LG TONE Free Gift-with-Purchase Offer (the “Offer”)

Terms and Conditions

ELIGIBILITY: The Offer is open only to individuals who are legal residents of the 50 United States, the District of Columbia (“D.C.”), US Virgin Islands or Puerto Rico who are 18 years of age or older at the time of redemption.

HOW TO PURCHASE A QUALIFYING DEVICE (collectively, the “Qualifying Purchase”): To participate, eligible participants must use an Eligible Sales Channel (as defined below) between October 29, 2020 at 12:00:00 a.m. Central Time (“CT”) and November 29, 2020 at 11:59:59 p.m. CT (“Purchase Period”) (or during normal business hours, as applicable), and purchase one (1) LG WING handheld device (Model# LM-F100VMY) at full retail price, on a 24-month Verizon Device Payment Plan, or 1-year or 2-year contract while supplies last (each a “Qualifying Device” or collectively the “Qualifying Devices”). Offer available only for purchases of a Qualifying Device via Verizon Company-owned stores, Verizon Agent Locations, Telesales, B2B Sales, www.verizonwireless.com (“the Website”), www.bestbuy.com, www.costco.com or at authorized retailers listed in the Verizon retail locator found at: https://www.verizonwireless.com/stores (each, an “Eligible Sales Channel”). Refurbished, repaired, reconditioned and previously owned devices are not eligible.


ADMINISTRATOR: Case Dunlap Enterprises LLC d/b/a Tic Toc, 4006 East Side Ave, Dallas, TX, 75226.

HOW TO REDEEM A GIFT: Eligible participants who purchase a Qualifying Device with Verizon Wireless via an Eligible Sales Channel during the Purchase Period and then complete the online redemption process set forth below during the Redemption Period (defined herein), will receive an LG TONE Free Wireless Earbuds in black or white (Model #HBS-FN6) (Approximate Retail Value (“ARV”): $149.99 (the “Gift”), while supplies last. Sponsor reserves the right to substitute Gift with a product of equal or greater ARV. Participants cannot choose the Gift color which will be determined by the Sponsor. Gift shipments may be delayed due to unforeseen inventory situations or high demand. Participants will be notified if there is a delay in Gift shipment. Redemption requests cannot begin until you receive and activate your purchased Qualifying Device from Verizon Wireless. Qualifying Devices must be activated within seven (7) days of purchase. To submit a redemption request once you have received and activated your Qualifying Device, visit www.lgpromotions.com/verizon (also, the “Website”) between October 29, 2020 at 12:00:00 a.m. CT and December 31, 2020 at 11:59:59 p.m. CT. (“Redemption Period”). Follow the on-screen instructions to enter your email address for validation. After validation of your email address, follow the on-screen instructions to enter your name, email address, shipping information, purchase date, IMEI, a legible image of your receipt and a legible image of your Qualifying Device’s IMEI. The IMEI can be found on the UPC sticker on the device box or under the battery in your Qualifying Device. You will receive a confirmation email that your information has been received. Receipt of confirmation email does not constitute verification of your purchase as a successful redemption or a purchase of a Qualifying Device. Upon final verification of a Qualifying Purchase, eligible participants will receive an email to the validated email address provided on the redemption form with tracking information for their Gift. Participants MUST register and be approved on the Offer’s website to receive the Gift which will be fulfilled through the Administrator. The Gift cannot be given to Participants in-store or at the time of purchase.

Claims must be submitted by the end of the Redemption Period to be valid. Documentation submitted after the close of the Redemption Period will not be accepted. Void where prohibited. Limit of one (1) Gift per purchased Qualifying Device IMEI.

