Photo viewer exits after 5min automatically

(1) Models:
47LV35A: 47 inch
55LV35A: 55 inch
xxLS33A: 32/42/47/55/65 inch
xxLS35A: 42/47/55 inch

(2) Symptom:
When a customer using photo viewer with single picture, photo viewer will exit after 5min automatically. It is consumer TV function prevent image sticking.

(3) Root Cause:
Signage model using consumer TV function with same concept.
So, system turn off photo viewer after 5min(only single picture mode)

(4) Solution:
1. Signage model always keep on the photo viewer even single picture mode.(by F/W update)
2. Using SSW( Editor), it can always keep on the photo viewer.(with out F/W update)
3. Using ‘Factory Remote control’, you can change viewer duration time change maximum 24h(at In-start mode)
   In-start mode -> commercial system -> photo display time -> 24

** If you use long time display with a single photo, please use ISM function to prevent image sticking.
<Guide 1. F/W update>
- Method
-> You can update monitors by the new F/W(using USB memory)
- Effect
-> Monitors will always keep on the photo viewer even single picture mode.
No need to do after update F/W

<Guide 2. SSW >
- Method
-> You can make a new picture file by SSW Editor S/W
- Effect
-> Monitors will always keep on the photo viewer even single picture mode.
No need to update F/W

<Guide 3. In-Start mode>
- Method
-> Using 'Factory Remote control', you can change viewer duration time change maximum 24h(at In-start mode)
In-start mode -> commercial system -> photo display time -> 24
- Effect
-> Monitors will keep on the photo viewer maximum 24h.
No need to update F/W, SSW

<Suggestion>
** If you use long time display with a single photo, please use ISM function to prevent image sticking.
** Refer to ISM mode in the owners manual for the detail information.