waste heat recovery. The system's smart energy technology automatically adjusts indoor temperature and brightness to an optimal level and thus greatly improves energy efficiency. In addition, LGE's Real 4D Ultra-efficient air conditioner received the Minister of Trade, Industry and Energy's Prize (Grand Prize), LED bulb (replacing 60W incandescent) won the Energy Technology Prize, and DIOS refrigerator, electric oven, portable LED projector and air cooled scroll inverter chiller (M Chiller) were honored in the Green Device Category.



### **Product that Received the Energy Winner Awards**

Award		Criteria/Scope	Product Model	Prize	
Energy Winner (Product) Energy Technology			VAC Outdoor Unit : LRC-N1450D, Refrigeration	Prime Minister's	
		Green Smart Store	Outdoor Unit : LRC-v1000D		
		Energy Saving System	Gateway : PEM-GSCD0		
			Manager : PEM-EGBD0, Serve : PEM-SAAA10		
		Real 4D Ultra-efficient Air Conditioner (Standing)	FQ165PLCW, FQ185PZCW, FQ185PLCW	Minister of Trade Industry and Energy's Prize	
		LED Bulb(Replacing 60W Incandescent) A1914FC1DG1		-	
	Appliance	DIOS Refrigerator	R-T762EHCRS	-	
Green - Device _		Electric Oven	MA921SBT/SWT/SST/SVT	-	
	IT	Portable LED Projector	PB61K-JE	-	
	HVAC	Air-cooled Scroll Inverter Chiller (M Chiller)	ACHR0209BA1(20RT) ACHR0409BA1(40RT) ACHR0609BA1(60RT)	-	



19) SEAD (Super-Efficient Equipment and Appliance Deployment): A five-year international initiative under the Clean Energy Ministerial and the International Partnership for Energy Efficiency Cooperation. The SEAD Initiative assesses energy efficiency of electronic products sold in Australia, Europe, India and North America, and presents awards to products that achieved high energy efficiency. The product category under evaluation changes annually, and the category for 2012 was TV.

Europe: Global Efficiency Medal, SEAD<sup>19 I</sup> At the IFA 2012 (International Electronics Fair held annually in Germany) Award Ceremony, LGE's Cinema 3D Smart TV (Model: 47LM670S) received the Global Efficiency Medal in the category of large screen TV (over 42 inches) and the Emerging Technology category from the SEAD (Super-Efficient Equipment and Appliance Deployment), the multinational initiative for energy efficiency. The Cinema 3D Smart TV achieved high energy efficiency with "Local Dimming Technology (controls individual LEDs for maximum energy efficiency)", "Smart Energy Saving Technology (reduces energy consumption by adjusting to the ambient light)", and the placement of backlight units (minimizes the number of backlight units by placing them at the bottom).



SEAD Global Efficiency Medal awarded model: 47LM670S

U.S.: ENERGY STAR | ENERGY STAR is a widely recognized and trusted international standard established by U.S. Environmental Protection Agency (EPA) of the United States and the U.S. Department of Energy(DOE) to promote energy-efficient products. The ENERGY STAR Service Mark is placed on all products that meet the demanding standards. In 2012, over 1,000 LGE product models, including TVs, refrigerators, and washing machines earned the ENERGY STAR Service Mark, a 140% increase from the previous year. Additionally, ENERGY STAR Most Efficient 2012, which is awarded to the top 5% most efficient products every year, was awarded to 79 of the qualified models, a six fold increase from 2011.



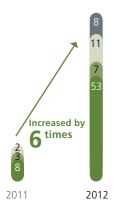
#### Percentage of LGE Products (Available in the U.S.) with ENERGY STAR

Unit:%

**Number of Product Models Named ENERGY STAR Most** Efficient 2012 Unit: Models







• Air conditioner Washing machine Refrigerator

TV

#### LGE Named as the 2012 ENERGY STAR Partner of the Year

LGE was awarded the 'ENERGY STAR Partner of the Year' award for two consecutive years in 2012 and 2013. Hosted by U.S. Environmental Protection Agency (EPA), this award is granted to the businesses of the ENERGY STAR partners that show an outstanding performance by active participation in energy saving activities.





- 1 ENERGY STAR Partner of the Year Awards Ceremony
- 2\_ ENERGY STAR Partner of the Year Logo





# **Reducing GHG Emissions**

#### Korea: Greenhouse Gas Emissions Certificate and Low Carbon Product Certificate

The Carbon Footprint Labeling program quantifies GHG emissions associated with all the stages of a product's life cycle (production, transport, use and disposal) and discloses the information on a label. In 2012, 48 of LGE products acquired the Greenhouse Gas Emissions Certificate, and 10 of LGE products received Low Carbon Product Certificate awarded to products that produce less GHG emissions compared to existing products and requirements. (URL ▶http://www.edp. or.kr/carbon/english/main)

2012 Low Carbon Product Certificate Acquired Models (as of December 31, 2012)

Product	Reference Model	Certified Model	Reduction Compared with the Reference Model/term of use	Reduction Rate
Water	M/OD71BM/1	WHD71RB3R	151kgCO <sub>2</sub> e / 5years	16.5%
purifier	WQD71RW1	WHD71RW3R	151kgCO <sub>2</sub> e / 5years	16.5%
Dish washer	D1220MF	D1265MF	93kgCO <sub>2</sub> e / 5years	8.4%
Light wave oven	MP929NPS	MA921NBS	30kgCO <sub>2</sub> e / 7years	5.3%
		MA922MBN	31kgCO <sub>2</sub> e / 7years	5.5%
		MA921NWS	30kgCO2e / 7years	5.3%
Refrigerator	R-T759MHHGP	R-T751EBHSL	217kgCO <sub>2</sub> e / 7years	12.5%
Drum wash- ing machine	FR3228WA	FR4349EAZ	56kgCO2e / 5years	9.0%
Air	FNQ182FASV	FNQ236LANW	3769kgCO2e / 7years	46.4%
conditioner		FNQ256LANW	3619kgCO2e / 7years	44.6%

