



Get to Know Your Phone



Setting Up Your Phone

Welcome to Verizon Wireless. You're now part of a growing movement that's about speed, signal and strength. This guide will show you how to set up and use your phone, access special features, and find help.

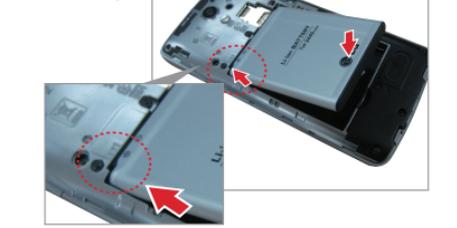
Step 1. Remove the Back Cover

Place your fingernail in the USB/Charger Port cutout at the bottom of the phone and pop the cover off the phone.



Step 2. Insert the Battery

Insert the battery, making sure to align the gold contacts. Press down gently to secure the battery.



Step 3. Replace the Back Cover

Place the back cover over the back of the phone, then press down along the edges to secure the cover.



Step 4. Charge the Phone

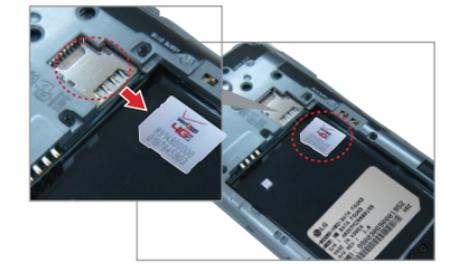
Your phone comes with a USB/Charger Adapter and a USB cable that connect together to charge your phone. Before turning on your phone, charge it fully.

WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the USB/Charger Port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.



Optional: Remove the SIM Card

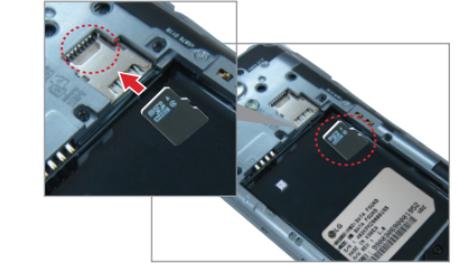
The SIM card is pre-installed in your phone. If you need to replace your SIM card, locate the slot for the SIM card (the lower of two slots under the back cover) and gently slide the SIM card out to remove it.



Optional: Insert the microSD Card

If you have a microSD card, slide it into the microSD card slot (the upper of the two slots under the back cover).

NOTE: The microSD card is sold separately.



NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

Using Your Phone

Turning Your Phone On/Off

To turn your phone on, press and hold the **Power/Lock Key** for a couple of seconds until the screen lights up.

To turn your phone off, press and hold the **Power/Lock Key** until the Phone options are displayed. Tap **Power off** > **OK**.

Turning the Screen On

To turn the screen on, press the **Power/Lock Key** once and the screen will light up.

Turning the Screen On Using the KnockOn Feature

Quickly double-tap the center of the screen to turn the screen on.

NOTE: The KnockON feature can be turned off in Settings. From the home screen tap: **Apps** > **Settings** > **Gestures** > tap the **KnockON** checkbox.

Unlocking the Screen

Using the Power/Lock Key

- Press the **Power/Lock Key** to turn on your screen. Your Lock screen will appear.
- Swipe in any direction to unlock it. OR To use a shortcut, swipe the shortcut icon at the bottom of the screen in any

direction. The screen will unlock and open the app.

Unlocking the Screen Using the Knock Code Feature

You can unlock the screen when the screen is off by tapping the correct area and sequence.

- From the Home screen, tap: **Apps** > **Settings** > **Lock screen**.
- Tap **Select screen lock** > **Knock Code**.
- Follow the instructions to create your unlock sequence, as well as a Backup PIN in case you forget your unlock sequence.

Selecting the Home screen mode

You can select one of the two modes: **Home** and **EasyHome**. Instructions in this guide are written based on the Home mode.

To change mode, tap: **Apps** > **Settings** > **Home screen** > **Select Home**.

Home mode – Standard experience for users who are familiar with Android. If selected, your Home screen will look like this:



EasyHome mode – Simplified and easier experience for the first time smartphone user. If selected, your Home screen will look like this:



Using the Touchscreen

Use touch gestures to move around the screen, open menus, select items, zoom in or out on web pages, and more.

Swipe – Swipe by quickly sliding your finger in any direction.

Drag – Touch and hold an item and then slide it to a new position.

Double-Tap – Tap two times rapidly to zoom in or out on a web page or picture.

Multi Touch – Pinch or pinch open to zoom in or out.

Making a Call

1. Tap the **Phone** icon on the Home screen.
2. Enter the number you want to call.
3. Tap the **Phone** icon to place a call.

Receiving a Call

1. Swipe the **Answer** icon in any direction to answer the call.
2. Swipe the **Ignore with message** icon in any direction to send a text message instead of answering.
3. Swipe the **Ignore** icon in any direction to ignore the call.

Setting Up Voice Mail

1. Tap the **Phone** icon on the Home screen.
2. Dial ***86** and tap the **Phone** icon.
3. Follow the setup instructions.

Checking Voice Mail

From your phone, dial ***86** and tap the **Phone** icon. From other phones, enter your wireless number.

1. If dialing from your phone, enter your password. If dialing from another phone, tap **#** when you hear your greeting to interrupt.
2. Follow the prompts.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

Sending a Text Message

1. From the Home screen, tap **Verizon Messages**.
2. Tap the **Compose** icon to start a new message.
3. Enter a contact's name or number in the **To** field and enter your message in the text field.
4. Tap the **Send** button to send your message.

Taking Photos

1. From the Home screen, tap **Camera**.
2. Tap the **Shutter** button to take a picture.

Setting Up Your Google Account

Now your Gmail, Google contacts, and Google calendar events can all be loaded to your phone automatically.

1. From the Home screen, tap: **Apps > Settings > Add account > Google > Existing or New**.
2. Enter your username and password or any other necessary information (if creating an account).
3. Tap the **Continue** button to sign in.

Record your Google account information. Please keep this document in a safe place.

Username: _____@gmail.com

Password: _____

Setting Up Other Email Accounts

1. From the Home screen, tap: **Apps > Settings > Add account**.
2. Tap **Email** and select the desired provider.
3. Enter your email address and password and any other necessary information.

Installing Apps

Hundreds of thousands of apps are available to download from Google Play.

1. From the Home screen, tap: **Apps > Play Store**.

Isis Mobile Wallet™

Now you can pay with your phone. Isis® lets you pay for purchases and often save on them too. Learn more at verizonwireless.com/isis.

QSlide

Use the **QSlide** feature to overlay apps on your phone's screen for easy multi-tasking.

1. Drag the Status Bar downward, then tap the desired app from the **QSlide apps** section.
 2. Drag the title bar to move the app, or drag the bottom right corner to resize it.
- Tap to return to full window view.
 - Slide to adjust transparency.
 - Tap to exit the QSlide function.

QuickMemo

Use the **QuickMemo** feature to capture a screen shot and use it to write a memo.

1. Drag the Status bar downward, then tap the **QuickMemo** icon.
 2. Tap an option at the top of the screen to create your memo.
- **Overlay** - Tap to keep the memo on top and continue using other phone features.
 - **Sticky note** - Tap to choose the type of background you want to use.
 - **Undo** - Tap to undo the most recent action.
 - **Redo** - Tap to redo the action you just undid.
 - **Pen** - Select the pen type, pen color, and the cropping tool.
 - **Erase** - Erase pen marks using your fingertip.
 - **Share** - Select how to share your memo.
 - **Save** - Save the captured memo to your Gallery.

NOTE: Use your fingertip rather than your fingernail to draw or erase pen marks.

Improving Accessibility

Adjust the accessibility settings to assist users who have impaired vision or hearing, or reduced dexterity.

1. From the Home screen, tap: **Apps > Settings > Accessibility**.
2. Set the desired options to improve accessibility.

Using TalkBack

TalkBack provides screen reading to assist people with impaired vision.

1. Tap **TalkBack**, then tap the **TalkBack** switch to turn it on.
2. Tap **Settings** at the bottom of the screen to adjust the TalkBack settings.

NOTE: When TalkBack is on, double-tap when you hear the item you want. (You can change to single-tap in Settings.)

Support & More

My Verizon App

Manage your account, track your usage, edit account information, pay your bill and more.

Get Help Using Your Phone

Use your Help app to get assistance at your fingertips, right from your phone.

From your computer, visit support.vzw.com/phones.

Customer Service

Call **1-800-922-0204**. Follow us @VZWSupport.

More Information

Download a User Guide from support.vzw.com/phones or call **1-877-268-7589** to order a copy.

Customer Information

Your Wireless Device and Third Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.