Copies of illegible store receipts or IMEIs that are counterfeited, mechanically reproduced, or altered in any way are void and will not be accepted. Only U.S. products are eligible for the Offer. Sponsor, Tic Toc, Inc., and their respective subsidiaries and/or affiliates are not responsible for incomplete, lost, misdirected or late submissions. If a purchased Qualifying Device is returned at any time and for any reason, unless covered under an applicable warranty, your redemption request will be denied and/or your Gift will not be shipped. You will be responsible for all return shipping costs for returns of Qualifying Devices. Returns of Gifts (including damaged Gifts) are subject to the return policies of Sponsor’s fulfillment partners. Sponsor reserves the right to substitute the Gift with an item of equal or greater value.
at its sole discretion. Any questions relating to eligibility, these Terms and Conditions or any other questions concerning the Offer will be resolved at the sole discretion of the Sponsor and its decisions will be final and binding with respect thereto. No requests for exchanges, or cash equivalent for the Offer will be considered and no substitutions will be made, except in Sponsor's sole discretion. No responsibility is assumed by the Sponsor or its affiliates for cancelled, delayed, suspended or rescheduled delivery. No groups, clubs, corporations, companies, partnerships, or organizations may participate in this Offer or reproduce or distribute any portion of these Terms and Conditions to their members. Participants will be solely responsible for all federal, state and/or local income taxes associated with the Gift they receive. Participant acknowledges that Releasees (as defined below) have not made nor are in any manner responsible or liable for any warranty, representation, or guarantee, express or implied, in fact or in law, relative to any Gift item, including but not limited to its quality, mechanical condition or fitness for a particular purpose. Any and all warranties and/or guarantees on a Gift item (if any) are subject to the respective manufacturers' terms therefore, and participants agree to look solely to such manufacturers for any such warranty and/or guarantee.

Please allow up to 6 weeks for shipment of your Gift from the receipt of claim submission. While every effort will be made to deliver your Gift in 6 weeks or less, there could be delays resulting from unforeseen inventory situations, high demand, shipping delays or other force majeure events. You will be notified by email if there will be a delay in your shipment. If you have questions about this Offer, please email: tonefreeoffer@promoadmin.com. Customers should make a photocopy of all materials submitted for their records as all received submissions become the property of the Sponsor. If your Gift arrives damaged or defective, all claims must be brought to the Sponsor's attention via email at tonefreeoffer@promoadmin.com or phone at 1.877.504.7512 within 5 days of Gift receipt by participant.

ADDITIONAL DETAILS: By submitting documentation pursuant to this Offer, you agree and covenant on behalf of your family, heirs, personal representatives, executors, assigns and insurers to release, acquit, hold harmless, waive and forever discharge Sponsor, Tic Toc, Inc. and their respective parent companies, subsidiaries and affiliates, and their respective officers, directors, members, managers, employees, contractors and agents (collectively, "Releasees"), from any and all claims, demands, damages, debts, costs, fees, obligations, loss, expenses, compensation, actions or causes of action whatsoever, of every nature, character and description, whether known, unknown, discovered, undiscovered, suspected or unsuspected (collectively, "Claims"), including but not limited to Claims arising on account of or in any way growing out of the participant's participation in the Offer, delivery, use, or misuse of the Qualifying Device or Gift, or any Releasee's negligence. In consideration of the Offer, each individual hereby agrees and consents, without further authorization, compensation or remuneration of any kind, to the use of such individual's name, photograph, likeness (including his/her voice), biographical information and statements concerning the Offer, in any and all advertising, promotions and other publicity conducted by the Sponsor, and its parents, subsidiaries and affiliates.

GENERAL RULES: Offer not valid on purchases of refurbished, repaired, reconditioned, or previously owned merchandise. Offer is not valid on free, giveaway or other promotional merchandise. Sponsor makes no representation as to the availability of the Qualifying Devices. Sponsor assumes no responsibility for electronic hardware, programming or software malfunctions or failures, or line connections, accessibility or availability of any Website, or technical failures of any kind, or unauthorized human intervention, or the incorrect or inaccurate capture of any information, or for the failure to capture any such information. Further, if, for any reason, the Offer, in the sole opinion of Sponsor, is not capable of running as planned by reason of fraud, infection by virus, bugs, worms, tampering, unauthorized intervention, technical failures, or any other causes which, in sole opinion of the Sponsor, corrupt or affect the administration, security, fairness, integrity or proper conduct of this Offer, Sponsor reserves the right, at its sole discretion, to cancel, terminate, modify or suspend Offer.

