

LG COMMERCIAL LCD/LED MONITOR PRODUCT LIMITED WARRANTY – USA and CANADA

Should your LG Commercial LCD/LED Monitor Product (“Product”) fail due to a defect in materials or workmanship under normal and proper use, during the warranty period set forth below, LG Electronics (“LG”) will, at its option, repair or replace the Product. This limited warranty is valid only to the original consumer purchaser of the Product and applies only when purchased and used within the United States including U.S. Territories and all Canadian Provinces.

WARRANTY PERIOD:			
Labor	Parts*	Back Light	Remote Control
3 Years	3 Years	3 Years	1 Year
* Internal/functional parts only			

- ▶ Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- ▶ Replacement products and parts may be new, reconditioned, refurbished, or otherwise factory remanufactured.
- ▶ Replaced product or parts will be the property of LG.
- ▶ The original bill of sale specifying the Product model and date of purchase are required to obtain warranty service.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHALL LG OR ITS U.S. DISTRIBUTORS/DEALERS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUES OR PROFITS, WORK STOPPAGE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, OR ANY OTHER DAMAGES WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. LG'S TOTAL LIABILITY, IF ANY, SHALL NOT EXCEED THE PURCHASE PRICE PAID BY YOU FOR THE PRODUCT. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This limited warranty gives you specific legal rights and you may also have other rights that vary from state to state.

THIS LIMITED WARRANTY DOES NOT COVER:

1. Service trips to deliver, pick up, install, educate how to operate, replace fuses, correct wiring, or correct unauthorized repairs. Installation or repair of antenna systems, cable converters, cable company supplied equipment, or other components in a video system.
2. Damage or failure of the Product caused by transportation and/or handling, including scratches, dents, chips, and/or other damage to the finish of your Product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery (US Call: 888-865-3026, CANADA Call: 855- 286-2456).
3. Damage or failure of the Product resulting from operating the Product contrary to the instructions outlined in the Product owner's manual.
4. Damage or failure of the Product caused by accidents, pests and vermin, lightning, strike, power surges, power outages, inadequate electrical service, water damage, wind, fire, floods, acts of God, or any other causes beyond the control of LG.
5. Damage or failure of the Product or personal injury resulting from misuse, negligence, abuse, or improper installation, repair, maintenance, or storage. Improper repair includes use of parts not approved or specified by LG.
6. Damage or failure of the Product caused by environmental factors including but not limited to pollution, saltiness, acid rain, dust, or direct sunlight.
7. Damage or failure of the Product caused by compatibility issues when used with any other products, unauthorized modification or alteration, or if it is used for other than the intended purpose. Unauthorized modification or alteration includes Product incorporation into any other products.
8. Damage or failure of the Product caused by incorrect electrical current or voltage, or use of accessories, components, or consumable cleaning products that are not approved by LG.
9. Increases in utility cost and additional utility expenses.
10. Replacement of any consumable parts, such as batteries for the remote control.
11. The removal and reinstallation of the Product for repair or the Product is not installed in accordance with published installation instructions, including LG's owner's and installation manuals.
12. Image burn-in.
13. Damage or failure of the Product or missing items to any Product sold "As Is", "Where Is", "With all Faults", or similar disclaimer.
14. Products with original serial numbers that have been removed, defaced, altered, or cannot be readily determined.
15. Pixel resolution failure within factory minimum standards.

The cost of repair or replacement under the above excluded circumstances shall be borne by you.

LG Electronics Contacts:
US (888) 865-3026
Canada (855) 286-2456
www.lg.com