U.S.: CarbonFree® <sup>1</sup> The CarbonFree® Product Certification verifies the GHG emissions associated with a product's life cycle and provides certification to products offering carbon offsetting and GHG reduction. In 2012, LGE acquired the CarbonFree® certification for 15 of its products, which raised the total number of certified product models to 32. The combined carbon reductions from the 15 newly certified LGE product models are estimated to be approximately 80,000 tons<sup>20</sup>. (URL ▶http://www.carbonfund.org)

2012 CarbonFree® Product Certification Acquired Models (as of December 31, 2012)

Product Category	Number of Products Certified in 2012	Product Model
Monitor	1	29EA93
Refrigerator	1	GR-J318LSJP
Solar Cell	5	LG260S1C, LG255S1C, LG250S1C, LG245S1C, LG265S1C
Vacuum Cleaner	1	VR6270LVM
Washing Machine	1	WM8000HVA
Mobile Phone	4	LG730, LS860, LS970, E970
TV	2	55EA8800 / 55EM9700

**Low Carbon Product Certificate** Acquisition Case Unit: CO2e

Reference Model FNO182FASV 8.120

Certified Model FNQ236LANW 4,350

Certified Model FNO256LANW



20) This is calculated as: carbon emissions throughout the whole life cycle of the 15 certified products x estimated annual sales of the model in U.S. market. The estimated sales is calculated for one year from the point of certification, and is renewed every year.







Green

**Switzerland : Climatop** <sup>1</sup> The Climatop Label is awarded to products and services that have achieved a reduction of over 20% of GHG emissions compared to other products and services in the same category. In 2012, LGE TV (Model:

47LM760S-ZA) and washing machine (Model: F14A8QDS) acquired the Climatop Label, the world's first in their respective categories. (URL ▶http://www.climatop.ch)

# **Technologies**

Korea: Certification of Green Technology The Certification of Green Technology was launched in 2010 by the Korean government, and is awarded to technologies that contribute to conservation of energy and resources, and reduction of GHG emissions and pollutant discharges by improving energy efficiency and utilizing clean energy sources. LGE acquired the Certification of Green Technology for 11 technologies in 2010 and two in 2012. (URL ▶www.greencertif.or.kr/eng)

#### Green Technology Certification Acquired Models (as of December 31, 2012)

Technology	<b>Date Certified</b>	Valid Until
Parallel two Evaporator Cycle Technology	2010.5.27	2014.5.26
Inverter Linear Compressor Technology	2010.5.27	2014.5.26
Dual Injection Steam Wash Technology	2010.5.27	2014.5.26
Ultra Energy-Saving Technology Utilizing High-efficiency Inverter Compressor for Air Conditioners and PIR Sensor	2010.6.9	2014.6.8
High-efficiency VRF <sup>21</sup> Technology for Air Conditioner	2010.6.9	2014.6.8
World's First '6 Motion' Wash Technology	2010.6.9	2014.6.8
Washing Machine Capacity Expansion Technology Utilizing Wash Tub	2010.6.9	2014.6.8
Smart Plasma Display Panel Technology	2010.6.9	2014.6.8
Stand-by Power Technology that Enables Consumption of less than 0.9W for Microwave Ovens	2010.6.9	2014.6.8
Design Technology for LED Flat Panel Lighting of High-efficiency/ High Quality Color Rendering	2012.8.30	2014.8.12
Manufacturing Technology for 130 micron-level Ultra-Slim, High efficiency Crystalline Silicon Solar Cells (Selective Emission / Compensation for Rear Defects/ Reflective Layer Formation)	2012.8.30	2014.8.12
Compressor Technology for Water Purifiers	2012.8.30	2014.8.29
Spray-free molding Technology	2012.8.30	2014.8.29

1 Compressor Technology for Water Purifier (certified on August 30, 2012)
This technology applies LGE's proprietary compressor technology developed for refrigerator products to water purifiers, achieving the country's lowest power consumption in Korea when launched, and acquiring the Grade 1 energy efficiency label. Also, the technology utilizes the natural gas-based refrigerant R600a (isobutane<sup>22</sup>) instead of R134a.



- 1\_ Water Purifier with "Compressor Technology" (Model : WHD71RW3R
- 2\_Vacuum Cleaner with "Spray-free Molding Technology" (For Korean market, model: VC4001LHAY)
- 3\_ Vacuum Cleaner with
  "Spray-free Molding Technology"
  (For U.S. market, model: VF5112JC)





2 Spray-free Molding Technology (certified on August 30, 2012)

Plastic products undergo a spray coating process for high gloss metal finish, which produces chemical substances including VOC<sup>23</sup> and consumes a large amount of power. To address these issues, LGE developed the Spray-free Molding Technology, a process that forgoes the spray coating and acquires desired colors and gloss finish by incorporating pearl materials in the plastic molding process.

21) VRF: Variable Refrigerant Flow

22) Isobutane: A colorless natural gas that is not harmful to the human body used as a substitute for the traditional refrigerant 'Freon' for refrigerators and air conditioners.

