# LG ELECTRONICS, INC. DISHWASHER LIMITED WARRANTY — USA



Should your LG Dishwasher prove to be defective in material or workmanship under normal use during the warranty period listed below, effective from the date of original consumer purchase of the product, LG Electronics will replace the defective part(s). Replacement parts will meet intended fit and function of the original part. Replacement parts are warranted for the unexpired portion of the original warranty period. This limited warranty is good only to the original purchaser of the product and effective only when used in the United States of America.

| WARRANTY PERIC                            | <u>)D:</u>  |  |
|---|---|--|
| For the Period of:                        | LG Will Replace:  |  |
| One year from date of original purchase   | Any part of the Dishwasher which fails due to a defect in materials or workmanship. During this full one-y warranty, LGE will also provide, free of charge, all labor and on-site service to replace the defective part.                              |  |
| Two years from date of original purchase  | Any part of the dishwasher (except as listed below) which fails due to a defect in materials or workmanship. During this two-year parts warranty, you will be responsible for any labor or on-site service costs.                                     |  |
| Five years from date of original purchase | Electronic control board and dishwasher rack which fails due to a defect in materials or workmanship.  During this five-year parts warranty, you will be responsible for any labor or on-site service costs.  |  |
| Ten years from date of original purchase  | Direct Drive motor which fails due to a defect in materials or workmanship.  During this ten-year warranty, you will be responsible for any labor or on-site service costs.   |  |
| Limited Lifetime                          | Stainless steel door liner and tub (as long as owned by the original purchaser) which fails due to a defect in materials or workmanship. During this limited lifetime parts warranty, you will be responsible for any labor or on-site service costs. |  |

No other warranty is applicable to this product. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some states and/or territories do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you, the original purchaser, specific legal rights and you may also have other rights that vary from state to state or territory to territory.

### THIS LIMITED WARRANTY DOES NOT APPLY TO:

- Service calls to your home for delivery or pick-up, installation, instruction, replacement of house fuses, connection of house wiring or plumbing, or to correct unauthorized repairs.
- Failure of product to perform during power failures and interruptions or inadequate electrical service.
- 3. Damage caused by transportation or handling.
- Damage caused to the product by accident, vermin, lightning, winds, fire, floods, or acts of God.
- Damages caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, or inadequate or interrupted water supply.
- 6. Damages caused by inadequate supply of air.
- Damages caused by operating the product in a corrosive atmosphere.
- Repairs when your LG product is used in other than normal, singlefamily household use or contrary to the instructions described in the product User's Guide.

#### TO CONTACT LG ELECTRONICS BY MAIL:

LG Customer Interactive Center P. O. Box 240007 201 James Record Road Huntsville, Alabama 35813 ATTN: CIC

- Damage resulting from accident, alteration, misuse, abuse, or improper installation, repair, or maintenance. Improper repair includes the use of parts not approved or specified by LG.
- 10. Normal maintenance as described in the User's Guide, such as cleaning or replacing filters, cleaning coils, etc.
- 11. Use of accessories or components that are not compatible with this product.
- 12. Products with altered or removed serial numbers.
- 13. Changes in the appearance of the product that do not affect product performance.
- 14. Increases in utility costs and additional utility expenses.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

| Pro | oduct | Kegist | ration | Int | orma | tior |
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|-----|-------|--------|--------|-----|------|------|

| lodel Number:  |
|--|
| erial Number:  |
| ou can find these numbers on a label on the side of the ishwasher. |
| Pate of Purchase:  |
| ealer's Name:  |

## LG ELECTRONICS CANADA, INC. **LG DISHWASHER LIMITED WARRANTY - Canada**

WARRANTY: Should your LG Dishwasher ("Product") fail due to a defect in material or workmanship under normal home use during the warranty period set forth below, LG Canada will at its option repair or replace the Product upon receipt of proof of original retail purchase. This warranty is valid only to the original retail purchaser of the product and applies only to a Product distributed in Canada by LG Canada or an authorized Canadian distributor thereof. The warranty only applies to Products located and used within Canada.

