WIRELESS BASICS

WELCOME AND THANK YOU FOR CHOOSING VERIZON WIRELESS

You're now connected to the power of America's best, most reliable wireless network.* This guide will help you understand your new wireless phone and all the things you can do with it.

For more details, please refer to the User Guide. If you ever have any questions and would like to access an online Q&A, please visit us online at **www.verizonwireless.com** and check out How to Use Your Phone.

Don't forget to give the enclosed CD a whirl to see all the great things your new device and service can do. You'll also get a glimpse of all the benefits that come with using Verizon Wireless.

WELCOME CD-ROM

Getting the most out of your wireless device couldn't be any easier than with the enclosed CD-ROM. You'll learn everything you need to know about setup, Get It Now®, available features and more.

^{*}Network details at www.verizonwireless.com.







WORRY-FREE GUARANTEE®

- 1. You'll enjoy America's best, most reliable wireless network in the palm of your hands.*
- 2. You'll have a plan that changes to fit your life. Your plan comes with the option to change to any qualifying Calling Plan or airtime promotion, anytime you want.

Note: You won't pay any additional fees to change plans. Some Calling Plans require specific equipment. You become eligible to take advantage of equipment upgrades at promotional pricing during the last two months of your contract period. If you're upgrading equipment before the final two months of your contract, you may have to pay full retail price. Promotional offers will require an extension of your Customer Agreement.

- 3. If you ever have a problem, it becomes our problem the first time you call. No runarounds, no hassles. If your issue can't be resolved during the course of your first call, we'll take the responsibility of getting back to you with an answer.
- 4. Why pay for a new phone when you can get one for free every two years with New Every Two®? Just sign up for and maintain two years of service on a digital plan of \$34.99 or higher, and you'll be qualified for a free phone (up to a \$100 value) or \$100 toward the purchase of a more expensive phone with a two-year renewal.
- 5. Try out your plan for 15 days. We guarantee that you'll be happy. If for any reason you're not, you have 15 days to return or cancel any product or plan you get from Verizon Wireless. You pay only for the service you use.**

Note: Certain conditions and restrictions apply. See store for details. Annual Customer Agreement required.
*Network details at www.verizonwireless.com. **30-day satisfaction guarantee in California. Also see the Worry-Free Guarantee brochure and our Return/Exchange Policy for details.

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GETTING STARTED

The following shows key components of your wireless phone.



WIRELESS BASICS

Keep the power flowing. Here's everything you need to know about your battery:

Installing the Battery

To install the battery, insert the battery into the opening on the back of the phone. Put the battery cover on the battery and push it slightly upwards.

Removing the Battery

Turn the power off. While pressing the PUSH button on the back of the phone, pull the battery cover downwards and remove it.

Then remove the battery by pressing the upper area of it.

Charging the Battery

To use the charger provided with your phone:

- Plug the round end of the adapter into the phone's charger jack and the other end into an electrical outlet.
- The charge time varies depending upon the battery level.The maximum charge time for a fully discharged battery is 3.5 hours.

Warning! Use only the charger provided with the phone. Using any charger other than the one included with the VX4650 may damage your phone or battery.



POWERING THE PHONE ON AND OFF

Turn your phone on and get ready to start calling.

Powering the Phone On

- Install a charged battery or connect the phone to an external power source such as the vehicle power charger or car kit.
- 2.) Press 👼 for a few seconds until the LCD screen lights up.

Powering the Phone Off

1.) Press and hold 🔊 until display screen turns off, then release the key.

PLACING AND RECEIVING CALLS

Try out your new phone by making your first call. Here's how you do it:

Placing Calls

When you make a call, follow these simple steps:

- 1.) Make sure the phone is turned on. If not, press $\overline{\mathbb{A}}$.
- 2.) Enter the phone number, with area code if needed.
- 3.) Press
- 4.) Press 🚳 to end the call.

WIRELESS BASICS

Receiving Calls

- 1.) When the phone rings or vibrates press to answer.
 - If you press or the Side Keys () while the phone is ringing, the ringing or vibration is muted for that call.
- 2.) Press wice to end the call.

PROGRAMMING AND USING SPEED DIAL NUMBERS

Need a number fast? Don't worry; we've got you covered with Speed Dialing.

Programming Speed Dialing Numbers

- 1.) Press Left Soft Key Menu, 1, 5 jki .
- 2.) Use 🗘 to highlight the Speed Dial position, or enter the Speed Dial digit and press **OK**).

Using Speed Dialing

- 1.) Enter a speed dial number 02 to 99. (Number 1 is always for Voice Mailbox)
- 2.) Press Seno .



CHANGING RINGERS AND TONES

When your phone rings, make sure you like the way it sounds. Here's how to pick a ringtone:

Selecting a Ringer

- 1.) Press Left Soft Key Menu.
- 2.) Press **9**^{wxyz}, **1** a, **1** a.
- 3.) Select either Caller ID, No Caller ID, or Restricted Calls to change the ringer.
- 4.) Select the desired ringer and press (ok) to save the sound.

Adjusting Ringer Volume

- 1.) Press Left Soft Key Menu.
- 2.) Press **9**^{wxyz}, **1** , **3** def , **1** .
- 3.) Adjust the volume of the ringer with .
- 4.) Then press **ok** to save the volume.

Setting Ringer to Vibrate

In Standby Mode, activate Manner Mode quickly by pressing ** (for 3 seconds).

WIRELESS BASICS

ACCESSING YOUR VOICE MAIL

When you can't get to your phone, here's how to check your messages:

New Customer

- 1.) Press and hold 15 or dial * 5 or dial
- 2.) At the recording, press the # final.
- 3.) Follow the voice tutorial to set up your account.
 - To delete information press Left Soft Key Clear and then select Clear Count.

Existing Customer

- 1.) \star_{shift}^{vg} 8 tuv 6 mno and press seno.
- 2.) Input your password.
- 3.) Select 1 to listen to your voice messages.
- 4.) Press 7 pages to delete the message or press 9 wxyz to save the message.
- 5.) Press 👼 to disconnect from your Voice Mailbox.





OVERVIEW OF GET IT NOW

Find out how fast you can get into the action with Get It Now.

Watch a live webcam or download the latest screensavers.

Personalize your phone with new ringtones and cool wallpaper.

Be a hero playing some of your favorite video games.

Keep up-to-date with the latest news.

All this and more, right at your fingertips with Get It Now.

MESSAGING & CHAT

Let your thumbs do the chatting. Get It Now® gives you four EZ ways to talk without talking. With all these options, the next time you have something to say, save your breath and just send it.



Sometimes a word is all you need to say. TXT Messaging* makes this possible. It's a great way to send and receive short messages between friends and family, all without saying a word.



Turn your phone into a Mobile Mailbox. With getE-MAIL you can check your Yahoo!®, MSN® Hotmail® and America Online® accounts when you're on the move, all without using a computer.





^{*}Not available everywhere. TXT Messaging charges apply per your Calling Plan.

Monthly plans are available. Higher rates apply for international TXT Messages.

See product brochure for coverage information and complete terms and conditions.







Now you can talk to your friends, without actually talking. Welcome to instant messaging (IM). Choose from MSN_® Messenger Service, AOL[®] Instant Messenger[™] and Yahoo![®] Messenger.

Messaging alerts charged at Calling Plan rates. Not available in all areas.





Learn to look at your phone's screen in a way you never imagined. Pick out wallpaper, view pictures, or even watch a video. Let your phone become the ultimate media tool with getPIX&FLIX.

Not available everywhere. Compatible device required. Airtime and messaging charges apply. Monthly plans are available. See product brochure for coverage information and complete terms and conditions.

TONES & FUN

Customize your wallpaper. Get the coolest ringtones. Or simply save the world. Now your wireless phone is packed with tons of cool stuff to keep you entertained, anywhere you go.





Classic. Sports. Action. Casino. Movie. Puzzle. What's your gaming pleasure? However you like to play, Get It Now® makes sure the fun never stops with exciting games like Precision Pinball®, FOX Sports NFL, Tetris® and many more.



Personalizing your phone sure has a nice ring to it. Choose from a wide variety of ringtones of current hits in pop and hip-hop. Or even some of your favorite '80s classics. You can even assign a different ringtone to each person in your address book, so you'll always know who's calling.





Why not give your phone an interior decorating job and put up some new wallpaper. Download your favorite design and presto — your phone matches your shirt. It's your same phone, but with a brand-new look.







Applicable download fees and airtime charges may apply. Not available in all areas. All brand and product names not owned by Verizon Wireless are the property of their respective owners.

NEWS & INFO

With Get It Now, you'll have access to getWEB, getALERTS and getGOING. Find the news you want or have it come to you — all on your wireless phone. Now, a few seconds is all it takes to get up-to-the-minute information.



Your new phone can put a world of information right at your fingertips. Get the latest news, stock quotes and movie listings. To start browsing, launch your phone's Web browser.

Microbrowser does not provide full Web browsing. Service is not available in all areas.



With TXT Alerts, you'll always know what you need to know. Get the final score as soon as the game is over. Get the weather before it starts raining. Go to www.vtext.com to sign up.

