

### GIFT REDEMPTION FORM



Thank you for purchasing LG product(s).  
Please complete and submit this form in accordance with these terms in order to redeem your gift(s).

Promotion Period: \_\_\_\_\_ Redemption Period: \_\_\_\_\_

**Contact Details:**

Name (as per NRIC/Passport): \_\_\_\_\_ Contact No.: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_

**Purchased Item and Preferred Gift (max. 5 items per form):**

Model / Item	Purchase Date	Preferred Gift(s)

**Redemption Checklist\*:**

- Fully completed and signed Redemption Form
- Original cut-out serial number from carton box (see back page for example)
- Original Purchase Tax invoice/ Receipt (clearly state LG purchased model)
- Original NRIC / Driving License / Passport
- Delivery Note (For purchases with delivery scheduled after redemption period, free gift must be redeemed within 2 weeks from the day of delivery)
- Authorization letter (if any)

\*Kindly note that if any of the above is not being produced at redemption, LG reserves the right to withdraw this program.

**Terms & Conditions:**

- Free gifts are **STRICTLY** while stocks last and not exchangeable for cash or other items. **LIMITED QUANTITY AVAILABLE.**
- LG reserves the right to change the promotion and free gift(s) given without prior notice.
- LG reserves the right to reject any submitted claim that does not adhere to the process and requirements stated above.
- Redemption gifts are by hand carry only and **DO NOT INCLUDE FREE DELIVERY.**
- Display sets are not entitled to free gifts.
- No extension of redemption date will be entertained.
- If redemption party is different from name of Purchaser in invoice: Authorization letter duly signed by Purchaser is required. (No redemption allowed by retailers on behalf of Purchasers)
- LG will not be liable for any lost, damaged or stolen Gift Redemption Form(s) and/or gifts.
- Customers are advised to check LG website (www.lg.com/sg) for the most up-to-date information regarding gift redemption (In the event where there is no redemption notice stated in LG website, customers may redeem their gift within the stipulated redemption period or until the free gift is fully redeemed, whichever is earlier).
- Not applicable to trade, corporate or bulk purchase (i.e. no more than 2 free gifts per product model).
- Gift Redemption Centre is at LG Service Centre located at 991D Alexandra Road, #01-14, Singapore 119972.
- Operating Hours: **Mon – Fri: 8.30am – 6.00pm, Sat: 8.30am – 2.00pm, Closed on Sunday and Public Holidays.** Call Center Hotline: (65) 6512-0555.

- Information contained herein is correct at time of printing. Please check in-store or the LG Website at [www.lg.com/sg](http://www.lg.com/sg) for the most up-to-date information.

**Acknowledgement and Agreement:**

I agree to the collection, use, disclosure and processing of my personal information by LG Electronics Singapore Pte. Ltd., and its affiliates in order to conduct the promotion. I have fully read and understood the above terms and conditions, agree to be bound by them, and acknowledge receipt of the gift(s) specified herein.

Customer's Signature/ Date: \_\_\_\_\_

**FOR OFFICIAL USE ONLY:**

Date Received/ Processed	Remarks
Received/ Processed By	

Sample of Serial number cut-out from Carton box:



Please paste cut-out of Serial Number below: