LG

Life's Good.

Extended Warranty Card

3 YEAR* WARRANTY



LG OLED evo AI | LG QNED evo AI Mini LED | LG Micro RGB evo AI

LG NANO 4K UHD AI | LG SMART TV AI

2 YEAR ADDITIONAL WARRANTY*

Terms & Conditions

1. This extended warranty offer is applicable from 16th November 2026 to 25th November 2026 all India.
2. This extended warranty offer is applicable on select TV Models (Refer model list from below).
3. This 3-year warranty is applicable to selected LG OLED, MRGB, QNED, NANOCELL, NANO 4K, UHD, and FHD/ HD TV models purchased exclusively through authorized offline retail channels and the LG Online Brand Store/official website (OBS). Customers are advised to verify if their specific model qualifies for this extended coverage with the retailer at the time of purchase.
4. For purchases made through e- commerce (Amazon and Flipkart), a 3-year warranty is exclusively available for select LG OLED TV models. All other LG TV models purchased through these specific e-commerce platforms are covered under the standard 1-year manufacturer's warranty.
5. This offer entitles the customer to enjoy, free of cost, 2 year additional (Over & above the existing warranty policy) functional warranty (Total 3 years). Additional two year warranty is applicable only on functional parts and service/ visit charges will be applicable during engineer visit.
6. The warranty is confined to the first purchaser of the LG product only & is non-transferable.
7. The TV shall be repaired or replaced during the extended warranty period as per the company policy. The company decision shall be final as per the circumstances. In the event of non-availability of original spares the company may offer, as per company policy, the depreciated value of the product.
8. Extended warranty does not cover parts such as: Aesthetic/plastic parts, Cabinets, Stand, Accessories such as cables (HDMI, AV, DVI, etc.) & free gifts. The network (LAN, Internet, Cable Signal) related issue in case of smart TVs are not covered. Image sticking / image retention in panel / breakages in panel module is not covered under this extended warranty.
9. For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Centre, it is the responsibility of the purchaser to contact the nearest authorized service centre & bring the unit to the authorized service centre at its own cost & risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service centre, as well as expense incurred with deputing of service personnel/technician towards conveyance and other incidentals etc. will be borne by the customer. Charges for transportation & handling may vary from location to location. Customer is advised to verify before. In case the customer desires to bring the unit on his/her own to the Authorized Service Centre, the same shall be at own risk & consequences. The concerned Authorized Service Centre will advise the customer whether to carry out repairs at site or at the authorized service centre.
10. Module defects like dark pixels & bright pixels are considered as defects strictly as per LGEIL policy: For LED greater than 4 pixels & OLED greater than 12 pixels.
11. Repairs or replacement will be carried out by the Authorized Service Centre of LGEIL. In case the customer shifts the place of residence during warranty period, he/she is to contact our helpline number

    (Toll Free Number: 1800 180 9999/1800 315 9999, WhatsApp: 971 170 9999).
12. The customer needs to provide original dealer invoice & extended warranty card for claiming the extended warranty.
13. In case of repairs or replacement of any parts of the unit, this warranty will thereafter continue & r emain in force only for the unexpired period of the warranty. Where a replacement is provided, the product or part replaced becomes the property of LGEIL. LGEIL may replace parts with refurbished parts. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made (subject to the sole discretion of LGEIL), the same model shall be replaced & in the event such model has been discontinued, it shall be replaced with the model equivalent as deemed by LGEIL The warranty on replacement models shall remain in force only for the unexpired period of the warranty based on original purchase.
14. Call registered with the centralized helpline wherein only cleaning of the unit / parts in the units due to dust accumulation on portions of the units are not to be considered as warranty defects and will be charged to customer.
15. In case of any damage to the product / customer abuse / repairs by unauthorized personnel/ misuse detected by the Authorized Service Centre personnel, the warranty conditions are not applicable & repairs will be done subject to availability of parts only under warranty period. Extended warranty does not cover failure due to natural calamity like earthquake, cyclone, high voltage, natural pouring, wear & tear etc. and/or other factors specified in original warranty card.

2 YEAR ADDITIONAL WARRANTY*

Terms & Conditions

16. This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the LG product. The company's obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period

15. While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time

16. If any colored internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.

17. The unit shall be operated with variation of + 5% of rated voltage at 50Hz. Any failure due to voltage / fluctuation beyond specified tolerance will not be covered under warranty.