Messages/alerts charged according to your Calling Plan or TXT Messaging Plan rates.









Everything you need to know while you're on the go. Find a great restaurant or the nearest ATM.







Applicable download fees and airtime charges may apply.

Applications vary by phone model.

Coverage and service not available everywhere.

All brand and product names not owned by Verizon Wireless are the property of their respective owners.



TXT MESSAGING

Sending a New TXT Message

Allows you to send TXT messages, page messages, and e-mail transmissions.

- 1.) Press the center navigation key downward.
- 2.) Select 2 abc New Message.
- 3.) Enter the recipient's address and press **OK**.
- 4.) Enter the message and press **OK**.
- 5.) Select Options using Right Soft Key.

There are 6 optional menus of Send, Priority, Callback #, Delivery Notice,

Save Message and Erase Field.

This feature allows multi-sending of up to 10 total addresses.

Fees apply for text messages/alerts both sent and received.

Predictive TXT Input

- 1.) Press Left Soft Key 🕦 to change the case to T9Word mode.
- 2.) Press **2**_{abc} **2**_{abc} **5**_{jkl} **5**_{jkl}.
- 3.) Press # to complete the word and add a space.
- 5.) The display shows Call the office.

USING GET IT NOW®

Accessing Get It Now

Press the center navigation key right will start **Get It Now**.

Get It Now usage requires connection in Verizon Wireless INpulse Rate and Coverage Area. Airtime and other service fees apply.

Downloading an Application

- 1.) Press the center navigation key right.

 Main display of Get It Now will appear.
- 2.) Select [Get It Now] Icon and press OK.
 - Start: allows you to download selected applications while displaying the Get It Now application list relayed from the Get It Now server in connection.
 Applications vary by phone model.

Removing an Application

Removing a Get It Now application deletes it completely from the memory of the phone. To restore an application once it has been removed will require that you pay and download it again.

Applications may vary by phone model.



USING MOBILE WEB

Mobile Web 2.0

Now you can access news, sports, weather, and email from your Verizon Wireless device.

Launching Mobile Web(Menu, 6mm, 12m)

- 1.) Press the center navigation key left to launch the Browser.
- 2.) Select Subscribe, and accept terms & conditions.
- 3.) Select Confirm.
- 4.) After a few seconds, you will see the home page which includes two headlines and images of current events.







Using the Service

Scroll across the toolbar at the top of the screen to access Search, Favorites(bookmarks) and Home.

Click down to the underlined headlines to view the full article.

Or press the numbers associated with each category for quick access to more information.

Ending a Mobile Web Session

You can end a wireless browsing session by pressing .



Mobile Web requires digital service and is not available everywhere. Mobile Web text messages/alerts fees apply for messages/alerts both sent & received. Airtime charges apply.



When it comes to keeping in touch, your new phone with Verizon Wireless service is all you'll ever need. Nonetheless, here are some great ways to accessorize your phone:



HANDS-FREE VEHICLE KITS AND HEADSETS

Headsets plug directly into your phone and include a microphone and earpiece. Just plug in and let your hands enjoy their newfound freedom.



VEHICLE POWER CHARGERS AND HOME/OFFICE CHARGERS

You'll never run out of juice when you can use your car's battery to power your phone. You can also use other home/office chargers to charge two batteries at the same time with hands-free ability.



ADDITIONAL BATTERIES

Keep an extra battery on hand for those times when you just can't charge up your phone.

ACCESSORIES

THREE WAYS TO ACCESSORIZE

Adding accessories is as easy as 1, 2, 3 with three simple ways to expand your phone.

- 1. Visit our Communications Stores in person.
- 2. Go to WWW.Verizonwireless.com and click on Accessories.
- 3. Try our Accessories Hotline at 1.866.VZ GOT IT



MAY WE HELP YOU?

Manage Your Account Online

The key word here is "ease". When you manage your account online, everything you need to do can be done with ease. No more phone calls. No more checks to write. No more waiting for statements.

Check balances. Make payments. Add or remove features. Do whatever you want to do, 24 hours a day, 7 days a week — with ease. So register today at **www.verizonwireless.com**. It's fast and free.

Not available in all areas.

ASSISTANCE

www.verizonwireless.com is open 24 hours a day for customer service, general information, even shopping. But just in case, be sure to keep these numbers handy:

Customer Service (6am -11pm): *611 SEND

24-Hour Technical Support: *611 SEND

411 ConnectSM Directory Assistance: 411 SEND (charges apply)

Emergency Assistance: 911 SEND



NOTES