# LG ELECTRONICS, INC. LG Washing Machine Limited Warranty - USA



Your LG Washing Machine will be repaired or replaced, at LG's option, if it proves to be defective in material or workmanship under normal use, during the warranty period ("Warranty Period") set forth below, effective from the date ("Date of Purchase") of original consumer purchase of the product. This warranty is good only to the original purchaser of the product and effective only when used in the United States, including Alaska, Hawaii, and U.S. Territories.

**HOW SERVICE IS HANDLED:** 

#### WARRANTY PERIOD:

| <ul> <li>LABOR: One Year from the Date of Purchase.</li> <li>PARTS (except as listed below): One Year from the Date of Purchase.</li> <li>Electronic Control Board: 2 Years from the Date of Purchase.</li> </ul> | <b>In-Home Service:</b> Please retain dealer's dated bill<br>of sale or delivery ticket as evidence of the Date of<br>Purchase for proof of warranty, and submit a copy of<br>the bill of sale to the service person at the time<br>warranty service is provided. |
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| <ul> <li>Drum Motor: 7 Years from the Date of Purchase.</li> <li>Stainless Steel Drum: Lifetime</li> <li>Replacement Units and Repair Parts may be new or factory remanufactured.</li> </ul>                      | Please call 1-800-243-0000 and choose the appropriate option to locate your nearest LG Authorized Service Center.                                                                                                                                                 |
| Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.                                                                                                | Or visit our website at: http://www.lgservice.com                                                                                                                                                                                                                 |

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

## THIS LIMITED WARRANTY DOES NOT APPLY TO:

- Service trips to your home to deliver, pick up, and/or install the product, instruct, or replace house fuses or correct wiring, or correction of unauthorized repairs.
- Damages or operating problems that result from misuse, abuse, operation outside environmental specifications or contrary to the requirements of precautions in the Operating Guide, accident, vermin, fire, flood, improper installation, acts of God, unauthorized modification or alteration, incorrect electrical current or voltage, or commercial use, or use for other than intended purpose.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

## **CUSTOMER INTERACTIVE CENTER NUMBERS**

To obtain Customer Assistance, Product Infor-

**Call 1-800-243-0000** (24 hours a day, 365 days per year)

| mation, or Dealer or Authorized Service Center | and select the appropriate option from the menu.  |
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| location:                                      | Or visit our website at: http://www.lgservice.com |

#### TO CONTACT LG ELECTRONICS BY MAIL:

LG Customer Interactive Center P. O. Box 240007 201 James Record Road Huntsville, Alabama 35824 ATTN: CIC