

Consumer Reports Most Reliable Kitchen and Laundry Appliance Brands

Most Reliable Kitchen Appliance Brands

CR's exclusive data on the predicted reliability of refrigerators, dishwashers, cooktops, and more can help save you money in the long haul

By Justin Krajewski
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When it's time to invest in a new range, refrigerator, or dishwasher, you want to get one that will stand the test of time.

What's the best way to avoid shelling out for another replacement too soon? Go with a reliable kitchen appliance brand. Factoring in predicted reliability—based on exclusive data from CR's member surveys—can help you avoid costly repairs and save money.

CR's seventh annual appliance brand reliability rankings show how reliable a brand is relative to others across multiple kitchen appliance types. The results are based on survey data we collected from our members about 239,545 kitchen appliances purchased new between 2014 and 2024.

To calculate predicted reliability, we asked members whether their kitchen appliances broke or stopped working as well as they should. We used that information to estimate how a given brand's new models would hold up over the first five years of use. The predicted reliability ratings for kitchen appliances from each brand are an average of the ratings for all types of that brand's appliances. Those ratings are how we rank the most reliable refrigerator brands, dishwasher brands, and range brands, among others. For this report, we averaged the predicted reliability across all types of appliances that a particular brand makes and sells.

For each brand, the average predicted reliability score has been adjusted to account for differences among types of kitchen appliances. Top-freezer refrigerators, for example, are far and away the most reliable type of refrigerator. Without this score adjustment, a brand that only made top-freezer models would therefore have an unfair advantage over one that makes many types of refrigerators.

The chart here only includes brands for which we have reliability ratings in at least two categories of major appliances. The categories included are:

- Refrigerators (bottom-freezers, built-ins, French-doors, side-by-sides, top freezers)
- Dishwashers (18- and 24-inch)
- Ranges (electric coil, electric induction, electric smoothtop, gas, pro-style)
- Cooktops (induction, electric smoothtop, gas)
- Wall ovens (electric)
- Microwave ovens (over-the-range)

Which Kitchen Appliance Brands Are the Most Reliable?

CR members can read on for our exclusive chart that tracks reliability for 24 kitchen appliance brands, including Frigidaire, KitchenAid, LG, Samsung, and Whirlpool. For even more coverage, check out our comprehensive appliance reliability guide.

A Detailed Breakdown of Our Rankings

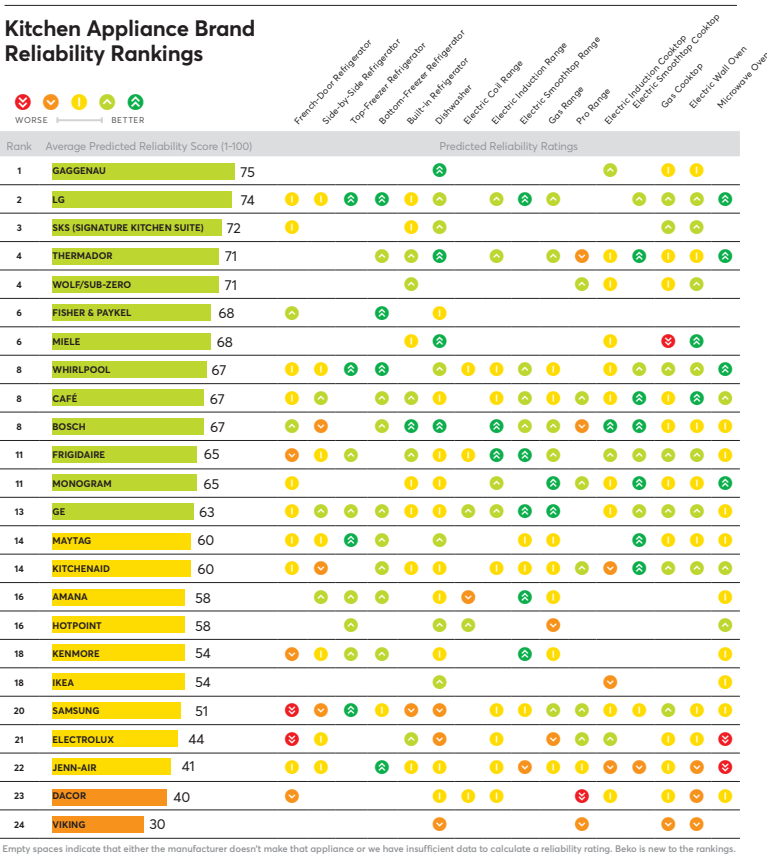
The luxury appliance brand Gaggenau sits atop our kitchen appliance rankings with our highest Overall Score, though it has only three product categories in our brand reliability ranking calculation: dishwashers, cooktops, and wall ovens. Gaggenau debuted in our appliance rankings in 2024.

LG takes second place, followed by SKS (Signature Kitchen Suite) in third. Thermador and Wolf/Sub-Zero tie for fourth.

Among those brands, LG and Thermador have the most product categories in our rankings. Each makes six types of appliances included in our rankings: refrigerators, dishwashers, ranges, cooktops, wall ovens, and microwave ovens. SKS (Signature Kitchen Suite) has five categories (refrigerators, dishwashers, cooktops, wall ovens, and microwave ovens), while Wolf/Sub-Zero has four (refrigerators, ranges, cooktops, and wall ovens).