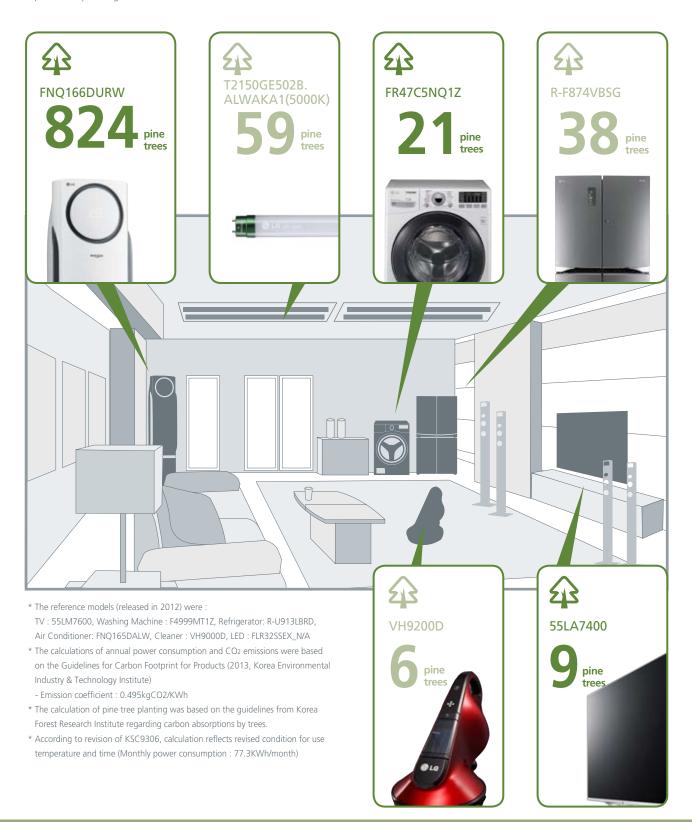
23) VOC (Volatile Organic Compound): A carcinogenic substance that causes problems in the nervous system when in contact with skin or respiratory organs; it also causes global warming.

# LGE Lights Up the World through Appropriate Technology

Also called 'the technology for the alienated 90%', the Appropriate Technology is for under-developed countries unable to enjoy the benefits of science and technology, and features low energy consumption, low investment, and is easy to use for everyone. In 2012, LGE, in cooperation with the Korean NGO, Good Neighbors, donated its Solar Multi-Charger to two areas of Malawi, Africa. Local communities with no other form of power supply use this technology to easily charge their mobile phones.



LGE is striving hard to develop products with lower power consumption and standby power. Assuming that a household uses 6(below) of LGE products newly released in 2013, the energy consumption is lower than use of 2012 models and that corresponds to total 957 of pine trees planting.





# 1. Green Program Plus

"Green Program Plus (GP Plus)" is LGE's own green management program for suppliers. First implemented in 2005 to respond to regulations on managing hazardous substances, the program has been expanded to parts procurement and GHG emissions management and includes second-tier and third-tier suppliers as well as primary suppliers. In accordance with internal green management standards, LGE also validates and evaluates green management system and the capacity of existing and new suppliers.

\* LGE Green Partnership Based on strong partnerships with suppliers, LGE is funding mid to long term R&D projects for new businesses such as LED and photovoltaics till 2015 (KRW 8 billion). Additionally, it provides suppliers with opportunities to make business suggestions via the Open Innovation website (www.col laborateandinnovate.com) and provides necessary support to develop business opportunities from their technologies

#### Green Program Plus/Assessment Criteria

New Suppliers		Existing Suppliers	
Green Management System	20	Green Management	50
Management of Hazardous		Supplier Management	
Substances	50	Inspection Management	35
Management of Material/ Product	30	Voluntary Phase-out of PVC/ BFRs management	5 (Extra Point)

Open Innovation Website



## 2. Supplier Training

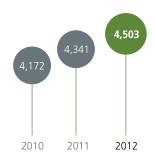
LGE provides annual training on GHG emissions management and hazardous substances management to suppliers and LGE employees. In 2012, 228 supplier staff members (Green Expert Program) and 117 LGE employees (Green Auditor Program) completed the training.

Course name	Round	Training Period	Trainee		Content of Training
Green Expert Program	1st:03.11-13 2nd:04.08-10 3rd:05.06-08 4th:06.17-19 5th:07.03-05 6th:08.05-07		<ul><li>Supplier's Green</li><li>Program</li><li>staff and</li><li>managers</li></ul>	228 per- sons	<ul> <li>Overview of environmental regulations</li> <li>Hazardous substance manage- ment and analysis</li> </ul>
Green Auditor Program	1st:03.07-09 2nd:03.12-14 3rd:04.18-20 4th:08.27-29 5th:10.17-19	3 days	QA staff     Specification staff     Parts developing staff     Suppliers' green program auditors	117 per- sons	technology Responsive system for environmental regulations (HSMS) GHG Emissions Management

#### **Number of Green Certified Companies (Cumulative)**

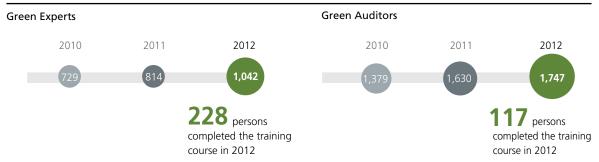
Unit : No. of Suppliers

162 companies newly registered in 2012



#### Number of Green Experts (Supplier) and Green Auditors (LGE) (Cumulative)

Unit: No. of Experts / Auditors



#### **Supplier Code of Conduct**

In 2012, LGE distributed the updated Supplier Code of Conduct to its suppliers. The updated code added provisions for responsible raw material purchase with regard to logging.



#### 5. Materials obtained from mining

Suppliers shall evaluate the origin or source of their materials throughout their supply chains to verify that they have not been obtained through any illegal form of mining (e.g., materials obtained from the Democratic Republic of Congo).



#### 5. Materials not obtained through illegal and unethical ways

Suppliers shall evaluate the origin or source of their materials throughout their supply chains to verify that they have not been obtained through any illegal and unethical ways. Form of mining (e.g., materials obtained from mining in the Democratic Republic of Congo or an adjoining country, fibers obtained from logging in high conservation value forest areas or prohibited areas).

### 3. Green Partnership Activities

### **Green Growth Support Program**

Since 2011, LGE has been sponsoring the preliminary social enterprise through Green Growth Support Program led by the Social Solidarity Bank. This program aims to find and support social enterprises in 6 business areas (renewable energy, energy efficiency improvement, recycling and waste, organic food, IT-based green growth, and other environment-related businesses), and is cooperated by LGE, the Ministry of Employment and Labor, the Ministry of Environment, and other concerned governmental agencies. LGE provided total of KRW 2 billion of financial support to the chosen social enterprises, and also held the Eco-nomics Monthly Seminar to share the know-how of the social enterprises and exchange information to strengthen their business.



■ Eco-nomics Monthly Seminar

### LGE Green Growth Support Program Interview 1 / Heuksalim Food

Heuksalim Food is a company that develops technologies regarding organic farming. We also distribute and sell the products to which those technologies are applied. Initially, we started our business of developing organic farming technologies, but later expanded the business scope to marketing and sales. Thus, because of the lack of knowledge in the field, we were having difficulties running a business. Fortunately, we got a chance to be supported by LGE through Green Growth Support Program. Thanks to the financial aid that LGE offered us, we were able to buy some necessary equipment and facilities. For example, we could increase our productivity dramatically through automatic labeling machine supported by LGE. In addition, LGE, provided us a free



The Package of Organic Vegetables by Heuksalim Food

consultation regarding process control, operating procedures, and workplace layout, etc. In the past, for example, because we have only one entrance, it was difficult to distinguish goods in stock and finished goods. By improving the layout of the workplace, as LGE advised us to do, we could solve the problem. Through LG Green Growth Support Program, all of our members including me became big fans of LGE. /



Tae Geun Lee, President of Heuksalim Food

#### Green Growth Support Program Interview 2 / ecojun company



Jun Seo Lee, President of ecojun company

ecojun company is a design firm that develops and sells products that consider both environment and design. Among a variety of its products, the 'Original Green Cup' is the ecojun's flagship product. It is made from corn starch which makes it biodegradable. Also, there's a small hole in the cup in order not to let the tea bag falls inside the cup. In addition, ecojun hires disabled

people in some of the production processes. However, due to the small production, high price, and low brand awareness, our products didn't have

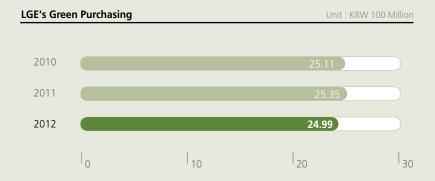
a chance to appeal to the customers. At that time, fortunately, LGE provided us financial support to apply for international design award. Starting with Red Dot Design Award in 2012, we won the three international design awards including International Forum Design Award, and International Design Excellence Award. These



ecojun's Original Green Cup

tangible outputs immediately led to the increase of the sales, giving ecojun company's revenue two times higher in 2012 compared to the previous year. Thanks to the support of LGE, we could stay in business which creates environmental and social values to customers. /

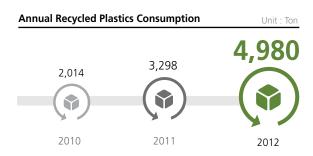
As the primary company that has agreed to the industrial Green Purchasing Agreement led by the Ministry of Environment and the Korea Environment and Industrial Technology Institute (KEITI), LGE voluntarily buys products with Eco-Labels. In 2012, LGE purchased approximately KRW 2.5 billion of products with Korea Eco-Label.





# 1. Use of Recycled Plastics

As a way to increase resource recycling, LGE uses recycled resources such as recycled plastics in its products. As a result, the amount of recycled plastics used by LGE witnessed a steady growth: 2,014 tons in 2010, 3,298 tons in 2011, and 4,980 tons in 2012.



#### **Recycled Plastics Used in LGE Products**



<sup>\*</sup> Means the recycled plastics used in proportion to the total plastic used in the product



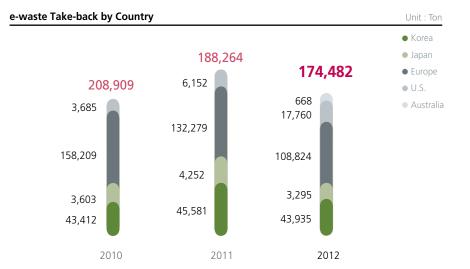
### 2. e-waste Take-Back

#### e-waste Take-back

LGE collects e-waste in accordance with the local electrical and electronic equipment (WEEE) regulations and requirements around the world. The company also maintains a website that offers information on its e-waste take-back system and related activities (URL▶ www.lq.com/qlobal/sust ainability/environment/take-back-recycling). LGE also performs ongoing monitoring on new regulations and make proper responses. In 2012, LGE implemented an e-waste take-back and recycling program in countries such as China, India and Australia. LGE is also establishing a take-back system in countries planning to implement the WEEE regulations in 2013 and maintain open dialogue with governmental and industry organizations to facilitate e-waste collection and recycling.



<sup>\*</sup> Australia has enforced the regulations since July 2012.



### Warranty and Parts Holding Period

LGE believes that one way to practice greenmanagement is to reduce e-waste by prolonging product life. As part of this effort, LGE established and managed warranty and parts holding periods as specified on the right.

Product	Warranty Period	Parts Holding Period
Mobile Phone	1-2 years	3-5 years
TV	1-3 years	7 years
Air Conditioner	1-5 years	7 years
Washing Machine, Refrigerator, etc.	1-3 years	7 years



### e-waste Management and Recycling Activities

#### Korea / Establishment of Take-back System for Small Household Ap-

**pliances** LGE installed an e-waste collection box (for small household appliances) at over 650 brand stores nationwide to provide free take-back service to visiting customers. In Korea, customers have to pay a fee when they want to dispose e-waste. With LGE's e-waste collection boxes at neighborhood stores, however, customers can dispose e-waste conveniently for free. Through this program, LGE increased customer convenience and contributed to the promotion of e-waste recycling for small appliances. In 2013, LGE plans to further expand the program through its service center network.



Small e-waste collection box installed in a shop

#### Overseas / LGEUS (U.S. Subsidiary) Recycling Program Website

In 2012, LGEUS renewed its Recycling Program website (www.lgrecyclingprogram. com). The new website allows customers to check the location of over 200 eCycling centers nationwide and reports the amount of e-wastes collected for the year to date, including the percentage of each product category out of the total e-waste collected. A Q&A section is also available for customers to make inquiries related to electronic product recycling.



LGEUS e-waste Take-back Program Website It is a great pleasure to introduce our environmental sustainability program at LGE U.S. subsidiary (LGEUS). In 2012, we carried out a wide range of projects and activities to help do our part in protecting the environment and promoting energy efficiency. A few of our key initiatives included. /



Sustainability & CSR Manager LGEUS

Christine Ackerson

Partnering with the U.S. Environmental Protection Agency (EPA) In 2012, LGEUS teamed up with the EPA on a series of voluntary initiatives, including programs to promote energy efficiency, reduce waste and use renewable energy. We have established a detailed action plan over the next five years to address a broad array of environmental stewardship programs that will help us to reduce our carbon footprint and protect the environment. EPA offers easy to use tools and resources in over 40 pollution prevention and energy conservation programs that LG can use to help us reach our goals

Teaming up with Key Non-Governmental Organizations (NGOs) to Promote Energy Efficiency LGEUS worked with several NGO's in 2012 to identify opportunities for collaboration on policy initiatives with advocates who help shape federal policy and public dialogue around energy efficient products. For instance, LGEUS spoke at the Alliance to Save Energy's Great Energy Efficiency Day, which attracted about 400 stakeholders from business, government, academia and media. LGEUS also hosted an energy efficiency leadership workshop in December 2012 with five key NGOs, including the American Council for an Energy Efficient Economy and the U.S. Green Building Council. Participants of the meeting had an open dialogue about a range of topics including ideas for future collaboration between LG, the U.S. government and NGOs; technical, economic, and political factors that have an impact on high efficiency products; and opportunities and barriers to developing energy efficient products.

**3** Continuing Strong Leadership in Recycling Efforts LGEUS collected and responsibly recycled 17,760 tons of unused and unusable electronics in 2012, up from 6,152 tons in 2011. As an official sponsor of the U.S. based Nonprofit Organization Keep America Beautiful (KAB), LGEUS participates in diverse events and initiatives organized by KAB to promote electronics recycling. Building on its leadership in responsible electronics recycling, in September 2012 LG joined

forces with the EPA as a charter participant in the EPA's sustainable Materials Management Electronics Challenge. The company has voluntarily committed to sending 100 percent of used electronics collected for reuse and recycling to third-party certified recyclers, increasing the total amount of used electronics collected for reuse and recycling, and publicly posting information and data.

# 4 Implementing a Nationwide Public Education and Community Outreach Campaign about ENERGY STAR

LGEUS partnered with the EPA's ENERGY STAR program to educate customers on energy efficiency and empower customers to make informed choices about their electronics and appliance purchases. Through aggressive media relations, advertising, social media and high-profile customer events, LGEUS was able to reach more than a billion customers with ENERGY STAR messages.





1 \_ LGE-EPA MOU Signing Ceremony 2 \_ 2012 Launching Ceremony of Great American Clean Up (April 2012, Time Square, New York)

24) LEED (Leadership in Energy and Environmental Design): Developed by the U.S. Green Building Council (USGBC), LEED is a rating system for the design, construction and operation of high performance green buildings, homes and neighborhoods. The USGBC assesses a building's design, construction, operations and maintenance solutions and awards four types of certifications based on the combined score (LEED : 40-90 points, LEED Silver: 50-59 points, LEED Gold : 60-79 points, LEED Platinum : 80 and higher)

25) Clean Construction USA: An EPA program designed to promote the reduction of diesel emissions from construction equipment and vehicles





# **APPENDIX**

Data

GRI Index

Independent Assurance Statement

Green Management History

Publications of LGE Environmental Report

### **Data**

#### **Input Data**

<b>GHG Emissio</b>	ns		Unit : K Ton CO2e		
Category		2010	2011	2012	
Korea	Scope1	118	145	145	
	Scope2	516	534	517	
0	Scope1	303	297	264	
Overseas	Scope2	363	385	425	
Total		1,300	1,361	1,351	
Intensity (K ton CO <sub>2e</sub> /KR	W 100 billion)	2.33	2.51	2.65	

<sup>\*</sup> Applicable business sites : 14 Korean (production, office and R&D centers) and 30 overseas (production) sites

Overseas : Third party verification completed (2008-2011), except for LGEAT and Third party verification completed (2012), except for LGEWR, LGEND and

<sup>\*</sup> Data correction may occur after the completion of third party verification.