The information provided in connection with this Offer is subject to Sponsor’s Privacy Policy available at: http://www.lg.com/us/privacy.

LIMITATION OF LIABILITY: The Sponsor is not responsible for incorrect or inaccurate transcription of information, for problems related to any of the equipment or programming associated with the Offer or utilized by the participant, for any human error, for any interruption, deletion, omission, defect, or line failure of any telephone network, cellular network, or electronic transmission, for problems relating to computer equipment, software, inability to access any Website or online service, or for any other technical or non-technical error or malfunction.
UNDER NO CIRCUMSTANCES, INCLUDING, BUT NOT LIMITED TO, NEGLIGENCE, SHALL THE RELEASEES BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, ECONOMIC, EXEMPLARY, PUNITIVE, CONSEQUENTIAL OR OTHER DAMAGES (COLLECTIVELY, “DAMAGES”) UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY ARISING OUT OF THE OFFER, EVEN IF FORESEEABLE AND EVEN IF ANY OR ALL OF THE FOREGOING OR ANY OF THEIR AUTHORIZED REPRESENTATIVES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. PARTICIPANT WAIVES ANY AND ALL RIGHTS TO BRING ANY CLAIM OR ACTION RELATED TO THE OFFER IN ANY FORUM BEYOND ONE YEAR AFTER THE FIRST OCCURRENCE OF THE KIND OF ACT, EVENT, CONDITION OR OMISSION UPON WHICH THE CLAIM OR ACTION IS BASED. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES; AS A RESULT, THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU AND THE FOREGOING PARAGRAPH SHALL NOT APPLY TO A RESIDENT OF NEW JERSEY TO THE EXTENT DAMAGES TO SUCH NEW JERSEY RESIDENT ARE THE RESULT OF A RELEASEE’S NEGLIGENT, FRAUDULENT OR RECKLESS ACT(S) OR INTENTIONAL MISCONDUCT.

DISPUTES: As a condition of participating in this Offer, each participant agrees that (1) any and all disputes, claims, and causes of action arising out of or connected with this Offer, or any rewards obtained through the Offer, shall be resolved individually, without resort to any form of class action and exclusively by arbitration under the International Arbitration Rules of the American Arbitration Association. Arbitration will take place in Bergen County, New Jersey; (2) any and all claims, judgments and rewards shall be limited to actual out-of-pocket costs incurred, including costs associated with participating in this Offer, but in no event attorneys' fees; and (3) under no circumstances will any participant be permitted to seek recovery for, and participant hereby waives all rights to claim, punitive, incidental and consequential damages and any other damages, other than for actual out-of-pocket expenses, and waives any and all rights to have damages multiplied or otherwise increased.

These Terms and Conditions constitute the entire agreement between the participants and Sponsor pertaining to the subject matter hereof and supersede all prior or other arrangements, understandings, negotiations and discussions, whether oral or written. No waiver of any of the provisions of these Terms and Conditions shall be deemed or shall constitute a waiver of any other provisions hereof (whether or not similar), nor shall waiver constitute a continuing waiver unless otherwise expressly provided.

The invalidity or unenforceability of any provision of these Terms and Conditions shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Terms and Conditions shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

GOVERNING LAW: All issues and questions concerning the construction, validity, interpretation and enforceability of these Terms and Conditions, or the rights and obligations of participant and the Sponsor in connection with the Offer, shall be governed by, and construed in accordance with, the laws of the State of New Jersey, without giving effect to any choice of law or conflict of law rules or provisions (whether of the State of New Jersey, or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than the State of New Jersey. Sponsor reserves the right to change these Terms and Conditions from time to time in its discretion. All Terms and Conditions are applicable to the extent permitted by law.

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