Pro: Gentric Direct

Pro:Centric Direct (PCD) is a content management system based on HTML with a built-in TV UI design/editor that runs over the hotels IP or RF distribution network. Guests can access available television programming via the iEPG, or their favorite OTT applications preloaded on the LG smart TV, or connect their mobile device for screen sharing/casting. Plus, check on the daily weather and review hotel amenities - all from the comfort of their room using their LG LED TV.





PCD enables LG's SI partners to interface their network server and Chromecast[®] or similar casting applications, for guests to pair and stream content from their Android[®] and iOS[®] smart devices







Guests can also launch any of the embedded applications of LG's smart hotel TVs providing access to a wide selection of internet-based video and music entertainment options within a single unified platform

PCD's IP interface has two-way communication that allows guests to access 1-Click services. Here they can place room service, make appointments at the spa, interact with the concierge, review their portfolio, and check out at their leisure, on the TV, in their room, at their own time (some features require a Property Management System (PMS) Interface). Hotelier can keep guests up-to-date on activities, news, weather and other information within seconds through widgets that can be placed on the TVs home screen.



2 WAY COMMUNICATION



Portfolio



Concierge Interaction



Weather







Room Service

Interactive features impact the guests experience

Make Appointments



Maximize advertising efforts



Efficient content and production management



Reinforce the hotel's image through consistent branding

