

Bottom-freezer refrigerators

Whirlpool is the most repair-prone brand of bottom-freezers with icemakers; due to estimated failure rates, Whirlpool bottomfreezers with icemakers cannot be recommended by Consumer Reports at this time. Maytag, KitchenAid and Whirlpool Frenchdoor refrigerators with icemakers are more repair-prone than Kenmore French-door refrigerators with icemakers. Kenmore and GE top-freezers with icemakers are more repair-prone than Frigidaire and Maytag top-freezers with icemakers. That's what we found when we asked 46,405 readers who purchased a new refrigerator between 2010 and 2016 about their experiences. Our statistical model estimates failure rates for five-year-old refrigerators not covered by a service contract. Differences of fewer than 8 percentage points aren't meaningful. Models within a brand may vary, and changes in design or manufacturer might affect future reliability. Still, choosing a brand with a good reliability estimate can improve your odds of getting a dependable model.

Brand	Repairs or Seri	Repairs or Serious Problems					
lcemaker	Fewer ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	10% 15%	20% 25%	30% 35%	40% 45%	More 50%	
LG			23%				
Kenmore				30%			
GE				34%			
Whirlpool						50%	

Source: 2016 Winter Product Reliability Survey, Consumer Reports National Research Center.

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