			Uni	t : Ton CO2e
Category		2010	2011	2012
	Leased Properties	7,673	7,987	9,377
Scope3	Domestic Logistics (Transport)	86,210	95,282	42,344
	Business trips	84,425	62,153	72,400

<sup>\*</sup> Verification Status: Third party verification completed (2009-2012) for leased properties and business trips

Water Use			Unit : Ton
Category	2010	2011	2012
Korea	5,914	6,373	5,498
Overseas	6,214	6,540	6,046
Total	12,128	12,913	11,544
Base Unit (K Ton CO <sub>2e</sub> /KRW billion)	2.18	2.38	2.27

Energy			Unit : TJ
Category	2010	2011	2012
Electricity	5,911	6,056	6,093
Steam	582	807	770
LNG	1,178	997	1,202
Coal	1,152	1,223	1,160
Others	302	353	409
Total	9,125	9,436	9,634

<sup>\*</sup> Applicable business sites: 14 Korean (production, office and R&D centers) and 30 overseas (production) sites.

Korea: Third party verification completed (2008 - 2011), except for refrigerant emissions

Overseas: A third party verification completed (2008 - 2010), except for LGEAT and LGEQA

 $<sup>\</sup>ensuremath{^{\star}}$  Data correction may occur after the completion of third party verification.

Ozone Dep	Unit : Ton			
Category		2010	2011	2012
LICEC (D22)	Korea	1,509	1,070	772
HCFC (R22)	Overseas	3,023	2,881	2,548
Total		4,532	3,951	3,320

<sup>\*</sup> Based on the 2006 IPCC Guidelines for National Greenhouse Gas Inventories, the WRI's GHG Protocol, etc.

<sup>\*</sup> Verification status: Korea: Third party verification completed (2008-2012), except for refrigerant emissions

<sup>\*</sup> Applicable energy usage : Combustion facilities in business sites, and external electricity and heat usage (energy consumed by vehicles excluded)

<sup>\*</sup> Energy consumption is calculated based on net heating value.

<sup>\*</sup> Verification status.

### **Output Data**

Air Emiss	Unit : Ton			
Category	Region	2010	2011	2012
	Korea	1.8	3.3	2.2
NOx	Overseas	114.1	79.0	74.3
	Total	115.9	82.3	76.5
	Korea	0.4	0.6	0.8
SOx	Overseas	89.1	47.6	46.7
	Total	89.5	48.2	47.5
	Korea	5.0	7.5	7.3
Dust	Overseas	80.7	58.1	66.5
	Total	85.7	65.6	73.8
VOCs	Korea (ppm)	16.4	11.1	9.4
VOCs	Overseas (ton)	21.8	30.3	30.3

<sup>\*</sup> Since there is no standard for VOC measurement in Korea, this report presents the average concentration of Total Hydrocarbon (THC) in ppm from some of our painting facilities

Discharge	into	Water

Unit	Ton
OHIL	1011

Category	Region	2010	2011	2012		
	Korea	1.3	0.9	0.6		
T-P	Overseas	0.5	1.3	2.0		
	Total	1.8	2.2	2.6		
	Korea	58.0	49.4(36.6)	53.3		
T-N	Overseas	5.3	2.5	9.5		
	Total	63.3	51.9	62.8		
	Korea	38.8	14.6(12.9)	18.0		
SS	Overseas	30.5	49.7	43.2		
	Total	69.3	64.3	61.2		
	Korea	106.8	96.3(77.8)	128.6		
COD	Overseas	99.2	108.5	107.8		
	Total	206.0	204.8	236.4		

 $<sup>^{\</sup>star}$  The numbers in parenthesis "()" indicate an error in the disclosed data from the 2011-2012 report. The values have been adjusted to correct the errors identified in the verification process.

Waste Ge	neration			Unit : Ton
Category	Region	2010	2011	2012
	Korea	37,529	38,739	30,332
Recycle	Overseas	80,472	81,124	83,000
	Total	118,001	119,863	113,332
	Korea	6,452	6,848	7,012
Landfill	Overseas	1,166	2,300	7,004
	Total	7,618		14,016
	Korea	4,368	5,437	5,432
Incinera- tion	Overseas	40,434	40,726	30,662
	Total	44,802	46,163	36,094
	Korea (General)	45,883	48,490	39,636
Total	Korea (Regulated)	2,466	2,533	3,140
10 ta.	Korea Total	48,349	51,023	42,776
	Overseas Total	122,072	124,150	120,666
	Total	170,421	175,173	163,442

- \* Our 2012 data includes the waste generated from R&D centers. Due to the close down of the Gumi 2 Plant, our performance in recycling declined compared to the previous year, while the amount of incineration increased.
- $\mbox{\ensuremath{^{\ast}}}$  The amount of incineration increased overseas due to changes in the waste management laws in Manaus, Brazil.
- \* Incineration also includes heat recovery.
- $\mbox{*}$  For hazardous wastes, this report only presents the data from Korea, as the definition of hazardous wastes varies by country.

Waste Water Discharge Unit : To					
Category	2010	2011	2012		
Korea	3,922,150	4,140,130	3,783,044		
Overseas	1,493,185	1,451,776	1,252,379		
Total	5,415,335	5,591,906	5,035,423		

<sup>\*</sup> The amount of waste water discharge sharply decreased in Korea due to the close down of the Gumi 2 Plant.

# **GRI Index**

LGE's Environmental Report refers to the GRI(Global Reporting Initiative) Sustainability Reporting Guidelines Version 3.1.

	GRI Index	Application level	Related Contents	Page
EN1	Materials used by weight or volume	0	Corporate Profile, Data	5, 47-48
EN2	Percentage of materials used that are recycled input materials	0	Products and Technologies, Resource Recycling	31, 42
EN3	Direct energy consumption by primary energy source	0	Data (Energy)	47
EN4	Indirect energy consumption by primary source	0	Data (Energy)	47
EN5	Energy saved due to conservation and efficiency improvements	0	Climate Change Response, Data (Energy)	18-23,47
EN6	Reductions in energy requirement as a result of energy efficient or renewable energy initiatives	0	GHG Emissions Management (Production Level), Products and Technologies	19-20, 28-37
EN7	Initiatives to reduce indirect energy consumption and reductions achieved	0	GHG Emissions Management (Product Life Cycle)	21
EN8	Total water withdrawal by source	0	Water Use Management, Data (Water Use)	21, 47
EN9	Water sources significantly affected by withdrawal of water	×	<u>. =</u>	
EN10	Percentage and total volume of water recycled and reused	0	Water Use Management	21
EN11	Location and size of areas of high biodiversity value	0	_	
EN12	Description of significant impacts of activities on biodiversity	0	- LGE's facilities are located in industrial	
EN13	Habitats protected or restored	0	complexes.	
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity	0		
EN15	Number of IUCN Red List species and national conservation list species	N/A	Data not available	
EN16	Total direct and indirect greenhouse gas emissions by weight	0	Data (GHG Emissions)	47
EN17	Other relevant indirect greenhouse gas emissions by weight		Data (GHG Emissions)	47
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved	0	GHG Emissions Management (Production Level)	19-20
EN19	Emissions of ozone-depleting substances by weight	0	Data (Ozone Depleting Chemicals)	47
EN20	NOx, SOx, and other significant air emissions by type and weight	0	Data (Air Emissions)	48
EN21	Total water discharge by quality and destination	0	Data (Discharge into Water)	48
EN22	Total weight of waste by type and disposal method	0	Data (Waste Generation)	48
EN23	Total number and volume of significant spills	Δ	EESH Management, None of significant spills occurred in 2012.	81*
EN24	Weight of exported, imported, transported, or treated hazardous waste under the terms of Basel Convention	×	-	-
EN25	Identity, size, and protected status of water bodies and related habitats	×	-	-
EN26	Initiatives to mitigate environmental impacts of products and services	Δ	Green Initiative, Climate Change Response, Green Business, Products and Technologies, Green Partnership, Resource Recycling	10-45
EN27	Percentage of products sold and their packaging materials	0	Products and Technologies(Packaging)	30
EN28	Monetary value of significant fines for noncompliance with environmental regulations	×	EESH Management, None of significant spills occurred in 2012	81*
EN29	Significant environmental impacts of transporting products and other goods	0	GHG Management (Production Level), Data (GHG Emissions)	19-20
EN30	Total environmental protection expenditures and investments	0	Promotion of Low-carbon Culture	22

<sup>•</sup> The page numbers with a mark "\*" indicate that related data are available in LGE's Sustainability Report. LGE Sustainability Report : http://www.lg.com/global/sustainability/communications/sustainability-reports

### **Independent Assurance Statement**

LGE commissioned the Korea Productivity Center (the "Assurer") to provide an independent assurance of its 2012 Environmental Report (the "Report").

#### **Responsibility and Independence**

LGE is entirely responsible for the reliability and accuracy of all information and opinions presented in this "Report". The Assurer is responsible only for the environmental verification provided in the Report. As an independent assurance agency, the Assurer was not by any means involved with preparing this "Report" and maintains no relationship with LGE that can undermine its integrity.

#### **Assurance Standard and Objectives**

The assurance was undertaken in accordance with the AA1000 Assurance Standard (2008) to provide a Type 1 moderate level of assurance. This is achieved through the evaluation of the organization's adherence to the AA1000 Accountability Principles Standard (2008) of Inclusivity, Materiality and Responsiveness. Additionally, for the assurance of LGE's approach to environmental assertions in marketing, Federal Trade Commission of the United States complying with the Environmental Marketing Guide section 260 and ISO14021 have been used.

#### **Assurance Limitations**

Based on the assurance in accordance to the organization's environmental performance during 2012 was performed, however the boundary of assurance did not include the reliability of data which is publicly disclosed within public domains and information linked with LGE's website.

#### **Assurance Methodology**

The assurance was undertaken following the methodology specified below:

- 1. AA1000APS (2008) review and process of Inclusivity, Materiality, and Responsiveness based on LGE's report.
- 2. The information contained within the report on the suitability and expressions of error with comparison with other sources of error analysis have been verified.
- 3. Verified the bases of key data and information presented by performing onsite verification at LGE's Umyeon R&D campus through an internal process for identification have been confirmed

#### **Findings and Conclusions**

This report is the assurance of LGE's environmental management activities and reflects the integrity fairly and accurately, while presenting the environmental performance. In addition, the validation criteria findings and recommendations based on the AA1000 Accountability Principles (2008) of Inclusivity, Materiality and Responsiveness are as followed:

#### > Inclusivity: Stakeholder Engagement

The principle of inclusivity articulates that organizations should include stakeholders in developing and achieving an accountable and strategic response to sustainability. In order to increase the performance of environmental management and high-value products, LGE's process of develop-

ing a variety of stakeholder engagement must be reaffirmed, including employees. A variety of stakeholder engagement and environments were well presented through the Green Technology Committee for green management by LGE. With future stakeholder engagement and comments reflecting specific practices and information on the process of improvements in terms of comprehensiveness will present a clearer and concise report.