18. LG Electronics India Ltd. (LGEIL) reserves the right to not repair the product in case of breach of above conditions.

19. LG Electronics India Ltd. (LGEIL) reserves the right to change, modify with equivalent value, withdraw or extend this offer without prior notice at any point of time & no correspondence in this regard shall be entertained.

20. This offer will automatically expire once the period is over due to lapse of time & is also non-transferable. This is applicable only for the first purchase of the product.

21. The company shall not be deemed to be in default for any delay in repairing due to non-availability of spares, restriction / regulations of government, public movement, war performance or any unavoidable situation or force majeure etc.

22. Product available without this offer also.

23. Apart from the terms & conditions mentioned in extended warranty card, all other terms & conditions mentioned in product's standard warranty card also stands applicable.

This Warranty is not applicable in any of the following cases:

1. Defects are caused by improper or reckless use, which shall be determined by the company personnel.
2. Any repair work is carried out by persons other than authorized service personnel.
3. Defects are caused by due to causes beyond control like lightening, abnormal voltage, acts of God or while in transit to service center or purchaser's residence.
4. The warranty is not valid in case, the serial number is deleted, defected or altered.
5. To any defects, damage, malfunction or failure resulting from alterations, accident, misuse, abuse, fire, liquid spillage, mis-adjustment of customer controls, use on an incorrect voltage, power surges and dips, thunderstorm activity, acts of God, voltage supply problems, tampering or unauthorized repairs by any persons, use of defective or incompatible accessories, the operation of a computer virus of any kind, exposure to abnormally corrosive conditions or entry by any insect, vermin or foreign object in the Product.
6. Damage to the product or any part/s due to transportation or shifting is not covered by warranty.
7. This warranty will automatically terminate on the expiry of the warranty period as specified above, even if LG product may not be in use for any time during the warranty period for any reason.
8. Only courts in state of Delhi shall have the jurisdiction for settling any claims, disputes arising under the warranty.

Note: If the Original date of purchase cannot be verified from the proof of purchase, the warranty will begin after 3 months of manufacturing month which shall be verified from the serial no./bar code label on the product.

Segment	Suffix
OLED	OLED97G6PLA.ATRZ
OLED	OLED97G56LA.ATRZ
OLED	OLED83G6PLA.ATR
OLED	OLED83C6PLA.ATR
OLED	OLED83C56LA.ATR
OLED	OLED77G6PLA.ATR
OLED	OLED77G56LA.ATR
OLED	OLED77C6PLA.ATR
OLED	OLED77C56LA.ATR
OLED	OLED77B56LA.ATR
OLED	OLED65G6PLA.ATR
OLED	OLED65G56LA.ATR
OLED	OLED65C6XLA.ATR
OLED	OLED65C6PLA.ATR
OLED	OLED65C5XLA.ATR
OLED	OLED65C56LA.ATR
OLED	OLED65B6PLA.ATR
OLED	OLED65B56LA.ATR
OLED	OLED55G6PLA.ATR
OLED	OLED55G56LA.ATR
OLED	OLED55C6XLA.ATR
OLED	OLED55C6PLA.ATR
OLED	OLED55C5XLA.ATR
OLED	OLED55C56LA.ATR
OLED	OLED55B6PLA.ATR
OLED	OLED55B56LA.ATR
OLED	OLED48C6XLA.ATR
OLED	OLED48C6PLA.ATR
OLED	OLED48C56LA.ATR
OLED	OLED42C6PLA.ATR
OLED	OLED42C54LA.ATR
MRGB	100MRGB96BL.ATRG
MRGB	86MRGB85BLA.ATR
MRGB	75MRGB85BLA.ATR
MRGB	65MRGB85BLA.ATR
MRGB	55MRGB85BLA.ATR
QNED	115QNED90BL.ATRQ

