



## LG COMMERCIAL DIGITAL X-RAY DETECTOR LIMITED WARRANTY - USA

Should your LG Commercial Digital X-Ray Detector ("Product") fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics ("LG") will, at its option, repair or replace the Product. This limited warranty is valid only to the original retail purchaser ("you") of the Product and applies only when purchased lawfully and used within the United States including U.S. Territories.

	Warranty Period	Limitations
Parts	3 Years	Internal/Functional Parts only
Battery	1 Year	
Labor	3 Years	

- ▶ Replacement Product and parts are warranted for the remaining portion of the original limited warranty period or ninety (90) days, whichever is greater.
- ▶ Replacement Products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- ▶ Replaced Product or part(s) will be the property of LG.

**EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.**

#### HOW SERVICE IS HANDLED:

The original sales receipt specifying the Product and date of purchase is required to obtain warranty service.

Under some circumstances you may be asked to provide credit card information for a non-warranty service fee, as a deposit for advanced shipment, or cost of unreturned loaner Product.

To ensure proper credit and avoid unnecessary charges, you must obtain a return authorization before returning any Product to LG.

In the event a Replacement Product is received, please use the original carton/packaging from that Replacement Product in returning the defective Product to LG.

LG shall bear the cost of all in-bound and out-bound shipping under this limited warranty.

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Printed in Korea

**THIS LIMITED WARRANTY DOES NOT COVER:**

- Service trips to deliver, pick up, install, educate how to operate, replace fuses, correct wiring, or correct unauthorized repairs and the removal and reinstallation of the Product for repair.
- Minor imperfections within design specifications that do not materially alter or affect functionality.
- Damage or failure of the Product caused by improper set-up or adjustment on consumer controls.
- Damage or failure of the Product caused by transportation, storage, and/or handling, including scratches, dents, chips, and/or other damage to the finish of your Product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery (Call: 888-865-3026).
- Damage or failure of the Product caused by incorrect electrical current or voltage, power failures, interruptions or inadequate electrical service, including incorrect or insufficient AC supply.
- Damage or failure of the Product resulting from improper installation, mounting, or operation of the Product contrary to the Product owner's manual and/or installation manual.
- Damage or failure of the Product caused by accidents, pests and vermin, lightning, wind, fire, flood, or other acts of nature.
- Damage or failure of the Product resulting from misuse, abuse, improper repair or maintenance.
- Damage or failure of the Product caused by contact with liquid, fluid, extreme temperature, humidity, chemicals or any other environmental substance or element.
- Damage or failure of the Product caused by the use of accessories, parts, consumable cleaning products, or service not provided or approved by LG.
- Damage or failure of the Product caused by unauthorized alternation, modification or incorporation into any other product or system components, or if it is used for other than the intended purpose.
- Damage or failure of the Product or missing items to any Product sold "As Is", "With all Faults" or similar disclaimer.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined.
- Increases in utility cost and additional utility expenses.
- Replacement of any consumable parts.
- Any loss or damage of confidential, proprietary, or personal information found on the Product at time of service.
- Any software programs, including the operating system and software added to the Product, whether pre-loaded or shipped with the Product, or installed after purchase.

**The cost of repair or replacement under the above excluded circumstances shall be borne by you.**

**TO OBTAIN WARRANTY SERVICE AND ADDITIONAL INFORMATION:**

Call (888) 865-3026 and select the appropriate option from the menu.

Or visit our website at <https://www.lg.com/us/business>

Or by mail: LG Electronics Customer Service

ATTN: Business Support Team

PO Box 240007

Huntsville, AL 35813

**VALIDITY**

This Limited Warranty applies to Products manufactured on or after May, 2019.

LG reserves the right to amend any provision, clause, or application of this Limited Warranty from time to time in its sole discretion without notice to you; however, such change shall not be retrospective.