#### > Materiality: Selection and Reporting of Material Issues

The principle of materiality articulates that organizations should focus on issues relevant and material to both the organization and its major stakeholders. The report confirms LGE identifies material issues related to the environment both home and abroad. The green management system established by LGE is based on the response to climate change and to promote green businesses as well as green growth. Also, LGE is actively searching for alternative developments of green products in terms of resources, information, and technologies through strategic expansion. However, background information will need to be supplemented to understanding the purpose of promoting the environment and material issues for green management to key stakeholders

#### > Responsiveness : Organizational Response to Issues

The principle of responsiveness articulates that organizations should be responsive to issues that may have impacts on stakeholders' performance. The activities and performances by LGE within the report actively respond to relevant issues and have been confirmed in the report. Especially with regards to resource recycling and the use of recycled plastic, such as the collection of waste generated from the production of electronics, LGE excelled during the development, management, and consumption stage to consider its sustainability activities to be later evaluated. Future purchases of products from raw materials to the recovery phase of the life cycle of a product to environmental issues arising from company activities and achievements are associated with the material issues are expected to be reported.





July 2013

**Chairman Korea Productivity Center Hong Jin** 

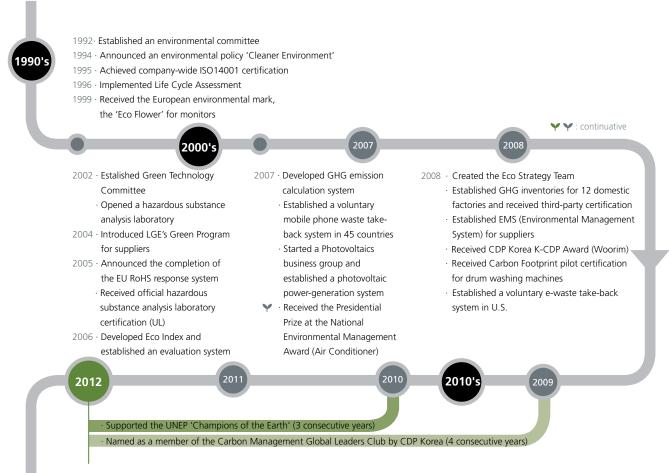
Sustainability Management Center

Sustainability Management Center Sustainability Management Center

Korea Productivity Center's Sustainability Management Center is an assurance agency officially certified by AccountAbility, which established international standards for stakeholder participation and verification AA1000, and has qualifications to perform an independent assurance engagement. Our Assurance Committee is also comprised of competent experts who have ample experience in sustainability management consulting and assurance and completed relevant professional training.

### **Green Management History**

Since declaring its environmental policy in 1994, LGE has made tireless efforts toward Greenovation to reduce its environmental impact across its business activities and fulfill its customer value through developing various products with greener features.



- 2012 · Received a certificate for photovoltaics test laboratory (TÜV Rheinland)
  - Received 2011 ENERGY STAR Partner of the Year
  - Acquired 2011 ENERGY STAR Most Efficient Certification (79 models)
    - · Packaging Improvement (Saved KRW 10.9 Billion in TV and 3.7 billion in mobile phone)
    - Carbon Label: Greenhouse Gas Emissions Certificate (48 models), Low Carbon Product Certificate (10 models), CarbonFree® (15 models), and Climatop (2 models)
    - Received Global Efficiency Medal by SEAD (TV)
    - Achieved company-wide ISO50001 certification

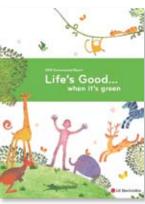
- 2011 · Changed name of the team to Green Strategy Department
- Acquired 2011 **ENERGY STAR Most Efficient Certification** (13 models)
  - · Received the Presidential Prize at the 2011 Global Green Management **Excellence Awards** (Washing Machine)
- 2010 · Announced Green 2020 by LG Group
  - · Established an integrated certified laboratory in a 'Green Energy Testing Lab'(UL)
  - Supported the UNEP 'Champions of the Earth'
  - · Launched the water treatment solution business
  - · Started using Eco-magnesium for mobile phones
  - · Selected as the world's first green products at Maison & Objet (Refrigerator)

- 2009 · Voluntarily announced GHG reduction goals
  - Established GHG inventories for domestic and overseas business sites (12 domestic, 29 overseas)
  - Approved as an ISO17025 internationally certified testing laboratory (organization recognized in Korea) for precision analysis of hazardous substances
  - · Joined UNGC
  - · Named as a member of the Carbon Management Global Leaders Club by CDP Korea (4 consecutive years)
  - Participated in the smart grid demonstration consortium as a major participant
  - · Received the Presidential Prize at the 2009 Global Green Management Excellence Awards (Refrigerator)
    - Released solar charged mobile phone, GD510

# **Publications of LGE Environmental Report**



2008 Environmental Report (Published in July 2009)



2009 Environmental Report (Published in June 2010)



2010 Environmental Report (Published in July 2011)



2011 Environmental Report (Published in July 2012)



2012 Environmental Report (Published in July 2013)

For additional information or opinions about the environmental report, please contact the address below. Green Strategy Department, LG Electronics, 38 Baumoe-ro, Seocho-gu, Seoul, Korea 137-724

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