Segment	Suffix
QNED	55QNED8CA6A.ATR
QNED	55QNED8BA6A.ATR
QNED	55QNED85BXA.ATR
QNED	55QNED85BLA.ATR
QNED	55QNED82BXA.ATR
QNED	55QNED70BXA.ATR
QNED	55QNED70BLA.ATR
QNED	50QNED8CA6A.ATR
QNED	50QNED8BA6A.ATR
QNED	43QNED8CA6A.ATR
QNED	43QNED8BA6A.ATR
QNED	43QNED70BXA.ATR
QNED	43QNED70BLA.ATR
UHD	98NU885BPLB.ATRQ
UHD	86NANO85A6A.ATR
UHD	85NU885BPLA.ATR
UHD	85NU880BPLA.ATR
UHD	85NU875BPLA.ATR
UHD	75NANO85A6A.ATR
UHD	75NANO83A6A.ATR
UHD	75NU885BPLA.ATR
UHD	75NU880BPLA.ATR
UHD	75NU875BPLA.ATR
UHD	65NANO85A6A.ATR
UHD	65NANO83A6A.ATR
UHD	65UA83506LA.ATR
UHD	65UA83006LA.ATR
UHD	65UA82506LA.ATR
UHD	65NU885BPLA.ATR
UHD	65NU880BPLA.ATR
UHD	65NU875BPLA.ATR
UHD	55NANO85A6A.ATR
UHD	55NANO83A6A.ATR
UHD	55UA83506LA.ATR
UHD	55UA83006LA.ATR
UHD	55UA82506LA.ATR
UHD	55NU885BPLA.ATR

Segment	Suffix
QNED	100QNED86BL.ATRG
QNED	100QNED86A6.ATRG
QNED	86QNED8GA6A.ATR
QNED	86QNED8CA6A.ATR
QNED	86QNED85BLA.ATR
QNED	85QNED82BLA.ATR
QNED	85QNED70BXA.ATR
QNED	85QNED70BLA.ATR
QNED	75QNED92ALA.ATRQ
QNED	75QNED90BXA.ATRQ
QNED	75QNED90BLA.ATRQ
QNED	75QNED8XA6A.ATR
QNED	75QNED8GA6A.ATR
QNED	75QNED8CA6A.ATR
QNED	75QNED8BA6A.ATR
QNED	75QNED85BXA.ATR
QNED	75QNED85BLA.ATR
QNED	75QNED82BXA.ATR
QNED	75QNED70BXA.ATR
QNED	75QNED70BLA.ATR
QNED	65QNED92ALA.ATRQ
QNED	65QNED90BXA.ATRQ
QNED	65QNED90BLA.ATRQ
QNED	65QNED8XA6A.ATR
QNED	65QNED8GA6A.ATR
QNED	65QNED8CA6A.ATR
QNED	65QNED8BA6A.ATR
QNED	65QNED85BXA.ATR
QNED	65QNED85BLA.ATR
QNED	65QNED82BXA.ATR
QNED	65QNED70BXA.ATR
QNED	65QNED70BLA.ATR
QNED	55QNED92ALA.ATRQ
QNED	55QNED90BXA.ATRQ
QNED	55QNED90BLA.ATRQ
QNED	55QNED8XA6A.ATR
QNED	55QNED8GA6A.ATR

Segment	Suffix
UHD	55NU880BPLA.ATR
UHD	55NU875BPLA.ATR
UHD	50NANO83A6A.ATR
UHD	50UA83506LA.ATR
UHD	50UA83006LA.ATR
UHD	50UA82506LA.ATR
UHD	50NU885BPLA.ATR
UHD	50NU880BPLA.ATR
UHD	50NU875BPLA.ATR
UHD	43NANO83A6A.ATR
UHD	43UT73806LA.ATRQ
UHD	43UA83506LA.ATR
UHD	43UA83006LA.ATR
UHD	43UA82506LA.ATR
UHD	43UA73806LA.ATRQ
UHD	43UA73506LA.ATRQ
UHD	43NU885BPLA.ATR
UHD	43NU880BPLA.ATR
UHD	43NU875BPLA.ATR
FHD	43LR56006LC.ATR
FHD	43LB6500PLB.ATR
FHD	32LR686B6LA.ATR
FHD	32LR656B6LA.ATR
FHD	32LR605B6LC.ATRQ
FHD	32LR603B6LC.ATRQ
FHD	32LR576B6LA.ATR
FHD	32LR573B6LA.ATR
FHD	32LB659BPLA.ATR
FHD	32LB657BPLA.ATR
FHD	32LB653BPLA.ATR
FHD	32LB651BPLA.ATR