Viking, a pro-style brand, ranks at the bottom of our ratings. Dacor, another elite brand, fares only slightly better.

Keep in mind that our predicted reliability ratings aren't an indicator of performance. So even when you settle on a reliable brand, you'll want to



check our full appliance ratings to find a specific model that performs well in our rigorous lab tests.

How to Use Consumer Reports to Find a Reliable Kitchen Appliance

At Consumer Reports, we provide several crucial pieces of information that can help you find the best kitchen appliance possible.

Model performance: We capture performance at the model level in our kitchen appliance ratings for refrigerators (bottom-freezers, built-ins, French-doors, side-by-sides, top-freezers), dishwashers, ranges (electric coil, electric induction, electric smoothtop, gas, pro-style), cooktops (electric induction, electric smoothtop, gas), wall ovens (electric), and microwave ovens (over-the-range). For each of these products, we also have brand-level reliability scores factored into a model's Overall Score. You can see these scores on the model page for whichever appliance you're viewing.

Reliability: Each year, we survey hundreds of thousands of CR members about the products they buy, and in particular, how well those products hold up. We use repair or breakage rates to generate a brand-level predicted reliability score for every major kitchen appliance we test. We also ask whether people would recommend their kitchen appliance to other people to determine a brand-level owner satisfaction score. These results can be found in our ratings chart or our articles on the most and least reliable brands across large appliance types: refrigerators, dishwashers, ranges (electric, gas, and pro-style), cooktops, wall ovens, and microwave ovens. Always check the predicted reliability and owner satisfaction of an appliance before buying.

Brand-level reliability: These scores, in the chart above, reflect how well the kitchen appliances from a particular brand perform in our surveys. You can use these ratings to zero in on a reliable brand, then check our ratings to find the individual models that fare best in our tests.

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Most Reliable Laundry Appliance Brands

Should your next washer be an LG or a GE? Should your next dryer be a Maytag? CR's exclusive rankings reveal which popular brands make laundry machines that last.

By Keith Flamer
August 6, 2025

A new washer or dryer represents a significant investment—and one you don't want to end up regretting a few months or years down the road.

Washers and dryers typically last more than a decade. But some machines are more reliable than others. We use data from CR's exclusive member surveys to calculate predicted reliability for washers and dryers based on the experience of people who actually own them. Knowing a brand's reliability record before you buy can help you avoid costly repairs and replacements, saving you time and money.

CR's seventh annual appliance brand reliability rankings show how reliable a laundry brand is relative to others making the same type of machine. The results are based on survey data we collected from our members about 137,234 washers and dryers purchased new between 2014 and 2024.

Our data reveals which brands are most reliable across the four washing machine categories that we test (front-loaders, top-load agitators, high-efficiency top-loaders, and compacts) as well as dryers, including full-sized electric and gas dryers, and compact models. Current survey results are based on CR members' experiences with 74,479 washing machines and 62,755 dryers purchased new between 2014 and 2024.

To calculate predicted reliability, we asked members whether their washer or dryer broke or stopped working properly. We used that information to estimate how well a given brand's new models would hold up over the first five years of use. The overall predicted reliability ratings for laundry machines are an average of the ratings for all types of each brand's laundry appliances. Those ratings are how we arrive at the most reliable washer brands and most reliable dryer brands.

Which Washing Machine Brands Are the Most Reliable?

CR members can read on for our exclusive chart that tracks reliability for 14 laundry appliance brands, including Electrolux, GE, LG, Maytag, Miele, Samsung, Speed Queen, and Whirlpool. If you're shopping for a new range or refrigerator, check out our reliability guide for kitchen appliances, or consult our comprehensive guide to appliance reliability for information on brand reliability and common problems for all kinds of home appliances.

The chart below only includes brands for which we have reliability ratings in at least two categories of laundry appliance. Hover over the arrows on the right side of the chart to see reliability ratings on the specific types of washers or dryers manufactured by that brand.

- The categories are:
- Front-load washers
 - Top-load agitator washers
 - Top-load HE (high-efficiency) washers
 - Compact washers
 - Full-sized electric dryers
 - Full-sized gas dryers
 - Compact (electric) dryers

A Detailed Breakdown of Our Rankings

We base our laundry appliance reliability rankings on brand scores for two primary product categories, washers and dryers. Miele, which manufactures compact washers and dryers, tops our laundry rankings with an excellent overall reliability score of 95, 8 points higher than second-ranked LG and 11 points higher than third-ranked Speed Queen. LG manufactures appliances in all seven of the categories we rank, while Speed Queen manufactures front-load and top-load agitator washers and full-sized gas and electric dryers.

A big drop-off follows those brands, with Electrolux as the only one to achieve a very good ranking. It's followed by manufacturers with middling rankings that include Hotpoint, Amana, Maytag, Asko, Samsung, GE, Bosch, Whirlpool, and Frigidaire. Kenmore sits at the bottom of our list with an unimpressive reliability ranking nearly 70 points lower than Miele.

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