WARRANTY PERIOD: (Note: If the original date of purchase can not be verified, the warranty will begin sixty (60) days from the date of manufacture.) **Extended Component Warranty (Parts Only)** Dishwasher (Consumer will be charged for Labor after One (1) year from the date of purchase) One (1) year from the date Two (2) year from the date Five(5) years from the date Ten (10) years from the date of original retail purchase of original retail purchase of original retail purchase of original retail purchase **Parts** Labor PCB, Rack, Stainless Steel

Door Liner, Tub

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new or remanufactured.

(internal/functional parts only)

C LG Authorized Service Center warranties their repair work for thirty (30) days.

LG CANADA'S SOLE LIABILITY IS LIMITED TO THE WARRANTY SET OUT ABOVE. EXCEPT AS EXPRESSLY PROVIDED ABOVE, LG CANADA MAKES NO AND HEREBY DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS RESPECTING THE PRODUCT, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NO REPRESENTATIONS SHALL BE BINDING ON LG CANADA. LG CANADA DOES NOT AUTHORIZE ANY PERSON TO CREATE OR ASSUME FOR IT ANY OTHER WARRANTY OBLIGATION OR LIABILITY IN CONNECTION WITH THE PRODUCT. TO THE EXTENT THAT ANY WARRANTY OR CONDITION IS IMPLIED BY LAW, IT IS LIMITED TO THE EXPRESS WARRANTY PERIOD ABOVE. LG CANADA, THE MANUFACTURER OR DISTRIBUTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, DIRECT OR INDIRECT DAMAGES, LOSS OF GOODWILL, LOST PROFITS, PUNITIVE OR EXEMPLARY DAMAGES OR ANY OTHER DAMAGE. WHETHER ARISING DIRECTLY OR INDIRECTLY FROM ANY CONTRACTUAL BREACH. FUNDAMENTAL OR OTHERWISE, OR FROM ANY ACTS OR OMISSIONS, TORT, OR OTHERWISE.

This warranty gives you specific legal rights. You may have other rights which may vary from province to province depending on applicable provincial laws. Any term of this warranty that negates or varies any implied condition or warranty under provincial law is severable where it conflicts with provincial law without affecting the remainder of this warranty's terms.

#### THIS LIMITED WARRANTY DOES NOT COVER:

- 1. Service trips to deliver, pick up, or install the product; instructing a customer on operation of the product; repair or replacement of fuses or correction of wiring, or correction of unauthorized repairs/installation.
- 2. Failure of the product to perform during power failures and interruptions or inadequate electrical service.
- 3.Damage caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- 4.Damage resulting from operating the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product owner's manual.
- 5.Damage to the Product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God.
- 6.Damage resulting from the misuse, abuse, improper installation, repair, or maintenance of the Product. Improper repair includes use of parts not approved or specified by LG Canada.
- 7.Damage or product failure caused by unauthorized modification or alteration, or use for other than its intended purpose, or resulting from any water leakage due to improper installation.
- 8.Damage or Product failure caused by incorrect electrical current, voltage, commercial or industrial use, or use of accessories, components, or cleaning products that are not approved by LG Canada.
- 9. Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defects in materials or workmanship and is reported within one (1) week of delivery.
- 10.Damage or missing items to any display, open box, discounted, or refurbished Product.
- 11. Products with original serial numbers that have been removed, altered, or cannot be readily determined. Model and Serial numbers, along with original retail sales receipt, are required for warranty validation.
- 12.Increases in utility costs and additional utility expenses.
- 13. Replacement of light bulbs, filters, or any consumable parts.
- 14. Repairs when your Product is used in other than normal and usual household use (including, without limitation, commercial use, in offices or recreational facilities) or contrary to the instructions outlined in the Product owner's manual.
- 15. Costs associated with removal of the Product from your home for repairs.
- 16. The removal and reinstallation of the Product if it is installed in an inaccessible location or is not installed in accordance with published installation instructions, including the Product owner's and installation manuals.
- 17.Accessories to the Product such as door bins, drawers, handles, shelves, etc.. Also excluded are parts besides those that were originally included with the Product.

All costs associated with the above excluded circumstances shall be borne by the consumer.

For complete warranty details and customer assistance, please call or visit our website:

Call 1-888-542-2623 (24 hours a day, 365 days a year) and select the appropriate option from the menu, or visit our website at http://www.lg.ca

Write your warranty information below:

**DD** motor

**Product Registration Information:** 

Model:

**Serial Number:** 

Date of Purchase: